
Ruby Colon,		
v.		Docket No.:
PPL Electric Utilities		F-2025-3056869
Corporation		
Initial Telephonic		
Hearing		

Pages 1 - 23

Judge's Chambers
Commonwealth Keystone
Building - Plaza Level
400 North Street
Harrisburg, PA

INDEX TO EXHIBITS

Docket No. F-2025-3056869

Hearing Date: November 19, 2025

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
PPL Supplemental Exhibit 1	13	15
Arrearages		
PPL Exhibit 3	14	18
Payment Agreement		

**PPL ELECTRIC SUPPLEMENTAL
EXHIBIT NO. 1**

*** Account Information ***

*** Current Account Status ***

Account Number: [REDACTED]
 Mail To: RUBY COLON
 66 VULCAN ST
 WILKES BARRE PA 18702
 Requested By: RUBY COLON
 Extension: [REDACTED]

Payment Agreement
 Installment: \$0.00 Balance: \$0.00
 Budget Bill Amortization
 Installment: \$0.00 Balance: \$0.00
 Current Rate: RS

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
11/22/2021	ELECTRIC SERVICE		\$106.37								
11/22/2021	Regular Bill	12/13	\$2678.77	\$2572.40			0608/0000	34999A	31	774	
12/22/2021	ELECTRIC SERVICE		\$142.31								
12/22/2021	Regular Bill	01/12	\$2821.08	\$2678.77			0836/0000	35963A	30	964	
01/25/2022	ELECTRIC SERVICE		\$176.79								
01/25/2022	Regular Bill	02/15	\$2997.87	\$2821.08			1244/0000	37187A	34	1224	
01/31/2022	Payment		\$-200.00								
02/14/2022	Payment		\$-141.00								
02/23/2022	ELECTRIC SERVICE		\$181.83								
02/23/2022	Regular Bill	03/16	\$2838.70	\$2656.87			1067/0000	38465A	29	1278	
03/14/2022	Payment		\$-180.00								
03/22/2022	Late Payment Charge		\$33.21								
03/23/2022	ELECTRIC SERVICE		\$198.99								
03/23/2022	Regular Bill	04/13	\$2890.90	\$2658.70			0709/0000	39875A	28	1410	
04/22/2022	ELECTRIC SERVICE		\$207.85								
04/22/2022	Regular Bill	05/16	\$3098.75	\$2890.90			0614/0002	41355A	30	1480	
05/23/2022	ELECTRIC SERVICE		\$251.17								
05/23/2022	Regular Bill	06/13	\$3349.92	\$3098.75			0222/0045	43169A	31	1814	
05/31/2022	Payment		\$-339.00								
06/06/2022	Payment		\$-339.00								
06/21/2022	Late Payment Charge		\$32.98								
06/21/2022	Late Payment Charge		\$0.42								
06/22/2022	ELECTRIC SERVICE		\$313.34								
06/22/2022	Regular Bill	07/13	\$3018.66	\$2671.92			0026/0099	45091A	30	1922	
06/27/2022	Payment		\$-271.50								
07/05/2022	Payment		\$-271.50								
07/18/2022	Payment		\$-173.37								
07/22/2022	ELECTRIC SERVICE		\$371.41								
07/22/2022	Regular Bill	08/15	\$2673.70	\$2302.29			0001/0296	47262A	30	2171	

