

Opposition to Petition for Reconsideration

Submitted by Daniel Hooven, Complainant

PUC Docket Number A-2025-3058207

My name is Daniel Hooven. I am a complainant in multiple PUC and civil matters involving Andrew Zeffiro and Miracle Movers Pittsburgh. I am a direct victim. My home and personal property were severely damaged during an intrastate household goods move. That damage remains unresolved. I received no remediation or good-faith outreach, only harassment that escalated to police intervention.

I submit this opposition to prevent other Pennsylvania consumers from being similarly harmed.

Response to Petition for Reconsideration

1. Lack of Responsibility / Blame on Miracle Movers

Mr. Zeffiro's attempt to shift responsibility to Miracle Movers is irrelevant to fitness.

- Threatening and harassing communications toward me and my wife were his personal actions, not corporate policy.
- Advertising, solicitation, and consumer communications were conducted by Mr. Zeffiro, through platforms he controlled.
- Employer dysfunction does not excuse intimidation, misrepresentation, or regulatory non-compliance.

Mr. Zeffiro routinely held himself out as Managing Partner on social media, communications and consumer websites including the BBB, in which he replies representing himself as the Manager in charge and shifting blame to somebody named Matt, similar to Chris Wilhoit in this appeal. Having claimed authority, he cannot disclaim accountability when consequences follow.

2. "Accidental" Google Listing Change

Mr. Zeffiro now claims the Miracle Movers Google listing was changed to Drew Moves "accidentally."

This is contradicted by his own prior written statement to the Commission acknowledging intentional use of the listing and phone number to intercept consumer inquiries and redirect them to his business.

This contradiction shows that the Petitioner is now advancing a statement that is not truthful in support of his appeal, calling his credibility and candor before the Commission into question.

3. Claimed Termination / Lack of Authority

Mr. Zeffiro claims he was terminated in April 2025 and reinstated June 2, 2025. However, during May 2025, he was actively advertising moving services under the Miracle Movers name.

Advertising is an affirmative act holding oneself out as authorized and creates access to consumer homes and property. If he was unauthorized, he should not have been advertising. If he was advertising, he was acting with authority. Both cannot be true.

4. “Routine” Disputes Claim

This conduct is not routine.

- My case alone involved over \$27,500 in documented damage to my home and property.
- I possess multiple threatening and hostile voicemails and written communications from Mr. Zeffiro, requiring police intervention.
- Mr. Zeffiro’s name is associated with multiple civil actions and PUC complaints, including allegations of theft, with combined claimed damages exceeding \$50,000.

Routine disputes involve minor damage. Tens of thousands of dollars in losses, alleged theft, harassment, and repeated regulatory complaints are not routine.

Pattern of Unlicensed Operation

The appeal must be evaluated against a documented pattern showing full-service moving and storage advertising, unlicensed operation, lack of insurance, and disregard for Commission authority:

- Sept 3, 2025: Miracle Movers Google listing redirected to Drew Moves (unlicensed).
- Oct 6, 2025: Website launched claiming “NOW OPEN” and insured.
- Oct 9–11, 2025: FMCSA filings created; no authority, no insurance.
- Oct 15, 2025: Facebook advertising moving and storage services.
- Oct 21, 2025: PUC application filed—48 days after unlawful advertising began.
- Nov 17, 2025: Customer review confirms unlicensed intrastate move performed.

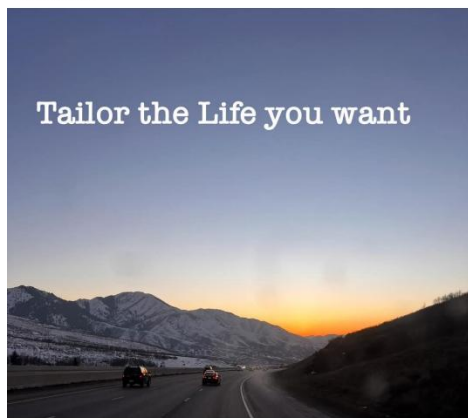
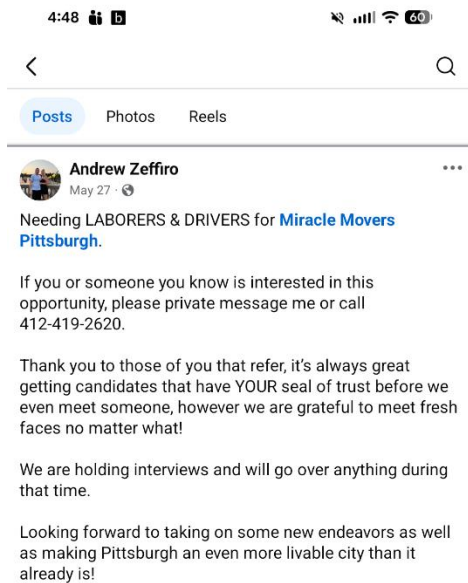
- Nov 26, 2025: PUC denies authority (A-2025-3058207) for lack of fitness.
- Dec 5, 2025: New Facebook advertisement posted after denial.

The appeal relies on false statements, contradicted admissions, and attempts to normalize serious misconduct. The record shows unlicensed operation, lack of insurance, harassment of consumers, allegations of theft, and disregard for Commission authority.

