

COMMONWEALTH OF PENNSYLVANIA
(Public Utility Commission)

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PAUL WITENGIER, :
Complainant, : Docket No.:
vs. : F-2025-3056500
PHILADELPHIA GAS WORKS, :
Respondent. :
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Pages 1 through 64 TELEPHONIC HEARING
Judge's Chambers
State Office Bldg.
801 Market Street,
Philadelphia, PA 19107

Thursday, October 9, 2025
Met, pursuant to notice, at 10:22 a.m.

BEFORE: THE HONORABLE MARTA GUHL
Administrative Law Judge

INDEX TO EXHIBITS
Docket No.: F-2025-3056500
Hearing Date: October 9, 2025

EXHIBITS INDEX

NUMBER	MARKED	IN EVIDENCE
COMPLAINANT:		
NONE		
PHILADELPHIA GAS WORKS:		
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2		58
3		58
4		58
6	55	
7	55	

Specific Service Agreement Statement of Account SA- 3690620136

Customer Name	From Date	To Date		
PAUL WITENGIER	10/2/2023	10/2/2025		
Service Address	Account Number	S A Number	Meter	Rate/Class
1727 BRILL ST PHIL, PA 191241250		3690620136	2146117	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
10/17/2023	BILL	3549	R	29	10	0.34	57		11/9/2023	\$29.45	\$227.16	\$227.16
10/19/2023	PAY							Check		(\$198.00)	\$29.16	\$29.16
10/26/2023	CANP									\$198.00	\$227.16	\$227.16
10/26/2023	PAYCAN									\$0.00	\$227.16	\$227.16
10/26/2023	NSFCHA									\$20.00	\$247.16	\$247.16
11/8/2023	PAY							Check		(\$29.16)	\$218.00	\$218.00
11/16/2023	BILL	3603	R	32	54	1.69	329		12/12/2023	\$92.12	\$310.12	\$310.12
11/30/2023	PAY							Check		(\$200.00)	\$110.12	\$110.12
12/15/2023	BILL	3750	R	29	147	5.07	603		1/12/2024	\$220.13	\$330.25	\$330.25
12/28/2023	PAY							Check		(\$250.00)	\$80.25	\$80.25
1/18/2024	BILL	3960	R	34	210	6.18	804		2/12/2024	\$339.75	\$420.00	\$420.00
2/5/2024	NSFCGW									(\$20.00)	\$400.00	\$400.00
2/15/2024	LPC									\$6.00	\$406.00	\$406.00
2/15/2024	BILL	4130	R	28	170	6.07	744		3/12/2024	\$286.01	\$692.01	\$692.01
2/29/2024	PAY							Check		(\$300.00)	\$392.01	\$392.01
3/15/2024	LPC									\$5.79	\$397.80	\$397.80
3/15/2024	BILL	4257	R	29	127	4.38	617		4/10/2024	\$216.18	\$613.98	\$613.98
4/15/2024	PAY							Check		(\$210.00)	\$403.98	\$403.98
4/16/2024	LPC									\$5.97	\$409.95	\$409.95
4/16/2024	BILL	4353	R	30	96	3.2	444		5/9/2024	\$160.86	\$570.81	\$570.81
5/1/2024	PAY							Check		(\$300.00)	\$270.81	\$270.81
5/15/2024	LPC									\$3.97	\$274.78	\$274.78
5/15/2024	BILL	4395	R	31	42	1.35	203		6/10/2024	\$78.13	\$352.91	\$352.91
5/24/2024	PAY							Check		(\$200.00)	\$152.91	\$152.91
6/6/2024	PAY							Check		(\$150.00)	\$2.91	\$2.91
6/14/2024	LPC									\$0.04	\$2.95	\$2.95
6/14/2024	BILL	4407	R	30	12	0.4	8		7/10/2024	\$34.37	\$37.32	\$37.32

