



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
COMMONWEALTH KEYSTONE BUILDING  
400 NORTH STREET  
HARRISBURG, PENNSYLVANIA 17120

January 6, 2026

**Via email to:**

Paul Little  
Consolidated Fidium  
2116 S. 17th Street  
Mattoon, IL 61938  
[Paul.little@fidium.com](mailto:Paul.little@fidium.com)

**Via email to:**

Mike Shultz  
Consolidated Fidium  
2116 S. 17th Street  
Mattoon, IL 61938  
[mike.shultz@fidium.com](mailto:mike.shultz@fidium.com)

*Re: Frank Bankowski v. Consolidated Communications/Fidium  
Docket No. C-2024-3049217*

Dear Messrs., Little and Shultz:

On May 10, 2024, Complainant filed a Formal Complaint which was docketed at the above-referenced number. Due in part to an administrative error, and in part by delays by the U.S. Postal Service, Complainant's Formal Complaint was not served on Respondent Consolidated Communications/Fidium.

After this error was brought to my attention, the Commission made numerous attempts to serve the Formal Complaint on the Respondent. Notwithstanding the Commission's multiple attempts to serve the Formal Complaint via certified mail, service on the Respondent has yet to be completed. By way of this Secretarial Letter, and pursuant to the Commission's Order dated October 22, 2025, the Commission is correcting the service error and is hereby serving the Formal Complaint on Respondent.

Because the failure of service was not the result of Respondent's action or inaction, Respondent will have 20 days from the date of this letter, or until January 26, 2026, to file a response, if any, to Complainant's Formal Complaint.

I apologize for any confusion these service issues may have caused.

Sincerely,

A handwritten signature in black ink that reads 'Matthew L. Homsher'.

Matthew L. Homsher  
Secretary

Encls. Formal Complaint (including Notice of Filing of Formal Complaint)  
October 22, 2025 Order

cc: Frank Bankowski, Complainant (via eService and email)  
Parties of Record (via eService or email)  
Honorable, Jeffrey A. Watson