

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Office of Small Business Advocate	:	
	:	
v.	:	Docket No. C-2025-3058757
	:	
Veolia Water Pennsylvania, Inc.	:	

ORDER
GRANTING EXTENSION TO REPLY TO NEW MATTER

Background

On or about November 19, 2025, the Office of Small Business Advocate (“OSBA”) filed a Formal Complaint (“complaint”) against Veolia Water Company, Inc. (“Veolia”) asserting that Veolia has or may have violated its obligations to furnish and maintain adequate, efficient, safe and reasonable services and facilities in compliance with Section 1501 of the Public Utility Code. 66 Pa.C.S. § 1501. Complaint ¶ 23.

On November 25, 2025, the Office of Consumer Advocate (“OCA”) filed a Notice of Intervention in this matter.

On December 11, 2025, Veolia filed its Answer and New Matter to the complaint wherein it denied the material averments of the complaint. Veolia’s New Matter included a Notice to Plead that advised OSBA it had 20 days from the date of service to file a Reply to the New Matter.

Also, on December 11, 2025, Veolia file Preliminary Objection (“PO”) asserting that requests to reimburse or award small businesses monetary damages should be dismissed or stricken. PO ¶¶ 13-14. The PO included a Notice to Plead advising OSBA that it had 10 days from the date of service to file an Answer.

On December 16, 2025, Veolia filed a Motion for Consolidation of matters at Docket No. C-2025-3058757 and C-2025-3058865.

Also, on December 16, 2025, OSBA filed an Answer to Veolia's PO.

On December 23, 2025, OSBA filed a letter requesting extension of the deadline for OSBA to file a Reply to New Matter based on the holidays and the parties' desire to begin settlement negotiations. The letter indicated that both OSBA and Veolia agreed to extend the deadline for OSBA to Reply until January 21, 2026.

In accordance with the parties' request, as well as the Commission's policy of encouraging settlements in contested proceedings, I will grant the extension for OSBA to file its Reply to New Matter as ordered below.

THEREFORE,

IT IS ORDERED:

1. That the unopposed request for Extension of Deadline for OSBA to file Replies to New Matter is granted.
2. That OSBA shall file any Replies to New Matter on or before January 21, 2026.

Date: December 29, 2025

/s/
Chad L. Allensworth
Administrative Law Judge

C-2025-3058757 - OFFICE OF SMALL BUSINESS ADVOCATE v. VEOLIA WATER PENNSYLVANIA INC

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