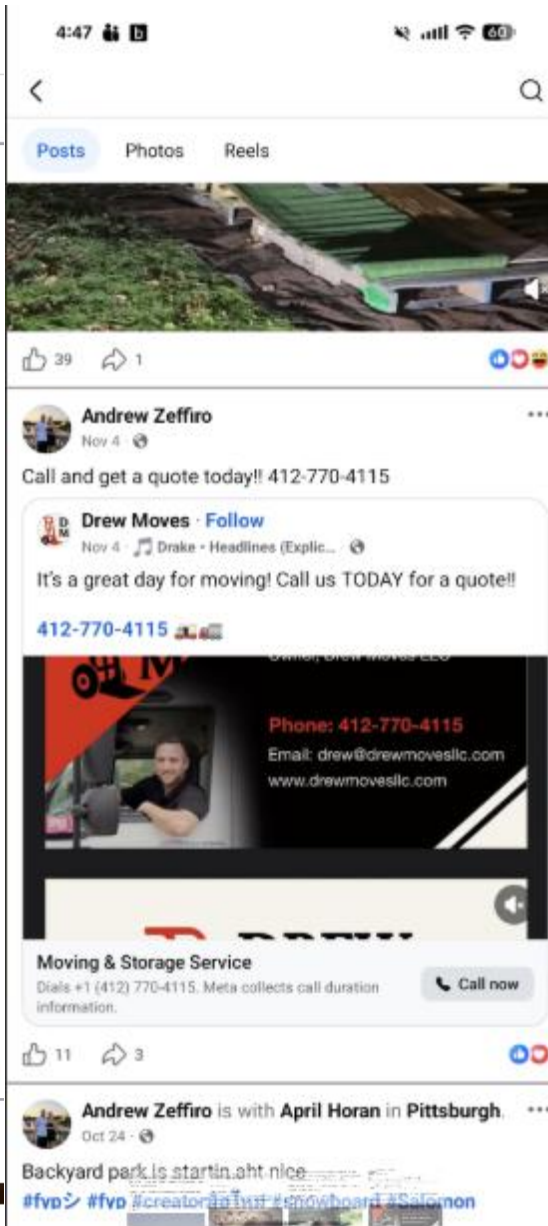
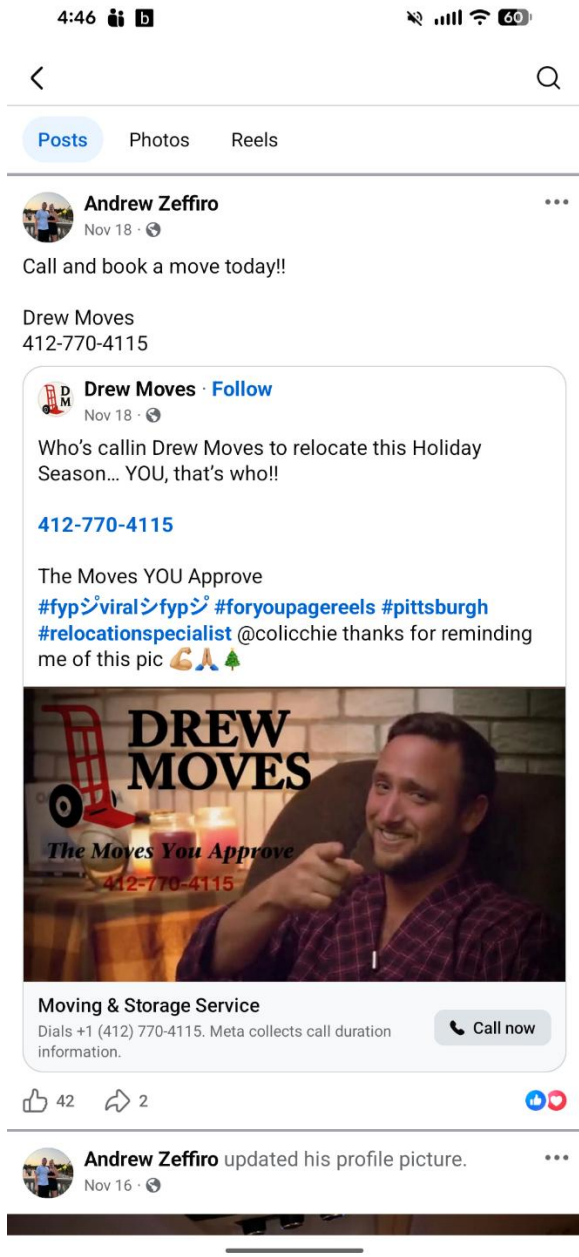
I remain without remediation. Granting reconsideration would expose additional consumers to harm. The Commission’s denial was proper and appropriate given Andrew’s history of consumer harm. The Petition for Reconsideration should be denied in full.

Supporting Documentation

May 27, 2025 – Advertising from Andrew Zeffiro



Social Media Advertising as Full Service Moving and Storage Company (post, during and after PU C Application and denial)



Also Attached

- C-2025-3057902 – Andrew Zeffiro Response
- C-2025-3057902 – Daniel Hooven Response to Andrew Zeffiro with supporting documentation



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY
COMMISSION COMMONWEALTH
KEYSTONE BUILDING
400 NORTH STREET

DATE SERVED: October 24, 2025

C-2025-3057902

Emailed to : drew@drewmovesllc.com

ANDREW ZEFFIRO
DREW MOVES LLC
3633 POPLAR AVE FLOOR 1
PITTSBURGH, PA 15234

ALL Parties to proceedings pending before the Commission are encouraged to EITHER open and use an e filing account through the Commission's website at www.puc.pa.gov OR to ensure timely arrival, submit the filing by overnight delivery to: Secretary, Pennsylvania Public Utility Commission, 400 North Street, Harrisburg, Pennsylvania 17120. Emailed or faxed submissions are not acceptable. If a filing contains confidential or proprietary material, the filing should be submitted by overnight delivery to ensure arrival. Large filings containing confidential or proprietary material may also be submitted through the Commission's Share Point File system. These filings should be followed by a hard copy with a flash drive or CD for the Commission's file. Filers should contact the Secretary's Bureau in advance to set up a Share Point File before submitting the filing.

TO: **Drew Moves LLC**

A formal complaint has been filed against you before the Pennsylvania Public Utility Commission by **Daniel Hooven**. Within twenty (20) days of the date of this letter, you must either: (1) respond by filing with the Commission, in writing, an Answer in accordance with 52 Pa. Code Section 5.61, either personally or through your attorney; or (2) satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission.

IF YOU FAIL TO ANSWER THE COMPLAINT WITHIN TWENTY (20) DAYS OF THE ABOVE DATE SERVED, THE CLAIMS AGAINST YOU MAY BE DEEMED ADMITTED, THE CASE MAY GO FORWARD, AND A PENALTY MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

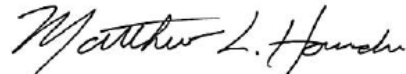
A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money, property or other important rights.

COMPANY/UTILITY

The Commission may revoke or suspend any certificate or permit held by you or impose a fine or other penalty or remedy authorized by the Public Utility Code. You may lose money, property or other important rights.

Detailed instructions on how to proceed are contained in the attached pages. Unless you are a corporation or other organization, you may proceed without a lawyer.

Sincerely,

A handwritten signature in black ink, appearing to read "Matthew L. Homsher". The signature is written in a cursive style with a large initial "M".

Matthew L. Homsher
Secretary

MH:mm

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: October 24, 2025

Daniel Hooven

Complainant

v.

