

COMMONWEALTH OF PENNSYLVANIA  
(Public Utility Commission)

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MUNIRA EDENS-MCCLEAN, :  
Complainant, : Docket No.:  
vs. : C-2025-3056797  
PHILADELPHIA GAS WORKS, :  
Respondent :  
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Pages 1 through 42

TELEPHONIC HEARING  
Judge's Chambers  
State Office Bldg.  
801 Market Street  
Philadelphia, PA 19107

Monday, December 15, 2025  
Met, pursuant to notice, at 10:05 a.m.

BEFORE: THE HONORABLE ERANDA VERO  
Administrative Law Judge

INDEX TO EXHIBITS  
Docket No.: C-2025-3056797  
Hearing Date: December 15, 2025

EXHIBITS INDEX

NUMBER	MARKED	IN EVIDENCE
PHILADELPHIA GAS WORKS:		
1	(A statement of account activity from December 5, 2022, to current)	39
2	(Most recent shutoff notice generated on May 16, 2025)	39
3	(History of payment arrangements)	39
4	(Open and closing complaint for BCS No. 4061506)	39



**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

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**Graciela Christlieb, Senior Attorney  
Legal Department**  
Direct Dial: 215-684-6164  
FAX: 215-684-6798  
E-mail: [graciela.christlieb@pgworks.com](mailto:graciela.christlieb@pgworks.com)

December 9, 2025

**VIA ELECTRONIC MAIL**

Administrative Law Judge Eranda Vero  
Pennsylvania Public Utility Commission  
801 Market Street  
Suite 4063  
Philadelphia, PA 19107

Re: Munira Edens-McClean v. Philadelphia Gas Works, Docket No. C-2025-3056797

Dear Judge Vero:

Enclosed, please find PGW's proposed exhibits for the hearing in the above referenced matter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

*/s/ Graciela Christlieb*

Graciela Christlieb, Esquire

Enclosure

cc: Cert. of Service w/enc.



**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

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## **CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of Philadelphia Gas Works' Proposed Exhibits upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

**VIA ELECTRONIC MAIL**

Munira Edens-McClean

[87.medens@gmail.com](mailto:87.medens@gmail.com)

Date: December 9, 2025

*/s/ Graciela Christlieb*

Graciela Christlieb, Esquire

<b>Customer Name</b>	<b>From Date</b>	<b>To Date</b>		
MUNIRA EDENS-MCCLEAN	12/5/2022	12/5/2025		
<b>Service Address</b>	<b>Account Number</b>	<b>S A Number</b>	<b>Meter</b>	<b>Rate/Class</b>
807 W WELLENS AVE PHIL, PA 191414021	[REDACTED]	[REDACTED]	1730354	GS

**STATEMENT**

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
12/10/2022	LPC									\$98.20	\$8,080.36	\$8,080.36
12/10/2022	BILL	1843	R	30	213	7.1	569		1/6/2023	\$424.91	\$8,505.27	\$8,505.27
1/12/2023	LPC									\$104.57	\$8,609.84	\$8,609.84
1/12/2023	BILL	2114	R	33	271	8.21	850		2/7/2023	\$526.47	\$9,136.31	\$9,136.31
2/10/2023	BILL	2360	R	29	246	8.48	720		3/8/2023	\$512.02	\$9,648.33	\$9,648.33
5/30/2023	PAY							Check		(\$3,000.00)	\$6,648.33	\$6,648.33
5/30/2023	PAY							Check		(\$5,000.00)	\$1,648.33	\$1,648.33
6/6/2023	CANP									\$3,000.00	\$4,648.33	\$4,648.33
6/6/2023	PAYCAN									\$0.00	\$4,648.33	\$4,648.33
6/6/2023	NSFCHA									\$20.00	\$4,668.33	\$4,668.33
6/6/2023	CANP									\$5,000.00	\$9,668.33	\$9,668.33
6/6/2023	PAYCAN									\$0.00	\$9,668.33	\$9,668.33
6/6/2023	NSFCHA									\$20.00	\$9,688.33	\$9,688.33
7/16/2023	PAY							Credit Card		(\$2,000.00)	\$7,688.33	\$7,688.33
10/4/2023	PAY							Credit Card		(\$1,500.00)	\$6,188.33	\$6,188.33
11/2/2023	PAY							Credit Card		(\$353.00)	\$5,835.33	\$5,835.33
12/6/2023	PAY							Credit Card		(\$360.00)	\$5,475.33	\$5,475.33
1/9/2024	PAY							Debit Card		(\$354.00)	\$5,121.33	\$5,121.33
2/7/2024	PAY							Credit Card		(\$500.00)	\$4,621.33	\$4,621.33
3/9/2024	PAY							Credit Card		(\$410.00)	\$4,211.33	\$4,211.33
4/12/2024	PAY							Credit Card		(\$410.00)	\$3,801.33	\$3,801.33
5/2/2024	PAY							Credit Card		(\$533.00)	\$3,268.33	\$3,268.33
6/12/2024	PAY							Credit Card		(\$580.00)	\$2,688.33	\$2,688.33
7/9/2024	PAY							Credit Card		(\$488.00)	\$2,200.33	\$2,200.33
1/6/2025	WO									(\$2,200.33)	\$0.00	\$0.00
1/6/2025	REACT									\$2,200.33	\$2,200.33	\$2,200.33
1/9/2025	REXFER									(\$2,200.33)	\$0.00	\$0.00

