

COMMONWEALTH OF PENNSYLVANIA
(Public Utility Commission)

-----*
HELENA BARNHILL, :
Complainant, : Docket No.:
vs. : C-2025-3056301
PENNSYLVANIA GAS WORKS, :
Respondent. :
-----*

Pages 1 through 39

TELEPHONIC HEARING
Judge's Chambers
State Office Bldg.
801 Market Street
Philadelphia, PA 19107

Friday, December 17, 2025
Met, pursuant to notice, at 1:35 p.m.

BEFORE: THE HONORABLE F. JOSEPH BRADY
Administrative Law Judge

INDEX TO EXHIBITS
Docket No.: C-2025-3056301
Hearing Date: December 17, 2025

EXHIBITS INDEX

NUMBER	MARKED	IN EVIDENCE
PENNSYLVANIA GAS WORKS:		
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2	(AIMS screenshot of meter information)	37
3	(AIMS screenshot of distribution service information)	37
4	(AIMS screenshot of work order)	37
5	(Photo of house w/curb valve)	37
6	(Map of block showing right-of-way)	37



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

**Graciela Christlieb, Senior Attorney
Legal Department**
Direct Dial: 215-684-6164
FAX: 215-684-6798
E-mail: graciela.christlieb@pgworks.com

December 10, 2025

VIA ELECTRONIC MAIL

Administrative Law Judge Francis Brady
Pennsylvania Public Utility Commission
801 Market Street
Suite 4063
Philadelphia, PA 19107

Re: Helena Barnhill v. Philadelphia Gas Works, Docket No. C-2025-3056201

Dear Judge Brady:

Enclosed, please find PGW's proposed exhibits for the hearing in the above referenced matter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

Enclosure

cc: Cert. of Service w/enc.



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of Philadelphia Gas Works' Proposed Exhibits upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

VIA ELECTRONIC MAIL AND FIRST CLASS MAIL

Helena Barnhill
4635 Horrocks Street
Philadelphia, PA 19124
hbarnhill5@hotmail.com

Date: December 10, 2025

/s/ Graciela Christlieb
Graciela Christlieb, Esquire

10-DAY SHUT OFF NOTICE Your Gas Service May Be Shut Off

Your bill is past due. As a result, PGW will shut off gas to 4635 HORROCKS ST on or after 8 a.m. on May 02, 2023. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.

We will not shut off gas if you do ONE of the following:

- Pay your past due amount of \$64.84.
- Pay the amount you owe on your most recent payment plan.
- Make a payment arrangement (you may be eligible for a special assistance program).
- Contact us to dispute the bill.

At a minimum, you may have to pay all of the following before we turn your service on:

Past Due Amount	\$64.84
Security Deposit	\$162.00
Turn On Charge	\$123.23
Total	\$350.07

Plus \$372.00 if we must dig up the street.

You are also responsible for all gas service provided to you that is now or has become past due. If shut off, you may be required to pay more than the amount on this notice to have gas turned on.

MEDICAL EMERGENCY NOTICE

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

1. Have your licensed physician, physician's assistant or nurse practitioner certify in writing that such an illness exists and that it may be aggravated if your service is stopped; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

If you are a victim of abuse and have an order issued by the courts, special medical emergency procedures and protections may be available. **Call us immediately at 215-235-1000 to inform us so these special procedures and protection can be provided.** You will be required to provide us with a copy of the court order.

IMPORTANT TO KNOW – BEFORE WE SHUT OFF YOUR GAS SERVICE

- You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
- If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shutoff if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.

- Call us if your landlord pays your utility bill. You have certain legal protections.
- If you have trouble understanding or speaking English call us for free interpretation.
- Please contact us if you are disabled and need assistance.
- All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill.
- If service is shut off, ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.
- If you have a valid **Protection From Abuse** order or an order issued by a court of competent jurisdiction in this Commonwealth that provides clear evidence that you are a victim of domestic violence, there are additional protections available to you. **Call us immediately at 215-235-1000.** You will be required to provide us with a copy of the order.

WINTER SHUT OFF PROVISIONS Dec. 1-March 31

- **Contact us before the shut off date** to give us household and occupant information to see if you qualify for any assistance programs.
- **If you are low income there are special rules about whether we may shut off your gas in the winter.** Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
- **If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service.** We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
- **If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:**
 - o Someone in your household is 12 or younger or 65 or older; or
 - o You have paid at least one-half of your last two monthly gas bills; or
 - o If over the last two months you have paid at least 15% of your household income toward the gas bills.
- **If we reconnect your service during the winter months (between December 1st and March 31st)** we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

Federal Poverty Guidelines (FPG) 2023

Household Size	Your income is 150% of the FPG or below if your monthly gross is:	Your income is between 151% - 250% of the FPG if your monthly gross is:
1	\$1,823 or less	\$1,824-\$3,038
2	\$2,465 or less	\$2,466-\$4,108
3	\$3,108 or less	\$3,109-\$5,179
4	\$3,750 or less	\$3,751-\$6,250
Each add. person add	\$643	\$644-\$1,071

PL_20230420180001.dat-8375-000004341

**Please return this portion with your payment.
Write your account number on your check or money order made payable to Philadelphia Gas Works**

Account Number: [REDACTED]
Notice Date: Apr 20, 2023
Please Pay: \$64.84

Place "X" in box for address corrections. Print corrections on reverse side.

