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December 15, 2025

Via E-Mail

Honorable Erin L. Gannon
Administrative Law Judge
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Floor 2
Harrisburg, PA 17105-3265

Re: Raymond G. Gehring v. Verizon Pennsylvania LLC;
Docket No. F-2024-3048169

Dear Judge Gannon:

This letter responds to Mr. Gehring's letter dated November 19, 2025 relating to his objections to Verizon's late-filed exhibits.

First, Mr. Gehring objects to Verizon Late-Filed Exhibit 10 due to the absence of the words "Your One Time Activities" relating to a \$3 charge for use of Call Trace. This \$3 Call Trace charge appears on Late-Filed Exhibit 10 at page 3 of 4. In any event, as discussed on the record Verizon wrote off the entire past due balance as a courtesy so any challenge to this \$3 charge is belated and moot.

Second, Mr. Gehring objects to Verizon Late-Filed Exhibit 13 because it only includes the notes for additional calls from the time period of September 1, 2023 to the date of the filing of this formal complaint. Contrary to Mr. Gehring's assertions, Verizon's notes from the hearing indicate that the instruction was to provide call notes going back to September 1, 2023. However, Verizon has no objection to providing notes from August of 2023 as Mr. Gehring requests. Attached as Verizon Late-Filed Exhibit 14 is a document reflecting all of the call notes from Mr. Gehring's account from August of 2023. There is one call on August 21, 2023, reflected in the OPTIX database.

The Verizon Late-Filed Exhibit 14 consists of the following:

VZ EX No. 14: Gehring Account Notes August 2023

A copy of this letter and the exhibit is being provided to Mr. Gehring via first class mail, as indicated below. If you have any questions with regard to this matter please feel free to contact me.

Very truly yours,

Suzan D. Paiva
Counsel for Verizon Pennsylvania LLC
Enclosures

Cc: Mr. Raymond Gehring (via First Class Mail)
Matthew Homsher (via e-filing) (cover letter only)