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
08/01/2022	Payment		\$-215.00								
08/22/2022	Payment		\$-200.00								
08/22/2022	ELECTRIC SERVICE		\$203.26								
08/22/2022	Regular Bill	09/12	\$2461.96	\$2258.70			0000/0316	48409A	31	1147	
08/23/2022	Late Payment Charge		\$27.41								
08/23/2022	Late Payment Charge		\$0.84								
08/29/2022	Payment		\$-213.00								
09/20/2022	Late Payment Charge		\$27.28								
09/20/2022	Late Payment Charge		\$0.84								
09/21/2022	ELECTRIC SERVICE		\$157.97								
09/21/2022	Regular Bill	10/12	\$2463.30	\$2248.96			0009/0162	49267A	30	858	
09/26/2022	Payment		\$-122.50								
10/03/2022	Payment		\$-122.50								
10/20/2022	ELECTRIC SERVICE		\$134.35								
10/20/2022	Regular Bill	11/10	\$2352.65	\$2218.30			0349/0002	49979A	29	712	
11/18/2022	ELECTRIC SERVICE		\$139.01								
11/18/2022	Regular Bill	12/12	\$2491.66	\$2352.65			0424/0008	50719A	29	740	
11/28/2022	Payment		\$-256.00								
12/20/2022	Late Payment Charge		\$26.41								
12/20/2022	Late Payment Charge		\$1.54								
12/27/2022	ELECTRIC SERVICE		\$214.07								
12/27/2022	Regular Bill	01/17	\$2477.68	\$2235.66			1016/0000	51812E	34	1093	
01/23/2023	ELECTRIC SERVICE		\$131.64								
01/23/2023	Regular Bill	02/13	\$2609.32	\$2477.68			0963/0000	52418A	32	606	
01/24/2023	Late Payment Charge		\$29.09								
01/24/2023	Late Payment Charge		\$1.89								
02/04/2023	Miscellaneous		\$-1.89								
02/04/2023	Miscellaneous		\$-29.09								
02/21/2023	ELECTRIC SERVICE		\$160.03								
02/21/2023	Regular Bill	03/14	\$2769.35	\$2578.34			0854/0000	53173A	29	755	
03/21/2023	Late Payment Charge		\$32.35								
03/21/2023	Late Payment Charge		\$2.27								
03/22/2023	ELECTRIC SERVICE		\$160.80								
03/22/2023	Regular Bill	04/12	\$2964.77	\$2769.35			0836/0000	53932A	29	759	
03/27/2023	Payment		\$-200.00								
04/18/2023	Late Payment Charge		\$2.28								
04/18/2023	Late Payment Charge		\$32.28								

Bill Account: [REDACTED]

Account Activity Statement

Date: 11/10/25

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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H	RDG/TYPE	DAYS USED	KWH	BILLED KW
04/21/2023	ELECTRIC SERVICE		\$168.95								
04/21/2023	Regular Bill	05/15	\$2968.28	\$2764.77			0420/0029	54734A	30	802	
05/22/2023	ELECTRIC SERVICE		\$180.59								
05/22/2023	Regular Bill	06/12	\$3148.87	\$2968.28			0323/0009	55597A	31	863	
05/23/2023	Late Payment Charge		\$2.71								
05/23/2023	Late Payment Charge		\$34.39								
06/20/2023	Late Payment Charge		\$2.71								
06/20/2023	Late Payment Charge		\$36.65								
06/21/2023	ELECTRIC SERVICE		\$178.23								
06/21/2023	Regular Bill	07/12	\$3403.56	\$3148.87			0075/0060	56532A	30	935	
07/21/2023	BUDGET BILLING		\$183.00								
07/21/2023	Regular Bill	08/14	\$3586.56	\$3403.56	\$207.82	\$24.82	0000/0246	57686A	30	1154	
08/14/2023	Payment		\$-200.00								
08/21/2023	BUDGET BILLING		\$183.00								
08/21/2023	Regular Bill	09/11	\$3569.56	\$3386.56	\$219.26	\$61.08	0000/0187	58891A	31	1205	
09/20/2023	BUDGET BILLING		\$183.00								
09/20/2023	Regular Bill	10/11	\$3752.56	\$3569.56	\$236.00	\$114.08	0042/0133	60186A	30	1295	
10/19/2023	BUDGET BILLING		\$183.00								
10/19/2023	Regular Bill	11/09	\$3935.56	\$3752.56	\$266.31	\$197.39	0246/0011	61659A	29	1473	
11/17/2023	BUDGET BILLING		\$183.00								
11/17/2023	Regular Bill	12/11	\$4118.56	\$3935.56	\$334.12	\$348.51	0498/0001	63530A	29	1871	
12/20/2023	BUDGET BILLING		\$752.02								
12/20/2023	Regular Bill	01/11	\$4870.58	\$4118.56	\$403.51		0888/0000	65901A	33	2371	
01/16/2024	Payment		\$-252.00								
01/24/2024	ELECTRIC SERVICE		\$394.72								
01/24/2024	Regular Bill	02/14	\$5013.30	\$4618.58			1154/0000	68306A	35	2405	
02/22/2024	BUDGET BILLING		\$243.00								
02/22/2024	Regular Bill	03/14	\$5256.30	\$5013.30	\$303.40	\$60.40	0885/0000	70142A	29	1836	
03/18/2024	Payment		\$-312.00								
03/22/2024	BUDGET BILLING		\$243.00								
03/22/2024	Regular Bill	04/15	\$5187.30	\$4944.30	\$283.78	\$101.18	0667/0000	71853A	29	1711	
04/23/2024	BUDGET BILLING		\$243.00								
04/23/2024	Regular Bill	05/14	\$5430.30	\$5187.30	\$342.06	\$200.24	0558/0000	73935A	32	2082	
05/13/2024	Payment		\$-243.00								
05/22/2024	BUDGET BILLING		\$291.00								
05/22/2024	Regular Bill	06/12	\$5478.30	\$5187.30	\$387.12	\$296.36	0162/0053	76304A	29	2369	

