

1036 Bloomfield Avenue, Philadelphia PA 19115

greenearinc@gmail.com

Phone: 267-276-3067

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

Re: Re-filing document and request for rejection of previous filing
Docket No. A-2025-3059386

Honorable Secretary Matthew L. Homsher,

I am responding to a letter received from your office regarding change in ownership in Green Car Care Inc that was in the application for Paratransit Service. On the application it reflects that ownership of the company as Alhadi B Dinar, Sahar A Dinar and Niemat A Ahmed. At this time I would like to state that the ownership of the company has not changed from that on the initial application with the sole owner being Alhadi B Dinar. The additional names included in the new application are only high ranking officers within the company structure.

The addition of Sahar A Dinar and Niemat A Ahmed is a mistake on my part and I would like for the application to only acknowledge that **Alhadi B Dinar** is the sole owner for the company. A revised application with the correct ownership will be e-filed and I request that the previous filing be rejected.

I, Alhadi B Dinar, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

With kind regards,



Alhadi B Dinar
Owner/CEO

Application for Motor Common Carrier of Persons in Paratransit Service

THIS APPLICATION IS TO BE USED FOR COMMON CARRIER PASSENGER SERVICE WHEN PROVIDING TRANSPORTATION ON A NONEXCLUSIVE, ADVANCE RESERVATION BASIS.

1. **Legal Name of Applicant** (Individual, Partnership or Corporation)

Green Car Care, Inc

- If you are an individual who has not formed any type of corporate entity, you should enter your name **as it will appear on your insurance documents**.
- If you are filing for a partnership, but **not a limited liability partnership**, the names of all partners must be entered on this line. Those names should be entered **as they will appear on your insurance documents**. This includes husbands and wives filing jointly.
- If you are filing for a corporate entity (corporation, limited liability company, or limited liability partnership), **even if you are the sole shareholder member**, you must enter the name **exactly as it appears on the registration papers from the Corporation Bureau of the Pennsylvania Department of State**.

2. **Trade Name** (Attach a copy of fictitious name registration if applicable)

This is any name which you will be operating under which differs from the **LEGAL NAME OF APPLICANT**. A **TRADE NAME** is considered a **FICTITIOUS NAME** if the identity of the applicant cannot be readily determined. *EXAMPLE: John Doe is the applicant and wants to use the name "Johnboy Vans" as his trade name. People cannot readily determine that John Doe is the actual operator; therefore, the name is fictitious and must be registered as such. Trade names such as "John Doe Vans" or "J. Doe Vans" are not considered fictitious and would not have to be registered.*

3. **Do you currently hold PUC Authority?** Yes NO **Previous Authority?** ___NO

If YES, at PUC No. A- 6210012

4. **Are you a business entity registered with the PA Dept. of State?** Yes NO

If NO, you must register (see checklist on how to register)

If YES, provide your PA Corporation Bureau Entity ID Number 3774892

(See checklist and indicate type of business entity registered)

5. **If either a corporation or limited liability company, please list members (LLC) or shareholders and officers (corporation).**

Alhadi B. Dinar	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

6. **Mailing Address**

1036 Bloomfield Avenue
Street Address

Philadelphia, Pennsylvania 19115	Philadelphia
City, State and Zip Code	County

(267) 276-3067	greencarinc@gmail.com
Telephone Number	E-mail Address

This is the e-mail address to which the Commission will send all official documents issued by the Commission until further notice.

7. **Physical Address** (If different than mailing address. Do not use a post office box.)

Street Address

_____ City, State and Zip Code	_____ County
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_____ Telephone Number	_____ E-mail Address
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The address entered here should reflect the actual location of the business. This is the address the Commission needs in order to dispatch Enforcement Officers to inspect equipment. If left blank, it will be assumed that the **PHYSICAL ADDRESS** is the same as the **MAILING ADDRESS**

8. **Attorney** (if applicable)

Attorney's Name & Telephone Number for this Filing

_____ Attorney's Address	_____ E-mail Address
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An attorney's name should only be entered if an attorney is filing the application for a client and the application is being sent under the attorney's cover letter.

9. **Does applicant have a USDOT Number?**

No Yes, at No. _____

10. **Describe the service area proposed by this application.**
(Use the space below or attach additional sheet if space provided is not sufficient).
-

To transport, as a common carrier by motor vehicles, persons in Paratransit Services, from points in City and County of Philadelphia, Delaware, to points in Pennsylvania, and return.

Examples:

- *To transport people whose personal convictions prevent them from owning or operating motor vehicles from points in Lancaster County to points in PA, and return.*
- *To transport people from the city and county of Philadelphia to correctional facilities in PA, and return.*
- *To transport people in wheelchair and stretcher vans from points in the city of Pittsburgh to points in Allegheny County, and return.*
- *To transport people between points in Northumberland County.*

11. **Certification:**

Applicant certifies that it is not now engaged in unauthorized intrastate transportation for compensation between points in Pennsylvania and will not engage in said transportation unless and until authorization is received from the Pennsylvania Public Utility Commission.

