

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Lisa Gambaro	:	
	:	
v.	:	C-2025-3058131
	:	
Verizon Pennsylvania, LLC	:	

**SECOND INTERIM ORDER
REFERRING MATTER TO THE MEDIATION UNIT**

On October 27, 2025, Lisa Gambaro (Complainant) filed a Formal Complaint (Complaint) with the Pennsylvania Public Utility Commission (Commission) against Verizon Pennsylvania, LLC (Verizon, Respondent or Company). In the Complaint, Complainant alleged, *inter alia*, that a “Verizon line may have also torn down the PECO line.” As relief, the Complainant requested reimbursement.

On November 17, 2025, Verizon filed an Answer denying all material allegations in the Complaint.

Also on November 17, 2025, Verizon filed a Preliminary Objection to the Complaint along with a Notice to Plead. In its Preliminary Objection, Verizon seeks dismissal of the portions of the Complaint seeking reimbursement for damages based on the argument that the Commission lacks authority to award damages.

By Motion Judge Assignment Notice dated November 19, 2025, the parties were informed that I was assigned as the Presiding Officer in this matter and responsible for resolving any issues which may arise during the preliminary phase of this proceeding.

On December 17, 2025, an Interim Order was issued granting Verizon’s Preliminary Objection and striking any portion of the Complaint seeking reimbursement for

damages as impertinent matter.

By Hearing Notice dated December 17, 2025, an Initial Telephonic Hearing was scheduled for February 12, 2026.

A Prehearing Order was issued on December 18, 2025, advising the parties of the date and time of the scheduled hearing, and informing them of the procedures applicable to this proceeding.

On January 7, 2026, Counsel for Verizon, Susan Paiva, Esq., requested this matter be transferred to the Commission's Mediation Unit and the scheduled hearing be cancelled. Attorney Paiva represented that Ms. Gambaro is in agreement with this request.

By this Second Interim Order, the request shall be granted.

THEREFORE,

IT IS ORDERED:

1. That the matter of Lisa Gambaro v. Verizon Pennsylvania, LLC, at Docket No. C-2025-3058131 be referred to the Commission's Mediation Unit.
2. That the hearing scheduled for February 12, 2026 is cancelled.

Date: January 7, 2026

/s/
F. Joseph Brady
Administrative Law Judge

C-2025-3058131 - LISA GAMBARO v. VERIZON PENNSYLVANIA LLC

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