

October 31, 2025  
Via Web Filing

**Supplement No. 12**

Ms. Rosemary Chiavetta, No longer Commission Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Bldg.  
400 North Street 2nd Floor  
Harrisburg, PA 17120

**RE: Lingo Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a Excel Telecommunications d/b/a VarTec Telecom d/b/a LingoComm d/b/a BullsEyeComm Revision to Tariff Telephone – Pa. P.U.C. No. 14 (Local)**

Dear Ms. Chiavetta:

Please accept the above referenced tariff filing submitted on behalf of Lingo Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a Excel Telecommunications d/b/a VarTec Telecom d/b/a LingoComm d/b/a BullsEyeComm. This filing revises the business and residential monthly recurring charges for the Bronze, Silver and Gold Plans and introduces a nonrecurring Reinstatement charge applicable to business and residential customers. No existing customers are affected by rate increases as current customers are being serviced under contract. The Company respectfully requests an effective date of November 1, 2025.

Please see the tariffs' "List of Modifications" page for a detailed list of revised pages included with this filing.

Any questions you may have regarding this filing should be directed to my attention at 321.296.5018 or via email to iris.mennens@jsitel.com. Thank you for your assistance in this matter.

Sincerely,

/s/Carey Roesel

Carey Roesel  
Consultant

cc: Alex Valencia (Via E-Mail) - Matrix

tms: Supplement 12

Enclosures  
CR/kb

Lingo Telecom, LLC  
d/b/a Trinsic Communications also d/b/a Excel Telecommunications  
also d/b/a VarTec Telecom  
also d/b/a LingoComm d/b/a BullsEyeComm

**Supplement 12**  
Telephone - Pa. P.U.C. No. 14

Supplement Title Page

COMPETITIVE LOCAL EXCHANGE CARRIER

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LINGO TELECOM, LLC  
D/B/A TRINSIC COMMUNICATIONS  
ALSO D/B/A EXCEL TELECOMMUNICATIONS  
ALSO D/B/A VARTEC TELECOM  
ALSO D/B/A LINGOCOMM  
ALSO D/B/A BULLSEYECOMM  
COMPETITIVE LOCAL EXCHANGE CARRIER

Regulations and Schedule of Charges

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 180A, 182, 182A, 185B and 185C, Verizon North LLC Telephone Pa P.U.C. No. 1, 3, 5, and 6 and United Telephone Company of Pennsylvania LLC d/b/a CenturyLink Telephone - Pa. P.U.C. No. 27. The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

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Issued: October 31, 2025  
Issued by:

General Counsel  
25925 Telegraph Rd., Suite 210  
Southfield, MI 48033

Effective: November 1, 2025

Lingo Telecom, LLC  
d/b/a Trinsic Communications also d/b/a Excel Telecommunications  
also d/b/a VarTec Telecom  
also d/b/a LingoComm d/b/a BullsEyeComm

**Supplement 12**  
Telephone - Pa. P.U.C. No. 14  
Preface  
11<sup>th</sup> Revised Page 1  
Cancels 10<sup>th</sup> Revised Page 1

**COMPETITIVE LOCAL EXCHANGE CARRIER**

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TARIFF - PA P.U.C. NO. 14

LIST OF MODIFICATIONS – Supplement 12

Changes:

Supplement Title Page	Supplement 12
Preface, 11 <sup>th</sup> Revised Page 1	Updates List of Modifications
Preface, 10 <sup>th</sup> Revised Page 2	Updates Check Sheet
Preface, 5 <sup>th</sup> Revised Page 6	Updates Check Sheet
Section 2, 1 <sup>st</sup> Revised Page 22	Updates Company Name and Introduces Reinstatement Fee
Section 3, 1 <sup>st</sup> Revised Page 304	Increases Lingo Bronze MRCs
Section 3, 1 <sup>st</sup> Revised Page 305	Increases Lingo Silver MRCs
Section 3, 1 <sup>st</sup> Revised Page 306	Increases Lingo Gold MRCs

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COMPETITIVE LOCAL EXCHANGE CARRIER