Drew Moves LLC

Respondent

Complaint Docket No:
C-2025-3057902

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: Drew Moves LLC

TAKE NOTICE:

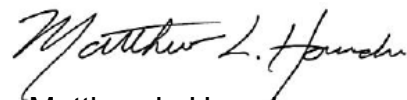
1. You have twenty (20) days from the above date served to either: (a) satisfy this complaint or (b) file an Answer with the **Secretary of the Pennsylvania Public Utility Commission** - one original written answer, under oath, as required by 52 Pa. Code Section 5.61, which either admits or specifically denies the allegations in the complaint. You must also serve one copy of the answer upon the complainant. In accordance with 52 Pa. Code Section 1.56(a), **the date served is the date appearing at the top of this Notice.**

2. In accordance with 52 Pa. Code Section 5.61, if you fail to either satisfy or settle this complaint, or to file an answer or other responsive pleading within twenty (20) days of the above date served, you will be deemed to have admitted all the allegations in this complaint. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or may impose a fine or other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq. If you are a customer of a utility, the Commission may enter an order setting forth a payment schedule or authorize termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy or settle this complaint, you must file with the Commission, within twenty (20) days from the above date served, a certified statement of satisfaction as required by 52 Pa. Code Section 5.24. Such certified statement must describe the basis on which this complaint was satisfied and any settlement agreement between the parties must be made in writing and attached to the certified statement. Such certified statement must be filed with the Secretary of the Commission at the address set forth in paragraph 1 above. Upon the Commission's receipt of a certified statement of satisfaction from all complainants, this complaint may be dismissed in accordance with 66 Pa. C.S. Section 703(a) (unless the Commission determines that a dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint).

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or impose a fine or other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq. If you are a customer of a utility, the Commission may enter an order setting forth a payment schedule or authorize termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and a decision. If, after hearing on the issues, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or imposes a fine or other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq. If you are a customer of a utility, the Commission may enter an order setting forth a payment schedule or authorize termination of utility services. When imposing a penalty, the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.


Matthew L. Homsher
Secretary

~~(SEAL)~~

Drew Moves Response to Dan Hooven Complaint

THIS HAS BEEN ELECTRONICALLY FILED.

C-2025-3057902

NATURE OF COMPLAINT: Please see next page
CONTINUE ON BACKAs of October 6, 2025,
Andrew Zeffiro, former managing partner of
Miracle Movers Pittsburgh,
is unlawfully advertising and operating an
unregistered, uninsured moving company under
the
name Drew Moves LLC. He has manipulated the
verified Google Business listing for Miracle
Movers Pittsburgh by changing the phone number
and redirecting the listing to
drewmovesllc.com, which is actively advertising
and accepting new business inquiries without
any valid PUC certificate, FMCSA registration, or
insurance coverage.

This is not correct. We are only operating labor
only jobs and advertising for services as we did
get an A# recently but I am very clear on what we
are allowed to do, most customers understand
and rent a truck.

I don't transfer anything from Miracle Movers in this manner. My phone number is listed in the Google listing as the Miracle Movers phone lines are no more, therefore I am able to explain the situation and that I am currently running my own company, but leave it up to the consumer to make that decision. Miracle Movers knows about this and didn't put up any argument. It seemed to make most sense as I was once a general manager and the only soul left in Pittsburgh to explain it.

Mr. Zeffiro has continued to communicate with consumers using the miraclemoverspittsburgh@gmail.com address, misrepresenting his affiliation and creating confusion between licensed and unlicensed operations.

This isn't correct, I don't have that email address at all. I do monitor pittsburghmiraclemovers@gmail.com as it was an email I personally created for MM but I only look through it to button up their finalizations as a courtesy.

Public evidence further shows that he abandoned customer property at a third-party storage facility without proper disclosure or contractual

authority and has advertised private storage arrangements in violation of PUC regulations governing household goods carriers.

This is completely not true. I haven't done any of that as far as advertising private storage arrangements. We had customers that had storage at Guardian storage in Bethel and I have since spoken to Greig that manages the Guardian storage and he got all of the previous Miracle movers customers secured into a safe arrangement that's specifically between Guardian storage in those customers.

His record includes over \$50,000 in unpaid court judgments in which he is directly named as Managing Partner for Miracle Movers, prior PUC and consumer complaints, and documented threats toward customers, establishing a clear pattern of deceptive advertising of providing no day labor, private storage and use of only company fleets (uses rentals), misrepresentation, and financial irresponsibility.

This has nothing to do with me. I don't know how much money Miracle Movers owes customers, but to my knowledge, they were getting it figured out again that has nothing to do with Andrew Zeffiro or Moves but solely on Miracle Movers of

Pittsburgh.

His continued solicitation of business without authority or insurance presents a direct and ongoing risk to Pennsylvania consumers, who are exposed to financial loss and safety hazards.

Again, none of this has anything to do with me Drew Moves has a \$2 million insurance policy and we're working with the PUC to make sure we have the right insurance. Also everything else he's talking about has to do with Miracle movers of Pittsburgh not Drew Moves or Andrew Zeffiro.

Collectively, these actions demonstrate clear and convincing evidence of moral, financial, and managerial unfitness to operate under 52 Pa. Code § 41.14(b). I respectfully request that the Commission investigate and permanently bar Andrew Zeffiro and Drew Moves LLC from engaging in any household goods carrier operations within the Commonwealth of Pennsylvania.

This would be unfair considering none of the stuff he's talking about has anything to do with Drew Moves or Andrew Zeffiro so please continue to

work with me as I'm somebody that will work with
the PUC to make sure everything is compliant.

