

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Ruby Colon	:	
	:	
v.	:	F-2025-3056869
	:	
PPL Electric Utilities Corporation	:	

**RULE TO SHOW CAUSE
WHY COMPLAINANT SHOULD NOT BE BARRED**

Ruby Colon (Complainant) is here by **ORDERED TO SHOW CAUSE** why Complainant in the above-captioned matter should not be **BARRED FROM FILING FURTHER COMPLAINTS**.

HISTORY OF THE PROCEEDING

On August 12, 2025, Ruby Colon (Complainant) filed a Formal Complaint (Complaint) with the Pennsylvania Public Utility Commission (Commission) against PPL Electric Utilities Corporation (Respondent or PPL).¹ The Complaint alleged that PPL threatened termination, and further requested a payment arrangement for arrearages. Complainant averred, “I have had chances [sic] in circumstances.” Complaint ¶ 4.

¹ The Complaint is a timely appeal from the determination of the Commission’s Bureau of Consumer Services (BCS), at BCS No. 4069075, which dismissed Complainant’s informal complaint. A timely BCS appeal is subject to de novo review. 52 Pa. Code § 56.173(a).

On September 3, 2025, the Respondent filed an Answer in which it denied the material allegations of fact and conclusions of law in the Complaint. Specifically, the Respondent averred the Complainant's total balance as of the date of the Answer was \$8,837.53. Answer ¶ 4. PPL further stated the Company executed fifteen (15) payment arrangements within the last 4 years, all of which the Complainant defaulted on. *Id.* Respondent requested that the Complaint be dismissed.

On September 8, 2025, a Call-In Telephonic Hearing Notice was served on the parties scheduling a hearing on October 22, 2025, at 1:00 p.m. and the case was assigned to me.

At Respondent's request made via e-mail dated October 10, 2025, to me, and without objection from Complainant, the October 22, 2025 hearing was continued.

On October 14, 2025, a Cancelled/Rescheduled Initial Telephonic Hearing Notice was served on the parties rescheduling an initial telephonic hearing on November 19, 2025, at 10:00 a.m.

On November 19, 2025, I convened the hearing as scheduled. Hayley Wilburn, Esquire, appeared on behalf of Respondent along with one witness and was ready to proceed. The court reporter was also present. Complainant did not appear.

At the hearing, Respondent moved to bar Complainant from filing additional complaints against the Company until her past due balance is paid. Given that the Company averred that Respondent executed fifteen (15) payment arrangements within the last 4 years, all of which Complainant defaulted on, I allowed the Company to present testimony to support the motion to bar Complainant from filing further complaints. Thus, testimony was taken, and two exhibits were introduced into the record. The following exhibits were admitted into the record and are attached to this Rule to Show Cause for the convenience of Complainant:

1. PPL Electric Supp. Exh. No. 1 – Account Activity Statement

2. PPL Electric Exh. No. 3 – Company Payment Agreements

As to afford Complainant the opportunity to be heard on this issue, Complainant is hereby ORDERED to SHOW CAUSE why Complainant should not be barred from filing further informal or formal complaints with the Commission until her arrearages² are paid in full.

Complainant must submit a response to this Rule such that it is received by me via email to efarren@pa.gov by December 24, 2025. Complainant must submit a copy of her response to Respondent such that it is received by Respondent by December 24, 2025.

Any response received after December 24, 2025, will be considered untimely and will not be considered.

If Complainant does not submit a response to the Rule such that it is received by December 24, 2025, the Complainant may be barred from filing further complaints with the Commission until her arrearages are paid in full.

² As of October 21, 2025, Complainant's past due balance was \$8,131.40. PPL Electric Supplemental Exh. No. 1 at 5.

THEREFORE,

IT IS ORDERED:

1. That Complainant shall submit a response to this Rule to Show Cause such that it is received by me via email to efarren@pa.gov by December 24, 2025.

2. That Complainant shall submit a copy of her response to this Rule to Show Cause to Respondent such that it is received by Respondent by December 24, 2025.