Bill Account: XXXXXXXXXX

Account Activity Statement

Date: 11/10/25
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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
06/21/2024	BUDGET BILLING	07/15	\$291.00								
06/21/2024	Regular Bill		\$5769.30	\$5478.30	\$366.54	\$371.90	0000/0341	81435A	32	2791	
07/23/2024	BUDGET BILLING		\$291.00								
07/23/2024	Late Payment Charge		\$31.63								
07/23/2024	Late Payment Charge		\$3.24								
07/23/2024	Late Payment Charge		\$37.25								
07/23/2024	Regular Bill	08/13	\$6132.42	\$5769.30	\$425.93	\$506.83	0000/0341	81435A	32	2791	
08/08/2024	AR Budget Billing		\$506.83								
08/21/2024	BUDGET BILLING		\$402.66								
08/21/2024	Regular Bill	09/11	\$7041.91	\$6132.42	\$402.66		0013/0213	84068A	29	2633	
09/20/2024	ELECTRIC SERVICE		\$405.90								
09/20/2024	Regular Bill	10/15	\$7447.81	\$7041.91			0038/0091	86723A	30	2655	
10/21/2024	ELECTRIC SERVICE		\$394.84								
10/21/2024	Regular Bill	11/12	\$7842.65	\$7447.81			0237/0017	89303A	31	2580	
10/22/2024	Late Payment Charge		\$52.26								
10/22/2024	Late Payment Charge		\$36.70								
10/22/2024	Late Payment Charge		\$4.15								
10/31/2024	Payment		\$-1000.00								
11/19/2024	BUDGET BILLING		\$370.00								
11/19/2024	Regular Bill	12/10	\$7305.76	\$6842.65	\$423.80	\$53.80	0408/0008	92080A	29	2777	
12/12/2024	Payment		\$-1000.00								
12/20/2024	BUDGET BILLING		\$370.00								
12/20/2024	Regular Bill	01/13	\$6675.76	\$6305.76	\$533.89	\$217.69	0967/0000	95496A	31	3416	
01/23/2025	BUDGET BILLING		\$370.00								
01/23/2025	Regular Bill	02/13	\$7045.76	\$6675.76	\$265.31	\$113.00	1390/0000	97098A	34	1602	
02/24/2025	BUDGET BILLING		\$381.00								
02/24/2025	Regular Bill	03/17	\$7426.76	\$7045.76	\$148.46	\$-119.54	1255/0000	97947A	32	849	
03/10/2025	Payment		\$-185.00								
03/24/2025	BUDGET BILLING		\$381.00								
03/24/2025	Regular Bill	04/14	\$7622.76	\$7241.76	\$123.55	\$-376.99	0675/0000	98630A	28	683	
04/23/2025	BUDGET BILLING		\$381.00								
04/23/2025	Regular Bill	05/14	\$8003.76	\$7622.76	\$124.10	\$-633.89	0532/0005	99316A	30	686	
05/12/2025	Payment		\$-185.00								
05/20/2025	Late Payment Charge		\$15.27								
05/20/2025	Late Payment Charge		\$80.43								
05/20/2025	Late Payment Charge		\$2.07								
05/22/2025	BUDGET BILLING		\$292.00								
05/22/2025	Regular Bill	06/12	\$8208.53	\$7818.76	\$117.01	\$-808.88	0175/0016	99957A	29	641	