Specific Service Agreement Statement of Account SA- [REDACTED]

<b>Customer Name</b>	<b>From Date</b>	<b>To Date</b>		
MUNIRA EDENS-MCCLEAN	2/8/2023	12/5/2025		
<b>Service Address</b>	<b>Account Number</b>	<b>S A Number</b>	<b>Meter</b>	<b>Rate/Class</b>
807 W WELLENS AVE PHIL, PA 191414021	[REDACTED]	[REDACTED]	1730354	GS

**STATEMENT**

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
3/14/2023	BILL	2551	R	30	191	6.37	583		4/6/2023	\$455.02	\$455.02	\$455.02
4/13/2023	BILL	2717	R	32	166	5.19	514		5/8/2023	\$361.49	\$816.51	\$816.51
5/12/2023	LPC									\$12.24	\$828.75	\$828.75
5/12/2023	BILL	2786	R	29	69	2.38	189		6/7/2023	\$157.61	\$986.36	\$986.36
6/13/2023	LPC									\$14.61	\$1,000.97	\$1,000.97
6/13/2023	BILL	2815	R	30	29	0.97	29		7/10/2023	\$75.15	\$1,076.12	\$1,076.12
7/13/2023	LPC									\$15.73	\$1,091.85	\$1,091.85
7/13/2023	BILL	2842	R	32	27	0.84	3		8/7/2023	\$70.94	\$1,162.79	\$1,162.79
8/11/2023	LPC									\$16.80	\$1,179.59	\$1,179.59
8/11/2023	BILL	2861	R	29	19	0.66	0		9/6/2023	\$54.67	\$1,234.26	\$1,234.26
9/13/2023	LPC									\$17.62	\$1,251.88	\$1,251.88
9/13/2023	BILL	2887	R	33	26	0.79	0		10/6/2023	\$68.85	\$1,320.73	\$1,320.73
10/12/2023	BILL	2913	R	29	26	0.9	44		11/6/2023	\$68.59	\$1,389.32	\$1,389.32
11/10/2023	BILL	3003	R	29	90	3.1	241		12/6/2023	\$207.80	\$1,597.12	\$1,597.12
12/12/2023	BILL	3206	R	30	203	6.77	600		1/9/2024	\$427.27	\$2,024.39	\$2,024.39
1/12/2024	BILL	3469	R	33	263	7.97	738		2/7/2024	\$590.83	\$2,615.22	\$2,615.22
2/10/2024	BILL	3747	R	29	278	9.59	814		3/6/2024	\$611.82	\$3,227.04	\$3,227.04
3/12/2024	BILL	3926	R	29	179	6.17	642		4/5/2024	\$413.85	\$3,640.89	\$3,640.89
4/11/2024	BILL	4104	R	32	178	5.56	514		5/6/2024	\$394.23	\$4,035.12	\$4,035.12
5/10/2024	BILL	4167	R	29	63	2.17	170		6/5/2024	\$154.67	\$4,189.79	\$4,189.79
6/11/2024	BILL	4200	R	30	33	1.1	46		7/5/2024	\$85.82	\$4,275.61	\$4,275.61
7/11/2024	BILL	4225	R	32	25	0.78	0		8/5/2024	\$69.18	\$4,344.79	\$4,344.79
8/10/2024	BILL	4232	R	12	7	0.58	0		9/4/2024	\$14.47	\$4,359.26	\$4,359.26
1/6/2025	WO									(\$4,359.26)	\$0.00	\$0.00
1/6/2025	REACT									\$4,359.26	\$4,359.26	\$4,359.26
1/9/2025	REXFER									(\$4,359.26)	\$0.00	\$0.00

Specific Service Agreement Statement of Account SA- [REDACTED]

