



November 3, 2025

**VIA ELECTRONIC FILING**

Matthew Homsher, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2nd Floor North  
P.O. Box 3265  
Harrisburg, PA 17105

Re: Securus Technologies, LLC  
Proposed Tariff Revisions  
Supplement No. 14  
Docket No. R-2025-3058061

Dear Secretary Homsher:

Pursuant to Staff request, please find the following corrected tariff sheets to Securus Technologies, LLC's ("Securus") Pennsylvania Public Utility Commission Tariff No. 1. This filing is to correct three sheets from the filing made on October 21, 2025.

Sheets affected by this filing include the following:

- Second Revised Page No. 18 removing erroneous supplement number and adding the margin symbols in Section 6.2.1 and 6.2.2.
- Fifth Revised Page No. 19 moving the margin symbol in Section 6.3 to the proper line.
- Sixth Revised Page No. 22 correcting the margin symbol Section 6.8.



Securus sincerely appreciates your attention to this matter. If you have questions regarding this filing, please contact me at (972) 277-0395 or by email at [debbie.conde@securustechnologies.com](mailto:debbie.conde@securustechnologies.com). You may also contact Klint Arnold - Sr. Manager, Regulatory Affairs at (972) 277-0421 or by email at [klint.arnold@securustechnologies.com](mailto:klint.arnold@securustechnologies.com).

Respectfully submitted,

/s/

Debbie Conde  
Senior Regulatory Analyst  
Securus Technologies

**6. RATES AND CHARGES (CONTINUED)**

6.2 Prepaid Calling Cards and Debit Accounts (Continued)

6.2.1 Prepaid Calling Cards

The Confinement Facilities that offer the option of Prepaid Calling Cards may purchase Prepaid Calling Cards directly from the Company. Inmates then purchase the Cards from authorized personnel at the Confinement Facilities. The Company does not engage in direct monetary transactions with the Inmate. The Inmate may purchase a Prepaid Calling Card in denominations determined by the Confinement Facility. Prepaid Calling Cards are offered only to Inmates at Confinement Facilities and not to the general public. Prepaid Calling Cards are valid for one hundred eighty (180) days from the date of first usage. Unused Prepaid Balances may be used by the Inmate User or Authorized User following release from the Confinement Facility only through the Company’s network by dialing a special toll-free access number with automatically connects the call to (the Company’s network. Unused Prepaid Balances are not refundable, nor may Prepaid Calling Cards be replenished upon the depletion of the Prepaid Balance. Inmates may purchase additional cards, as permitted by their Confinement Facility.

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6.2.2 Prepaid Debit Accounts

For a Prepaid Debit Account, the Inmate may set up the account through the Confinement Facility administrators with an initial payment typically through the Inmate’s commissary account, in those Confinement Facilities where this service is available. Upon the depletion of the Prepaid Balance, the Prepaid Debit Account may be replenished by depositing funds into the Account via the Confinement Facility administrator. In conjunction with their release from the Confinement Facility, the Inmate may request a refund from the Confinement Facility administrator.

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\* Material previously located on this page now appears on page number 19.

**6. RATES AND CHARGES (CONTINUED)****6.3 AdvanceConnect Accounts**

End Users who prefer to pay in advance for Collect Calls that originate from Confinement Facilities may set up an AdvanceConnect Account with the Company with an initial payment. The Account is set up with the initial payment and may be replenished by the End User. (C)  
(C)

When the balance in an AdvanceConnect Account reaches ten dollars (\$10) or below, the End User will receive an automated courtesy call from the Company notifying the End User with such an announcement. If the End User's balance reaches zero prior to replenishment of the Account, the End User will be blocked from receiving further calls from any Confinement Facility served by the Company until the balance is replenished or an alternative billing arrangement is made.

The End User may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll-free telephone number once the End User verifies certain account information. Any such unused balances will expire in one hundred eighty (180) days following the last call made, unless the balance is either fully depleted or a refund has been requested. An End User may request a refund of an unused account balance until final disposition of those funds. (C)

AdvanceConnect Account service is available twenty-four (24) hours a day, seven (7) days a week to all terminating locations served. Access to such services by the Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Balances are not charged for incomplete calls.

**6. RATES AND CHARGES (CONTINUED)**6.7 Collect/Prepaid Collect/Debit Rates (Continued)

The Federal Communications Commission's Report and Order, Order on Reconsideration, Clarification and Waiver, and Further Notice of Proposed Rulemaking, FCC 24-75, released July 22, 2024 and effective November 19, 2024 (the "FCC 2024 Order"); issued new intrastate rate cap, site commission, and other requirements to be implemented in a rolling manner from January 1, 2025, through July 1, 2026, according to criteria set forth in the FCC 2024 Order regarding each correctional facility contract's effective date. On June 30, 2025, the FCC issued a temporary waiver of the deadlines for implementing the rate cap, site commission, and per-minute pricing rule adopted in the 2024 IPCS Order and extended the compliance date to April 1, 2027. Until the final transition of correctional agencies in Pennsylvania, the maximum rate caps from the FCC 2021 Order, set forth above, will remain in effect. (C)

## 6.8 Pennsylvania Department of Corrections Rates

Collect/Prepaid Collect/Debit RatesLocal/IntraLATA/InterLATA

Per minute rate \$0.042 (D)  
(No per call charge applies)

## 6.9 Reserved for Future Use