

Self explanatory letter -docket number
C-2025-3058250

Previous information was filed 10/31/25.
Pp and I send me a bill for \$2201.31 and
sent a shut off notice before bill was due.
Below the \$2201.30 amount due is a down
payment of \$1224.00 due on Oct 8th
which was due before that bill was
received. And never received a bill for the
\$1224.00. Those amount also exceed my
monthly income. According to pp and I
shut off notice my income is below
poverty level. I am just trying to get a
payment arrangement I can afford with my
income or have the previous balance
transferred to my husband i am separated
from that neglected to pay which I was
unaware of. I was also unaware he had
previous payment arrangement with pp
and I and PUC. He contacted pp and I and
asked to have the previous balance

transferred to him and was told that they would and never did and now refuse to. I also tried to apply for Liheap but is not available until December 3rd at the earliest. I am really trying not to have my electric shut off on monday 11/10 but I simply can not afford \$2201.31 a month. If the previous balance can not be transferred to his name, I am will to pay it off but at a more affordable payment option as I do not even make \$2000 a month.

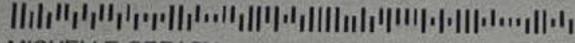
MICHELLE CREASY 11/7/2025

Michelle Creasy 11/7/25



October 27, 2025

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MICHELLE CREASY
20 SAND HILL RD
CONESTOGA PA 17516-9730

SERVICE TERMINATION NOTICE

(Aviso DE Terminación DE Servicio)

For 20 SAND HILL RD, CONESTOGA PA 17516

Account Number: 41920-87035

Service will be shut off for nonpayment of bills on or after
8:00 AM on November 10, 2025.

Dear Customer & Occupants of 20 SAND HILL RD, CONESTOGA PA 17516

We don't want you to lose service. If you are able, pay the past due amount of \$18,793.25 or the amount due on your agreement immediately. If you can't pay your bill in full, we offer payment arrangements and programs that may help lower your bill and prevent service interruption.

Please contact us immediately to prevent service interruption. You can reach a friendly PPL customer service representative at 800-358-6623, or you can visit ppl electric.com for payment agreement information, applications to customer assistance programs, and other easy self-service options. *Servicio disponible en español.*

You can also write to us at 827 Hausman Rd, Allentown PA 18104, but mail delivery time can be unpredictable. Call us or use our online services to prevent delay.

If your service is shut off, you'll need to contact us to arrange reconnection. You might be required to pay the following before service can be turned back on:
(Note: Reconnection can take up to 7 days)

- ◆ Past Due Bill \$18,793.25
- ◆ Security Deposit \$525.00
- ◆ Reconnection Fee \$14.00
- ◆ Any other bills that have gone past due since this notice was mailed

Responsible Party: All adults listed on the mortgage, deed, or lease are considered "customers" and are responsible for the electric bill. If service is shut off, any adult living in the home may be required to pay all or a portion of the bill that accrued while they were there if they would like the service turned back on.

renewal

BY ANDERSEN

1-866-323-0500



PPL Electric Utilities

...e deliver.

1-800-342-5775

... hours of operation and to
... pay/manage your account, visit
... ppelectric.com.

Meter **300532569** Account [redacted]

Due Date

Amount Due

11/5/25

\$2,201.31

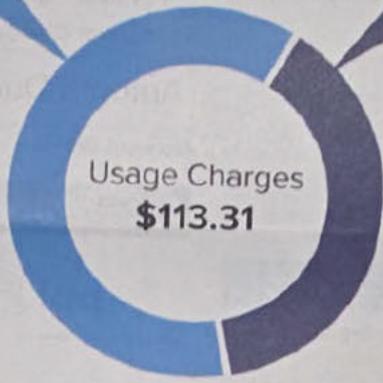
Your balance includes the \$1,224.00 down payment due on or before Oct 8, 2025. This amount is from your original payment plan.