Date: December 3, 2025

_____/s/
Emily A. Farren
Administrative Law Judge

**PPL ELECTRIC SUPPLEMENTAL
EXHIBIT NO. 1**

*** Account Information ***

*** Current Account Status ***

Account Number: [REDACTED] Mail To: RUBY COLON
 66 VULCAN ST
 WILKES BARRE PA 18702
 Requested By: RUBY COLON
 [REDACTED] Extension:

Payment Agreement
 Installment: \$0.00 Balance: \$0.00
 Budget Bill Amortization
 Installment: \$0.00 Balance: \$0.00
 Current Rate: RS

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
11/22/2021	ELECTRIC SERVICE		\$106.37								
11/22/2021	Regular Bill	12/13	\$2678.77	\$2572.40			0608/0000	34999A	31	774	
12/22/2021	ELECTRIC SERVICE		\$142.31								
12/22/2021	Regular Bill	01/12	\$2821.08	\$2678.77			0836/0000	35963A	30	964	
01/25/2022	ELECTRIC SERVICE		\$176.79								
01/25/2022	Regular Bill	02/15	\$2997.87	\$2821.08			1244/0000	37187A	34	1224	
01/31/2022	Payment		\$-200.00								
02/14/2022	Payment		\$-141.00								
02/23/2022	ELECTRIC SERVICE		\$181.83								
02/23/2022	Regular Bill	03/16	\$2838.70	\$2656.87			1067/0000	38465A	29	1278	
03/14/2022	Payment		\$-180.00								
03/22/2022	Late Payment Charge		\$33.21								
03/23/2022	ELECTRIC SERVICE		\$198.99								
03/23/2022	Regular Bill	04/13	\$2890.90	\$2658.70			0709/0000	39875A	28	1410	
04/22/2022	ELECTRIC SERVICE		\$207.85								
04/22/2022	Regular Bill	05/16	\$3098.75	\$2890.90			0614/0002	41355A	30	1480	
05/23/2022	ELECTRIC SERVICE		\$251.17								
05/23/2022	Regular Bill	06/13	\$3349.92	\$3098.75			0222/0045	43169A	31	1814	
05/31/2022	Payment		\$-339.00								
06/06/2022	Payment		\$-339.00								
06/21/2022	Late Payment Charge		\$32.98								
06/21/2022	Late Payment Charge		\$0.42								
06/22/2022	ELECTRIC SERVICE		\$313.34								
06/22/2022	Regular Bill	07/13	\$3018.66	\$2671.92			0026/0099	45091A	30	1922	
06/27/2022	Payment		\$-271.50								
07/05/2022	Payment		\$-271.50								
07/18/2022	Payment		\$-173.37								
07/22/2022	ELECTRIC SERVICE		\$371.41								
07/22/2022	Regular Bill	08/15	\$2673.70	\$2302.29			0001/0296	47262A	30	2171	

Bill Account: [REDACTED]

Account Activity Statement

Date: 11/10/25

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KW H	BILLED KW
08/01/2022	Payment		\$-215.00								
08/22/2022	Payment		\$-200.00								
08/22/2022	ELECTRIC SERVICE		\$203.26								
08/22/2022	Regular Bill	09/12	\$2461.96	\$2258.70			0000/0316	48409A	31	1147	
08/23/2022	Late Payment Charge		\$27.41								
08/23/2022	Late Payment Charge		\$0.84								
08/29/2022	Payment		\$-213.00								
09/20/2022	Late Payment Charge		\$27.28								
09/20/2022	Late Payment Charge		\$0.84								
09/21/2022	ELECTRIC SERVICE		\$157.97								
09/21/2022	Regular Bill	10/12	\$2463.30	\$2248.96			0009/0162	49267A	30	858	
09/26/2022	Payment		\$-122.50								
10/03/2022	Payment		\$-122.50								
10/20/2022	ELECTRIC SERVICE		\$134.35								
10/20/2022	Regular Bill	11/10	\$2352.65	\$2218.30			0349/0002	49979A	29	712	
11/18/2022	ELECTRIC SERVICE		\$139.01								
11/18/2022	Regular Bill	12/12	\$2491.66	\$2352.65			0424/0008	50719A	29	740	
11/28/2022	Payment		\$-256.00								
12/20/2022	Late Payment Charge		\$26.41								
12/20/2022	Late Payment Charge		\$1.54								
12/27/2022	ELECTRIC SERVICE		\$214.07								
12/27/2022	Regular Bill	01/17	\$2477.68	\$2235.66			1016/0000	51812E	34	1093	
01/23/2023	ELECTRIC SERVICE		\$131.64								
01/23/2023	Regular Bill	02/13	\$2609.32	\$2477.68			0963/0000	52418A	32	606	
01/24/2023	Late Payment Charge		\$29.09								
01/24/2023	Late Payment Charge		\$1.89								
02/04/2023	Miscellaneous		\$-1.89								
02/04/2023	Miscellaneous		\$-29.09								
02/21/2023	ELECTRIC SERVICE		\$160.03								
02/21/2023	Regular Bill	03/14	\$2769.35	\$2578.34			0854/0000	53173A	29	755	
03/21/2023	Late Payment Charge		\$32.35								
03/21/2023	Late Payment Charge		\$2.27								
03/22/2023	ELECTRIC SERVICE		\$160.80								
03/22/2023	Regular Bill	04/12	\$2964.77	\$2769.35			0836/0000	53932A	29	759	
03/27/2023	Payment		\$-200.00								
04/18/2023	Late Payment Charge		\$2.28								
04/18/2023	Late Payment Charge		\$32.28								