<b>Customer Name</b>	<b>From Date</b>	<b>To Date</b>		
MUNIRA EDENS-MCCLEAN	1/8/2025	12/5/2025		
<b>Service Address</b>	<b>Account Number</b>	<b>S A Number</b>	<b>Meter</b>	<b>Rate/Class</b>
934 EDGLEY ST PHIL, PA 191221320	[REDACTED]	[REDACTED]	2228300	GS

**STATEMENT**

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
2/6/2025	BILL	4926	R	27	230	8.52	914		3/4/2025	\$336.50	\$336.50	\$336.50
3/7/2025	LPC									\$5.04	\$341.54	\$341.54
3/7/2025	BILL	5144	R	29	218	7.52	809		4/1/2025	\$338.03	\$679.57	\$679.57
4/6/2025	BILL	5273	R	29	129	4.45	395		4/30/2025	\$259.36	\$938.93	\$938.93
5/7/2025	BILL	5347	R	32	74	2.31	229		6/2/2025	\$147.86	\$1,086.79	\$1,086.79
6/6/2025	BILL	5379	R	30	32	1.07	68		7/1/2025	\$69.79	\$1,156.58	\$1,156.58
7/8/2025	BILL	5384	R	29	5	0.17	4		7/31/2025	\$25.82	\$1,182.40	\$1,182.40
8/7/2025	LPC									\$17.66	\$1,200.06	\$1,200.06
8/7/2025	BILL	5388	R	33	4	0.12	0		9/2/2025	\$24.15	\$1,224.21	\$1,224.21
9/5/2025	BILL	5396	R	29	8	0.28	0		9/30/2025	\$30.78	\$1,254.99	\$1,254.99
10/4/2025	LPC									\$18.48	\$1,273.47	\$1,273.47
10/4/2025	BILL	5404	R	29	8	0.28	2		10/28/2025	\$30.43	\$1,303.90	\$1,303.90
11/5/2025	LPC									\$18.94	\$1,322.84	\$1,322.84
11/5/2025	BILL	5481	R	32	77	2.41	199		12/2/2025	\$150.97	\$1,473.81	\$1,473.81
12/5/2025	LPC									\$21.20	\$1,495.01	\$1,495.01
12/5/2025	BILL	5611	R	30	130	4.33	549		1/2/2026	\$225.39	\$1,720.40	\$1,720.40

Customer Name	From Date	To Date
MUNIRA EDENS-MCCLEAN	1/8/2025	12/5/2025

  

Service Address	Account Number	S A Number	Meter	Rate/Class
934 EDGLEY ST PHIL, PA 191221320	[REDACTED]	[REDACTED]	2228300	GS

**STATEMENT**

Transaction Date	Transaction Type	Read Reading	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
1/9/2025	REXFER								\$2,200.33	\$2,200.33	\$2,200.33
1/9/2025	REXFER								\$4,359.26	\$6,559.59	\$6,559.59
6/30/2025	PAY						Credit Card		(\$300.00)	\$6,259.59	\$6,259.59

10-DAY SHUT OFF NOTICE  
Your Gas Service May Be Shut Off

PGW Exhibit 2  
Page 1 of 1

Your bill is past due. As a result, PGW will shut off gas to 934 EDGLEY ST on or after 8 a.m. on May 28, 2025. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.

**We will not shut off gas if you do ONE of the following:**

- Pay your past due amount of \$7,498.52.
- Pay the amount you owe on your most recent payment plan.
- Make a payment arrangement (you may be eligible for a special assistance program).
- Contact us to dispute the bill.

**At a minimum, you may have to pay all of the following before we turn your service on:**

Past Due Amount	\$7,498.52
Security Deposit	\$246.00
Turn On Charge	\$123.23
Total	\$7,867.75

Plus \$372.00 if we must dig up the street.

**You are also responsible for all gas service provided to you that is now or has become past due. If shut off, you may be required to pay more than the amount on this notice to have gas turned on.**

**MEDICAL EMERGENCY NOTICE**

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

1. Have your licensed physician, physician's assistant or nurse practitioner certify in writing that such an illness exists and that it may be aggravated if your service is stopped; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

If you are a victim of abuse and have an order issued by the courts, special medical emergency procedures and protections may be available. **Call us immediately at 215-235-1000 to inform us so these special procedures and protection can be provided.** You will be required to provide us with a copy of the court order.

**IMPORTANT TO KNOW – BEFORE WE SHUT OFF YOUR GAS SERVICE**

- You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
- If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shutoff if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.