Service to:
MICHELLE CREASY
20 SAND HILL RD
CONESTOGA, PA 17516

Supply **\$69.44**
PPL Electric Utilities
1-800-342-5775
Effective Date 7/16/25

Usage from Sep 16 - Oct 15

Delivery **\$43.87**
PPL Electric Utilities



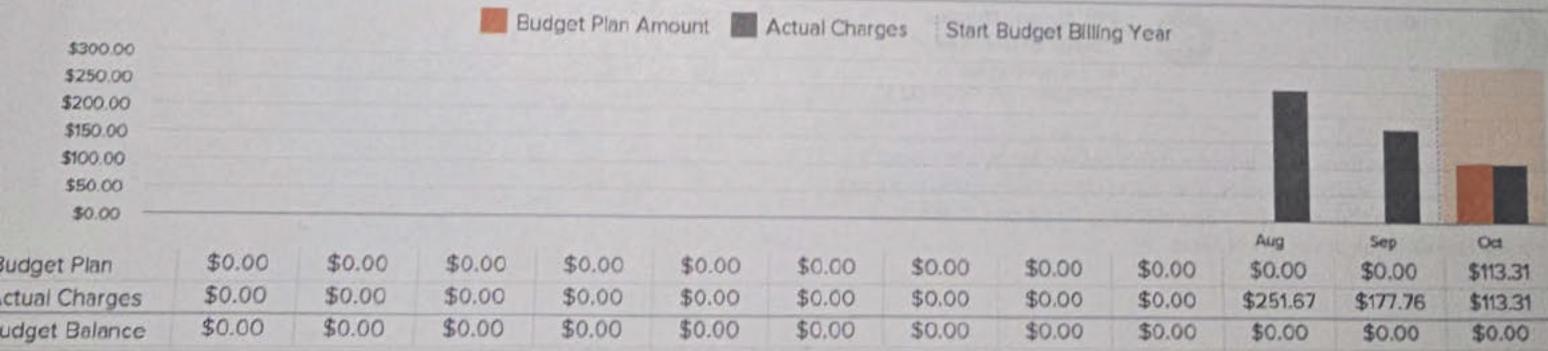
PPL Electric Utilities Price to Compare
\$0.12490 Use this price when comparing supplier offers.

Budget Plan Summary
You're at the end of your Budget Billing program! You used \$1,224.00 Oct 8, 2025 than we billed you for.

SHOP FOR ELECTRICITY
Visit PAPowerSwitch.com or www.oca.state.pa.us
When you're shopping, know your contract expiration date.
Account Number: **41920-87035**
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppelectric.com/rates

This year we billed you:
Amount you used:
Your \$18,793.25 previous balance includes \$3.15 in prior late payment charges.

Monthly Budget Plan vs. Actual Charges



About this graph: A green budget balance means you've used less than your budget. Black means you've used more. Your plan is reviewed every 3 months.

Questions/concerns? Contact us by 11/5/25

1-800-342-5775
Visit ppelectric.com for hours of operation.
Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392

Account Number	Due Date	Amount Due
[redacted]	11/5/25	\$2,201.31

Amount Enclosed:

□ □ □ □ □ □ □ □

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MICHELLE CREASY
20 SAND HILL RD
CONESTOGA, PA 17516-9730

Please make check payable to: PPL ELECTRIC UTILITIES
PO BOX 419054
ST LOUIS, MO 63141-9054

Company Information

Name	Address
Vicar Operating, Inc. dba VCA	12401 West Olympic Blvd Los Angeles, CA 90064 United States of America

Payslip Information

Name	Address	Associate ID	Pay Period Begin	Pay Period End	Check Date	Check Number
Michelle Martin	20 Sand Hill Road Conestoga, PA 17516	20420	10/05/2025	10/18/2025	10/24/2025	

Current and YTD Totals

Balance Period	Hours Worked	Gross Pay	Pre Tax Deductions	Associate Taxes	Post Tax Deductions	Net Pay
Current	45.29	1,041.67	41.67	204.10	0.00	795.90
YTD	903.57	20,782.11	825.18	4,028.51	0.00	15,928.42