Bill Account: [REDACTED]

Account Activity Statement

Date: 11/10/25

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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
04/21/2023	ELECTRIC SERVICE		\$168.95								
04/21/2023	Regular Bill	05/15	\$2968.28	\$2764.77			0420/0029	54734A	30	802	
05/22/2023	ELECTRIC SERVICE		\$180.59								
05/22/2023	Regular Bill	06/12	\$3148.87	\$2968.28			0323/0009	55597A	31	863	
05/23/2023	Late Payment Charge		\$2.71								
05/23/2023	Late Payment Charge		\$34.39								
06/20/2023	Late Payment Charge		\$2.71								
06/20/2023	Late Payment Charge		\$36.65								
06/21/2023	ELECTRIC SERVICE		\$178.23								
06/21/2023	Regular Bill	07/12	\$3403.56	\$3148.87			0075/0060	56532A	30	935	
07/21/2023	BUDGET BILLING		\$183.00								
07/21/2023	Regular Bill	08/14	\$3586.56	\$3403.56	\$207.82	\$24.82	0000/0246	57686A	30	1154	
08/14/2023	Payment		\$-200.00								
08/21/2023	BUDGET BILLING		\$183.00								
08/21/2023	Regular Bill	09/11	\$3569.56	\$3386.56	\$219.26	\$61.08	0000/0187	58891A	31	1205	
09/20/2023	BUDGET BILLING		\$183.00								
09/20/2023	Regular Bill	10/11	\$3752.56	\$3569.56	\$236.00	\$114.08	0042/0133	60186A	30	1295	
10/19/2023	BUDGET BILLING		\$183.00								
10/19/2023	Regular Bill	11/09	\$3935.56	\$3752.56	\$266.31	\$197.39	0246/0011	61659A	29	1473	
11/17/2023	BUDGET BILLING		\$183.00								
11/17/2023	Regular Bill	12/11	\$4118.56	\$3935.56	\$334.12	\$348.51	0498/0001	63530A	29	1871	
12/20/2023	BUDGET BILLING		\$752.02								
12/20/2023	Regular Bill	01/11	\$4870.58	\$4118.56	\$403.51		0888/0000	65901A	33	2371	
01/16/2024	Payment		\$-252.00								
01/24/2024	ELECTRIC SERVICE		\$394.72								
01/24/2024	Regular Bill	02/14	\$5013.30	\$4618.58			1154/0000	68306A	35	2405	
02/22/2024	BUDGET BILLING		\$243.00								
02/22/2024	Regular Bill	03/14	\$5256.30	\$5013.30	\$303.40	\$60.40	0885/0000	70142A	29	1836	
03/18/2024	Payment		\$-312.00								
03/22/2024	BUDGET BILLING		\$243.00								
03/22/2024	Regular Bill	04/15	\$5187.30	\$4944.30	\$283.78	\$101.18	0667/0000	71853A	29	1711	
04/23/2024	BUDGET BILLING		\$243.00								
04/23/2024	Regular Bill	05/14	\$5430.30	\$5187.30	\$342.06	\$200.24	0558/0000	73935A	32	2082	
05/13/2024	Payment		\$-243.00								
05/22/2024	BUDGET BILLING		\$291.00								
05/22/2024	Regular Bill	06/12	\$5478.30	\$5187.30	\$387.12	\$296.36	0162/0053	76304A	29	2369	