- Call us if your landlord pays your utility bill. You have certain legal protections.
- If you have trouble understanding or speaking English call us for free interpretation.
- Please contact us if you are disabled and need assistance.
- All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill.
- If service is shut off, ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.
- If you have a valid **Protection From Abuse** order or an order issued by a court of competent jurisdiction in this Commonwealth that provides clear evidence that you are a victim of domestic violence, there are additional protections available to you. **Call us immediately at 215-235-1000.** You will be required to provide us with a copy of the order.

**WINTER SHUT OFF PROVISIONS Dec. 1-March 31**

- **Contact us before the shut off date** to give us household and occupant information to see if you qualify for any assistance programs.
- **If you are low income there are special rules about whether we may shut off your gas in the winter.** Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
- **If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service.** We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
- **If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:**
  - o Someone in your household is 12 or younger or 65 or older; or
  - o You have paid at least one-half of your last two monthly gas bills; or
  - o If over the last two months you have paid at least 15% of your household income toward the gas bills.
- **If we reconnect your service during the winter months (between December 1st and March 31st)** we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

**Federal Poverty Guidelines (FPG) 2025**

Household Size	Your income is 150% of the FPG or below if your monthly gross is:	Your income is between 151% - 250% of the FPG if your monthly gross is:
	1	\$1,956 or less
2	\$2,644 or less	\$2,645-\$4,406
3	\$3,331 or less	\$3,332-\$5,552
4	\$4,019 or less	\$4,020-\$6,698
Each add. person add	\$688	\$689-\$1,146

PL\_20250516180001.dat-2463-000006133

Please return this portion with your payment.  
Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number:  
Notice Date:  
Please Pay:

[REDACTED]  
M [REDACTED]  
\$7,498.52

Place "X" in box for address corrections. Print corrections on reverse side.

Amount Enclosed:

|||||  
MUNIRA EDENS-MCCLEAN  
3136 GRANT AVE APT A  
PHILADELPHIA PA 19114-2557

|||||  
Philadelphia Gas Works  
P.O. Box 11700  
Newark, NJ 07101-4700

**Search For Negotiated Payment Arrangement** [X]

Search Criteria

Account... [REDACTED]  Edens-McClean, Munira

From Date: 12/05/2025

Date	Seq	Status	Comments
05/22/2025	1	Broken	BCS# 4061506
09/22/2023	1	Canceled	FORMAL SETTLEMENT
05/30/2023	1	Broken	
03/13/2023	1	Broken	BCS #3892567
09/27/2022	1	Broken	
07/14/2022	1	Broken	
10/14/2021	1	Broken	

7 record(s) found.

# PHILADELPHIA GAS WORKS

## PUC

### Opening XML

**Case Number:** 4061506  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** MUNIRA  
**Customer Middle Initial:**  
**Customer Last Name:** EDENS MCCLEAN  
**Customer Account Number:** [REDACTED]  
**Customer Home Phone w/ Area Code:** 2679105179  
**Customer Work Phone w/ Area Code:**  
**Customer Service Class:** RESIDENTIAL  
**Customer Mail Address 1:**  
**Customer Mail Address 2:**  
**Customer Mail Address City:**  
**Customer Mail Address State:**  
**Customer Mail Address Zip:**  
**Customer Mail Address 4-Zip:**  
**Customer Service Address 1:** 934 EDGLEY ST  
**Customer Service Address 2:**  
**Customer Service Address City:** PHILADELPHIA  
**Customer Service Address State:** PA  
**Customer Service Address Zip:** 19122  
**Customer Service Address 4-Zip:**  
**Customer Family Adults:** 2  
**Customer Family Children:** 0  
**Customer Family Age:**  
**Gross Income**  

Source	Income Amount
A1 WAGES	5000
A2 NONE	0

**Date Open:** 2025-05-06  
**Reason For Contact:** CII - CHANGE IN INCOME PAR (#71)  
**Term Date:** 2025-05-13  
**Business Name:** TAQI EDENS, SON, AUTH  
**Case Problem:**  
**Company Position:** 05/06/2025 PAY FULL BALANCE TO MAINTAIN THE SERVICE.  
**Related Information:** CUSTOMER HAS PRIOR PUC PAR (BCS # 3892567). CURRENT HH INCOME \$ 5000. - RELIEF SOUGHT - LOWER PAR THE CELL PHONE NUMBER [REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS 87.MEDENS@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

