



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120
December 11, 2025

Docket No. M-2024-3052166
Utility Code: 3110604

AMANDA GOCICH
NATIONWIDE REGULATORY COMPLIANCE
5380 HOLIDAY TERRACE, SUITE 42A
KALAMAZOO, MI 49009

Re: Billing Services of America Inc. ("Billing Services of America" or "Company")
2024 Pennsylvania Universal Service Fund (Pa. USF) Carrier Compliance Review Report

Dear Ms. Gocich:

Pursuant to the Pennsylvania Public Utility Commission's *2023 PaUSF Annual Rate Adjustment Order*,¹ the PaUSF Administrator, Rolka Loube Saltzer, LLC (Rolka Loube) attempted to conduct a carrier compliance review of the Company to ensure that the Company's PaUSF filings were compliant with Commission regulations. Commission Staff has reviewed Rolka Loube's Report (Report) related to trying to contact the Company, which was submitted to the Commission on August 27, 2025. In the Report, Rolka Loube notes that it was not able to verify the continuous status of Billing Services of America Inc. as a *de minimis* carrier in compliance with the Commission's regulations and its Pa. USF obligations. Despite thirteen different attempts by Rolka Loube to acquire the requisite information and data, the Company's regulatory compliance firm did not provide complete responses to the Data Requests. After the carrier review period closed, Billing Services of America indicated that it was unaware of Rolka Loube's attempts at contacting the Company.

In accordance with the *2023 PaUSF Annual Rate Adjustment Order* and applicable Commission regulations, this docket will be marked closed. Because Billing Services of America was unaware that Rolka Loube was attempting to contact the Company, it will be automatically included in the 2025 Pa. USF Carrier Review process. If the Commission and Rolka Loube receive no responses to data requests for the 2025 Pa. USF Carrier Review, the Company could be subject to a revocation of its Certificate of Public Convenience.

If you are dissatisfied with the resolution of this matter, you may file a petition with the Commission, as set forth in 52 Pa. Code § 5.44, within 20 days of the date of this letter. If you have any questions in this matter, please contact Ryan Kravitz, Telco Section, Bureau of Technical Utility Services at (717) 783-5941 or rykravitz@pa.gov.

Sincerely,

A handwritten signature in black ink that reads "Matthew L. Homsher". The signature is written in a cursive style with a large initial "M".

Matthew L. Homsher
Secretary

cc: David Kennerly, Rolka Loube Saltzer, LLC

¹ See Pennsylvania Universal Service Fund Annual Rate Adjustment, Docket Number M-00001337 (Order entered December 7, 2023) (*2023 PaUSF Annual Rate Adjustment Order*).