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
6/28/2024	PAY							Check		(\$100.00)	(\$62.68)	(\$62.68)
7/16/2024	BILL	4416	R	30	9	0.3	0		8/8/2024	\$29.84	(\$32.84)	(\$32.84)
8/14/2024	BILL	4425	R	31	9	0.29	0		9/9/2024	\$29.84	(\$3.00)	(\$3.00)
9/14/2024	BILL	4436	R	31	11	0.35	1		10/8/2024	\$32.59	\$29.59	\$29.59
10/15/2024	LPC									\$0.44	\$30.03	\$30.03
10/15/2024	BILL	4447	R	29	11	0.38	21		11/7/2024	\$32.97	\$63.00	\$63.00
10/24/2024	PAY							Check		(\$100.00)	(\$37.00)	(\$37.00)
11/15/2024	BILL	4465	R	33	18	0.55	225		12/11/2024	\$45.69	\$8.69	\$8.69
12/14/2024	LPC									\$0.13	\$8.82	\$8.82
12/14/2024	BILL	4567	R	29	102	3.52	596		1/10/2025	\$161.98	\$170.80	\$170.80
12/23/2024	PAY							Check		(\$75.00)	\$95.80	\$95.80
12/30/2024	PAY							Check		(\$120.00)	(\$24.20)	(\$24.20)
1/17/2025	BILL	4766	R	34	199	5.85	1004		2/12/2025	\$292.06	\$267.86	\$267.86
1/27/2025	PAY							Check		(\$120.00)	\$147.86	\$147.86
2/15/2025	LPC									\$2.21	\$150.07	\$150.07
2/15/2025	BILL	4977	R	29	211	7.28	949		3/12/2025	\$316.47	\$466.54	\$466.54
3/4/2025	PAY							Check		(\$150.00)	\$316.54	\$316.54
3/18/2025	LPC									\$4.74	\$321.28	\$321.28
3/18/2025	BILL	5110	R	29	133	4.59	687		4/10/2025	\$226.43	\$547.71	\$547.71
3/31/2025	PAY							Check		(\$200.00)	\$347.71	\$347.71
4/16/2025	LPC									\$5.14	\$352.85	\$352.85
4/16/2025	BILL	5190	R	31	80	2.58	413		5/12/2025	\$156.77	\$509.62	\$509.62
5/5/2025	PAY							Check		(\$120.00)	\$389.62	\$389.62
5/15/2025	PAY							Check		(\$139.46)	\$250.16	\$250.16
5/15/2025	BPTOCG									\$123.23	\$373.39	\$373.39
5/15/2025	PAY							Check		(\$132.00)	\$241.39	\$241.39
5/17/2025	BILL	5212	R	30	22	0.73	74		6/11/2025	\$61.84	\$303.23	\$303.23
7/3/2025	PAY							Check		(\$150.00)	\$153.23	\$153.23
7/8/2025	PAY							Check		(\$1.00)	\$152.23	\$152.23
8/13/2025	PAY							Check		(\$150.00)	\$2.23	\$2.23
9/17/2025	PAY							Check		(\$2.23)	\$0.00	\$0.00

Specific Service Agreement Statement of Account SA- 6818498087

Customer Name	From Date	To Date		
PAUL WITENGIER	10/2/2023	10/2/2025		
Service Address	Account Number	S A Number	Meter	Rate/Class
1727 BRILL ST PHIL, PA 191241250		6818498087	2146117	GS

STATEMENT

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
6/17/2025	BILL	5230	R	28	18	0.64	56		7/11/2025	\$47.12	\$47.12	\$47.12
7/17/2025	BILL	5242	R	32	12	0.38	4		8/11/2025	\$37.51	\$84.63	\$84.63
8/16/2025	BILL	5253	R	30	11	0.37	0		9/10/2025	\$35.84	\$120.47	\$120.47
9/16/2025	BILL	5265	R	29	12	0.41	0		10/9/2025	\$37.15	\$157.62	\$157.62
9/17/2025	PAY							Check		(\$147.77)	\$9.85	\$9.85
10/1/2025	PAY							Check		(\$150.00)	(\$140.15)	(\$140.15)

Customer Contact: Service [X]