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Sect.	Page	Revision		Sect.	Page	Revision	Sect.	Page	Revision	
	Supplement Title	*	2	5	Original	3	1	Original		
	Title	3 <sup>rd</sup> Rev.	2	6	Original	3	2	Original		
Preface	1	11 <sup>th</sup> Rev.	*	2	7	Original	3	3	Original	
	2	11 <sup>th</sup> Rev.	*	2	8	Original	3	4	Original	
	3	Original		2	9	Original	3	5	Original	
	4	2 <sup>nd</sup> Rev.		2	10	Original	3	6	Original	
	5	2 <sup>nd</sup> Rev.		2	11	Original	3	7	Original	
	6	5 <sup>th</sup> Rev.	*	2	12	Original	3	8	Original	
	7	2 <sup>nd</sup> Rev.		2	13	Original	3	9	Original	
	7.1	1 <sup>st</sup> Rev.		2	14	Original	3	10	Original	
	8	Original		2	15	Original	3	11	Original	
	9	Original		2	16	Original	3	12	Original	
	10	Original		2	17	Original	3	13	Original	
				2	18	Original	3	14	Original	
1	1	Original		2	19	Original	3	15	Original	
				2	20	Original	3	16	Original	
2	1	Original		2	21	1 <sup>st</sup> Rev.	3	17	Original	
2	2	Original		2	22	1 <sup>st</sup> Rev.	*	3	18	Original
2	3	Original								
2	4	Original								

\* - indicates those pages included with this filing

COMPETITIVE LOCAL EXCHANGE CARRIER

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CHECK SHEET, (CONT'D.)

Sect.	Page	Revision	Sect.	Page	Revision	Sect.	Page	Revision
3	246	1 <sup>st</sup> Rev.	3	276	1 <sup>st</sup> Rev.	4	1	Original
3	247	1 <sup>st</sup> Rev.	3	277	1 <sup>st</sup> Rev.	4	2	Original
3	248	1 <sup>st</sup> Rev.	3	278	1 <sup>st</sup> Rev.	4	3	Original
3	249	1 <sup>st</sup> Rev.	3	279	1 <sup>st</sup> Rev.	4	4	Original
3	250	1 <sup>st</sup> Rev.	3	280	1 <sup>st</sup> Rev.	4	5	Original
3	251	1 <sup>st</sup> Rev.	3	281	1 <sup>st</sup> Rev.	4	6	Original
3	252	1 <sup>st</sup> Rev.	3	282	1 <sup>st</sup> Rev.			
3	253	1 <sup>st</sup> Rev.	3	283	1 <sup>st</sup> Rev.	5	1	Original
3	254	1 <sup>st</sup> Rev.	3	284	1 <sup>st</sup> Rev.			
3	255	1 <sup>st</sup> Rev.	3	285	1 <sup>st</sup> Rev.	6	1	Original
3	256	1 <sup>st</sup> Rev.	3	286	1 <sup>st</sup> Rev.			
3	257	1 <sup>st</sup> Rev.	3	287	1 <sup>st</sup> Rev.			
3	258	1 <sup>st</sup> Rev.	3	288	1 <sup>st</sup> Rev.			
3	259	1 <sup>st</sup> Rev.	3	289	1 <sup>st</sup> Rev.			
3	260	1 <sup>st</sup> Rev.	3	290	1 <sup>st</sup> Rev.			
3	261	1 <sup>st</sup> Rev.	3	291	1 <sup>st</sup> Rev.			
3	262	1 <sup>st</sup> Rev.	3	292	1 <sup>st</sup> Rev.			
3	263	1 <sup>st</sup> Rev.	3	293	1 <sup>st</sup> Rev.			
3	264	1 <sup>st</sup> Rev.	3	294	1 <sup>st</sup> Rev.			
3	265	1 <sup>st</sup> Rev.	3	295	1 <sup>st</sup> Rev.			
3	266	1 <sup>st</sup> Rev.	3	296	1 <sup>st</sup> Rev.			
3	267	1 <sup>st</sup> Rev.	3	297	1 <sup>st</sup> Rev.			
3	268	1 <sup>st</sup> Rev.	3	298	1 <sup>st</sup> Rev.			
3	269	1 <sup>st</sup> Rev.	3	299	1 <sup>st</sup> Rev.			
3	270	1 <sup>st</sup> Rev.	3	300	1 <sup>st</sup> Rev.			
3	271	1 <sup>st</sup> Rev.	3	301	2 <sup>nd</sup> Rev.			
3	272	1 <sup>st</sup> Rev.	3	302	2 <sup>nd</sup> Rev.			
3	273	1 <sup>st</sup> Rev.	3	303	2 <sup>nd</sup> Rev.			
3	274	1 <sup>st</sup> Rev.	3	304	1 <sup>st</sup> Rev.			*
3	275	1 <sup>st</sup> Rev.	3	305	1 <sup>st</sup> Rev.			*
			3	306	1 <sup>st</sup> Rev.			*

\* - indicates those pages included with this filing

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 2 – REGULATIONS, (CONT'D.)