Bill Account: [REDACTED]

Account Activity Statement

Date: 11/10/25
Page: 5

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
06/23/2025	BUDGET BILLING		\$292.00								
06/23/2025	Regular Bill	07/14	\$8500.53	\$8208.53	\$156.51	\$-944.37	0129/0107	00781A	32	824	

Date	Description	08/13	08/13	08/13	08/13	08/13	08/13	08/13	08/13	08/13
07/23/2025	BUDGET BILLING		\$292.00							
07/23/2025	Regular Bill		\$8792.53	\$8500.53	\$169.34	\$-1067.03	0005/0224	02453A	29	798
08/21/2025	BUDGET BILLING		\$45.00							
08/21/2025	Regular Bill	09/11	\$8837.53	\$8792.53	\$155.95	\$-956.08	0005/0224	02453A	29	798
09/17/2025	Late Payment Charge		\$0.57							
09/22/2025	BUDGET BILLING		\$45.00							
09/22/2025	Regular Bill	10/14	\$8883.10	\$8837.53	\$130.96	\$-870.12	0064/0033	03109A	32	656
10/21/2025	Budget Bill Settlement		\$-751.70							
10/21/2025	BUDGET BILLING		\$1.14							
10/21/2025	Late Payment Charge		\$1.14							
10/21/2025	Regular Bill	11/12	\$8132.54	\$8131.40	\$118.42		0205/0020	03694A	29	585

PPL ELECTRIC EXHIBIT NO. 3

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Expired**

Current Billing Information	Budget Billing Details
Bill Due Date: 10/14/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$8,883.10	Current BB Amount: \$45.00
Agreement Details	Installment Details
Start Date: 05/29/25	Installment Amount: \$69.00
Agreement Amount: \$7,818.76	Number Of Installments: 58
Initial Payment Details	Remaining Installments: 58
Due Date: 06/10/25	Final Installment Amount: \$46.76
Payment Amount: \$3,839.00	Customer Offer
Restore Amount: \$3,839.00	Downpayment Amount: \$0.00
Task List	Downpayment Due Date: //
Customer Contact...	Installment Amount: \$0.00
	Installment Due Date: //

OK Cancel

Outstanding Money... ?

Special Situation Details

Special Circumstance: [REDACTED]

Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Refused**

Current Billing Information	
Bill Due Date:	01/13/25
Bill Amount:	\$6,675.76

Budget Billing Details	
Enroll in Budget Bill:	<input type="checkbox"/>
Current BB Amount:	\$370.00

Agreement Details	
Start Date:	10/24/24
Agreement Amount:	\$7,447.81

Initial Payment Details	
Due Date:	10/27/24
Payment Amount:	\$2,986.00

Installment Details	
Installment Amount:	\$69.00
Number Of Installments:	65
Remaining Installments:	65
Final Installment Amount:	\$45.81

Customer Offer	
Downpayment Amount:	\$0.00
Downpayment Due Date:	//
Installment Amount:	\$0.00
Installment Due Date:	//

Task List	
Customer Contact...	