Andrew Zeffiro, Owner

Drew Moves

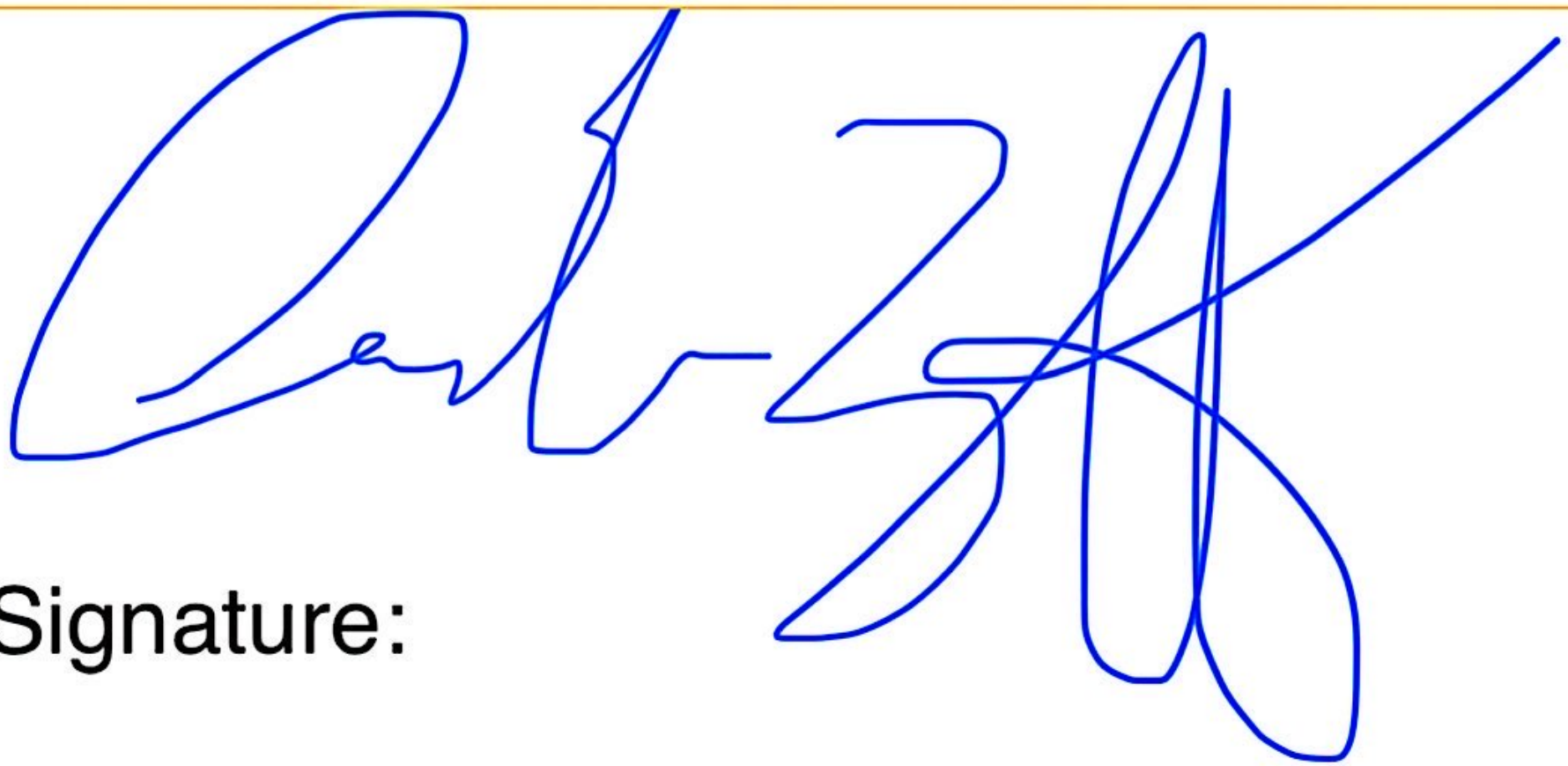
412-770-4115

drew@drewmovesllc.com

3633 Poplar Avenue

Floor 1

Pittsburgh Pa 15234



A handwritten signature in blue ink, appearing to read 'Andrew Zeffiro', is written across a horizontal line. The signature is stylized and cursive.

Signature:

CERTIFICATE OF SERVICE

I hereby certify that on November 10, 2025, I served a true and correct copy of the foregoing Response to Complaint upon the following party by Email to Dan's attorney: Max Petrunya at email address maxpetrunyapc@gmail.com

Dan Hooven
3008 Greenview Lane
Mars, PA 16046
DAYTIME PHONE
412.638.9455
E-MAIL
daniel.r.hooven@outlook.com

Date: November 10, 2025

Andrew Zeffiro
Defendant
3623 Poplar Avenue
Floor 1
Pittsburgh, Pa 15234
Phone: 412-770-4115
Email: Drew@drewmovesllc.com

Statement in Opposition to the Response of Andrew Zeffiro / Drew Moves LLC

11/26/2025 | Filed in Response to C-2025-3057902 by Daniel Hooven

This Statement in Opposition addresses and corrects the assertions submitted by Andrew Zeffiro, owner of “Drew Moves LLC”. The evidence clearly demonstrates that Drew Moves LLC has been unlawfully advertising, soliciting, and holding itself out to the public as a moving and storage provider since September 3, 2025, without authority from the Pennsylvania Public Utility Commission (“Commission”).

Andrew Zeffiro did not apply for a Certificate of Public Convenience until October 21, 2025, more than six weeks after beginning unlicensed solicitation. The Commission subsequently denied his application on November 26, 2025, citing a lack of fitness, prior irresponsible conduct, consumer risk, and unresolved liabilities stemming from his management of Miracle Movers Pittsburgh.

Despite this denial, Andrew Zeffiro continues to advertise regulated services as Drew Moves LLC to the public via Facebook and his website www.drewmovesll.com which features an inbound email that positions him as a full-service moving company based on the quote questions. His filed statements are inconsistent, misleading, and demonstrative of knowledge of and disregard for Pennsylvania regulatory requirements.

Responses to Statements Submitted by Drew Moves LLC

1) Statement: “We are only operating labor-only jobs.” (Pg. 1–2)

Beginning September 3, 2025, Drew Moves LLC publicly advertised itself under the commercial classification “Moving & Storage Service” on Facebook and the website www.drewmovesllc.com. This classification is not associated with labor-only work; it is the category used to market regulated household goods transportation and storage coordination to the public.

From my interpretation of PA law, the determining factor is how a company holds itself out to consumers. Advertising regulated services without a license for six weeks and then claiming to be a “labor-only” provider when challenged is not an explanation—it is an admission of unlawful solicitation.

2) Statement: “I don’t transfer anything from Miracle Movers.” (Pg. 2)

Andrew Zeffiro claims he was “the only one left in Pittsburgh” to “explain” the situation to consumers. In practice, this resulted in:

- Intercepting inquiries intended for a licensed household goods carrier.

- Redirecting those consumers to an unlicensed entity.
- Benefiting commercially from consumer confusion.

This constitutes holding out to the public as a provider of regulated services and substituting an unlicensed option for a regulated one. It is a continuation and confirmation, not an explanation, of Miracle Movers' regulated operations under a different name.

3) Statement: "I don't have the Miracle Movers email... I do monitor pittsburghmiraclemovers@gmail.com." (Pg. 2)

Although the initial complaint contained a typographical error regarding the specific Gmail address, Andrew Zeffiro's own admission confirms:

- He created and controls the email account pittsburghmiraclemovers@gmail.com.
- The address impersonates the branding of a regulated carrier.
- He monitors incoming communications from consumers who believe they are contacting Miracle Movers.
- He uses those communications to solicit business for an unlicensed operation.

Continuing to impersonate the communication channel of a regulated carrier is a direct violation of the standard of honesty required under 52 Pa. Code § 41.14.