2.24 Prorating

All services have a minimum period of one month and are billed one-month in advance. Monthly Recurring Charges are payable in full as of the first day of the billing cycle in which the service is furnished. Therefore, the Monthly Recurring Charges are not subject to pro-rating if service is disconnected prior to the end of a billing period.

Services that are ordered prior to the beginning of a billing period will be prorated from the order date to the Customer's applicable billing period.

2.25 Reinstatement Fee

This fee applies to business and residential Accounts who have been suspended, disconnected or administratively closed due to nonpayment, late renewal, or other compliance issues.

Reinstatement Fee, per Occurrence:     \$200

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COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 3 – MATRIX SERVICES AND RATES, (CONT'D.)

3.9 Lingo Services, (Cont'd.)

3.9.2 Lingo Bundled Services, (Cont'd.)

D. Lingo Bronze

Lingo Bronze bundled service is a local exchange service for business and residential Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. Customers who subscribe to this service must designate Lingo as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account, and presubscribe to an existing Company long distance plan for toll services concurrent with enrollment for this service. Lingo Bronze does not allow Customers to elect any additional features or options. Rates and charges for the Lingo Bronze plan are set forth below.

Monthly Rate	Verizon Service Area	
	Business:	Residential:
Zone 1	\$247.00	\$247.00
Zone 2	\$247.00	\$247.00
Zone 3	\$247.00	\$247.00

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Direct dialed outbound intraLATA toll, intrastate and interstate call rates are charged as specified in the Company's Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).

International rates for all calls are charged as specified in the Company's Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).

COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 3 – MATRIX SERVICES AND RATES, (CONT'D.)

3.9 Lingo Services, (Cont'd.)

3.9.2 Lingo Bundled Services, (Cont'd.)

E. Lingo Silver

Lingo Silver bundled service is a local exchange service for business residential Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. Customers who subscribe to this service must designate Lingo as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account, and presubscribe to an existing Company long distance plan for toll services concurrent with enrollment for this service. The bundled offering includes the following custom calling features: Anonymous Call Rejection, Auto Busy Redial, Call Blocking, Call Forwarding (Always, Busy, No Answer), Call Return, Call Trace, Call Waiting, Call Waiting ID (Name & Number), Caller ID (Name & Number), Distinctive Ring, Priority Call, Repeat Dialing, Speed Calling 8, Three-Way Calling, and TouchTone Dialing. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited. Rates and charges for the Lingo Silver plan are set forth below.

Verizon Service Area

A. Monthly Rate

	Business:	Residential:
Zone 1	\$248.00	\$248.00
Zone 2	\$248.00	\$248.00
Zone 3	\$248.00	\$248.00

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B. The following Additional Calling Feature is available at an additional monthly recurring charge: Voice mail.

Direct dialed outbound intraLATA toll, intrastate and interstate call rates are charged as specified in the Company's Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).

International rates for all calls are charged as specified in the Company's Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).

COMPETITIVE LOCAL EXCHANGE CARRIER

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SECTION 3 – MATRIX SERVICES AND RATES, (CONT'D.)

3.9 Lingo Services, (Cont'd.)

3.9.2 Lingo Bundled Services, (Cont'd.)

F. Lingo Gold

Lingo Gold bundled service is a local exchange service for business and residential Customers consisting of a local exchange line for a monthly recurring charge and unlimited local and long distance calling. Customers who subscribe to this service must designate Matrix as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account, and presubscribe to an existing Company long distance plan for toll services concurrent with enrollment for this service. The bundled offering includes the following custom calling features: Anonymous Call Rejection, Auto Busy Redial, Call Blocking, Call Forwarding (Always, Busy, No Answer), Call Return, Call Trace, Call Waiting, Call Waiting ID (Name & Number), Caller ID (Name & Number), Distinctive Ring, Priority Call, Repeat Dialing, Speed Calling 8, Three-Way Calling, and TouchTone Dialing. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited. If usage exceeds the average usage per line of all customers on the plan in the Customer's state by five times over a three (3) month period, Customer may be moved to another plan. Rates and charges for the Lingo Gold plan are set forth below.

Verizon Service Area

A. Monthly rate

	Business:	Residential:
Zone 1	\$250.00	\$250.00
Zone 2	\$250.00	\$250.00
Zone 3	\$250.00	\$250.00

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B. The following Additional Calling Feature is available at an additional monthly recurring charge: Voice mail.

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls, included in this package.

International rates for all calls are charged as specified in the Company's Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).