

**PENNSYLVANIA
PUBLIC UTILITY COMMISSION
Harrisburg, PA 17105-3265**

Nettie Lawrence	:	
	:	
v.	:	C-2025-3054995
	:	
Philadelphia Gas Works	:	

FINAL ORDER

In accordance with the provisions of Section 332(h) of the Public Utility Code, 66 Pa. C.S. §332(h), the decision of Administrative Law Judge Alphonso Arnold III dated October 28, 2025, has become final without further Commission action;

THEREFORE,

IT IS ORDERED:

1. That Philadelphia Gas Works’ Motion to Dismiss, with prejudice, the Formal Complaint of Nettie Lawrence at Nettie Lawrence v. Philadelphia Gas Works at Docket No. C-2025-3054995 is granted.

2. That the Formal Complaint filed by Nettie Lawrence in Nettie Lawrence v. Philadelphia Gas Works at Docket No. C-2025-3054995, is hereby dismissed with prejudice.

3. That Nettie Lawrence is precluded from filing further informal or formal complaints with the Commission regarding the arrearages on the account for gas service rendered by Philadelphia Gas Works until such time as the outstanding arrearages in the amount of \$8,891.91 are paid in full, and that the filing of any complaint pertaining to those arrearages which are the subject of this proceeding shall be rejected without further proceedings.

4. That the filing of any other pleading related to this case, concerning the same subject matter be, and hereby is, deemed not to stay implementation of this Order.

5. That Commission staff (including but not limited to the Bureau of Consumer Services and the Secretary's Bureau) shall reject any formal or informal complaint that is filed with the Commission by Nettie Lawrence, any member of her family, or any other person in the household, pertaining to the service address of 454 East Church Lane, Philadelphia, PA 19144 until the outstanding arrearages in the amount of \$8,891.91 are paid in full.

6. That any filing of a new informal or formal complaint by Nettie Lawrence against Philadelphia Gas Works must include proof that the arrearages in the amount of \$8,891.91 have been paid in full (e.g. billing statement, account statement, receipt of payment, cancelled check, bank statement, proof of discharge of the arrearages in bankruptcy, or correspondence with the utility confirming payment in full).

7. That, if proof that the outstanding arrearages have been paid in full is not provided, the Secretary's Bureau and Bureau of Consumer Services are directed to reject the complaint, without a hearing before the Office of Administrative Law Judge.

8. That the failure of Nettie Lawrence to pay the outstanding arrearages in the amount of \$8,891.91, in full, shall be grounds for the Philadelphia Gas Works to take

any necessary steps and actions under the Pennsylvania Public Utility Code and Commission Regulations, including but not limited to, termination of service, to address Nettie Lawrence's outstanding balance.

9. That a copy of this decision/order shall be served to the Commission's Bureau of Consumer Services and the Secretary's Bureau.

10. That the Secretary's Bureau shall mark Docket No. C-2025-3054995 as closed.

BY THE COMMISSION,

A handwritten signature in black ink, appearing to read "Matthew L. Homsher". The signature is written in a cursive style with a large initial "M".

Matthew L. Homsher
Secretary

(SEAL)

ORDER ENTERED: December 2, 2025