



Elizabeth Rose Triscari
Senior Director, Corporate Counsel
852 Wesley Drive | Mechanicsburg, PA 17055
Phone: 717-550-1574
elizabeth.triscari@amwater.com

November 20, 2025

VIA ELECTRONIC FILING

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105-3265

**In re: I&E Petition to Request the Commission Open a Section 529
Investigation Into the Acquisition of Rock Spring Water
Company - Docket No. P-2024-3051313**

Dear Secretary Homsher:

Pursuant to Appendix A, paragraph 1(o), of the Commission's Opinion and Order entered March 21, 2025, in the above-referenced proceeding, please find attached the Quarterly Status Report of Pennsylvania-American Water Company regarding Rock Spring Water Company, dated November 20, 2025. If you should have any questions, please feel free to contact me.

Sincerely,

A handwritten signature in blue ink that reads "Elizabeth Rose Triscari".

Elizabeth Rose Triscari

cc: The Honorable Administrative Law Judge John M. Coogan (*via electronic mail*)
All Parties on the Attached Certificate of Service (*via electronic mail*)

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Pennsylvania Public Utility Commission	:	
Bureau of Investigation and Enforcement	:	
Petition to Request the Commission Open	:	Docket No. P-2024-3051313
A Section 529 Investigation into the	:	
Acquisition of Rock Spring Water Company	:	

CERTIFICATE OF SERVICE

I hereby certify that on this day I am serving the above-referenced **Status Report** upon people and in the manner indicated below, which service satisfies the requirements of 52 Pa. Code §1.54 (relating to service by a party).

SERVED VIA ELECTRONIC MAIL ON NOVEMBER 20, 2025

Robert A. Mix, Esquire Robert Mix Law 211 Kimport Avenue Boalsburg, PA 16827 E-mail: Bmix470@gmail.com Counsel for State College Borough Water Authority	Melanie Joy El Atieh, Esquire Jacob D. Guthrie, Esquire Office of Consumer Advocate 555 Walnut Street 5th Floor, Forum Place Harrisburg, PA 17101-1923 Email: OCARockSpring@paoca.org Counsel for the Office of Consumer Advocate
Amanda Chaplin, Esquire Glenn Masser, Esquire Pennsylvania Department of Environmental Protection Northcentral Regional Office 208 West Third Street, Suite 101 Williamsport, PA 17701 E-mail: achaplin@pa.gov E-mail: gmasser@pa.gov Counsel for the Pennsylvania Department of Environmental Protection	Elizabeth A. Dupuis, Esquire Morgan M. Madden, Esquire Babst, Calland, Clements & Zomnir, P.C. 330 Innovation Blvd., Suite 302 State College, PA 16803 Email: bdupuis@babstcalland.com E-mail: mmaden@babstcalland.com Counsel for Ferguson Township
Carrie B. Wright, Esquire Pennsylvania Public Utility Commission Bureau of Investigation and Enforcement Commonwealth Keystone Building 400 North Street Harrisburg, PA 17120 E-mail: carwright@pa.gov Counsel for the Bureau of Investigation and Enforcement	Rebecca Lyttle, Esquire Steven Gray, Esquire Office of Small Business Advocate 555 Walnut Street 1 st Floor, Forum Place Harrisburg, PA 17101 E-mail: relyttle@pa.gov E-mail: sgray@pa.gov Counsel for Office of Small Business Advocate

<p>Alexander R. Stahl, Esquire Aqua Pennsylvania, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 E-mail: astahl@aquaamerica.com Counsel for Aqua Pennsylvania, Inc.</p>	<p>Rod Beard, Esquire Beard Law Company 101 N. Allegheny Street Bellefonte, PA 16823 E-mail: rod@beardlawco.com Counsel for Rock Spring Water Company</p>
<p>David S. Gaines, Jr. MILLER, KISTLER & CAMPBELL 720 South Atherton Street, Suite 201 State College, PA 16801 E-Mail dgaines@mkclaw.com Counsel for State College Borough Water Authority</p>	<p>David P. Zambito, Esquire Jonathan P. Nase, Esquire Cozen O'Connor 17 North Second Street, Suite 1410 Harrisburg, PA 17101 Phone: (717) 703-5892 E-mail: dzambito@cozen.com E-mail: jnase@cozen.com</p>

Respectfully submitted,



Elizabeth Rose Triscari, Esquire (PA ID #306921)
Teresa K. Harrold, Esquire (PA ID #311082)
Erin K. Fure, Esq. (PA ID No. 312245)
Pennsylvania-American Water Company
852 Wesley Drive
Mechanicsburg, PA 17055
Telephone (717) 550-1556
E-mail: elizabeth.triscari@amwater.com
E-mail: teresa.harrold@amwater.com
E-mail: erin.fure@amwater.com

Counsel for Pennsylvania-American Water Company

Date: November 20, 2025

**ROCK SPRING WATER COMPANY
QUARTERLY STATUS REPORT
November 20, 2025**

1. BACKGROUND

On March 21, 2025, the Public Utility Commission (“PUC”) issued an Order appointing Pennsylvania-American Water Company (“PAWC”) as the Receiver for the Rock Spring Water Company (“Rock Spring”) and its property, facilities and assets (“System”).

