

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Joshua Dahman	:	
	:	
v.	:	C-2024-3051287
	:	
FirstEnergy Pennsylvania Electric Co	:	

**INTERIM ORDER  
ON FURTHER HEARING**

On September 20, 2024, Joshua Dahman (Complainant) filed a Formal Complaint with the Pennsylvania Public Utility Commission, against the Penn Power Rate District of FirstEnergy Pennsylvania Electric Company (FirstEnergy or Respondent) regarding service at 3 Ball Hill Road, Greenville, PA (service location). Complainant checked the box on the Formal Complaint form indicating he was having reliability, safety, or quality problems with his service. He also checked the box averring the utility’s meter “shorted out,” causing his house to catch fire and damage to his other appliances. As relief, Complainant requested that he be reimbursed for lost wages, damage to his house and appliances, and compensation for the gas he used to run his generator while the power was out.

On October 10, 2024, FE PA filed a Preliminary Objection, arguing that the Commission lacks the authority to award monetary damages and requesting that Complainant’s claims for reimbursement be struck from the Complaint. On January 10, 2025, ALJ Emily DeVoe issued an interim order which granted the preliminary objection and struck the Complainant’s request for monetary damages. The complaint was also transferred to the Mediation Unit of the Office of Administrative Law Judge.

The parties did not resolve their complaint, and the matter was assigned to me for hearing. A hearing was held in the above-captioned matter on November 21, 2025. Mr. Dahman appeared and testified on his own behalf. Attorney Timothy McHugh appeared on behalf of

FirstEnergy and presented the testimony of three witnesses: Alison Walker, Advanced Customer Services Compliance Specialist, Jonathan Schiestle, FirstEnergy Services Lineman, and Justin Logsdon, FirstEnergy Services Company Manager of Smart Meter Operations. FirstEnergy Exhibits 1-3 were also admitted into the record.

At the conclusion of the hearing I directed the Respondent, FirstEnergy to serve a copy of the company's tariff provisions which define company-owned and customer-owned equipment. I also agreed to provide the Complainant, Mr. Dahman, with an opportunity to provide copies of certain bills. This order memorializes my instructions to the parties at the conclusion of the hearing. As directed, FirstEnergy submitted Proposed FirstEnergy Ex. 4 consisting of Tariff Provisions 7 and 8. The Complainant submitted copies of his bills dated August 6, 2025, October 6, 2025, November 6, 2025, and December 8, 2025.

The transcript of the November 21, 2025 hearing was made available to me on December 22, 2025. After reviewing the transcript, a further hearing is necessary to clarify the record, including more specific testimony regarding the construction activities related to the siding project at the Complainant's home, as well as testimony describing the operating voltage range for the meter and whether the input voltage supplied to the meter was within that operational range. Further, during the November 21, 2025 hearing, the Complainant discussed the possibility of securing a witness to discuss the fire investigation at the site.

A further hearing has been scheduled for Wednesday, February 18, 2026. A ruling on the admission of the parties' late-filed exhibits will be made at the February 18, 2026 hearing.

THEREFORE,

IT IS ORDERED:

1. That all witnesses who testified at the November 21, 2025 hearing shall attend and be available for further testimony on February 18, 2026.
2. That FirstEnergy shall present evidence of a sufficiently qualified witness to testify regarding the operating voltage range for the meter and whether the input voltage supplied to the meter was within that operational range.
3. That on or before **January 28, 2026**, the parties shall exchange a list of any additional witnesses and exchange any additional proposed exhibits that may be offered at the February 18, 2026 hearing.
4. That on or before **February 10, 2026**, if any party intends to present any documents or exhibits at the hearing, you must email one (1) copy to me at [malong@pa.gov](mailto:malong@pa.gov) and one (1) copy each must be sent to every other party. Proposed exhibits should be properly pre-marked for identification purposes. Do not file your proposed documents or exhibits with the Secretary's Bureau. However, you should file a Certificate of Service with the Secretary's Bureau indicating you sent the proposed documents or exhibits to every other party. Proposed exhibits that contain confidential information such as utility account numbers should be submitted in both redacted and unredacted (confidential) formats.
5. That any party may apply for a subpoena to secure the attendance of a witnesses pursuant to 52 Pa.Code § 5.421.
6. That the parties are reminded that Commission policy encourages settlement and that they are encouraged to continue to communicate with each other in an attempt to resolve their dispute.

7. That all other provisions of the September 30, 2025 Prehearing Order remain in effect.

Date: December 23, 2025

\_\_\_\_\_/s/  
Mary D. Long  
Administrative Law Judge

**C-2024-3051287 - JOSHUA DAHMAN v. FIRSTENERGY PENNSYLVANIA ELECTRIC  
COMPANY - PENN POWER RATE DISTRICT**

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Served via eService December 23, 2025

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Served via eService December 23, 2025

*(Counsel for FirstEnergy Pennsylvania Electric  
Company (Penn Power Rate District))*