Bill Account: [REDACTED]

Account Activity Statement

Date: 11/10/25
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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
06/21/2024	BUDGET BILLING		\$291.00								
06/21/2024	Regular Bill	07/15	\$5769.30	\$5478.30	\$366.54	\$371.90	0037/1183	19044	30	2344	
07/23/2024	BUDGET BILLING		\$291.00								
07/23/2024	Late Payment Charge		\$31.63								
07/23/2024	Late Payment Charge		\$3.24								
07/23/2024	Late Payment Charge		\$37.25								
07/23/2024	Regular Bill	08/13	\$6132.42	\$5769.30	\$425.93	\$506.83	0000/0341	81435A	32		2791
08/08/2024	AR Budget Billing		\$506.83								
08/21/2024	BUDGET BILLING		\$402.66								
08/21/2024	Regular Bill	09/11	\$7041.91	\$6132.42	\$402.66		0013/0213	84068A	29		2633
09/20/2024	ELECTRIC SERVICE		\$405.90								
09/20/2024	Regular Bill	10/15	\$7447.81	\$7041.91			0038/0091	86723A	30		2655
10/21/2024	ELECTRIC SERVICE		\$394.84								
10/21/2024	Regular Bill	11/12	\$7842.65	\$7447.81			0237/0017	89303A	31		2580
10/22/2024	Late Payment Charge		\$52.26								
10/22/2024	Late Payment Charge		\$36.70								
10/22/2024	Late Payment Charge		\$4.15								
10/31/2024	Payment		\$-1000.00								
11/19/2024	BUDGET BILLING		\$370.00								
11/19/2024	Regular Bill	12/10	\$7305.76	\$6842.65	\$423.80	\$53.80	0408/0008	92080A	29		2777
12/12/2024	Payment		\$-1000.00								
12/20/2024	BUDGET BILLING		\$370.00								
12/20/2024	Regular Bill	01/13	\$6675.76	\$6305.76	\$533.89	\$217.69	0967/0000	95496A	31		3416
01/23/2025	BUDGET BILLING		\$370.00								
01/23/2025	Regular Bill	02/13	\$7045.76	\$6675.76	\$265.31	\$113.00	1390/0000	97098A	34		1602
02/24/2025	BUDGET BILLING		\$381.00								
02/24/2025	Regular Bill	03/17	\$7426.76	\$7045.76	\$148.46	\$-119.54	1255/0000	97947A	32		849
03/10/2025	Payment		\$-185.00								
03/24/2025	BUDGET BILLING		\$381.00								
03/24/2025	Regular Bill	04/14	\$7622.76	\$7241.76	\$123.55	\$-376.99	0675/0000	98630A	28		683
04/23/2025	BUDGET BILLING		\$381.00								
04/23/2025	Regular Bill	05/14	\$8003.76	\$7622.76	\$124.10	\$-633.89	0532/0005	99316A	30		686
05/12/2025	Payment		\$-185.00								
05/20/2025	Late Payment Charge		\$15.27								
05/20/2025	Late Payment Charge		\$80.43								
05/20/2025	Late Payment Charge		\$2.07								
05/22/2025	BUDGET BILLING		\$292.00								
05/22/2025	Regular Bill	06/12	\$8208.53	\$7818.76	\$117.01	\$-808.88	0175/0016	99957A	29		641

Bill Account: [REDACTED]

Account Activity Statement

Date: 11/10/25

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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
06/23/2025	BUDGET BILLING		\$292.00								
06/23/2025	Regular Bill	07/14	\$8500.53	\$8208.53	\$156.51	\$-944.37	0129/0107	00781A	32		824

