

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Brian DeAngelo Sr.	:	
	:	
v.	:	C-2024-3051667
	:	
PPL Electric Utilities Corporation	:	

**INTERIM ORDER
GRANTING CONTINUANCE**

On or about October 9, 2024, Brian DeAngelo Sr. (Complainant) filed a Formal Complaint (Complaint) with the Pennsylvania Public Utility Commission (Commission) against PPL Electric Utilities Corporation (PPL or Company). Mr. DeAngelo alleges that PPL added incorrect charges to his bill from periods when the property was rented to other persons and has disconnected his electric service. He raises concerns about his wife’s medical condition and seeks a payment arrangement to have service restored.

On November 6, 2024, PPL filed an answer to the Complaint. PPL admits that service was disconnected. PPL denies there are incorrect charges on Complainant’s bill and avers that all transfers made to Mr. DeAngelo’s account are from periods where the Complainant was an adult benefitting from electric service at the service address. PPL maintains that it has not received valid medical certificates. PPL asserts that Complainant must establish new service with a new account number and can only do so once all prior unpaid balances are satisfied. According to PPL, at the time the Complaint was filed, the balance in arrears totaled \$23,181.03.

On November 14, 2024, the Commission issued an initial hearing notice assigning the matter to me and setting a formal call-in telephonic hearing in this matter for January 29, 2025. I issued a Prehearing Order for Telephone Hearing on November 19, 2024. The Prehearing Order directed the parties to comply with various procedural requirements and

directed that a request to change the scheduled hearing should be sent to me at least five days prior to the hearing date, be in writing and state the agreement or opposition of the other party.

On January 14, 2025, M. Jacqueline Gross, Esquire, entered her appearance on behalf of Mr. DeAngelo in this matter.

On January 15, 2025, via email copied to all parties, counsel for Complainant requested a continuance until late March 2025, which was not opposed by PPL. I granted the request and, by notice issued on January 22, 2025, the initial telephonic hearing was rescheduled for March 25, 2025.

On March 3, 2025, via email copied to all parties, counsel for Complainant requested a second continuance until May 2025, which was not opposed by PPL. The basis for the request was to have additional time for discovery. I granted the request and, by notice issued on March 4, 2025, the initial telephonic hearing was rescheduled for May 7, 2025.

On April 24, 2025, I issued a Second Prehearing Order for Telephone Hearing.

On April 25, 2025, via email to all parties, counsel for Complainant requested a third continuance until June or July 2025, which was not opposed by PPL. The basis for the request was to facilitate follow-up discovery. The parties jointly proposed potential dates for a rescheduled hearing. On April 29, 2025, counsel for Complainant resent the email containing the continuance request, adding as a recipient one of PPL's attorneys, Ms. Alice Wade, Esquire, who was not included on the April 25, 2025 email.

I advised the parties that I would grant the request for continuance, since both parties were in agreement with the continuance and timing for a rescheduled hearing, and indicated the additional time would be used for the further exchange of information. By notice issued on May 1, 2025, the telephonic hearing was rescheduled for July 10, 2025.

On May 2, 2025, I issued an interim order memorializing my ruling on the requested continuance. Also, as there was a significant amount of time until the new hearing, I directed the parties to file a status report by June 4, 2025, providing an update regarding the status of discovery and settlement discussions.

On June 4, 2025, PPL filed a status report which stated that the parties were working through informal and formal discovery and the parties may be open to discussing a settlement, however, both parties expected to be ready for the scheduled July hearing.

On June 20, 2025, I issued a Third Prehearing Order for Telephone Hearing.

On July 3, 2025, via email copied to all parties, counsel for the Complainant requested a short, unopposed continuance due to a family funeral. On the same date, I granted the request and asked the parties to provide available dates for a rescheduled hearing.

On July 7, 2025, the Commission issued a notice to cancel the July 10, 2025 hearing. On July 28, 2025, the Commission issued a notice to reschedule the initial telephonic hearing for August 26, 2025.

The hearing was convened on August 26, 2025 as scheduled. Mr. DeAngelo appeared, represented by Attorney Gross. Attorney Wade appeared on behalf of PPL. The parties were afforded time to discuss possible settlement, during part of which I participated as settlement judge; however, no resolution was reached. The parties intended to continue settlement discussions and also requested that a date be set for hearing, in the event the matter was not resolved.

After a series of exchanges through September and early October 2025, the parties determined that all counsel and witnesses were available for a hearing on December 10, 2025. On October 8, 2025, the Commission issued a notice to reschedule the hearing for December 10, 2025. On November 14, 2025, I issued a Fourth Prehearing Order for Telephone Hearing.

On December 9, 2025, via email copied to all parties, counsel for Complainant requested a continuance, which was not opposed by PPL. Attorney Gross represented that the Complainant and PPL are actively working toward a settlement and that an agreement is likely. Further, Attorney Gross indicated that both parties have invested significant time and resources in this case and wish to mitigate the need for additional resources for all parties should the matter go to a hearing that may not be necessary.

The purpose of this interim order is to memorialize the continuance of the December 10, 2025 hearing to January 13, 2026.

Section 5.483 of the Commission's regulations provides presiding officers with the authority to regulate the course of proceedings. 52 Pa. Code § 5.483(a). Only for good cause shown will requests for continuance be considered. 52 Pa. Code § 1.15(b). The Commission has recognized the Pennsylvania Supreme Court's definition of good cause as "conduct which is reasonable under all the circumstances, thereby justifying the [c]laimant's actions." *Smart Meter Procurement and Installation*, Docket No. M-2009-2092655 (Order entered November 4, 2020).

In this case, there is good cause for the request for a brief continuance to be granted. The unopposed request was made to allow additional time for the parties to pursue a negotiated settlement of Mr. DeAngelo's complaint. The Commission strongly encourages settlement, which – as noted by counsel – may lead to avoiding unnecessary expenditure of the parties' resources. 52 Pa. Code § 5.231(a). If the parties reach an agreement on all issues, a formal hearing will not be necessary.

A notice canceling the current hearing date and continuing to January 13, 2026 will be issued.

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Revised: January 22, 2025

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