



1120 South Tryon St.
Suite 700
Charlotte, NC 28203
brightspeed.com

November 18, 2025
Via Electronic Filing

Mr. Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Secretary's Bureau
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

RE: Docket No R-2025-3058482
Supplement No. 152 to Telephone Pa. P.U.C. Tariff No. 500

Dear Secretary Homsher:

This filing respectfully requests to amend tariff pages submitted November 12, 2025 based on the notification received from Commission staff on November 18, 2025.

If you have questions or need additional information regarding this filing, please contact me at the phone number or the e-mail address listed below.

Sincerely,

A handwritten signature in black ink that reads "Ashley Douglas".

Ashley Douglas
Analyst-Government Affairs Operations

Attachments

cc: Office of Consumer Advocate
Office of Small Business Advocate

PA2025-06

Ashley Douglas
Analyst-Government Affairs Operations
ashley.douglas@Brightspeed.com
Tel: (704) 754-9147

Supplement No. 152

To

Telephone - Pa. P.U.C. No. 500

BRIGHTSPEED OF PENNSYLVANIA, LLC

RATES AND RULES

Governing the Furnishing of Telephone Service

In Pennsylvania

As shown on Sheet 7 of
Telephone – Pa. P.U.C. No. 500

Issued: November 12, 2025

Effective: November 14, 2025

By: Chantel Miller, Director-Government Operations
1120 South Tryon St., Ste. 700, Charlotte, NC 28203

THIS FILING CORRECTS TYPOGRAPHICAL ERRORS IN THE BRIGHTSPEED VOICE AND
BRIGHTSPEED BUSINESS VOICE PACKAGES AVAILABLE TO CUSTOMERS OF BRIGHTSPEED
OF PENNSYLVANIA, LLC.

Brightspeed of Pennsylvania, LLC

Page 1

LIST OF CHANGES MADE BY THIS TARIFF

This filing respectfully requests to correct typographical errors in the Brightspeed Voice and Brightspeed Business Voice packages effective November 14, 2025.

Section 2

First Revised Page 102

First Revised Page 106

Brightspeed of Pennsylvania, LLC

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SPECIAL PACKAGED OFFERINGS

V. Brightspeed Voice

2. Description (Cont'd)

B. Brightspeed Voice Long Distance Plan

For each Local Exchange Service line subscribed to Brightspeed Voice, the Customer must also subscribe to the companion long distance service provided by Brightspeed Broadband, LLC.

C. High-Speed Internet

Customers may subscribe to an optional qualifying Brightspeed High-Speed Internet Access service at each package location. Brightspeed High-Speed Internet Access is governed by the terms and conditions listed in the [Brightspeed Internet Service Agreement](#).

3. Terms and Conditions

- A. Components of the Brightspeed Voice will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
- B. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
- C. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
- D. Brightspeed Voice cannot be combined with any other discounts unless otherwise specified.
- E. This plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to residence exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.
- F. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service and the associated long distance service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this **tariff** will no longer apply to Brightspeed Voice, the following monthly rate will continue to apply, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

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Brightspeed of Pennsylvania, LLC

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SPECIAL PACKAGED OFFERINGS

W. Brightspeed Business Voice

3. Terms and Conditions (Cont'd)

F. Brightspeed Business Voice cannot be combined with any other discounts unless otherwise specified.

G. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service and the associated long distance service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this **tariff** will no longer apply to Brightspeed Business Voice, the following monthly rate will continue to apply until such time as customers are notified in advance of rate increases, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

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H. Applicable Long Distance and High-Speed Internet qualifying services must be billed on the same invoice as Brightspeed Business Voice.

4. Service Charges

A. Service Charges will not apply for new and additional package lines and moves of existing lines.

B. Service Charges do not apply when Brightspeed Voice replaces existing Local Exchange Service. The normally applicable Service Charges do apply when Customers request a change back to Local Exchange Service.

5. Rates and Charges

The monthly rate includes a flat rate one-party **business** line with Touch tone, flat rate EAS, expanded local calling (where available), Metro Service (where available), features, and the following fees and surcharges: Interstate Subscriber Line Charge, Intrastate Subscriber Line Charge (where applicable), Access Recovery Charge, and Facilities Relocation Charge (where applicable).

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Monthly Rate Per Package ⁽¹⁾	
Initial Package	Additional Packages
\$65.00	\$50.00

⁽¹⁾ Customers who subscribe to the Company's High Speed Internet as a new service with Brightspeed Business Voice will receive a \$10.00 monthly discount for the initial package purchased.