Appendix A, Paragraph 1(o) of the Order requires PAWC to submit an initial status report to the Commission within 60 days of assuming operations and then quarterly thereafter to detail any relevant updates pursuant to duties and responsibilities assigned through receivership.

This document provides the second Quarterly Report required by the Order.¹ Conditions found and actions taken are summarized in Section 2.

2. ACTIVITIES PERFORMED SINCE LAST STATUS REPORT

This section describes the continuing activities performed since the last Status Report. This section is organized as follows: (2.1) - Customer and Employee Safety Program; (2.2) - Water Supply and Treatment; (2.3) - Water Distribution System; (2.4) - SCADA System; (2.5) - Water Quality & Environmental Compliance Program; and (2.6) Public Outreach Program.

¹ Appendix A, Paragraph 1(c), of the Order requires PAWC to provide a listing of recommended capital improvements, identifying the capital improvements necessary to improve the performance of the system, to address or anticipate the obsolescence of portions of the system, to reduce the cost of operating the system, to provide cost savings or efficiency innovations to the system, or to comply with existing or anticipated changes to applicable laws and regulations.

PAWC is conducting this evaluation and will submit this analysis when complete.

2.1 Customer and Employee Safety Program

PAWC has observed and reviewed Rock Spring's safety procedures, programs and equipment for compliance with applicable regulations, industry standards and best practices, and took immediate action, as necessary. In the last quarter, PAWC's continuing actions have included the following:

1. Ensure proper PPE is used when working with hazardous chemicals.
2. Automatic shutdowns are functioning to halt the well pump and send an alarm when the proper concentration of chlorine is not being fed.
3. PAWC continues to feed a proper chlorine dosage to ensure a proper disinfection residual throughout the distribution system.

2.2 Water Supply and Treatment

PAWC has operated the water supply and treatment system, interviewed Rock Spring employees, reviewed process control and compliance testing, evaluated the adequacy and condition of treatment equipment, and identified deficiencies and improvement opportunities. In the last quarter, actions taken to improve the performance of the water supply and treatment are listed below.

1. Continue to communicate with the DEP Sanitarian at well site to review operations of the system.
2. Maintained a chlorine analyzer at the well site with high levels and low-level shutdowns alarms to ensure the proper amount of chlorine is being fed at the well site. Chlorine levels are monitored remotely 24/7.
3. Maintained lighting, new locks, and security devices at the well, treatment site, and storage tank.

2.3 Water Distribution System

PAWC has operated the water distribution system, interviewed Rock Spring employees, observed the water storage tank, reviewed water quality testing data, and identified deficiencies and improvement opportunities. In the last quarter, actions taken to improve the performance of the distribution system are listed below.

1. PAWC is continuing leak detection efforts and anticipates finding and repairing more leaks which should result in additional reductions in system delivery. As of the last update the following distribution leaks were identified and fixed:
 - a. Customer Side Service Leak Fixed – 8/24/25
 - b. Fixed Leaking curbstop 9/4/25
 - c. Company Side Service Leak Fixed – 9/5/25
 - d. Customer Side Service Leak Fixed – 9/17/25
 - e. Filled in an open pit that was found and installed a new curbbox – 9/12/25
 - f. Customer side yard hydrant leak repaired 10/15/25

2. PAWC will calculate the daily delivery and percent reduction as a result of these changes when the customer meters are read for the next quarterly billing.

2.4 SCADA System

PAWC completed an evaluation of the Supervisory Control and Data Acquisition (“SCADA”) system and has made the following improvements.

1. SCADA continues to remotely monitor tank levels, power feed, and chlorine levels in the System via the cellular system 24/7 at PAWC’s Milton operations center. In addition, the data is now being monitored at PAWC’s Phillipsburg operations.

2.5 Water Quality & Environmental Compliance Program

PAWC has observed and reviewed Rock Spring's water quality and environmental compliance testing and reporting procedures versus regulatory requirements, interviewed Authority employees, evaluated the tools and equipment in place for compliance monitoring, reviewed compliance testing data and reported the data to the DEP, and identified deficiencies and improvement opportunities. In the last quarter, actions taken to improve the water quality and environmental compliance program are listed below.

1. Samples are taken daily to ensure compliance with water quality regulations.
2. PAWC has set up a new bacteria sample location.
3. Lead and copper, nitrate, and nitrite samples were taken and reported to DEP.

2.6 Public Outreach Program

In the last quarter, PAWC has continued to keep customers informed through various channels, including:

1. PAWC has set up and maintains a web site dedicated to Rock Spring to keep customers up to date on activities at Rock Spring.
2. PAWC continues to work with Ferguson Township to post updates on the township website.
3. Customers have a PAWC-specific email address for contacting PAWC with any questions or concerns.