4) Statement: "I haven't offered any private storage services." (Pg. 3)

Andrew Zeffiro admits he "secured" storage for customers at Guardian Storage while overseeing operations at Miracle Movers. This is a regulated activity associated with household goods carriage. Importantly, Guardian Storage management identified Andrew Zeffiro and Matt Oates as the responsible individuals who:

- Failed to respond to communication from Guardian,
- Left outstanding balances unpaid,
- And thereby placed consumer property at risk of conversion due to non-payment.

These balances were resolved only after the issue was exposed publicly in a community forum, not through proactive or responsible business management. Corrective action taken only after public exposure does not eliminate the underlying conduct and is directly relevant to the fitness evaluation. It should be noted customers were advertised "private storage" from Miracle Movers under Andrew Zeffiro's leadership and their property was stored without consent or knowledge at a third-party facility.

Drew Moves LLC continues to represent itself as a "Moving & Storage Service," signaling intent to again arrange storage associated with moves. Given his history of mishandling

storage accounts and failing to respond to facilities holding customer property, this categorization further supports the Commission’s findings of unfitness.

5) Statement: “This has nothing to do with me,” regarding unpaid judgments. (Pg. 3)

Court records name Drew as Managing Partner of Miracle Movers Pittsburgh in judgments exceeding \$50,000. Under 52 Pa. Code § 41.14, the Commission must consider:

- Prior conduct in regulated commerce,
- Financial responsibility,
- Treatment of consumers,
- And demonstrated accountability.

Attempting to disclaim involvement in legal judgments that specifically name him does not negate his role; it further demonstrates unwillingness to accept responsibility as an adult and professional, precisely the type of conduct that prevents authorization.

6) Statement: “We are working with the PUC to make sure everything is compliant.” (Pg. 4)

Compliance must precede advertising, quoting, or soliciting regulated services. Drew Moves LLC advertised regulated moving and storage services publicly beginning September 3, 2025, without authority. He did not apply for a Certificate of Public Convenience until October 21, 2025, six weeks after unlawful solicitation began. On November 26, 2025, the Commission denied the application, finding him unfit based on multiple complaints and track record of non-compliance, unpaid assessments and consumer complaints.

Continuing to advertise regulated services after a denial of authority is not cooperation; it is a deliberate disregard of the Commission’s authority. Claiming to be “working with the PUC” only after being reported is no different than being pulled over without a driver’s license and telling the officer you are “in the process” of getting one. Compliance cannot be claimed retroactively to excuse violations. The Commission properly rejected this reasoning.

7) Statement: Enforcement would be “unfair.” (Pg. 4)

The Commission has already examined the evidence, assessed the applicant’s history, and denied the application on the basis of unfitness. Preventing an unlicensed and denied operator from continuing to solicit regulated business is not unfair—it is statutorily required to protect the public.

Allowing a denied applicant with a documented history of irresponsible conduct, consumer risk, and misleading activity to continue operating would undermine compliant carriers and expose consumers to ongoing harm.

The record and his responses establishes the following:

- Drew Moves LLC advertised regulated moving and storage services beginning September 3, 2025, without Commission authority.
- Drew impersonated and maintained communication channels associated with a regulated carrier.
- Drew publicly categorized his business as a “Moving & Storage Service,” indicating intent to provide regulated services.
- His conduct at Guardian Storage placed consumer property at risk of conversion, and balances were resolved only after public exposure.
- He was named in significant judgments related to consumer harm during his time at Miracle Movers.
- He sought authorization only after being caught, and his application was denied for lack of fitness on November 26, 2025.
- He continues to solicit regulated services despite this denial.

Response Summary

These facts demonstrate unlicensed operation, misrepresentation to consumers, and a clear lack of fitness to act as a household goods carrier in the Commonwealth of Pennsylvania. Additional documentation is attached showing that Andrew Zeffiro advertised and solicited moving and storage services both prior to applying for authority, during the pendency of his application, and after the Commission’s denial on November 26, 2025.

Based on the record, the continued solicitation of regulated services in defiance of the Commission’s authority warrants enforcement. I respectfully request that the Commission impose all penalties and remedies available under law to protect the public and uphold the integrity of regulated household goods services in Pennsylvania.

Supporting Documentation

Broker Snapshot as of 11/23/25

FMCSA records list three separate entries for Drew Moves LLC, all tied to Andrew Zeffiro. Two are listed as Authorization Pending and one is listed as Not Authorized. The registrations were created between October 9 and October 11, 2025, which shows that he was applying repeatedly during the same period he was publicly advertising the business as licensed and insured. The filings also show that no insurance information was ever submitted with any of the applications. This confirms that he promoted Drew Moves LLC as an active and insured moving company before obtaining authority and that his repeated filings appear to be attempts to bypass or delay compliance so he could solicit business.

FMCSA						
	OPERATING STATUS	DOCKET [†]	DOT [†]	COMPANY [†]	CITY [†]	CONTACT INFO
	Authorization Pending for HHG	MC1767964 MC1765853	DOT4473476	DREW MOVES LLC DBA Name DREW MOVES	PITTSBURGH, PA	(412) 770-4115
	Not Authorized	MC1765853 MC1767964	DOT4473476	DREW MOVES LLC DBA Name DREW MOVES	PITTSBURGH, PA	(412) 720-0286
	Authorization Pending for HHG	MC1767964	DOT4477564	DREW MOVES LLC DBA Name DREW MOVES	PITTSBURGH, PA	(412) 720-0286

Names	
	DREW MOVES LLC 10/9/2025
	DREW MOVES 10/9/2025

Addresses	
	3633 POPLAR AVE, PITTSBURGH, PA, 15234 10/9/2025
	3633 POPLAR AVE, PITTSBURGH, PA, 15234-2149 10/9/2025

Contact Info	
	andrewzeffiro@gmail.com 10/11/2025
	ANDREW ZEFFIRO 10/11/2025
	(412) 720-0286 10/9/2025

Drew Moves, LLC

2025
2 changes

Name	Drew Moves, LLC	Incorporation	12/16/2019	Registered Address	183 HOLLOW HAVEN DR ANDREW ZEFFIRO, PITTSBURGH, PA, 15236-2614, United States
Previous Names	Drew Moving Consultants LLC				
Jurisdiction	Pennsylvania				
Status	Active				
Company Type	Domestic Limited Liability Company				
Officers (1)					
Secretary of State Agent					
Details Retrieved 10/16/2022					

FMCSA						
	OPERATING STATUS	DOCKET	DOT	COMPANY	CITY	CONTACT INFO
	Authorization Pending for HHG	MC1767964	DOT4477564	DREW MOVES LLC DBA Name DREW MOVES	PITTSBURGH, PA	(412) 720-0286
	Not Authorized	MC1765853 MC1767964	DOT4473476	DREW MOVES LLC DBA Name DREW MOVES	PITTSBURGH, PA	(412) 720-0286
	Authorization Pending for HHG	MC1767964 MC1765853	DOT4473476	DREW MOVES LLC DBA Name DREW MOVES	PITTSBURGH, PA	(412) 770-4115

FMCSA Database Search for Registered Household Goods Providers.

