

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Michael Austin	:	
	:	
v.	:	F-2025-3054774
	:	
Pennsylvania American Water Co.	:	

**INTERIM ORDER
GRANTING A REQUEST FOR A CONTINUANCE**

Michael Austin (Complainant) filed a formal complaint against Pennsylvania American Water Co. (Respondent) on April 21, 2025, using the Formal Complaint form and checking the box noting that he is having a reliability, safety or quality problem with his utility service. Respondent filed an answer on May 15, 2025. On October 22, 2025, the complaint was scheduled for a hearing by telephone on December 19, 2025, and assigned to me.

The hearing convened on December 19, 2025, and both Complainant and Respondent appeared. The Parties engaged in productive settlement discussions but requested additional time to execute the terms of their agreement.

THEREFORE,

IT IS ORDERED:

1. That the request for a continuance is granted.
2. That on or before **January 30, 2026**, counsel Respondent shall file a joint status report which includes an update regarding the status of the Parties' settlement discussions. In the event that settlement discussions remain productive, the proceedings may remain continued.

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Revised 10/21/2025

MICHAEL AUSTIN
335 E 13TH AVENUE
HOMESTEAD PA 15120
412.401.6610
jaymaxx16@gmail.com
Served via email - December 22, 2025

MICHAEL A GRUIN ESQUIRE
NICHOLAS STOBBE ATTORNEY
STEVENS & LEE
17 N 2ND ST 16TH FLOOR
HARRISBURG PA 17552
717.255.7365 (Gruin)
717.234.1090 (Gruin)
717.724.3445 (Stobbe)
701.989.4182 (Stobbe)
michael.gruin@stevenslee.com
nicholas.stobbe@stevenslee.com
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(Counsel for Pennsylvania-American Water Company)