



**COMMONWEALTH OF PENNSYLVANIA**

PUBLIC UTILITY COMMISSION  
COMMONWEALTH KEYSTONE BUILDING  
OFFICE OF ADMINISTRATIVE LAW JUDGE  
400 NORTH STREET  
HARRISBURG, PENNSYLVANIA 17120  
November 26, 2025

**PUBLIC INPUT HEARINGS NOTICE**

**Pennsylvania Public Utility Commission**

**v.**

**City of Lancaster – Bureau of Water  
R-2025-3057237**

Presiding Officer: Administrative Law Judge Erin L. Gannon

The Public Utility Commission (PUC) will hold in-person and telephonic public input hearings concerning a proposed rate increase by the City of Lancaster – Bureau of Water for customers located outside of Lancaster’s corporate limits. Four public input hearings will be held as follows:

**IN-PERSON PUBLIC INPUT HEARINGS**

**Date:** Monday, December 15, 2025  
**Times:** 1:00 PM and 6:00 PM  
**Location:** Manheim Township Municipal Office  
Public Meeting Room  
1840 Municipal Drive  
Lancaster, PA 17601

**CALL-IN TELEPHONIC PUBLIC INPUT HEARINGS**

**Date:** Tuesday, December 16, 2025  
**Times:** 1:00 P.M. and 6:00 P.M.

To participate in the Telephonic Public Input Hearings:

Toll-free Conference Number: **1.866.759.6860**  
PIN Number: **71568747**

- You must dial the toll-free Conference number above.
- You must enter the PIN number below when instructed.
- You must speak your name when prompted, and press #.
- Then, the telephone system will connect you to the hearing.

**Registration to speak at a public input hearing is encouraged but not required.** If you wish to testify, you are encouraged to pre-register with the Office of Administrative Law Judge by **4:00 p.m. on Friday, December 12, 2025.** Those who pre-register and provide the information listed below will be called to testify at the hearing in the order in which they pre-register. If you want to listen to a public input hearing (without testifying), you do not need to pre-register.

**To pre-register,** please call the PUC Judge's Legal Assistant, Christina Biggica, at 717.783.5453 or by email at [cbiggica@pa.gov](mailto:cbiggica@pa.gov) and provide the following information:

- (1) your first and last name,
- (2) the phone number you will be using to call into the public input hearing,
- (3) a phone number where you can be reached prior to the hearing if we need to contact you, and
- (4) your email address, if you have one.

**Need assistance with pre-registration?** If you need assistance pre-registering to testify, you may have someone register for you, but they will need to provide all the information listed above. Additionally, if more than one person in your household would like to testify, one person may pre-register for other individuals in the same household by providing the PUC Judge's Legal Assistant with the above-listed information for each individual.

**Hearing exhibits:** If you have any hearing exhibits to which you will refer during the hearing, please email them to the Legal Assistant, at [cbiggica@pa.gov](mailto:cbiggica@pa.gov). The PUC Judge will forward your exhibits to all the parties.

- Exhibits must be received by the Legal Assistant by **Wednesday, December 10, 2025.**

**Requests for interpreters:** If you require an interpreter, please pre-register as soon as possible. If you register too close to the hearing date, we may not have enough time to arrange for an interpreter. If you request an interpreter, the PUC will make reasonable efforts to have one present.

**Accommodation for participating in telephonic public input hearings:** Persons with a hearing and/or speech impairment may dial 711 to use a TTY-based telecommunications relay service.

**Questions?** The Pennsylvania Office of Consumer Advocate (OCA) represents the interests of utility customers before the PUC. The Pennsylvania Office of Small Business Advocate (OSBA) represents the interests of small business utility customers before the PUC. If you have questions about the public input hearings or the City of Lancaster's requested rate increase, please contact the OCA toll-free at 1.800.684.6560 or [consumer@paoca.org](mailto:consumer@paoca.org). Small businesses can contact the OSBA at 717.783.2525 or [osba@pa.gov](mailto:osba@pa.gov).

cc:

Stephen DeFrank, Chairman  
Kimberly M. Barrow, Vice Chair  
John F. Coleman, Jr., Commissioner  
Kathryn Zerfuss, Commissioner  
Ralph Yanora, Commissioner  
Jennifer Berrier  
Jessica Guyer

Diane Ancheff  
Kimberly Beemer  
Melissa Reside  
Lyndsay Kensinger  
Kathleen McMullen  
Christine Hodge  
JJ Livingston  
Carrie Sheriff  
Paul Diskin  
David Screven  
Nils Hagen-Frederiksen  
Thomas Charles  
Denise McCracken  
Riley Schaefer  
Charles Rainey  
Deana Schleig  
ALJ Gannon  
Sarah Cavanaugh  
PC-CMMR-Water

**R-2025-3057237 - PENNSYLVANIA PUBLIC UTILITY COMMISSION v. CITY OF LANCASTER - BUREAU OF WATER**

*Revised: November 21, 2025*

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