

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Kristen Flaherty	:	
	:	
v.	:	C-2025-3057707
	:	
Columbia Gas of PA, Inc.	:	

**FIRST INTERIM ORDER**  
Motion for Leave to File Answer  
*Nunc Pro Tunc*

On September 29, 2025, Kristen Flaherty (Complainant or Ms. Flaherty) filed a Formal Complaint against Columbia Gas of PA, Inc. (Respondent or Columbia) alleging Respondent was threatening to shut off natural gas service or had shut off natural gas service, and she requested a new payment arrangement.

On November 3, 2025, the Office of Administrative Law Judge (OALJ) issued a Call-In Telephone Hearing Notice, which scheduled an initial hearing to be conducted on January 8, 2026, with Administrative Law Judge Katrina L. Dunderdale (presiding officer). On November 3, 2025, the presiding officer issued a Prehearing Order which outlined various procedural matters.

On December 3, 2025, Respondent filed an Answer in which Respondent admitted it provides natural gas distribution service to Complainant and admitted sending Complainant a notice of pending termination of service in October 2025 due to Complainant's repeated and persistent failure to pay monthly bills in full and on time. Respondent noted it provided Complainant with multiple payment arrangements. In addition, Respondent averred Complainant filed three separate informal complaints, six formal complaints and received three Commission payment arrangements from the Commission's Bureau of Consumer Services (BCS) since 2019.

Respondent alleged Complainant has a substantial arrearage on her account in an amount exceeding \$3,300. Respondent requested the Commission order Complainant to pay \$909 to bring current the most recent company payment arrangement or, in the alternative, authorize Respondent to proceed with termination of service. Respondent asserted in its Answer that Complainant filed for and received payment arrangements from the Commission in three formal complaint proceedings, however, the docket numbers Columbia referenced did not correspond with the Commission's docketing system. It is unclear from the record which formal complaints resulted from the filing of an informal complaint with the Commission's BCS. However, a review of the Commission's docketing system was made which revealed Complainant filed nine (9) formal complaints against Columbia since April 2022, including the instant proceeding. The docket numbers for the other proceedings are:

C-2022-3031205

C-2022-3033548

C-2022-3034018

C-2023-3039238

C-2023-3039291

C-2024-3048060

C-2024-3051569

C-2024-3054380

On December 3, 2025, Respondent filed a Motion for Leave to File *Answer Nunc Pro Tunc* (Motion *Nunc Pro Tunc*) in which counsel requested the Commission accept the Answer of Columbia as if timely filed. Counsel indicated an Answer to the Complaint herein was filed by Columbia on October 22, 2025, but was filed erroneously in another proceeding after Columbia referenced an incorrect docket number. The Motion noted a hearing is scheduled for January 8, 2026, and this Motion will not delay the adjudication.

To date, Ms. Flaherty has not responded to the Motion *Nunc Pro Tunc*.



**C-2025-3057707 - Kristen Flaherty v. Columbia Gas of PA Inc.**

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