Earnings

Description	Dates	Hours	Rate	Amount	YTD Hours	YTD Amount
Regular	10/05/2025 - 10/11/2025	20.47	23.00	470.81		
Regular	10/12/2025 - 10/18/2025	24.82	23.00	570.86	903.57	20,782.11
Total:				1,041.67		20,782.11

Associate Taxes

Description	Amount	YTD
OASDI	64.58	1,288.49
Medicare	15.10	301.34
Federal Withholding	81.29	1,568.28
State Tax - PA	31.98	638.02
SUI-Associate Paid - PA	0.73	14.55
City Tax - LNCST	10.42	207.83
PA LST - LNCST		10.00
Total:	204.10	4,028.51

Pre Tax Deductions

Description	Amount	YTD
401(k) Contribution	41.67	825.18
Total:	41.67	825.18

Employer Paid Benefits

Description	Amount	YTD
401(k) Employer Match	26.05	516.61
Total:	26.05	516.61

Taxable Wages

Description	Amount	YTD
OASDI - Taxable Wages	1,041.67	20,782.11
Medicare - Taxable Wages	1,041.67	20,782.11
Federal Withholding - Taxable Wages	1,000.00	19,956.93

Withholding

Description	Federal	Work State
Marital Status	Single	
Allowances	0	0
Total Dependent Amount	0	
Additional Withholding	0	0

Absence Plans

Description	Accrued	Reduced	Available
VCAPB Continuing Education Time Off Plan	0.00	0.00	0.00

Payment Information

Bank	Account Name	Account Number	Amount in Pay Group Currency	Pay Group Currency
Wachovia Bank N.a.	Wach ***** Bank N.a.	*****	795.90	USD
Total:			795.90	

Company Information	
Name	Address
Vicar Operating, Inc. dba VCA	12401 West Olympic Blvd Los Angeles, CA 90064 United States of America

Payslip Information						
Name	Address	Associate ID	Pay Period Begin	Pay Period End	Check Date	Check Number
Michelle Martin	20 Sand Hill Road Conestoga, PA 17516	20420	09/21/2025	10/04/2025	10/10/2025	

Current and YTD Totals						
Balance Period	Hours Worked	Gross Pay	Pre Tax Deductions	Associate Taxes	Post Tax Deductions	Net Pay
Current	38.46	884.58	35.39	167.50	0.00	681.69
YTD	858.28	19,740.44	783.51	3,824.41	0.00	15,132.52

Earnings						
Description	Dates	Hours	Rate	Amount	YTD Hours	YTD Amount
Regular	09/21/2025 - 09/27/2025	21.08	23.00	484.84		
Regular	09/28/2025 - 10/04/2025	17.38	23.00	399.74	858.28	19,740.44
Total:				884.58		19,740.44

Associate Taxes			
Description	Amount	YTD	
OASDI	54.85		1,223.91
Medicare	12.83		286.24
Federal Withholding	63.19		1,486.99
State Tax - PA	27.16		606.04
SUI-Associate Paid - PA	0.62		13.82
City Tax - LNCST	8.85		197.41
PA LST - LNCST			10.00
Total:	167.50		3,824.41

Pre Tax Deductions		
Description	Amount	YTD
401(k) Contribution	35.39	783.51
Total:	35.39	783.51

Employer Paid Benefits		
Description	Amount	YTD
401(k) Employer Match	22.12	490.56
Total:	22.12	490.56

Taxable Wages

Description	Amount	YTD
OASDI - Taxable Wages	884.58	19,740.44
Medicare - Taxable Wages	884.58	19,740.44
Federal Withholding - Taxable Wages	849.19	18,956.93

Withholding

Description	Federal	Work State
Marital Status	Single	
Allowances	0	0
Total Dependent Amount	0	
Additional Withholding	0	0

Absence Plans

Description	Accrued	Reduced	Available
VCAPB Continuing Education Time Off Plan	0.00	0.00	0.00

Payment Information

Bank	Account Name	Account Number	Amount in Pay Group Currency	Pay Group Currency
Wachovia Bank N.a.	Wach ***** Bank N.a.	*****	681.69	USD
			Total:	681.69