The FMCSA Household Goods database search shows that Drew Moves LLC does not appear as a registered moving company. This search result confirms that Andrew Zeffiro has been advertising and soliciting moves without being authorized as a household goods carrier. He began marketing Drew Moves LLC publicly on October 15, 2025, and has already serviced at least one customer based on his company reviews. Although he repeatedly claims that the business is insured, as of November 23 there is no insurance listed with the FMCSA, the Commonwealth of Pennsylvania, or the PUC. This shows that Drew Moves LLC has been presented to the public as a fully insured and licensed mover despite having no regulatory approval or insurance on record.

U.S. Department of Transportation
Federal Motor Carrier Safety Administration
The Household Goods Program

CONTACT US | FMCSA.GOV | FMCSA PORTAL | DOT.GOV

HOME | ARE YOU MOVING? | SEARCH MOVERS & COMPLAINT HISTORY | STATE/LOCAL RESOURCES | REGULATIONS & ENFORCEMENT | ABOUT US

Home > Search Movers & Complaint History > Search Results

Search by State
Search by Company

Search Results

No Household Good carriers found for selection.

Feedback | Privacy Policy | USA.gov | Freedom of Information Act (FOIA) | Accessibility | OIG Hotline | Web Policies and Important Links | Plug-ins

Federal Motor Carrier Safety Administration
1200 New Jersey Avenue SE, Washington, DC 20590 • 1-800-832-5660 • TTY: 1-800-877-8339 • Field Office Contacts

10/21/25 – PUC Application

The PUC record shows that Drew Moves LLC did not file for authority until October 21, 2025. Andrew Zeffiro began marketing the company before that date, including advertising on his website on October 6 and on Facebook on October 15. During this same period he redirected the Miracle Movers Pittsburgh Google business listing to himself, which diverted inbound customers to Drew Moves LLC even though no approval had been issued by the PUC.

Andrew publicly presents himself as having managed operations for Miracle Movers Pittsburgh. A person in that position would be expected to know that a moving company must obtain PUC authority, FMCSA authorization, and file insurance before transporting household goods within Pennsylvania. Despite this knowledge, he advertised the business as a licensed and insured mover and solicited customers while no regulatory approval or insurance was on file. The timing of his advertising, customer solicitation, and later application demonstrates that the business was operated without required authorization, which constitutes misconduct rather than an administrative mistake.

Utility Authorities Information

Service Type	Authority Status	Date Certified	Suspension Date	Suspension Expiration	Application Number	Trading As Name
Household Goods Carrier	Pending				A-2025-3058207	DREW MOVES

Docketed Cases

Docket Number	Case Status	Date Filed	Allegation
A-2025-3058207	Active	10/21/2025	

Case Summary ^

Docket Number	A-2025-3058207	Status	Active
Applicant	DREW MOVES LLC	Utility Code	8928382
Complainant		Utility Name	DREW MOVES LLC
Respondent		Utility Type	Truck
Responsible Bureau	TUS	eFiling Confirmation Number	2893016
Date Filed	10/21/2025	Date Posted	10/29/2025
Case Description	Application of Drew Moves LLC t/a Drew Moves for approval to transport household goods in use between points in Pennsylvania.		

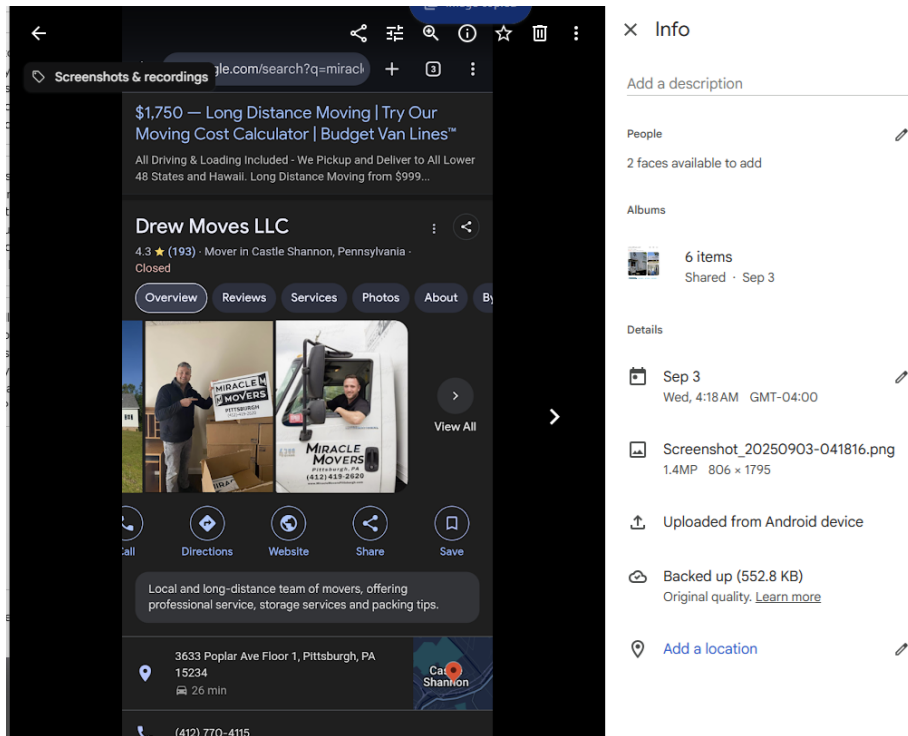
Daily Actions v

Public Documents v

View the [Consolidated Case of Docket A-2025-3058207](#)