Special Situation Details	
Special Circumstance:	
Supervisor Discretion:	

Restore Amount: \$2,986.00

OK Cancel

Outstanding Money... ?

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Canceled**

Current Billing Information	
Bill Due Date:	01/13/25
Bill Amount:	\$6,675.76

Budget Billing Details	
Enroll in Budget Bill:	<input type="checkbox"/>
Current BB Amount:	\$370.00

Agreement Details	
Start Date:	10/18/24
Agreement Amount:	\$7,447.81

Installment Details	
Installment Amount:	\$69.00
Number Of Installments:	65
Remaining Installments:	65
Final Installment Amount:	\$45.81

Initial Payment Details	
Due Date:	10/27/24
Payment Amount:	\$2,986.00

Customer Offer	
Downpayment Amount:	\$0.00
Downpayment Due Date:	//
Installment Amount:	\$0.00
Installment Due Date:	//

Restore Amount	
Restore Amount:	\$2,986.00

Task List	
Customer Contact...	

OK Cancel

Outstanding Money... ?

Special Situation Details	
Special Circumstance:	
Supervisor Discretion:	

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Expired**

Current Billing Information	Budget Billing Details
Bill Due Date: 01/13/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$6,675.76	Current BB Amount: \$370.00
Agreement Details	Installment Details
Start Date: 07/29/24	Installment Amount: \$69.00
Agreement Amount: \$5,769.30	Number Of Installments: 68
Initial Payment Details	Remaining Installments: 68
Due Date: 08/04/24	Final Installment Amount: \$45.30
Payment Amount: \$1,101.00	Customer Offer
Restore Amount: \$1,101.00	Downpayment Amount: \$0.00
Task List	Downpayment Due Date: //
Customer Contact...	Installment Amount: \$0.00
	Installment Due Date: //

OK Cancel

Outstanding Money... ?

Special Situation Details

Special Circumstance: [REDACTED]

Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **PUC Non-Catch-Up** Status: **Defaulted**

Current Billing Information		Budget Billing Details	
Bill Due Date:	01/13/25	Enroll in Budget Bill:	<input type="checkbox"/>
Bill Amount:	\$6,675.76	Current BB Amount:	\$370.00

Agreement Details		Installment Details	
Start Date:	01/30/24	Installment Amount:	\$69.00
Agreement Amount:	\$5,013.30	Number Of Installments:	81
		Remaining Installments:	80
		Final Installment Amount:	\$27.30

Initial Payment Details		Customer Offer	
Due Date:	02/15/24	Downpayment Amount:	\$0.00
Payment Amount:	\$0.00	Downpayment Due Date:	//
		Installment Amount:	\$0.00
		Installment Due Date:	//

Restore Amount: [REDACTED]

Task List

- Customer Contact...

OK Cancel

Outstanding Money... [REDACTED]

Special Situation Details	
Special Circumstance:	[REDACTED]
Supervisor Discretion:	[REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Dispute Canceled**

Current Billing Information	
Bill Due Date:	01/13/25
Bill Amount:	\$6,675.76

Budget Billing Details	
Enroll in Budget Bill:	<input type="checkbox"/>
Current BB Amount:	\$370.00

Agreement Details	
Start Date:	07/18/23
Agreement Amount:	\$3,403.56

Initial Payment Details	
Due Date:	07/24/23
Payment Amount:	\$1,819.00

Installment Details	
Installment Amount:	\$42.00
Number Of Installments:	38
Remaining Installments:	38
Final Installment Amount:	\$30.56

Customer Offer	
Downpayment Amount:	\$0.00
Downpayment Due Date:	//
Installment Amount:	\$0.00
Installment Due Date:	//

Restore Amount	
Restore Amount:	\$1,819.00

Task List	
Customer Contact...	

OK Cancel

Outstanding Money... ?

