



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120

November 25, 2025

Via eService to:

Nicole & Brian Steiner
225 E. 28th Division Hwy.
Lititz, PA 17543
leighstei42@gmail.com

Re: Steiner / PPL Electric Utilities Corp. and Asplundh Tree Expert LLC

Dear Mr. and Mrs. Steiner:

Thank you for your Formal Complaint in which you identify PPL Electric Utilities Corp. (PPL) and Asplundh Tree Expert LLC (Asplundh) as the utility or company about which you are complaining. Please be aware that the Commission does not regulate private vegetation management companies. Accordingly, the Commission does not have jurisdiction over Asplundh, or any of the services provided by this company. Therefore, your formal complaint will be rejected as to any claims against Asplundh.

You may be able to seek legal redress in a different legal forum such as a Magisterial District Court or your county's Court of Common Pleas to move forward with your claims against Asplundh. We are sorry the Commission cannot be of further assistance to you regarding your claims against Asplundh.

Notwithstanding the above, the Commission does regulate utility services provided by PPL. As such, we will accept and process your complaint as it relates to your claims against PPL.

Sincerely,

A handwritten signature in black ink that reads 'Matthew L. Homsher'.

Matthew L. Homsher
Secretary of the Commission