9/3 – Miracle Movers Pittsburgh is renamed Drew Moves LLC

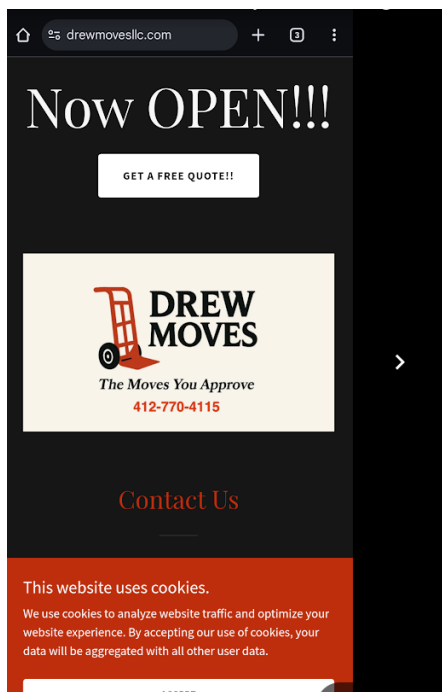
The screenshot shows that Andrew Zeffiro altered the Google business listing for Miracle Movers Pittsburgh to display Drew Moves LLC, including changing the business name, contact information, website link, and service description. These changes redirected customers searching for Miracle Movers Pittsburgh to his own company without disclosure that it was a different business and without required regulatory approval. Google later reverted the listing, which confirms that the changes did not reflect the company’s verified information and were not authorized by Miracle Movers Pittsburgh. This conduct demonstrates an intentional effort to divert consumers by misleading them into believing they were contacting an established moving provider when they were instead being directed to Drew Moves LLC, a company that did not have proper authority or insurance.



10/6 – Drew Moves LLC Launches Website

On October 6, Andrew Zeffiro launched DrewMovesLLC.com and advertised the business as “Now OPEN” while requesting full moving details through a “Get a Free Quote” submission. At that time, Drew Moves LLC had no PUC authority, no FMCSA authorization, and no insurance on record.

The site also links to an email response in which Andrew claims he has operated the business alongside Miracle Movers Pittsburgh since 2019 and states that Drew Moves LLC is insured and “ready to rock.” These claims conflict with regulatory records and his own filings, and no insurance had been submitted to any agency. The evidence shows he was actively soliciting moving customers as a licensed and insured carrier without required approval or coverage.



Add a description

Albums

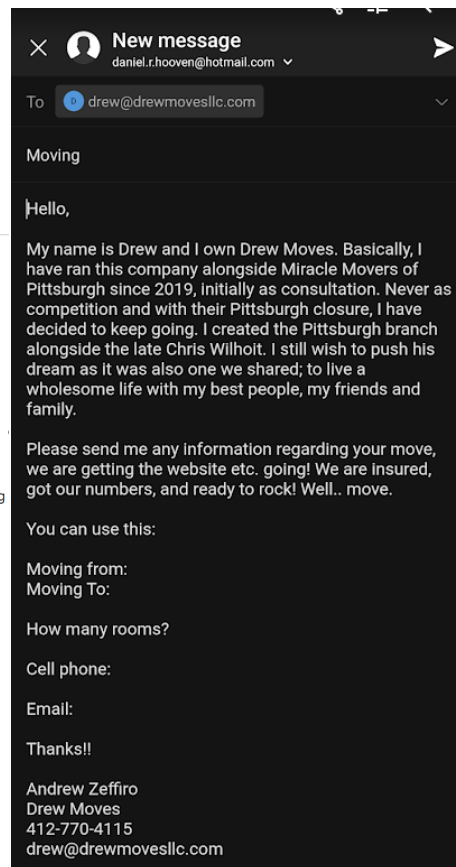
Details

Oct 6
Mon, 6:08PM GMT-04:00

Screenshot_20251006-180831.png
2.3MP 1008 x 2244

Shared by Daniel Hooven
Saved to your photos

Backed up (262.5 KB)
Original quality. [Learn more](#)



10/15 – Drew Moves LLC Facebook Page Goes Live

On October 15, Andrew Zeffiro launched the Drew Moves Facebook page and publicly announced that the company was “open for business,” advertising moving and storage services, listing rates, and inviting customers to request quotes. The page identifies Drew Moves LLC as an active moving business and includes his phone number, business email, and website.

At the time of this solicitation, Drew Moves LLC did not have PUC authority, FMCSA authorization, or insurance on record with any regulatory agency. Despite this, the Facebook page promoted Drew Moves as a fully operational moving company. This evidence shows that he was publicly soliciting and marketing moving services without required approval or documented insurance.

Posts About Photos Reels Mentions

4 5 shares

Like Share

Drew Moves
Oct 15 · 🌐

We are open for business!! Oddly enough, we're already being imitated, but we will never be duplicated.

My name is Andrew Zeffiro. I have 20+ years of moving experience and **ONLY** hire movers that meet the criteria of excellence.

Thank you to Miracle Movers Inc, as well as the former MM Pitt staff and especially the late Chris Wilhoit and his lovely wife Samantha. From now 'til infinity, we will be forever grateful. We will take what we learned and continue to apply it.

And as a personal ode to an amazing family, Gardner Moving which is here in the Pittsburgh metro area, bangin out moves since 1921. Thank you for always keeping your standard above elite and for helping us anytime we have an industry question myself or my research can't figure out! Much love and respect.