Special Situation Details	
Special Circumstance:	
Supervisor Discretion:	

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Refused**

Current Billing Information	
Bill Due Date:	01/13/25
Bill Amount:	\$6,675.76

Budget Billing Details	
Enroll in Budget Bill:	<input type="checkbox"/>
Current BB Amount:	\$370.00

Agreement Details	
Start Date:	03/24/23
Agreement Amount:	\$2,769.35

Initial Payment Details	
Due Date:	03/24/23
Payment Amount:	\$1,017.00

Installment Details	
Installment Amount:	\$42.00
Number Of Installments:	42
Remaining Installments:	42
Final Installment Amount:	\$30.35

Customer Offer	
Downpayment Amount:	\$0.00
Downpayment Due Date:	//
Installment Amount:	\$0.00
Installment Due Date:	//

Special Situation Details	
Special Circumstance:	
Supervisor Discretion:	

Task List	
Customer Contact...	

Restore Amount: \$1,017.00

Outstanding Money... ?

OK Cancel

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Defaulted**

Current Billing Information	Budget Billing Details
Bill Due Date: 01/13/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$6,675.76	Current BB Amount: \$370.00
Agreement Details	Installment Details
Start Date: 10/26/22	Installment Amount: \$42.00
Agreement Amount: \$2,218.30	Number Of Installments: 47
Initial Payment Details	Remaining Installments: 47
Due Date: 11/01/22	Final Installment Amount: \$30.30
Payment Amount: \$256.00	Customer Offer
Restore Amount: \$256.00	Downpayment Amount: \$0.00
Task List	Downpayment Due Date: //
Customer Contact...	Installment Amount: \$0.00
	Installment Due Date: //

OK Cancel

Outstanding Money... ?

Special Situation Details

Special Circumstance: [REDACTED]

Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Defaulted**

Current Billing Information		Budget Billing Details	
Bill Due Date:	01/13/25	Enroll in Budget Bill:	<input type="checkbox"/>
Bill Amount:	\$6,675.76	Current BB Amount:	\$370.00

Agreement Details		Installment Details	
Start Date:	09/22/22	Installment Amount:	\$42.00
Agreement Amount:	\$2,248.96	Number Of Installments:	48
		Remaining Installments:	48
		Final Installment Amount:	\$29.96

Initial Payment Details		Customer Offer	
Due Date:	10/02/22	Downpayment Amount:	\$0.00
Payment Amount:	\$245.00	Downpayment Due Date:	//
Restore Amount:	\$245.00	Installment Amount:	\$0.00
		Installment Due Date:	//

Task List

- Customer Contact...

OK Cancel

Outstanding Money... ?

Special Situation Details	
Special Circumstance:	
Supervisor Discretion:	

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Defaulted**

Current Billing Information	
Bill Due Date:	01/13/25
Bill Amount:	\$6,675.76

Budget Billing Details	
Enroll in Budget Bill:	<input type="checkbox"/>
Current BB Amount:	\$370.00

Agreement Details	
Start Date:	08/26/22
Agreement Amount:	\$2,258.70

Installment Details	
Installment Amount:	\$42.00
Number Of Installments:	49
Remaining Installments:	49
Final Installment Amount:	\$29.70

Initial Payment Details	
Due Date:	09/05/22
Payment Amount:	\$213.00

Customer Offer	
Downpayment Amount:	\$0.00
Downpayment Due Date:	//
Installment Amount:	\$0.00
Installment Due Date:	//

Restore Amount	
Restore Amount:	\$213.00

Task List

- Customer Contact...

OK Cancel

Outstanding Money... ?

Special Situation Details	
Special Circumstance:	
Supervisor Discretion:	

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Defaulted**

Current Billing Information	Budget Billing Details
Bill Due Date: 01/13/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$6,675.76	Current BB Amount: \$370.00
Agreement Details	Installment Details
Start Date: 07/21/22	Installment Amount: \$42.00
Agreement Amount: \$2,302.29	Number Of Installments: 50
Initial Payment Details	Remaining Installments: 50
Due Date: 08/02/22	Final Installment Amount: \$29.29
Payment Amount: \$215.00	Customer Offer
Restore Amount: \$215.00	Downpayment Amount: \$0.00
Task List	Downpayment Due Date: //
Customer Contact...	Installment Amount: \$0.00
	Installment Due Date: //

OK Cancel

Outstanding Money... ?

