
Hayley E. Wilburn

hwilburn@postschell.com
412-506-6362 Direct
412-227-9065 Direct Fax
File #: 211745

November 11, 2025

VIA ELECTRONIC FILING

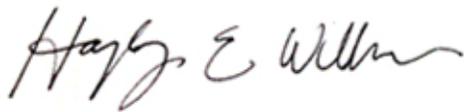
Matthew Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
P.O. Box 3265
Harrisburg, PA 17105-3265

**Re: Matterns Floral Co. LLC c/o Michelle Valentino Bedford v. UGI Utilities, Inc.
Docket Nos. C-2025-3056200 & C-2025-3056208**

Dear Secretary Homsher:

Attached for filing on behalf of UGI Utilities, Inc. is the Motion for Continuance in the above-referenced proceeding. Copies are being provided as indicated on the Certificate of Service.

Respectfully submitted,



Hayley E. Wilburn

HW/bfc
Attachment

cc: The Honorable Eranda Vero (*via email; w/attachment*)
Legal Assistant Pamela McNeal (*via email; w/ attachment*)

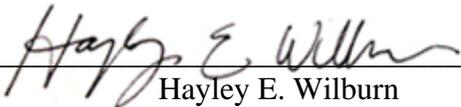
CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

VIA EMAIL AND FIRST-CLASS MAIL

Matterns Floral Co. LLC
c/o Michelle Valentino
102 Longfellow Close
Moosic, PA 18507
michelle@matterns.com

Date: November 11, 2025



Hayley E. Wilburn

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Matterns Floral	:	
c/o Michelle Valentino Bedford,	:	
	:	
Complainant,	:	
	:	Docket No. C-2025-3056200
v.	:	Docket No. C-2025-3056208
	:	
UGI Utilities, Inc.,	:	
	:	
Respondent.	:	

NOTICE TO PLEAD

YOU ARE HEREBY ADVISED THAT, PURSUANT TO 52 PA. CODE § 5.342(g)(1), YOU MAY FILE A REPLY TO THE ENCLOSED MOTION WITHIN TWENTY (20) DAYS AFTER THE DATE OF SERVICE. YOUR REPLY SHOULD BE FILED WITH THE SECRETARY OF THE PENNSYLVANIA PUBLIC UTILITY COMMISSION, P.O. BOX 3265, HARRISBURG, PA 17105-3265. A COPY OF YOUR REPLY SHOULD ALSO BE SERVED ON THE UNDERSIGNED COUNSEL.

Michael Swerling (ID # 94748)
Lindsay Berkstresser (ID # 318370)
UGI Corporation
500 North Gulph Road
King of Prussia, PA 19406
Phone: 610-992-3763
Phone: (610) 768-6799
E-mail: SwerlingM@ugicorp.com
E-mail: BerkstresserL@ugicorp.com


Devin T. Ryan (ID # 316602)
Alice A. Wade (ID # 335228)
Hayley E. Wilburn (ID # 336055)
Post & Schell, P.C.
One Oxford Centre
301 Grant Street, Suite 3010
Pittsburgh, PA 15219
Phone: 717-612-6052
Fax: 717-731-1985
E-mail: dryan@postschell.com
alice.wade@postschell.com
hwilburn@postschell.com

Date: November 11, 2025

Attorneys for UGI Utilities, Inc.

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Matterns Floral	:	
c/o Michelle Valentino Bedford,	:	
	:	
Complainant,	:	
	:	Docket No. C-2025-3056200
v.	:	Docket No. C-2025-3056208
	:	
UGI Utilities, Inc.,	:	
	:	
Respondent.	:	

**MOTION FOR CONTINUANCE OF
UGI UTILITIES, INC.**

TO ADMINISTRATIVE LAW JUDGE F. JOSEPH BRADY:

UGI Utilities, Inc. (“UGI” or the “Company”) hereby files this Motion for a Continuance pursuant to Section 5.103 of the Pennsylvania Public Utility Commission’s (“Commission”) regulations, 52 Pa. Code § 5.103, and requests that the evidentiary hearing scheduled for December 2, 2025, in the above-captioned Complaint proceeding be continued.