Date	Description	Month	Amount	Balance	Change	Code	Code	Code	Code
07/23/2025	BUDGET BILLING		\$292.00						
07/23/2025	Regular Bill	08/13	\$8792.53	\$8500.53	\$169.34	\$-1067.03	0003/0280	02453A	29
08/21/2025	BUDGET BILLING		\$45.00						
08/21/2025	Regular Bill	09/11	\$8837.53	\$8792.53	\$155.95	\$-956.08	0005/0224	02453A	29
09/17/2025	Late Payment Charge		\$0.57						
09/22/2025	BUDGET BILLING		\$45.00						
09/22/2025	Regular Bill	10/14	\$8883.10	\$8837.53	\$130.96	\$-870.12	0064/0033	03109A	32
10/21/2025	Budget Bill Settlement		\$-751.70						
10/21/2025	BUDGET BILLING								
10/21/2025	Late Payment Charge		\$1.14						
10/21/2025	Regular Bill	11/12	\$8132.54	\$8131.40	\$118.42		0205/0020	03694A	29

PPL ELECTRIC EXHIBIT NO. 3

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Expired**

Current Billing Information	Budget Billing Details
Bill Due Date: 10/14/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$8,883.10	Current BB Amount: \$45.00
Agreement Details	Installment Details
Start Date: 05/29/25	Installment Amount: \$69.00
Agreement Amount: \$7,818.76	Number Of Installments: 58
Initial Payment Details	Remaining Installments: 58
Due Date: 06/10/25	Final Installment Amount: \$46.76
Payment Amount: \$3,839.00	Customer Offer
Restore Amount: \$3,839.00	Downpayment Amount: \$0.00
Task List	Downpayment Due Date: //
Customer Contact...	Installment Amount: \$0.00
	Installment Due Date: //

OK Cancel

Outstanding Money... ?

Special Situation Details

Special Circumstance: [REDACTED]

Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Refused**

Current Billing Information	Budget Billing Details
Bill Due Date: 01/13/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$6,675.76	Current BB Amount: \$370.00
Agreement Details	Installment Details
Start Date: 10/24/24	Installment Amount: \$69.00
Agreement Amount: \$7,447.81	Number Of Installments: 65
Initial Payment Details	Remaining Installments: 65
Due Date: 10/27/24	Final Installment Amount: \$45.81
Payment Amount: \$2,986.00	Customer Offer
Restore Amount: \$2,986.00	Downpayment Amount: \$0.00
Task List	Downpayment Due Date: //
Customer Contact...	Installment Amount: \$0.00
	Installment Due Date: //

OK Cancel

Outstanding Money... ?

Special Situation Details

Special Circumstance: [REDACTED]

Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Canceled**

Current Billing Information		Budget Billing Details	
Bill Due Date:	01/13/25	Enroll in Budget Bill:	<input type="checkbox"/>
Bill Amount:	\$6,675.76	Current BB Amount:	\$370.00

Agreement Details		Installment Details	
Start Date:	10/18/24	Installment Amount:	\$69.00
Agreement Amount:	\$7,447.81	Number Of Installments:	65
		Remaining Installments:	65
		Final Installment Amount:	\$45.81

Initial Payment Details		Customer Offer	
Due Date:	10/27/24	Downpayment Amount:	\$0.00
Payment Amount:	\$2,986.00	Downpayment Due Date:	//
Restore Amount:	\$2,986.00	Installment Amount:	\$0.00
		Installment Due Date:	//

Task List

- Customer Contact...

OK Cancel

Outstanding Money... ?

Special Situation Details	
Special Circumstance:	
Supervisor Discretion:	

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Expired**

Current Billing Information	Budget Billing Details
Bill Due Date: 01/13/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$6,675.76	Current BB Amount: \$370.00
Agreement Details	Installment Details
Start Date: 07/29/24	Installment Amount: \$69.00
Agreement Amount: \$5,769.30	Number Of Installments: 68
Initial Payment Details	Remaining Installments: 68
Due Date: 08/04/24	Final Installment Amount: \$45.30
Payment Amount: \$1,101.00	Customer Offer
Restore Amount: \$1,101.00	Downpayment Amount: \$0.00
Task List	Downpayment Due Date: //
Customer Contact...	Installment Amount: \$0.00
	Installment Due Date: //

OK Cancel

Outstanding Money... ?