Ok ok, thats enough love bombing the competition 😊

We are DREW MOVES !!! Call and set up a quote today 412-770-4115

-Andrew Zeffiro, Owner

15 8 shares

Like Share

Drew Moves updated their cover photo. Oct 15 · 🌐

Andrew Zeffiro
Owner, Drew Moves LLC

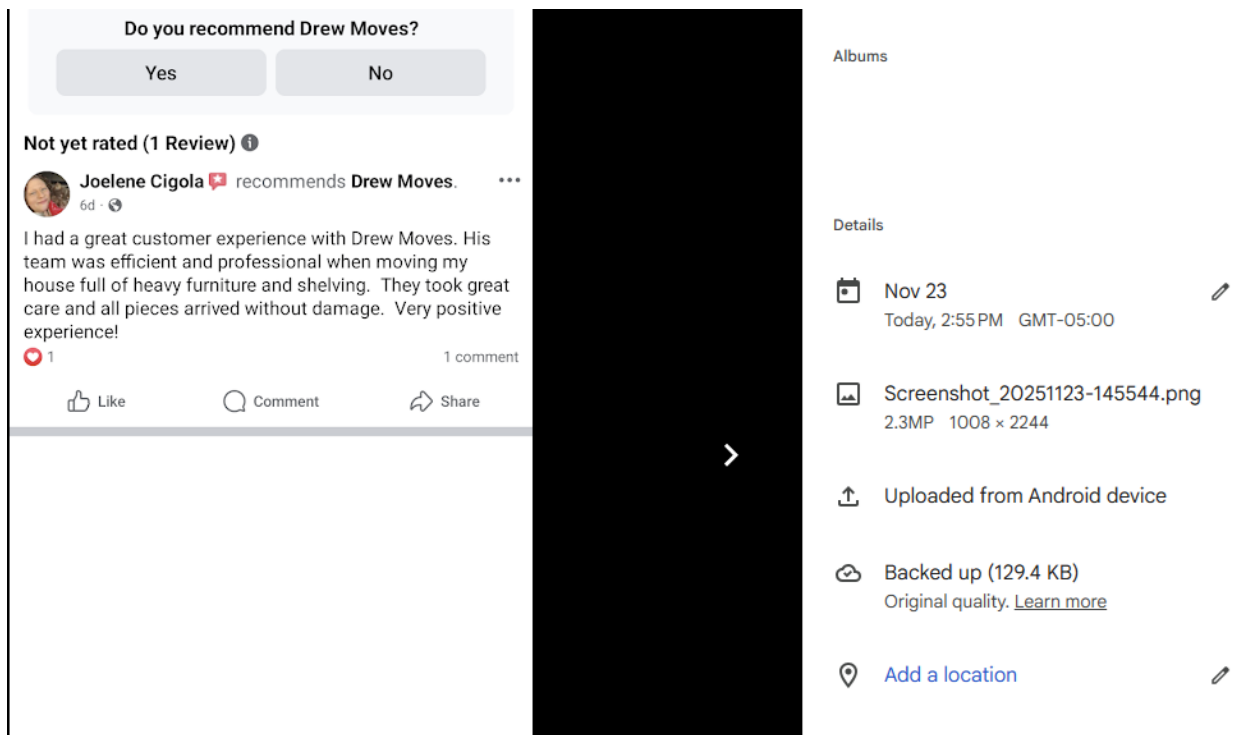
Phone: 412-770-4115
Email: drew@drewmovesllc.com
www.drewmovesllc.com

DREW MOVES
The Moves You Approve
412-770-4115

11/17 – Facebook Review

A review posted on the Drew Moves Facebook page confirms that Andrew Zeffiro is already performing moving jobs for the public while having no documented insurance, no FMCSA authorization, and no PUC approval. The customer reports a positive experience, which suggests that she was moved without knowing the company lacked the legal authority and insurance required to protect her belongings.

While it is good that her move went smoothly, she was fortunate. Without insurance, a single damaged item or an accident during transit would have left her with no consumer protection and no valid carrier on record to make a claim against. The review does not show successful business operations. It shows that Drew Moves LLC is actively transporting household goods in violation of regulatory requirements and exposing customers to risk without their knowledge.



Guardian Storage Conversion

Customers who paid Miracle Movers Pittsburgh for “private, secure company-owned storage” later discovered their belongings stored in rental units at Guardian Storage in Bethel Park. Guardian reported that the bills were not paid and that customers’ items were at risk of auction, and stated that repeated attempts to reach Andrew Zeffiro and Miracle Movers COO Matthew Oates were ignored. After a community warning was posted (anonymously due to my safety concerns from Zeffiro’s threats and unhinged behavior), Zeffiro publicly acknowledged that Guardian contacted him, and did not dispute the unpaid invoices or auction risk. This confirms that the advertised private storage was neither owned nor properly paid for by Miracle Movers, placing customers’ property at risk.

The image shows a screenshot of a Facebook post and its replies. The post is titled "Anonymous participant's Post" and is from the "Neighbors of South Hills" group. The post text reads: "Please delete if not allowed. I'm posting to alert anyone who may have used Andrew Zeffiro and Miracle Movers Pittsburgh. Several unpaid storage units tied to their customers are currently at our Guardian Storage Bethel Park location and are at risk of auction through no fault of the customers. Andrew Zeffiro was notified multiple times about the overdue invoices and that his clients' property was at risk, but he has not contacted Guardian Storage or taken any action. Guardian staff has already helped some customers recover belongings before sale, but there are still units approaching auction. If you or someone you know is missing items after using Miracle Movers, please contact Guardian Storage Bethel Park at 724-693-4553. For awareness: Zeffiro is now advertising something he calls 'Drew Moves LLC.' While he claims is insured and registered, I recommend verifying before doing any business with him." The post has 14 reactions, 14 comments, and 10 shares. Below the post are several replies from users: Edie Nalitz, Diane Faust Dadowski, Roberta Mazzarini, and Margie Sturm Cholewinski. Each reply includes a timestamp of "7w" (7 weeks ago) and options to "Like" or "Share". On the right side of the screenshot, a separate comment from Andrew Zeffiro is visible, replying to a user named Dan Hooven. The comment reads: "This is Dan Hooven, who is a disgruntled previous client of Miracle Movers. I know this because Guardian called me and asked if I knew a third party accountant for Miracle (not my company by the way, I was a w2 employee during the time of your move) named Dan and then gave me Mr. Hoovens phone number. Guardian has secured their property and is planning their move outs per regular format. Drew Moves is legitimate and insured. I wish yall the best. Especially the Hoovens as I know you did have a rough experience. And me playing middle man didn't go so well."

Harassment, Refusal to Communicate, and Pattern of Avoiding Legal Process

Throughout the past year, I made multiple attempts to resolve matters through ordinary, professional channels, including direct communication, attorney involvement, and formal proceedings. After the damages from my move were raised in November 2024, and the matter entered a legal process, Andrew Zeffiro stopped responding entirely and refused to communicate in any professional manner.

When notified of proceedings in the civil case AR-25-600 and the PUC hearing C-2025-3056319, Mr. Zeffiro failed to appear. His refusal to participate in judicial or regulatory proceedings affecting his own business conduct demonstrates disregard for lawful procedure and consumer protection obligations.

In August 2025, many months after ceasing all professional communication, he resumed contact not to resolve the issue but to send hostile messages, including challenges to confrontations rather than participating in legal or regulatory channels. After law enforcement intervention, this behavior stopped, and he has not pursued any legitimate channel of resolution since.

This pattern—cutting off communication once legal consequences arise, avoiding official proceedings, and then resurfacing only outside formal channels—further reflects a refusal to comply with regulatory obligations while continuing to solicit unlicensed business.

All messages, emails, and documented police involvement are preserved and will be provided upon request or if relevant to future proceedings.

Related Links

- [Drew Moves LLC PUC Application](#)
- [Drew Moves LLC FMCSA Docket MC1767964](#)
- [Drew Moves LLC FMCSA Docket MC1765853](#)
- [Drew Moves LLC FMCSA Docket MC1767964](#)
- [Drew Moves Facebook](#)
- [Drew Moves LLC Website](#)
- [Drew Moves LLC Website Intake Form](#)
- [11/6 Video – Drew Moves LLC Website and Intake Form](#)
- [10/6 Video – Andrew Zeffiro states he is taking jobs and denies advertising/marketing despite the website, facebook and google listings being live](#)