Amount Enclosed:

004188 000004341



HELENA BARNHILL
4635 HORROCKS ST
PHILA PA 19124-3116



Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700



Address	4635 HORROCKS ST	SSN	[REDACTED]	Home Phone	215-535-2037
Zip Code	19124-3116	Account	[REDACTED]	Work	--
Customer Name	BARNHILL, HELENA	Sr. Cit. Discount		Mobile	--
USA Rate	General Service Residential	Customer's Age	70	Car	--
Mailing Address	4635 HORROCKS ST, PHILA., PA 19124	Meter Status	Alert Meter On	SP Status	Connected
Alert		Service Status	ACTIVE	Curb Box?	1ft 0in NSH 12ft EEC
		Theft Indicator		Expander	<input type="checkbox"/> Update
Last Contact (Premise)	Date: 07/16/2025, Created By: WVACCA, Comments: FORMAL- Sent to legal via Onbase.			Last Contact (Person)	Date: 07/16/2025, Created By: WVACCA, Comments: FORMAL- Sent to legal via Onbase.

Customer Based	<input checked="" type="checkbox"/> Premise Based	Premise Alert	Buy PLP	CWIP	Add Meter Read
Meter Reads	Service	Prev Cust	Contacts	Leaks	AIMS Orders
BCCS Orders	<input checked="" type="checkbox"/> Meter Info	PLP	Landlord Info	Survey	LCP
BRT	Premise Bills				
Meter Info					
Ert ID	00053740020	Meter Stock Date	02/03/2006	ERT Stock Date	02/03/2006
Ert Type	A1	ERT Mfgr.	ITRON	ERT Model	830
Meter #	2041348	Make	EQUIMTER	Model	L275
Temp Compensated	No	Amr Marriage Date	03/15/2006	Gas Pressure Factor	1
Meter Cycle	11	Meter Constant	1	Read Out Type	ODOM
Number of Dials	4				
Parallel Meter Number		Meter Location	Front Basement (Inside)		
Location Details		Comments			

View Service Information

View Service Information

Service Address Information

Block 04600 HORROCKS ST

Address 46 35 HORROCKS ST Misc. Address

Billing Address

Service Location 1 FT 0 IN REF NS Of HL

Main Information

Main Size 6 Material PLASTIC Pressure LP Tap Size 1"

Depth 3 FT 0 IN Location 1 FT 6 IN EW Of CL OF HORROCKS

Main Connection Electro Fusion Tee

Condition of Main SELECT

Service Pipe & Valve Information

Valve Information YES 12 FT 0 IN REF EE Of CL Manufacturer PERFECTION

0 FT 0 IN REF --Select-- Of --Select--

Corrosion None Type of Riser Riser Anodeless Rise Outside Meter Set Drip

Soil Type DIRT

Building Type RESIDENCE

Feed Multiple Buildings? NO Riser Manufacturer: --Select--

CFM EFV? Yes No Riser Failure? Yes No

Pipe Information						
	Installed	Size	Material	Length	Print Line	Burial
	02/16/2022	1"	Plastic	58	pe3408	Insert

Is The Gas All The Way To The Head Of Service? Yes No

Comments ok

Close

Field Information

Order Num 12765407 Order Type Rebuild Meter Set Customer Name BARNHILL HELENA

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 12528034	02-16-22	Steven Bernard	CMP	Completed By FSD	Primary	1200-1600	2/16/2022 6:52 PM	OFF	ON
12527618	02-16-22	Dennis Collins	CAN		Primary	1200-1600			

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment

Gas Found	Gas Left	Off Method	Second Off Method
▶ OFF	ON		

Others Order Data

Order Type Desc	Special Instructions	Created By	Contact Name	Contact Number
▶ Rebuild Meter Set	After Contractor Main Replacement Program	drcawfor		

[Close](#)

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Order Num 12765407 Order Type Rebuild Meter Set Customer Name BARNHILL HELENA

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Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
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Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | **Meter Order** | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment

Action	Current Meter Number	New Meter Number	Current ERT	New ERT	Current Index	New Index	Loc Desc	Reason
▶ Read	2041348	0	53740020	0	8364	0	Front Basement	

Others Order Data

Order Type Desc	Special Instructions	Created By	Contact Name	Contact Number
▶ Rebuild Meter Set	After Contractor Main Replacement Program	dcrwfor		

Close

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Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment

Free Form Comment

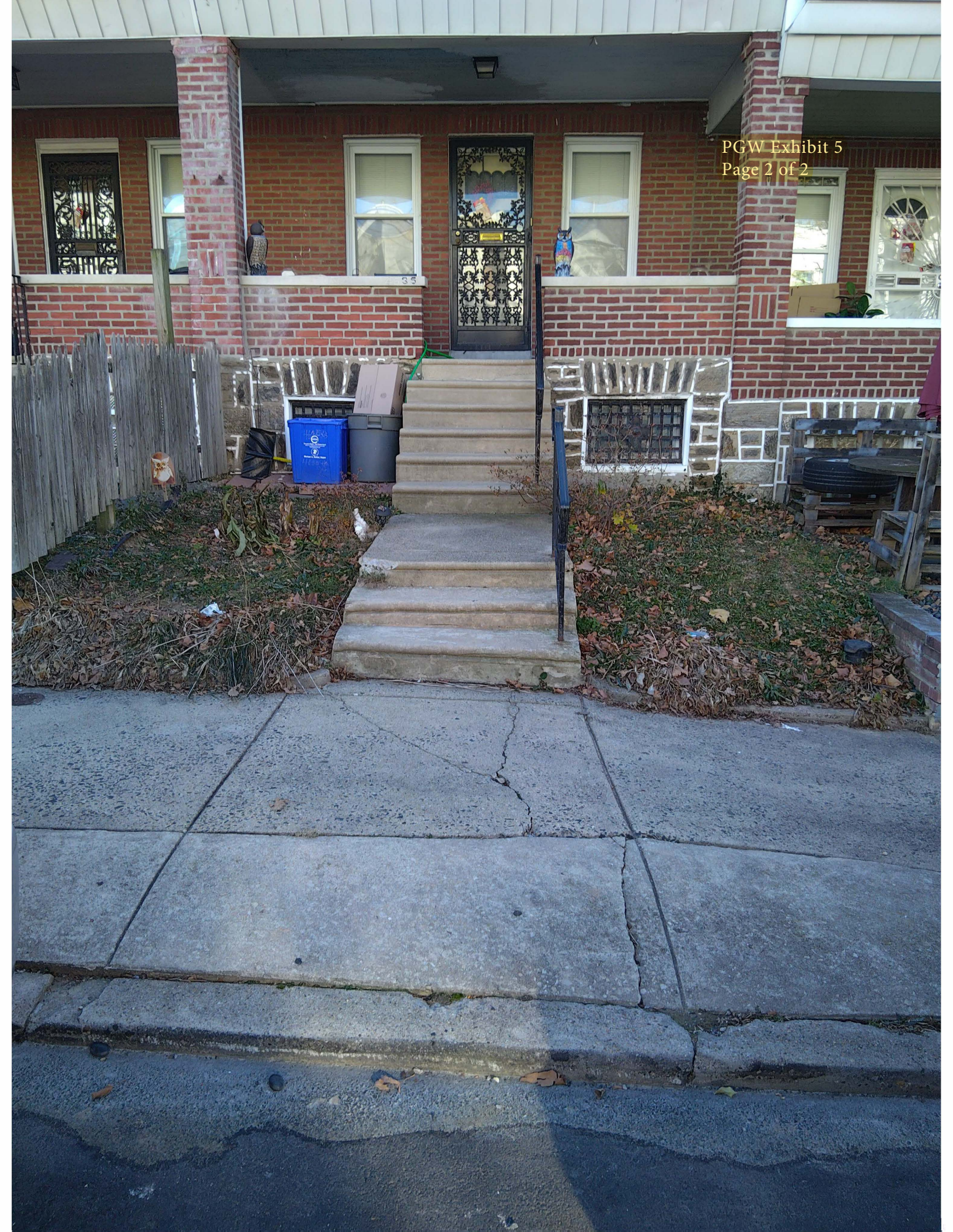
▶ Rebuilt connections, turned gas on, made safety checks and lit appliances.

Others Order Data

Order Type Desc	Special Instructions	Created By	Contact Name	Contact Number
▶ Rebuild Meter Set	After Contractor Main Replacement Program	dcrwfor		

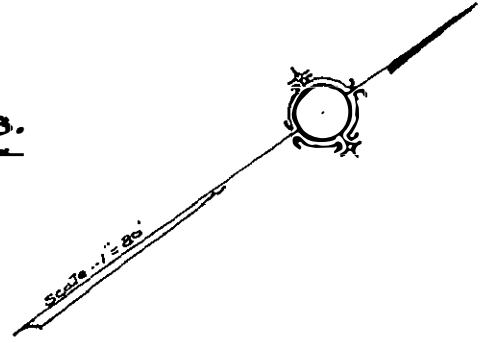
Close





PLAN
TO PLACE ON THE CITY PLAN
NAPLES STREET
FROM
ORTHODOX ST. TO OVERINGTON ST.
TWENTY-THIRD WARD
PHILA.

Portion of City Plan No 256.
Authorized by Ordinance of Council, approved Nov. 28, 1923.



J. A. Webster, Jr.
Surveyor & Regulator 19th Dist.

CONFIRMED BY BOARD OF SURVEYORS
MARCH 3, 1924

J. H. Johnson
CHIEF ENGINEER & SURVEYOR

