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**Electronic Filing**

November 17, 2025

Matthew L. Homsher, Secretary  
Pennsylvania Public Utility Commission  
400 North Street, Commonwealth Keystone Building  
Second Floor – Room N201  
Harrisburg, PA 17120

***Re: Application for Approval of the Discontinuance and  
Abandonment of Telecommunications Services to the Public in  
the Commonwealth of Pennsylvania  
Docket No. A-2025-3056339***

Dear Secretary Homsher,

Attached for filing on behalf of AT&T Enterprises, LLC (“AT&T”) are the Responses to Data Requests Set 1 of the Bureau of Technical Utility Services dated November 5, 2025, which are verified pursuant to 52 Pa. Code Section 1.36.

Please contact me if you have any questions.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'JM' followed by a stylized flourish.

Joseph Monaghan  
AVP, Senior Legal Counsel

Enclosure

Cc: Ryan Kravitz [rykravitz@pa.gov](mailto:rykravitz@pa.gov)  
Office of Consumer Advocate  
Office of Small Business Advocate  
Bureau of Investigation and Enforcement

Docket No. A-2025-3056339  
Requester: Bureau of Technical Utility Services  
Request No.: Set I  
Date of Request: November 5, 2025  
Date of Response: November 17, 2025  
Respondent: AT&T Enterprises, LLC

**PRELIMINARY STATEMENT**

AT&T Enterprises, LLC (“AT&T”) submits this response to the November 5, 2025 data requests from the Bureau of Technical Utility Services, Telecommunications Section, designated Set I. AT&T’s response is based on diligent investigations and reasonable inquiries and reflects the current state of AT&T’s knowledge, understanding, and belief with respect to the matters about which the data requests seek information.

Pursuant to 52 Pa. Code § 5.332, AT&T will promptly supplement or amend any response if it learns that the previous response was incorrect, incomplete, or has materially changed.

The Verification accompanying these responses is provided in accordance with 52 Pa. Code § 5.342.

**GENERAL OBJECTIONS**

AT&T objects to the extent any portion of the data requests seek information that is irrelevant, overly broad, or unduly burdensome. Subject to these objections, AT&T is responding to the data requests.

## **Application**

- 1. The Company states in the application that the services being abandoned have been grandfathered in the tariff since August 2014. Provide proposed tariff pages removing all services affected with this abandonment?**

### **Response to Question 1:**

As stated in its application, AT&T Enterprises, LLC (“AT&T”) offers AT&T Digital Link (“Digital Link” or “Affected Service”) under its Pennsylvania Service Guide, Section 9.1, not under a tariff.<sup>1</sup> Because the Affected Service is provided through the Service Guide rather than a tariff, there are no proposed tariff pages removing it. See Pennsylvania Service Guide, Section 9.1, available at:

[https://serviceguide.att.com/tariff/business/manage/secure/files/PALSGSDM\\_k502.pdf](https://serviceguide.att.com/tariff/business/manage/secure/files/PALSGSDM_k502.pdf);

**Responding Person:** Steve Berenbaum, Director- Regulatory Affairs, AT&T

- 2. Provide the current number of remaining customers served.**

### **Response to Question 2:**

As of November 12, 2025, two business customers in Pennsylvania remain subscribed to the Affected Service. At the time of AT&T’s July 17, 2025 Application, there were eleven business customers.

**Responding Person:** Steven Sims, Product Manager, AT&T

## **Abandonment Plan**

- 3. Provide a customer notice that is consistent with 52 Pa. Code § 63.306(e)(1) – (4)(v).**

### **Response to Question 3:**

AT&T notes that 52 Pa. Code §§ 63.306(a) and (b), which govern abandoning LSP obligations, apply only when a local service provider (“LSP”) is abandoning service. AT&T is not an abandoning LSP and is not exiting the market. AT&T is discontinuing a single service while continuing to serve customers in the same areas in which it operates today. AT&T will continue to offer other services in those areas, including to the business customers who subscribe to the Affected Service.

That being said, in addition to the customer notices described in the Application, dating back over one year, AT&T provided an additional written notice to impacted customers on or about September 15, 2025, regarding the discontinuance of the Affected Service. A copy of

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<sup>1</sup> For clarity, AT&T Corp. (not AT&T Enterprises, LLC) offers a separate service, AT&T Digital Link Access Service, under Tariff (PA. P.U.C. -NO. 2, Section 15). That service is distinct from AT&T Digital Link, which is a local exchange service offered under the Pennsylvania Service Guide. AT&T Digital Link Access Service is not being discontinued.

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that notice is attached as Attachment A. Those notices are consistent with 52 Pa. Code § 63.306(e), although they do not contain the verbiage relating to “local telephone service,” which are not descriptive of the service being discontinued. Also, the remaining two business customers continue to receive discontinuance notifications through bill messaging.

**Responding Person:**

Steve Berenbaum, Director- Regulatory Affairs, AT&T  
Steven Sims, Product Manager, AT&T

**4. Provide proof that the updated customer notice was sent to affected customers.**

**Response to Question 4:**

The written notices were mailed to the remaining Digital Link customers by U.S. mail. Because the notices were sent via regular mail, individual delivery confirmations were not generated.

**Responding Person:** Steven Sims, Product Manager, AT&T

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Requester: Bureau of Technical Utility Services

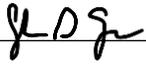
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I, Steven Sims, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Signature         

Title Lead Product Manager

# **Attachment A**



[Date]

[Company Name]

ATTN: Telecommunications Manager

[Mail Address]

[Mail City, Mail State Mail Zip]

[Account number] (*Only last 4 digits exposed*)

**Important Notice Regarding AT&T Digital Link**

**AT&T Digital Link is being discontinued on October 1, 2025**

Dear AT&T Customer,

To keep your business moving, we're always transforming our product line to provide you with the latest technology. As part of this transformation, we want to remind you that we are discontinuing AT&T Digital Link on October 1, 2025. We strongly encourage you to update to AT&T IP Toll Free (IPTF 360) as a replacement to avoid disruption.

We urge you to update now, as we will no longer support AT&T Digital Link as of October 1, 2025. AT&T IP Toll Free will provide many exciting benefits from the advanced capabilities that cloud-based or IP voice services can deliver, all with the same expert guidance, advice, and support you expect from us. Check out the benefits of AT&T IP Toll Free by visiting (<https://www.business.att.com/products/ip-toll-free.html>).

Please act now to avoid disruptions. We're here to help!

Your AT&T Service Representative will contact you to begin discussions regarding alternative solutions that meet your business communication needs. Additionally, you can call us at 877.508.0349 to schedule your update/upgrade/migration to AT&T IP Toll Free by October 1, 2025.

We know you have a lot of choices and look forward to serving your future business needs.

Sincerely,  
AT&T Business Services  
AT&T Corp.  
208 S. Akard Street  
Dallas, TX 75202