Applicant further certifies that it understands the requirements of the Pennsylvania Public Utility Commission, especially as they relate to safety and insurance and that it may be subject to civil penalties, suspension or cancellation of the Certificate for failure to comply with Commission requirements.

Applicant further certifies that it understands that it is subject to an annual assessment based upon its reported gross Pennsylvania intrastate revenues; said assessment to help defray expenses incurred in regulating Motor Common Carriers of Persons in Paratransit Service; and acknowledges that failure to report revenue and pay its annual assessment may result in civil penalties, suspension or cancellation of the certificate.

Verification of Application

I/We hereby state that the statement(s) made in this application is/are true and correct to the best of my/our knowledge and belief.

The undersigned understands that false statements herein are made subject to the penalties of 18 Pa. C.S. Section 4904 relating to unsworn falsification to authorities.

Alhadi B. Dinar

(Print Name)

Alhadi Dinar

(Signature)

01/08/2026

(Date)

The verification of the application must be completed by the applicant appearing on Line 1 of the application by the named individual, all partners if a partnership, a member (if a limited liability company), or by the President or Secretary (if a corporation).

VERIFIED STATEMENT OF APPLICANT

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THE APPLICANT'S FITNESS TO OPERATE. STATEMENTS SHOULD BE TYPED OR PRINTED. ILLEGIBLE STATEMENTS WILL DELAY YOUR APPLICATION.

Green Car Care, Inc.

Legal Name of Applicant

Trade Name, if any

1036 Bloomfield Avenue	Philadelphia	PA	19115
Street Address (principal place of business)	City or Municipality	State	Zip Code

The Verified Statement of the Applicant factual details about your proposed transportation service. Your Verified Statement must answer all of the items listed below and on the following pages. Provide as much information as possible to prevent delay in processing your application. If you need more space to provide your answer, please attach additional pages identifying the appropriate item number.

1. Identify the person making the Verified Statement on behalf of the applicant. If an employee/officer of applicant is making the statement, give name, title, business address and telephone number.

Alhadi B. Dinar, CEO

2. List the applicant's affiliation (owner, manager, controls) with any other carrier, with the description of affiliation.

N/A

3. Describe the applicant's business experience, particularly any experience relating to the operation of a transportation service. If practical experience is lacking, please provide an explanation and description of any education or training that you believe may be relevant.

See Attachment - Titled "Answer #3- Business Experience"

4. Describe your facilities, record maintenance plan and your communication network. Please include a description of your physical location, to including office machines that will be utilized, and the facility to house vehicles. As a carrier of household goods in use, applicant should include a description of storage facilities, if applicable. Please include an explanation of your plan to maintain records required by the PUC, as well as normal business records. In regard to your communication network, please explain how you will receive customer requests for transportation, how you will dispatch the vehicles to fulfill the request, and how you will maintain continuous communication with your drivers.

See Attachment - Titled "Answer #4- Facility, Record Maintenance and Communication Network"

5. Please state the number of drivers you intend to use or hire in your business and explain why that number of drivers is appropriate for the size of the territory you will be serving. In addition, please explain:
 - a. Your hiring standards for drivers;
 - b. Your system for conducting criminal background checks;
 - c. Your driver training program;
 - d. Your system for conducting driver license checks;
 - e. Your policies regarding alcohol and drug use by your drivers.

See Attachment - Titled "Answer #5 (a), (b), (d), (e)- Hiring Standards and Credentialing"

See Attachment - Titled "Answer #5 (c)- Drivers Training Program"

6. Please state the number of vehicles you plan to use in your business and why that number is appropriate to provide reasonable and efficient service to the territory you will be serving. If you have already obtained vehicles for your business, please list them in the chart below.

<u>YEAR</u>	<u>MAKE</u>	<u>MODEL</u>	<u>SEATING CAPACITY*</u>	<u>VEHICLE ID #</u>	<u>MILEAGE</u>
See Attachment - Titled "Answer #6- Number of Vehicles and Service Coverage"					

*Vehicles with seating capacity of more than 15 passengers, including driver, can't be used in paratransit service.

7. Describe your vehicle safety program. Please include the following in your explanation:
 - a. Your periodic vehicle maintenance plan
 - b. Your system for ensuring your vehicles will continuously comply with applicable Pennsylvania vehicle equipment standards (67 Pa. Code, Chapter 175).

See Attachment - Titled "Answer #7- Vehicle Safety Program"

8. Please explain what steps you have taken to determine if you can obtain insurance and pay the required insurance premiums.

See Attachment - Titled "Answer #8- Obtaining and Maintaining Industry Insurance"

9. State whether the applicant has been convicted of a misdemeanor or felony. If applicant is partnership, limited liability partnership, corporation, or limited liability company this question applies to all members, officers, and/or shareholders. If "YES", explain.

_____ YES X NO

10. Financial Data. Complete the "Statement of Financial Position", which follows this page. Please feel free to also provide additional information explaining why you believe you have sufficient funds to ensure your transportation business can provide reliable service to the public in a safe manner.

Verification of Statement

The undersigned deposes and says that he/she is authorized to and does make this verification and that the facts set forth therein are true and correct to the best of his/her knowledge, information, and belief. The undersigned understands that false statements herein are made subject to penalties of 18 Pa. C. S. Section 4904 relating to unsworn falsification to authorities.

