

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Office of Consumer Advocate	:	
	:	
v.	:	Docket No. C-2025-3058865
	:	
Veolia Water Pennsylvania, Inc.	:	

ORDER
GRANTING EXTENSION TO REPLY TO NEW MATTER

Background

On or about November 25, 2025, the Office of Consumer Advocate (“OCA”) filed a Formal Complaint (“complaint”) against Veolia Water Company, Inc. (“Veolia”) asserting that Veolia did not adequately maintain its system to avoid operational issues and/or did not adequately respond to the quality of service issues as required by Section 1501 of the Public Utility Code, 66 Pa.C.S. § 1501. Complaint ¶¶ K.

On December 16, 2025, Veolia filed its Answer and New Matter to the complaint wherein it denied the material averments of the complaint. Veolia’s New Matter included a Notice to Plead that advised OCA it had 20 days from the date of service to file a Reply to the New Matter.

Also, on December 16, 2025, Veolia filed a Motion for Consolidation of matters at Docket No. C-2025-3058757 and C-2025-3058865.

On or about December 23, 2025, Veolia filed a letter indicating that Veolia and OCA agreed to extend the deadline for OCA to file a Reply to New Matter based on the holidays and the parties’ desire to begin settlement negotiations. The letter indicated that both OCA and Veolia agreed to extend the deadline for OCA to Reply until January 21, 2026.

This matter was assigned to me as the presiding officer on January 6, 2026.

In accordance with the parties' request, as well as the Commission's policy of encouraging settlements in contested proceedings, I will grant the extension for OCA to file its Reply to New Matter as ordered below.

THEREFORE,

IT IS ORDERED:

1. That the unopposed request for Extension of Deadline for OCA to file Replies to New Matter is granted.
2. That OCA shall file any Replies to New Matter on or before January 21, 2026.

Date: January 7, 2026

/s/
Chad L. Allensworth
Administrative Law Judge

C-2025-3058865 - OFFICE OF CONSUMER ADVOCATE v. VEOLIA WATER PENNSYLVANIA INC

CHRISTY APPLEBY ESQUIRE
OFFICE OF CONSUMER ADVOCATE
555 WALNUT STREET 5TH FLOOR
FORUM PLACE
HARRISBURG PA 17101
717-783-5048
cappleby@paoca.org
Served via eService January 7, 2026

JONATHAN NASE ESQUIRE
COZEN O'CONNOR
17 North Second Street
SUITE 1410
HARRISBURG PA 17101
717-773-4191
jnase@cozen.com
Served via eService January 7, 2026

JANNA E WILLIAMS
OFFICE OF CONSUMER ADVOCATE
555 Walnut Street
HARRISBURG PA 17101
717-783-5048
jwilliams@paoca.org
Served via eService January 7, 2026

OLIVIA M SPERGEL ATTORNEY
OFFICE OF CONSUMER ADVOCATE
555 Walnut Street
5TH FLOOR FORUM PLACE
HARRISBURG PA 17101
717-783-5048
ospergel@paoca.org
Served via eService January 7, 2026

KEVIN LONCAR CUSTOMER
SERVICE MANAGER
VEOLIA WATER
6310 ALLENTOWN BOULEVARD E104
HARRISBURG PA 17112
7179206068
7178705676
kevin.loncar@veolia.com
Served via eService January 7, 2026

DAVID P ZAMBITO ESQUIRE
COZEN O'CONNOR
17 NORTH SECOND ST SUITE 1410
HARRISBURG PA 17101
717-703-5892
717-870-2725
dzambito@cozen.com
Served via eService January 7, 2026