Special Situation Details

Special Circumstance: [REDACTED]

Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **PUC Non-Catch-Up** Status: **Defaulted**

Current Billing Information		Budget Billing Details	
Bill Due Date:	01/13/25	Enroll in Budget Bill:	<input type="checkbox"/>
Bill Amount:	\$6,675.76	Current BB Amount:	\$370.00

Agreement Details		Installment Details	
Start Date:	01/30/24	Installment Amount:	\$69.00
Agreement Amount:	\$5,013.30	Number Of Installments:	81
		Remaining Installments:	80
		Final Installment Amount:	\$27.30

Initial Payment Details		Customer Offer	
Due Date:	02/15/24	Downpayment Amount:	\$0.00
Payment Amount:	\$0.00	Downpayment Due Date:	//
		Installment Amount:	\$0.00
		Installment Due Date:	//

Restore Amount: [REDACTED]

Task List

- Customer Contact...

OK Cancel

Outstanding Money... [REDACTED]

Special Situation Details	
Special Circumstance:	[REDACTED]
Supervisor Discretion:	[REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Dispute Canceled**

Current Billing Information	
Bill Due Date:	01/13/25
Bill Amount:	\$6,675.76

Budget Billing Details	
Enroll in Budget Bill:	<input type="checkbox"/>
Current BB Amount:	\$370.00

Agreement Details	
Start Date:	07/18/23
Agreement Amount:	\$3,403.56

Initial Payment Details	
Due Date:	07/24/23
Payment Amount:	\$1,819.00

Installment Details	
Installment Amount:	\$42.00
Number Of Installments:	38
Remaining Installments:	38
Final Installment Amount:	\$30.56

Customer Offer	
Downpayment Amount:	\$0.00
Downpayment Due Date:	//
Installment Amount:	\$0.00
Installment Due Date:	//

Restore Amount	
Restore Amount:	\$1,819.00

Task List	
Customer Contact...	

OK Cancel

Outstanding Money... ?

Special Situation Details	
Special Circumstance:	
Supervisor Discretion:	

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Refused**

Current Billing Information	Budget Billing Details
Bill Due Date: 01/13/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$6,675.76	Current BB Amount: \$370.00

Agreement Details	Installment Details
Start Date: 03/24/23	Installment Amount: \$42.00
Agreement Amount: \$2,769.35	Number Of Installments: 42
	Remaining Installments: 42
	Final Installment Amount: \$30.35

Initial Payment Details	Customer Offer
Due Date: 03/24/23	Downpayment Amount: \$0.00
Payment Amount: \$1,017.00	Downpayment Due Date: //
Restore Amount: \$1,017.00	Installment Amount: \$0.00
	Installment Due Date: //

Task List

- Customer Contact...

OK Cancel

Outstanding Money... ?

Special Situation Details
Special Circumstance: [REDACTED]
Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Defaulted**

Current Billing Information	Budget Billing Details
Bill Due Date: 01/13/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$6,675.76	Current BB Amount: \$370.00
Agreement Details	Installment Details
Start Date: 10/26/22	Installment Amount: \$42.00
Agreement Amount: \$2,218.30	Number Of Installments: 47
Initial Payment Details	Remaining Installments: 47
Due Date: 11/01/22	Final Installment Amount: \$30.30
Payment Amount: \$256.00	Customer Offer
Restore Amount: \$256.00	Downpayment Amount: \$0.00
Task List	Downpayment Due Date: //
Customer Contact...	Installment Amount: \$0.00
	Installment Due Date: //

OK Cancel

Outstanding Money... ?

Special Situation Details

Special Circumstance: [REDACTED]

Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Defaulted**

Current Billing Information	Budget Billing Details
Bill Due Date: 01/13/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$6,675.76	Current BB Amount: \$370.00
Agreement Details	Installment Details
Start Date: 09/22/22	Installment Amount: \$42.00
Agreement Amount: \$2,248.96	Number Of Installments: 48
Initial Payment Details	Remaining Installments: 48
Due Date: 10/02/22	Final Installment Amount: \$29.96
Payment Amount: \$245.00	Customer Offer
Restore Amount: \$245.00	Downpayment Amount: \$0.00
Task List	Downpayment Due Date: //
Customer Contact...	Installment Amount: \$0.00
	Installment Due Date: //

OK Cancel

Outstanding Money... ?

