

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Shionna Spence	:	
	:	
v.	:	C-2025-3055275
	:	
PPL Electric Utilities Corporation	:	

**ORDER REQUIRING ATTORNEY ENTRANCE OF APPEARANCE**

On May 20, 2025, Shionna Spence (Complainant or Ms. Spence) filed a Formal Complaint (Complaint) with the Pennsylvania Public Utility Commission (Commission) against PPL Electric Utilities Corporation (PPL or Respondent) seeking a payment arrangement. The Complaint concerned Utility Account No. XXXXX-X1071. Complaint ¶ 1.

On August 19, 2025,<sup>1</sup> PPL filed an Answer with New Matter (Answer) along with a Notice to Plead. In its Answer, PPL admitted in part and denied in part various material allegations of the Complaint. In particular, PPL averred that the electric service account at issue is a small commercial account in the name of Shionna LLC that receives service under Rate Schedule GS-3. Answer ¶ 1. In its New Matter, PPL requested that the Commission issue an Order requiring the Complainant to have an attorney enter an appearance by a date certain in advance of the hearing. Further, PPL requested that if the Complainant fails to comply with the requested Order, the Complaint be dismissed with prejudice.

The Complainant's Answer to PPL's New Matter was due within twenty days of the date of service of the Answer with New Matter. 52 Pa. Code § 5.63(a). The Complainant did not file an Answer to PPL's New Matter.

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<sup>1</sup> PPL was served with the Complaint on July 30, 2025.



**C-2025-3055275 - SHIONNA SPENCE v. PPL ELECTRIC UTILITIES CORPORATION**

SHIONNA SPENCE  
812 HAMILTON STREET - 4<sup>TH</sup> FLOOR  
ALLENTOWN PA 18101  
**484.547.6288**  
[shionnas@gmail.com](mailto:shionnas@gmail.com)  
Served via eService November 5, 2025

DEVIN T. RYAN ESQUIRE  
POST AND SCHELL PC  
ONE OXFORD CENTRE  
301 GRANT STREET - SUITE 3010  
PITTSBURGH PA 15219  
**717.612.6052**  
[dryan@postschell.com](mailto:dryan@postschell.com)  
Served via eService November 5, 2025

SYDNEY RIMMER ESQUIRE  
POST AND SCHELL PC  
17 NORTH 2<sup>ND</sup> STREET – 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101  
**717.612.6035**  
[srimmer@postschell.com](mailto:srimmer@postschell.com)  
Served via eService November 5, 2025  
*(Counsel for PPL Electric Utilities Corporation)*