Special Situation Details

Special Circumstance: [REDACTED]

Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Defaulted**

Current Billing Information	
Bill Due Date:	01/13/25
Bill Amount:	\$6,675.76

Budget Billing Details	
Enroll in Budget Bill:	<input type="checkbox"/>
Current BB Amount:	\$370.00

Agreement Details	
Start Date:	06/24/22
Agreement Amount:	\$2,671.92

Installment Details	
Installment Amount:	\$42.00
Number Of Installments:	51
Remaining Installments:	51
Final Installment Amount:	\$28.92

Initial Payment Details	
Due Date:	07/04/22
Payment Amount:	\$543.00

Customer Offer	
Downpayment Amount:	\$0.00
Downpayment Due Date:	//
Installment Amount:	\$0.00
Installment Due Date:	//

Restore Amount	
Restore Amount:	\$543.00

Task List

- Customer Contact...

OK Cancel

Outstanding Money... ?

Special Situation Details	
Special Circumstance:	
Supervisor Discretion:	

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Defaulted**

Current Billing Information	Budget Billing Details
Bill Due Date: 01/13/25	Enroll in Budget Bill: <input type="checkbox"/>
Bill Amount: \$6,675.76	Current BB Amount: \$370.00
Agreement Details	Installment Details
Start Date: 04/27/22	Installment Amount: \$42.00
Agreement Amount: \$2,890.90	Number Of Installments: 53
Initial Payment Details	Remaining Installments: 53
Due Date: 04/27/22	Final Installment Amount: \$28.90
Payment Amount: \$678.00	Customer Offer
Restore Amount: \$678.00	Downpayment Amount: \$0.00
Task List	Downpayment Due Date: //
Customer Contact...	Installment Amount: \$0.00
	Installment Due Date: //

OK Cancel

Outstanding Money... ?

Special Situation Details

Special Circumstance: [REDACTED]

Supervisor Discretion: [REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Canceled**

Current Billing Information		Budget Billing Details	
Bill Due Date:	01/13/25	Enroll in Budget Bill:	<input type="checkbox"/>
Bill Amount:	\$6,675.76	Current BB Amount:	\$370.00

Agreement Details		Installment Details	
Start Date:	03/23/22	Installment Amount:	\$42.00
Agreement Amount:	\$2,658.70	Number Of Installments:	54
		Remaining Installments:	54
		Final Installment Amount:	\$28.70

Initial Payment Details		Customer Offer	
Due Date:	03/23/22	Downpayment Amount:	\$0.00
Payment Amount:	\$404.00	Downpayment Due Date:	//
Restore Amount:	\$404.00	Installment Amount:	\$0.00
		Installment Due Date:	//

Task List

- Customer Contact...

OK Cancel

Outstanding Money... ?

Special Situation Details	
Special Circumstance:	
Supervisor Discretion:	

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Refused**

Current Billing Information		Budget Billing Details	
Bill Due Date:	01/13/25	Enroll in Budget Bill:	<input type="checkbox"/>
Bill Amount:	\$6,675.76	Current BB Amount:	\$370.00

Agreement Details		Installment Details	
Start Date:	01/28/22	Installment Amount:	\$42.00
Agreement Amount:	\$2,821.08	Number Of Installments:	56
		Remaining Installments:	56
		Final Installment Amount:	\$28.08

Initial Payment Details		Customer Offer	
Due Date:	02/06/22	Downpayment Amount:	\$0.00
Payment Amount:	\$483.00	Downpayment Due Date:	//
		Installment Amount:	\$0.00
		Installment Due Date:	//

Restore Amount: \$483.00

Task List	
Customer Contact...	

OK Cancel

Outstanding Money... 