Special Situation Details

Special Circumstance: [REDACTED]

Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Defaulted**

Current Billing Information	Budget Billing Details
Bill Due Date: 01/13/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$6,675.76	Current BB Amount: \$370.00
Agreement Details	Installment Details
Start Date: 08/26/22	Installment Amount: \$42.00
Agreement Amount: \$2,258.70	Number Of Installments: 49
Initial Payment Details	Remaining Installments: 49
Due Date: 09/05/22	Final Installment Amount: \$29.70
Payment Amount: \$213.00	Customer Offer
Restore Amount: \$213.00	Downpayment Amount: \$0.00
Task List	Downpayment Due Date: //
Customer Contact...	Installment Amount: \$0.00
	Installment Due Date: //

OK Cancel

Outstanding Money... ?

Special Situation Details

Special Circumstance: [REDACTED]

Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Defaulted**

Current Billing Information	Budget Billing Details
Bill Due Date: 01/13/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$6,675.76	Current BB Amount: \$370.00
Agreement Details	Installment Details
Start Date: 07/21/22	Installment Amount: \$42.00
Agreement Amount: \$2,302.29	Number Of Installments: 50
Initial Payment Details	Remaining Installments: 50
Due Date: 08/02/22	Final Installment Amount: \$29.29
Payment Amount: \$215.00	Customer Offer
Restore Amount: \$215.00	Downpayment Amount: \$0.00
Task List	Downpayment Due Date: //
Customer Contact...	Installment Amount: \$0.00
	Installment Due Date: //

OK Cancel

Outstanding Money...

Special Situation Details

Special Circumstance: [REDACTED]

Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Defaulted**

Current Billing Information	Budget Billing Details
Bill Due Date: 01/13/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$6,675.76	Current BB Amount: \$370.00
Agreement Details	Installment Details
Start Date: 06/24/22	Installment Amount: \$42.00
Agreement Amount: \$2,671.92	Number Of Installments: 51
Initial Payment Details	Remaining Installments: 51
Due Date: 07/04/22	Final Installment Amount: \$28.92
Payment Amount: \$543.00	Customer Offer
Restore Amount: \$543.00	Downpayment Amount: \$0.00
Task List	Downpayment Due Date: //
Customer Contact...	Installment Amount: \$0.00
	Installment Due Date: //

OK Cancel

Outstanding Money... ?

Special Situation Details

Special Circumstance: [REDACTED]

Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Defaulted**

Current Billing Information	Budget Billing Details
Bill Due Date: 01/13/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$6,675.76	Current BB Amount: \$370.00
Agreement Details	Installment Details
Start Date: 04/27/22	Installment Amount: \$42.00
Agreement Amount: \$2,890.90	Number Of Installments: 53
Initial Payment Details	Remaining Installments: 53
Due Date: 04/27/22	Final Installment Amount: \$28.90
Payment Amount: \$678.00	Customer Offer
Restore Amount: \$678.00	Downpayment Amount: \$0.00
Task List	Downpayment Due Date: //
Customer Contact...	Installment Amount: \$0.00
	Installment Due Date: //

OK Cancel

Outstanding Money... ?

Special Situation Details

Special Circumstance: [REDACTED]

Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Canceled**

Current Billing Information	Budget Billing Details
Bill Due Date: 01/13/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$6,675.76	Current BB Amount: \$370.00

Agreement Details	Installment Details
Start Date: 03/23/22	Installment Amount: \$42.00
Agreement Amount: \$2,658.70	Number Of Installments: 54
	Remaining Installments: 54
	Final Installment Amount: \$28.70

Initial Payment Details	Customer Offer
Due Date: 03/23/22	Downpayment Amount: \$0.00
Payment Amount: \$404.00	Downpayment Due Date: //
Restore Amount: \$404.00	Installment Amount: \$0.00
	Installment Due Date: //

Task List

- Customer Contact...

OK Cancel

Outstanding Money... ?

Special Situation Details
Special Circumstance: [REDACTED]
Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Refused**

Current Billing Information	Budget Billing Details
Bill Due Date: 01/13/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$6,675.76	Current BB Amount: \$370.00
Agreement Details	Installment Details
Start Date: 01/28/22	Installment Amount: \$42.00
Agreement Amount: \$2,821.08	Number Of Installments: 56
Initial Payment Details	Remaining Installments: 56
Due Date: 02/06/22	Final Installment Amount: \$28.08
Payment Amount: \$483.00	Customer Offer
Restore Amount: \$483.00	Downpayment Amount: \$0.00
Task List	Downpayment Due Date: / /
Customer Contact...	Installment Amount: \$0.00
	Installment Due Date: / /

OK Cancel

Outstanding Money...