Good cause exists to grant a continuance in this matter because the Company’s witness who can testify to the billing issues raised in the Complaint is unavailable on the scheduled date of the hearing. Thus, good cause exists to grant the Company’s Motion for Continuance.

In support of the Motion for Continuance, UGI avers as follows:

I. BACKGROUND

1. UGI Utilities, Inc. (“UGI Utilities”) is a corporation organized and existing under the laws of the Commonwealth of Pennsylvania and a wholly owned subsidiary of UGI Corporation.

2. UGI Utilities has two divisions – the Gas Division (“UGI Gas”) and the Electric Division (“UGI Electric”).

3. UGI Gas is a “public utility” and a “natural gas distribution company” as those terms are defined under the Public Utility Code, 66 Pa. C.S. §§ 102 and 2202, subject to the regulatory jurisdiction of the Commission.

4. UGI Gas provides natural gas distribution service to approximately 650,000 customers, located primarily in south, central, and northeastern Pennsylvania.

5. UGI Electric is a “public utility” and an “electric distribution company” as those terms are defined under the Public Utility Code, 66 Pa. C.S. §§ 102 and 2803, subject to the regulatory jurisdiction of the Commission.

6. UGI Electric primarily provides electric distribution services to approximately 62,000 customers in Luzerne and Wyoming counties in Northeastern Pennsylvania.

7. The Complainant is a commercial customer of UGI Gas and of UGI Electric.

8. On July 9, 2025, UGI Electric was electronically served with the Complaint at C-2025-3056200 (“Electric Complaint”), which alleged that the utility was threatening to or already had shut off the Complainant’s service, that the Complainant would like a payment agreement, and that UGI Electric was refusing a payment agreement while continuously requesting prohibitive security deposits without applying previously paid security deposits to the Complainant’s balance. (Electric Complaint ¶ 4).

9. On July 10, 2025, UGI Gas was electronically served with the Complaint at C-2025-3056208 (“Gas Complaint”). The Gas Complaint raises substantially the same issues as the Electric Complaint.

10. On July 29, 2025, UGI Gas and UGI Electric filed their respective Answers & New Matters to the July 9 and 10, 2025, Complaints.

11. On August 28, 2025, the Commission issued a Hearing Notice, scheduling the Evidentiary Hearing for both Complaints on October 22, 2025, at 10:00 AM before Administrative Law Judge Eranda Vero.

12. On October 1, 2025, UGI filed a Motion to Consolidate the Complaint proceedings docketed at C-2025-3056200 and C-2025-3056208.

13. On October 3, 2025, via email, UGI requested a continuance of the hearing scheduled for October 22, 2025, at 10:00 AM, because counsel for UGI had a scheduled conflict.

14. On October 7, 2025, UGI requested that the evidentiary hearing scheduled in the above-referenced proceeding be converted to a prehearing conference in order to discuss how the case should move forward procedurally, because the Complainant brought the Formal Complaints on behalf of a corporate entity, and an attorney had yet to enter an appearance.

15. On October 10, 2025, via email, Judge Vero informed the parties that she would grant UGI's request for continuance.

16. On October 10, 2025, shortly after Judge Vero informed the parties that she would grant the continuance, the Complainant indicated via email that she objected to the Company's request.

17. On October 15, 2025, Judge Vero issued an order granting UGI's request for continuance.

18. Also on October 15, 2025, the Commission issued a Cancelled/Rescheduled Initial Telephonic Hearing Notice, rescheduling the Evidentiary Hearing for both Complaints on December 2, 2025, at 10:00 AM before Judge Vero.

19. On October 16, 2025, Judge Vero issued an Interim Order granting UGI's Motion to Consolidate the complaint proceedings. The Interim Order also directed that, if the Complainant, Matterns Floral, is an LLC or corporation, it must cause an attorney to enter an appearance in the matter by no later than November 25, 2025.

