

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Amy Reinhart	:	
	:	
v.	:	Docket # C-2025-3057850
	:	
Veolia Water Pennsylvania, Inc.	:	

**INTERIM ORDER
SETTING RESOLUTION CONFERENCE**

On or about October 07, 2025, Amy Reinhart ("Complainant"), filed a Complaint against Veolia Water Pennsylvania, Inc. ("Respondent"), at the above-captioned docket number. To my knowledge, Respondent has not filed an Answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant to set a mutually convenient date and time for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than December 02, 2025, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Mediator Cynthia Lehman ("Mediator"), setting forth:

- (a) The date of the conference.
- (b) Who participated for each party.
- (c) A statement whether a full resolution, including withdrawal of Complaint, was achieved, and, if not, whether the parties' consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution has not achieved.

If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

C-2025-3057850 - AMY REINHART v. VEOLIA WATER PENNSYLVANIA, INC.

AMY REINHART
6467 HEATHERFIELD WAY
HARRISBURG PA 17112
336-266-8761

Areinhart81@gmail.com

Served via eService on November 4, 2025

KEVIN LONCAR
VEOLIA WATER
6310 ALLENTOWN BOULEVARD E104
HARRISBURG PA 17112
717-920-6068

kevin.loncar@veolia.com

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