

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Jerry Krizo	:	
	:	
v.	:	F-2024-3050037
	:	
FirstEnergy Pennsylvania Electric Company	:	

SECOND INTERIM ORDER
CLOSING THE RECORD

On June 20, 2024, Jerry Krizo (Complainant) filed a Formal Complaint (Complaint) against FirstEnergy Pennsylvania Electric (FirstEnergy) with the Pennsylvania Public Utility Commission (Commission) alleging incorrect charges on her electric bill and disputing the recorded usage for which she was being billed.

FirstEnergy filed an answer and new matter in response to the Complaint on July 31, 2024. On August 15, 2024, Complainant filed a reply to the new matter.

An Interim Order Setting Resolution Procedure was issued on August 28, 2024.

On September 17, 2024, an Initial Telephonic Hearing Notice was served assigning this matter to Administrative Law Judge (ALJ) Katrina L. Dunderdale and scheduling a hearing for November 22, 2024. A Prehearing Order for Telephone Hearing was served on September 18, 2024.

On November 22, 2024, the undersigned presided over the scheduled telephone hearing in place of ALJ Dunderdale. Complainant appeared and represented herself at the hearing. Margaret A. Morris, Esquire appeared on behalf of FirstEnergy along with two proposed witnesses. During the initial hearing, the parties agreed to a general continuance of this

matter so that an energy audit of Complainant's usage could be scheduled and performed. No testimony was taken and no evidence was admitted into the record.

Counsel for FirstEnergy attempted to contact Complainant by telephone and twice by letter following the hearing to schedule an energy audit, but Complainant did not contact counsel to schedule a date and time. On December 13, 2024, counsel for FirstEnergy filed a motion for prehearing conference setting forth the attempts made to contact Complainant with a notice to plead attached. Complainant did not file a response to the motion.

On March 28, 2025, a Judge Change Notice was served on the parties reassigning this case to me.

On March 28, 2025, a Telephonic Prehearing Conference Notice was served on the parties scheduling a conference for May 8, 2025, at 10:00 a.m.

The conference was convened as scheduled. Complainant did not appear at the conference, and her absence is unexplained. She did not request a continuance or communicate to the undersigned that she would not be appearing. Margaret A. Morris, Esquire appeared on behalf of FirstEnergy.

On September 5, 2025, an Interim Order was served on the parties ordering Complainant, Jerry Krizo, to file with the Secretary's Bureau of the Commission, and provide a copy to the undersigned and to opposing counsel, written documentation that she wishes to pursue her Formal Complaint before the Commission by September 26, 2025. No filing was made in this proceeding.

**F-2024-3050037 - JERRY KRIZO v. FIRSTENERGY PENNSYLVANIA
ELECTRIC COMPANY**

Revised 9/18/2024

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