II. REQUEST FOR CONTINUANCE

1. UGI respectfully requests a second continuance of the evidentiary hearing because the Company's witness who can testify to the billing, security deposit-related, and payment agreement issues raised in the Complaint is unavailable on the scheduled date of the hearing.

2. Section 1.15(b) of the Commission's regulations states:

(b) Except as otherwise provided by statute, requests for continuance of hearings or for extension of time in which to perform an act required or allowed to be done at or within a specified time by this title or by order of the Commission or the presiding officer, shall be by motion in writing, timely filed with the Commission, stating the facts on which the application rests, except that during the course of a proceeding, the requests may be made by oral motion in the hearing before the Commission or the presiding officer. Only for good cause shown will requests for continuance be considered. The requests for a continuance should be filed at least 5 days prior to the hearing date.

52 Pa. Code § 1.15(b).

3. In addition, the Prehearing Order issued on August 28, 2025, provides the following:

You may request a continuance of the hearing if you have a good reason. Continuances will be granted only for good cause. To request a continuance, you must submit a written request (a "motion") at least five (5) days before the hearing. Your motion should be served pursuant to paragraph 5B below. Your motion should include: (1) The case name, number, and hearing date; (2) The reason you are requesting a continuance; and (3) State whether the other party(s) agrees (or if you do not know). If you do not know whether the other party(ies) agrees to the request, state that you do not know.

Prehearing Order, p. 2 (Jul. 1, 2025).

4. Good cause exists to grant a continuance in this matter because the Company's witness is unavailable.

5. The issues raised in the Complaint concern the history of the Complainant's account and the issuance of payment agreements and security deposits to the Complainant.

6. To respond to the allegations in the Complaint, UGI Gas plans to call a witness who can testify to the account's payment, billing, and payment agreement history.

7. However, the Company's witness is not available on the date of the hearing.

8. The Company's alternate witness is also not available on the date of the hearing.

9. The Company's ability to present a defense to the Complainant's claims would be significantly hindered if the hearing were held on the scheduled date, due to the unavailability of its primary witness.

10. Finally, the Company notes that, while this is the second continuance requested in this matter, it is the first continuance requested for this reason.

11. Thus, good cause exists to continue the hearing.

12. Counsel for UGI has reached out to the Complainant regarding the Company's need to reschedule the hearing in an attempt to (1) ascertain whether the Complainant would be amenable to the Company's Motion for Continuance and (2) if the Complainant is amenable, to agree on a range of dates that would be acceptable to both parties on which to reschedule the hearing.

13. The Complainant represented that she would be unavailable after December 5, 2025, and into January 2025 due to holiday travel. Counsel for UGI proposed a few possible dates before December 5, 2025, and represented that it would have ample availability in January and February, 2026.

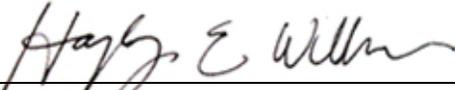
14. UGI has not heard back from the Complainant as of yet, but is proceeding with the filing of this Motion for Continuance in the interest of providing timely notice of UGI's witness unavailability.

15. For these reasons, UGI respectfully requests a continuance of the hearing.

CONCLUSION

WHEREFORE, UGI Utilities, Inc. respectfully requests that a continuance of the hearing be granted in the above-captioned proceeding.

Michael Swerling (ID # 94748)
Lindsay Berkstresser (ID # 318370)
UGI Corporation
500 North Gulph Road
King of Prussia, PA 19406
Phone: 610-992-3763
Phone: (610) 768-6799
E-mail: SwerlingM@ugicorp.com
E-mail: BerkstresserL@ugicorp.com


Devin T. Ryan (ID # 316602)
Alice A. Wade (ID # 335228)
Hayley E. Wilburn (ID # 336055)
Post & Schell, P.C.
One Oxford Centre
301 Grant Street, Suite 3010
Pittsburgh, PA 15219
Phone: 717-612-6052
Fax: 717-731-1985
E-mail: dryan@postschell.com
alice.wade@postschell.com
hwilburn@postschell.com

Date: November 11, 2025

Attorneys for UGI Utilities, Inc.