Special Situation Details	
Special Circumstance:	
Supervisor Discretion:	

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Catch-Up** Status: **Defaulted**

Current Billing Information	
Bill Due Date:	01/13/25
Bill Amount:	\$6,675.76

Budget Billing Details	
Enroll in Budget Bill:	<input type="checkbox"/>
Current BB Amount:	\$370.00

Agreement Details	
Start Date:	10/29/21
Agreement Amount:	\$2,645.74

Initial Payment Details	
Due Date:	11/07/21
Payment Amount:	\$182.00

Installment Details	
Installment Amount:	\$42.00
Number Of Installments:	59
Remaining Installments:	59
Final Installment Amount:	\$27.74

Customer Offer	
Downpayment Amount:	\$0.00
Downpayment Due Date:	//
Installment Amount:	\$0.00
Installment Due Date:	//

Special Situation Details	
Special Circumstance:	
Supervisor Discretion:	

Task List	
Customer Contact...	

Restore Amount: \$182.00

OK Cancel

Outstanding Money... ?

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Non-Catch-Up** Status: **Defaulted**

Current Billing Information		Budget Billing Details	
Bill Due Date:	01/13/25	Enroll in Budget Bill:	<input type="checkbox"/>
Bill Amount:	\$6,675.76	Current BB Amount:	\$370.00

Agreement Details		Installment Details	
Start Date:	08/27/21	Installment Amount:	\$42.00
Agreement Amount:	\$2,696.73	Number Of Installments:	59
		Remaining Installments:	59
		Final Installment Amount:	\$69.73

Initial Payment Details		Customer Offer	
Due Date:	09/15/21	Downpayment Amount:	\$0.00
Payment Amount:	\$191.00	Downpayment Due Date:	//
Restore Amount:	\$191.00	Installment Amount:	\$0.00
		Installment Due Date:	//

Task List

- Customer Contact...

OK Cancel

Outstanding Money... ?

Special Situation Details	
Special Circumstance:	[REDACTED]
Supervisor Discretion:	[REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Non-Catch-Up** Status: **Kept**

Current Billing Information		Budget Billing Details	
Bill Due Date:	01/13/25	Enroll in Budget Bill:	<input type="checkbox"/>
Bill Amount:	\$6,675.76	Current BB Amount:	\$370.00

Agreement Details		Installment Details	
Start Date:	08/24/21	Installment Amount:	\$3,348.68
Agreement Amount:	\$3,348.68	Number Of Installments:	1
		Remaining Installments:	1
		Final Installment Amount:	\$3,348.68

Initial Payment Details		Customer Offer	
Due Date:	08/24/21	Downpayment Amount:	\$0.00
Payment Amount:	\$0.00	Downpayment Due Date:	//
		Installment Amount:	\$0.00
		Installment Due Date:	//

Restore Amount: [REDACTED]

Task List

- Customer Contact...

OK Cancel

Outstanding Money... [REDACTED]

Special Situation Details	
Special Circumstance:	[REDACTED]
Supervisor Discretion:	[REDACTED]

View Payment Agreement for Account [REDACTED]

Edit Help

Type: **Non-Catch-Up** Status: **Defaulted**

Current Billing Information		Budget Billing Details	
Bill Due Date:	01/13/25	Enroll in Budget Bill:	<input type="checkbox"/>
Bill Amount:	\$6,675.76	Current BB Amount:	\$370.00

Agreement Details		Installment Details	
Start Date:	02/24/21	Installment Amount:	\$133.00
Agreement Amount:	\$3,348.68	Number Of Installments:	23
		Remaining Installments:	18
		Final Installment Amount:	\$131.41

Initial Payment Details		Customer Offer	
Due Date:	03/03/21	Downpayment Amount:	\$0.00
Payment Amount:	\$273.00	Downpayment Due Date:	//
		Installment Amount:	\$0.00
		Installment Due Date:	//

Restore Amount: \$273.00

Task List	
Customer Contact...	

OK Cancel

Outstanding Money... ?

Special Situation Details	
Special Circumstance:	
Supervisor Discretion:	