**Case Misc Info:**

**Hot Issue:**  
**Case Origin:** TELEPHONE  
**Prior Case Number:** 4049546  
**Universal Service:** N  
**Arrearage:** 7000  
**BCS Investigator First Name:** BCS  
**BCS Investigator Last Name:** CASE POOL  
**BCS Investigator Phone w/ Area Code:** [REDACTED]  
**BCSIntaker First Name:** IVAN  
**BCSIntaker Last Name:** LIM  
**Number Of Time Send:** 1  
**Number Of Time Faxed:** 0  
**Number Of Time Faxed:** 7172658273

# PHILADELPHIA GAS WORKS

## PUC

### Closing XML

**Case Number:** 4061506  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** MUNIRA  
**Customer Middle Initial:**  
**Customer Last Name:** EDENS MCCLEAN  
**Account Number:** [REDACTED]  
**Service Address 1:** 934 EDGLEY ST  
**Service Address 2:**  
**Service City:** PHILADELPHIA  
**Service State:** PA  
**Service Zip 5:** 19122  
**Service Zip 4:**  
**Decision Issue:** Y  
**Oral Written:** W  
**Violation:** NO  
**Chapter:**  
**Section Rule:**  
**Total Balance:** 7646.38  
**Date Closed:** 2025-05-13  
**Resolution:** CASE DISMISSED-CII INVALID-CUSTOMER HAS DEFAULTED ON PUC PAR PRIOR TO CII DUE TO LOSS OF EMPLOYMENT, WITH NO PAYMENTS MADE TO THE ACCOUNT SINCE 7/2024. COMPANY REQUESTING 7646.38 TO MAINTAIN SERVICE, DUE NEXT BILL DUE DATE.  
**Balance Date:** 2025-05-08  
**Service Restored Pay:** 0.00  
**Service Continue Amount:** 7646.38  
**Service Continue Date:**  
**Terms:**  
**Special Budget Amount:** 0.00  
**Regular Budget Amount:** 123.00  
**Arrears Payment Plus:** 0.00  
**FinalMonthlyPayment:** 0.00  
**CurrentMonthlyPayment:** 0.00  
**EndMonthlyPayment:** 0.00  
**LetterDescription:**  
**HeadDate:** 2025-05-14  
**Paragraph:**  
**Bill Date:**  
**Reconnect Amount:** 0  
**Pay Amount:** 0.00

**BCS Investigator First Name:** TASHA

**BCS Investigator Last Name:** HOUTZ

**Number Of Time Send:** 1

**Number Of Time Faxed:** 0

**PUC Fax:** 7172658273

# PHILADELPHIA GAS WORKS

## PUC

### Closing XML

**Case Number:** 4061506  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** MUNIRA  
**Customer Middle Initial:**  
**Customer Last Name:** EDENS MCCLEAN  
**Account Number:** ██████████  
**Service Address 1:** 934 EDGLEY ST  
**Service Address 2:**  
**Service City:** PHILADELPHIA  
**Service State:** PA  
**Service Zip 5:** 19122  
**Service Zip 4:**  
**Decision Issue:** Y  
**Oral Written:** W  
**Violation:** NO  
**Chapter:**  
**Section Rule:**  
**Total Balance:** 7646.38  
**Date Closed:** 2025-05-13  
**Resolution:** REVISED-DECISION ISSUED - CII VALID. INCOME DECREASED FROM 8600.33 TO 6316.83, -26.55%. LEVEL 4, BUDGET 123.00 + 1275.00 = 1398.00 BEGINNING JUL 2025 DUE DATE. CASE DISMISSED-CII INVALID-CUSTOMER HAS DEFAULTED ON PUC PAR PRIOR TO CII DUE TO LOSS OF EMPLOYMENT, WITH NO PAYMENTS MADE TO THE ACCOUNT SINCE 7/2024. COMPANY REQUESTING 7646.38 TO MAINTAIN SERVICE, DUE NEXT BILL DUE DATE.  
**Balance Date:** 2025-05-08  
**Service Restored Pay:** 0.00  
**Service Continue Amount:** 7646.38  
**Service Continue Date:**  
**Terms:** JULY 2025 DUE DATE  
**Special Budget Amount:** 1398.00  
**Regular Budget Amount:** 123.00  
**Arrears Payment Plus:** 1275.00  
**FinalMonthlyPayment:** 0.00  
**CurrentMonthlyPayment:** 0.00  
**EndMonthlyPayment:** 0.00  
**LetterDescription:**  
**HeadDate:** 2025-05-23  
**Paragraph:**

**Bill Date:**  
**Reconnect Amount:** 0  
**Pay Amount:** 0.00  
**BCS Investigator First Name:** TASHA  
**BCS Investigator Last Name:** HOUTZ  
**Number Of Time Send:** 0  
**Number Of Time Faxed:** 0  
**PUC Fax:** 7172658273