COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
Office of Administrative Law Judge
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120

November 14, 2025

In Re: C-2025-3056416

(SEE ATTACHED LIST)

SHARON SHEPARD v. FIRSTENERGY PENNSYLVANIA ELECTRIC COMPANY

Service/Reliability Issues

Initial Call-In Telephonic Hearing Notice

This is to inform you that an Initial Call-In Telephonic Hearing on the above-captioned case will be held as follows:

Type: **Initial Call-In Telephonic Hearing**

Date: **Thursday, January 15, 2026**

Time: **10:00 AM**

Presiding: **Administrative Law Judge Katrina L. Dunderdale**
Phone: **412.565.3550** Fax: **717.231.4765**

At the above date and time, you must call into the hearing. You will not be called by the Presiding Officer.

To participate in the hearing:

- You must dial the Toll-free Bridge Number below
- You must enter the Passcode below when instructed
- You must speak your name when prompted, and press #
- Then, the telephone system will connect you to the hearing

Toll-free Bridge Number: **866.675.4411**
Passcode: **23464163**

WITNESSES. If you have any witnesses you want to have present during the hearing who are participating from a separate phone, you must provide them with the Bridge and Passcode numbers above.

FAILURE TO APPEAR. You may lose the case if you do not take part in this hearing and present evidence on the issue(s) raised. Your case may be dismissed "with prejudice" which means that you will be barred from filing another complaint raising the same claim(s) and issue(s) presented in the dismissed complaint. If you are unable to attend the hearing for any reason, you must request a continuance using the procedure described below.

CONTINUANCES. You may request a continuance of the hearing if you have a good reason. All continuances will be granted only for good cause. To request a continuation, you must submit a written request (a "motion") at least five (5) days before the hearing. Your motion should include: 1) The case name, number, and hearing date; 2) The reason for the request; and 3) Whether the other party agrees (or if you do not know).

REPRESENTATION. If you are an individual, you may represent yourself or you may have an attorney represent you. All others, including a partnership, corporation, limited liability company, trust, association, or governmental agency or subdivision, must be represented by an attorney licensed to practice law in Pennsylvania, or admitted *pro hac vice*. Only an attorney may represent someone else.

PRESENTING EXHIBITS. If you intend to present any documents or exhibits at the hearing, you must email one (1) copy to the Presiding Officer at kdunderdal@pa.gov and one (1) copy each must be sent to every other party. All copies must be received at least five (5) business days before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

ACCOMMODATION. Any party who needs accommodation for a disability in order to participate in this hearing process may request one. Please call the OALJ scheduling office at least five (5) business days prior to your hearing to submit your request.

If you require an interpreter to participate in the hearing, please call the scheduling office at least ten (10) business days prior to your hearing to submit your request.

- Scheduling Office: 717.787.1399
- TTY-based Telecommunications Relay Service number for persons who are deaf or hearing-impaired is: 711

DOCUMENTS. ALL Parties to proceedings pending are encouraged to EITHER open and use an e-Filing account through the Commission's website at www.puc.pa.gov OR to ensure timely arrival, submit the filing by overnight delivery as explained below.

E-FILING. The PUC offers a free e-Filing Subscription Service. This service allows a user to file documents electronically and receive an automatic email notification whenever a document is added, removed, or changed on the PUC website in a specific case. For information and to subscribe to this service, visit the PUC's website at: https://www.puc.pa.gov/filing-resources/efiling/

PAPER FILING. If you do not have the capability to open and use an e-Filing account, you may file paper documents with the Secretary of the Commission. Filing of paper documents must be sent by overnight delivery to:

Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

It is important that you retain tracking information as proof of submission.
Emailed or faxed submissions to the Commission are not acceptable.

CONFIDENTIAL MATERIAL. ALL documents containing confidential information must include the word "CONFIDENTIAL" written clearly and noticeably on the face of the first page of the document. If a filing contains confidential or proprietary material, the filing should be submitted by overnight delivery to ensure arrival. These filings should be followed by a hard copy with a flash drive or CD for the Commission's file. Large filings containing confidential or proprietary material may also be submitted through the Commission's Share Point File system. Filers should contact the Secretary's Bureau in advance to set up a Share Point File.

cc:
ALJ Dunderdale
C. Eberly
Calendar File

C-2025-3056416 - SHARON SHEPARD v. FIRSTENERGY PENNSYLVANIA ELECTRIC COMPANY
Revised November 13, 2025

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