Date: 05/14/2025 Time: 10:23:00 AM Source: _____ Related Tran: _____
CC Type: SERV - Service [v] Created: 05/14/2025 at: 10:23:40 AM by: RTERRERO
Area: 800 - Residential General Service [v] Changed: _____ at: _____ by: _____
 Surveyable Auto Delete Date: 05/14/2029 Class: Inquiry

Comments: Ronny Terrero was here on a 96 C & C Field Shut Off order with Order # 15529410 , with a result of Completed Found Gas ON , Left Gas OFF , with activities of (Field Collections - NPSO Completed) , with comments of "off at cb"

Letter

Status: _____ Print Date: _____ Run Number: _____ Reprint: [v]
Template: _____

Review List Tickler

Follow Up: [] to Review Group to User
Priority: [] Review Group... []

Account: [REDACTED] Witengier, Paul [v]
Premise: 1727 Brill St/Phila,Pa [v]
Person: Witengier, Paul [v]

[Change] [Cancel]

Customer Contact: Meter Information

Date: 05/15/2025 Time: 8:40:00 AM Source: JetSearch Related Tran:

CC Type: METR - Meter Information Created: 05/15/2025 at: 8:40:05 AM by: SSCHWARK

Area: 800 - Residential General Service Changed: 05/15/2025 at: 8:50:28 AM by: SSCHWARK

Surveyable Auto Delete Date: 05/15/2029 Class: Inquiry

Comments: B.P.T.O., 5/16/2025, 1200 - 1600 1. Cor called and stated the gas is not working and asked if it was because we shut off to do work told him it was shutoff for non payment told him we had sent a shut off notice on April 24th and the past due was 347.71 told him we did get a payment of 120 he stated he sent a payment of 135 on May 1st told him we did not get it. offered arrangements stated the GMI is 2300 with 2 in the HH. CRP would be 131 a month and he would need 123.23. PAR

Letter

Status: Print Date: Run Number: Reprint: [dropdown]

Template:

Review List Tickler

Follow Up: [dropdown] to Review Group to User

Priority: [dropdown] Review Group... [dropdown]

Account: [redacted] Witengier, Paul

Premise: 1727 Brill St/Phila,Pa

Person: Witengier, Paul

Change Cancel

Customer Contact: Ivr Payment

Date: 05/15/2025 Time: 8:49:00 AM Source: IVR Check Related Tran: _____
CC Type: PAYM - Ivr Payment Created: 05/15/2025 at: 8:49:54 AM by: BCCSIVR
Area: 800 - Residential General Service Changed: _____ at: _____ by: _____
 Surveyable Auto Delete Date: 05/15/2025 Class: Credit Card Payment

Comments: Pending Pay Amount: 139.46 Authorization Code: 13531794583 Checking Act Nbr: _____
***** [REDACTED]

Letter

Status: _____ Print Date: _____ Run Number: _____ Reprint: []

Template: _____

Review List Tickler

Follow Up: [] to Review Group to User
Priority: [] Review Group: []

Account: [REDACTED] Witengier, Paul

Premise: _____

Person: Witengier, Paul

Change Cancel

Customer Contact: Service [X]

Date: 05/16/2025 Time: 1:43:00 PM Source: _____ Related Tran: _____
CC Type: SERV - Service [v] Created: 05/16/2025 at: 1:43:34 PM by: TYOUNG1
Area: 800 - Residential General Service [v] Changed: _____ at: _____ by: _____
 Surveyable Auto Delete Date: 05/16/2029 Class: Inquiry

Comments: Tyreese Young was here on a B.P.T.O. order with Order # 15533634 , with a result of Completed Found Gas OFF, Left Gas ON , with activities of (Meter and Connections - Turn On) , with comments of "completed turn on, pt passed, made checks and left safe"

Letter

Status: _____ Print Date: _____ Run Number: _____ Reprint: [v]
Template: _____

Review List Tickler

Follow Up: [] to Review Group to User
Priority: [] Review Group... []

Account: [redacted] Witengier, Paul [v]
Premise: 1727 Brill St/Phila,Pa [v]
Person: Witengier, Paul [v]

[Change] [Cancel]