

**PENNSYLVANIA  
PUBLIC UTILITY COMMISSION  
Harrisburg, PA 17105-3265**

Richard Mercaldo	:	
	:	
v.	:	C-2024-3051564
	:	
Securus Technologies, LLC	:	

**FINAL ORDER**

In accordance with the provisions of Section 332(h) of the Public Utility Code, 66 Pa. C.S. §332(h), the decision of Administrative Law Judge Alphonso Arnold III dated July 1, 2025, has become final without further Commission action;

THEREFORE,

IT IS ORDERED:

1. That the Formal Complaint filed by Richard Mercaldo in the matter of Richard Mercaldo v. Securus Technologies, LLC, Docket No. C-2024-3051564, is dismissed.
2. That the Secretary's Bureau shall mark Docket No. C-2024-3051564 as closed.

BY THE COMMISSION,



Matthew L. Homsher  
Secretary

(SEAL)

ORDER ENTERED: November 12, 2025