



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
COMMONWEALTH KEYSTONE BUILDING  
400 NORTH STREET  
HARRISBURG, PENNSYLVANIA 17120

IN REPLY PLEASE  
REFER TO OUR FILE

Formal Complaint  
Docket #: C-2025-3058770

Date Served: November 21, 2025

Via e-service

ELIZABETH ROSE TRISCARI, SENIOR DIRECTOR, CORPORATE COUNSEL  
PENNSYLVANIA AMERICAN WATER COMPANY  
852 WESLEY DRIVE  
MECHANICSBURG, PA 17055

RE: PA PUC vs Pennsylvania American Water Company  
Rate Case Docket #: R-2025-3057983

Dear Sir/Madam:

A Formal Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by the Office of Small Business Advocate.

This true and correct copy of the complaint has been filed of record with the Pennsylvania Public Utility Commission. Both the Pennsylvania Public Utility Code, 66 Pa. C.S. and the Commission's regulations at 52 Pa. Code Section 1.53, requires the Commission to serve on each party named in a Formal Complaint a copy of the complaint.

Within ten (10) days from the above date of service, you may either satisfy or answer this complaint in accordance with the provisions of 52 Pa Code, §5.61(d).

When filing your answer to the Formal Complaint, please reference the "Formal Complaint Docket Number" located in the upper-right hand corner of this Notice.

Very Truly Yours,

A handwritten signature in black ink that reads 'Matthew L. Homsher'.

Matthew L. Homsher  
Secretary

(SEAL)

MH:AEL