Special Situation Details

Special Circumstance: [REDACTED]

Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Defaulted**

Current Billing Information	
Bill Due Date:	01/13/25
Bill Amount:	\$6,675.76

Budget Billing Details	
Enroll in Budget Bill:	<input type="checkbox"/>
Current BB Amount:	\$370.00

Agreement Details	
Start Date:	10/29/21
Agreement Amount:	\$2,645.74

Initial Payment Details	
Due Date:	11/07/21
Payment Amount:	\$182.00

Installment Details	
Installment Amount:	\$42.00
Number Of Installments:	59
Remaining Installments:	59
Final Installment Amount:	\$27.74

Customer Offer	
Downpayment Amount:	\$0.00
Downpayment Due Date:	//
Installment Amount:	\$0.00
Installment Due Date:	//

Special Situation Details	
Special Circumstance:	
Supervisor Discretion:	

Task List	
Customer Contact...	

Restore Amount: \$182.00

Outstanding Money... ?

OK Cancel

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Non-Catch-Up** Status: **Defaulted**

Current Billing Information		Budget Billing Details	
Bill Due Date:	01/13/25	Enroll in Budget Bill:	<input type="checkbox"/>
Bill Amount:	\$6,675.76	Current BB Amount:	\$370.00

Agreement Details		Installment Details	
Start Date:	08/27/21	Installment Amount:	\$42.00
Agreement Amount:	\$2,696.73	Number Of Installments:	59
		Remaining Installments:	59
		Final Installment Amount:	\$69.73

Initial Payment Details		Customer Offer	
Due Date:	09/15/21	Downpayment Amount:	\$0.00
Payment Amount:	\$191.00	Downpayment Due Date:	//
Restore Amount:	\$191.00	Installment Amount:	\$0.00
		Installment Due Date:	//

Task List

- Customer Contact...

OK Cancel

Outstanding Money... ?

Special Situation Details	
Special Circumstance:	
Supervisor Discretion:	

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Non-Catch-Up** Status: **Kept**

Current Billing Information		Budget Billing Details	
Bill Due Date:	01/13/25	Enroll in Budget Bill:	<input type="checkbox"/>
Bill Amount:	\$6,675.76	Current BB Amount:	\$370.00

Agreement Details		Installment Details	
Start Date:	08/24/21	Installment Amount:	\$3,348.68
Agreement Amount:	\$3,348.68	Number Of Installments:	1
		Remaining Installments:	1
		Final Installment Amount:	\$3,348.68

Initial Payment Details		Customer Offer	
Due Date:	08/24/21	Downpayment Amount:	\$0.00
Payment Amount:	\$0.00	Downpayment Due Date:	//
		Installment Amount:	\$0.00
		Installment Due Date:	//

Restore Amount: [REDACTED]

Task List

- Customer Contact...

OK Cancel

Outstanding Money... [REDACTED]

Special Situation Details	
Special Circumstance:	[REDACTED]
Supervisor Discretion:	[REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Non-Catch-Up** Status: **Defaulted**

Current Billing Information	Budget Billing Details
Bill Due Date: 01/13/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$6,675.76	Current BB Amount: \$370.00

Agreement Details	Installment Details
Start Date: 02/24/21	Installment Amount: \$133.00
Agreement Amount: \$3,348.68	Number Of Installments: 23
	Remaining Installments: 18
	Final Installment Amount: \$131.41

Initial Payment Details	Customer Offer
Due Date: 03/03/21	Downpayment Amount: \$0.00
Payment Amount: \$273.00	Downpayment Due Date: //
	Installment Amount: \$0.00
	Installment Due Date: //

Restore Amount: \$273.00

Task List
Customer Contact...

OK Cancel

Outstanding Money... ?

Special Situation Details
Special Circumstance: [REDACTED]
Supervisor Discretion: [REDACTED]

F-2025-3056869 - RUBY COLON v. PPL ELECTRIC UTILITIES CORPORATION

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