

**BEFORE
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Nunc Pro Tunc Petition of Pennsylvania	:	
American Water Company for Limited	:	P-2024-3051518 (Water)
Waiver of 52 Pa. Code § 56.11(a) and	:	P-2024-3051519 (Wastewater)
Related Tariff Provisions	:	

SECOND INTERIM ORDER ADMITTING EVIDENCE AND CLOSING THE RECORD

On October 3, 2024, Pennsylvania American Water Company (PAWC) filed the Nunc Pro Tunc Petition of Pennsylvania-American Water Company for Limited Waiver of 52 Pa. Code § 56.11(A) and Related Tariff Provisions (Petition) with the Commission. PAWC petitions for a limited waiver of 52 Pa.Code § 56.11(a) and Rules 10.2 and 8 of PAWC’s water and wastewater tariffs.¹ PAWC averred that the requested waiver is related to a “technical issue that impacted a subset of bills from August 26, 2024, to September 12, 2024.” Petition, p. 1. PAWC further averred that upgrades to two systems used for billing caused a technical issue that resulted in a subset of customers not receiving a paper bill or notification of their electronic bill. Petition, p. 2, ¶ 7.

On October 23, 2024, the Office of Small Business Advocate (OSBA) filed a Notice of Intervention, Public Statement and Verification.

On October 23, 2024, the Coalition for Affordable Utility Services and Energy Efficiency in Pennsylvania (CAUSE-PA), filed a Petition to Intervene and Answer.

On November 12, 2024, PAWC filed Preliminary Objections to the Petition to Intervene of CAUSE-PA.

¹ Tariff Water – PA. P.U.C. No. 5; Tariff Wastewater PA. P.U.C. No. 16.

On November 19, 2024, a Motion Judge Assignment Notice was served assigning this matter to me for disposition.

On November 21, 2024, the Office of Consumer Advocate (OCA) filed a Notice of Intervention.

On November 22, 2024, CAUSE-PA filed an Answer to PAWC's Preliminary Objections.

On December 20, 2024, an Initial Telephonic Prehearing Conference Notice was served scheduling a prehearing conference on January 15, 2025. Also on December 20, 2024, a Prehearing Conference Order was served.

On January 14, 2025, CAUSE-PA and PAWC filed a Joint Motion requesting (a) to cancel the prehearing conference; (b) to engage in settlement discussions among the parties and provide monthly status reports; and (c) to postpone any ruling on PAWC's Preliminary Objections until settlement discussions conclude.

On January 14, 2025, a Cancellation Notice was issued canceling the prehearing conference.

On January 21, 2025, the Commission's Bureau of Investigation and Enforcement (I&E) filed a Notice of Appearance.

On September 19, 2025, PAWC filed a Joint Petition for Approval of Settlement of All Issues (Settlement) executed by PAWC, OCA, OSBA and CAUSE-PA. Also on September 19, 2025, PWSA filed a Joint Stipulation of Fact executed by PAWC, OCA, OSBA and CAUSE-PA. I&E was not a party to the Settlement, nor did I&E join the Joint Stipulation of Fact.

No conferences or evidentiary hearings have been held in this matter.

P-2024-3051518, P-2024-3051519 - NUNC PRO TUNC PETITION OF PENNSYLVANIA-AMERICAN WATER COMPANY FOR LIMITED WAIVER OF 52 PA. CODE § 56.11(A) AND RELATED TARIFF PROVISIONS.

Revised: October 8, 2025

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