

November 13, 2025

Matthew L. Homsher, Secretary  
PA Public Utility Commission  
400 North Street  
Harrisburg, PA 17120

**Re: Request to Withdraw Formal Complaint:**  
**File No. 2893499**  
**Docket No. C-2025-3058105**

Dear Secretary Homsher:

John C. R. Kelly Realty, Inc. respectfully requests the withdrawal and closure of the above-referenced formal complaint filed against the Pittsburgh Water and Sewer Authority (PWSA).

Since the complaint was filed, PWSA has fully addressed all concerns raised by John C. R. Kelly Realty, Inc. to our complete satisfaction. PWSA has successfully mitigated the water leak that was the subject of the complaint, completed all necessary repairs, and implemented measures to prevent any recurrence.

As the issues have been fully and satisfactorily resolved, we no longer wish to pursue this matter with the Pennsylvania Public Utility Commission. We therefore request that Complaint File No. 2893499 (Docket No. C-2025-3058105) be withdrawn and the case closed with prejudice.

We are sending a courtesy copy of this withdrawal request to PWSA so the utility is aware that the matter has been resolved to our satisfaction.

Thank you for your assistance in this matter. Please do not hesitate to contact us if any additional information is required.

Sincerely,



Tom Loughran,  
Authorized Representative & Property Manager  
For John C. R. Kelly Realty, Inc.

cc: Pittsburgh Water and Sewer Authority Customer Service / Legal Department Penn Liberty Plaza I  
1200 Penn Avenue  
Pittsburgh, PA 15222

cc: Lauren M. Burge - Eckert Seamans Attorneys at Law  
U.S. Steel Tower 600 Grant Street  
44<sup>th</sup> Floor  
Pittsburgh, PA 15219