Alhadi B. Dinar
(Signature)
Alhadi B. Dinar, CEO
(Name and Title, printed or typed)

01/08/2026
(Date)

Statement of Financial Position (Balance Sheet)
As of (date) 01/08/2026
(Must be less than 6 months old)

ASSETS

Current Assets		
Cash	387,717	
Other Current Assets (specify)	0	
Total Current Assets		387,717
Tangible Assets		
Motor Vehicle Equipment	114,478	
Property (buildings, land, etc.)	6,472	120,950
Office Equipment		0
TOTAL ASSETS		508,667

LIABILITIES

Current Liabilities (Due within one year of date)		
Loans	0	
Credit cards/revolving credit	0	
Other Liabilities (Attach schedule)	0	
Total Current Liabilities		0
Long Term Liabilities (Due after one year of date)		
Mortgage		
Long term commercial loan	500,000	
Other Liabilities (Attach Schedule)	0	
Total Long-Term Liabilities		500,000
TOTAL LIABILITIES		500,000

Answer #3- Business Experience

Green Car Care, Inc provides transportation services to an underrepresented community. This includes offering non-emergency transportation to individuals who need assistance to get to their doctor's visits.

Non-emergency transportation services like those provided by Green Car Care, Inc are essential for ensuring that individuals who may have mobility challenges or other health-related issues can attend their medical appointments safely and on time. These services often involve specially equipped vehicles and trained personnel who can assist passengers with getting in and out of the vehicle, ensuring their comfort and safety throughout the journey.

Green Car Care has worked with various companies to provide non-emergency medical transportation services such as Access2Care and Uber. With Access2Care Green Car Care was able to provide transportation for Medicaid members in order to attend their various medical appointments in a safe and timely manner. We predominantly provided wheelchair accessible vehicles as means for transportation to accommodate the needs of the passengers. With this service we mainly provided prescheduled ride services to and from each appointment. Green Car Care also provided on demand transportation services utilizing wheelchair accessible vehicles for riders through a partnership with Uber. This service allowed us to provide necessary transportation services for various under-resourced communities to get to and from various locations on an on demand basis.

Furthermore, Green Car Care has been working as a sub-contractor providing non-emergency transportation services to school districts for special needs students. With this service we are able to provide necessary transportation for vulnerable students and in turn provide a vital necessity to help further their education.

Answer #4- Facility, Record Maintenance and Communication Network

Facilities: The office is located at 1036 Bloomfield Avenue, Philadelphia Pennsylvania 19115. Within the facility the office supplies and equipment are available for day to day company activities.

Office Machines: We have a range of office machines that streamline operations and ensure efficient client care. The administrative hub relies on multi-function printers, copiers, and scanners for handling essential documents like trip manifests, client intake forms, and billing records. Dedicated computers and landline telephones with multiple lines for dispatch coordination, scheduling, and maintaining clear communication with clients, healthcare facilities, and drivers. To securely manage sensitive patient health information and financial data, robust servers or network-attached storage devices are employed alongside a two-factor authentication system.

Vehicle Storage: Our company's vehicle storage strategy is designed to maximize operational efficiency and ensure fleet readiness. Primary vehicle parking and light maintenance occur in a secure lot located directly at our office property, allowing for direct oversight and streamlined daily dispatch. To optimize response times across our service area and reduce unnecessary mileage, we also utilize a network of trusted, secure parking lots at strategic locations throughout the city. This dual approach enables us to deploy vehicles quickly from multiple points, enhancing our reliability and service coverage for all client appointments.

Record Maintenance Plan: Our record maintenance plan is meticulously designed to meet and exceed the standards set by the Pennsylvania Public Utility Commission (PUC). We maintain accurate, complete, and legible records for all required areas, including driver qualifications, vehicle inspections, maintenance logs, accident reports, and trip manifests. These records are retained for the full duration mandated by PUC regulations, with a systematic process for secure storage, both electronically in encrypted, access-controlled databases and physically in a locked, designated filing system. Our protocol ensures records are readily available for official review or audit upon request, and we conduct regular internal audits to guarantee ongoing compliance and data integrity. This disciplined approach demonstrates our commitment to regulatory adherence, operational safety, and transparent accountability.

We also systematically retain all essential operational, financial, and client records for the time periods required by law and industry best practices, including tax, insurance, and corporate governance documents. Records are stored securely, with digital files protected by encryption and access controls, and physical documents kept in organized, locked storage. We implement a regular schedule for the secure destruction of outdated records in compliance with retention guidelines. This disciplined approach ensures we can efficiently retrieve information for daily operations, financial auditing, and strategic planning, while safeguarding sensitive data and maintaining full organizational accountability.

Communication Network: Our communication network serves as the central nervous system of our operation, designed for reliability, clarity, and security. It integrates landline telephones,

mobile devices, and encrypted digital dispatch software to ensure seamless, real-time coordination between our office staff, drivers, and clients. This robust, multi-channel system is built on redundant infrastructure to maintain constant connectivity, guaranteeing that critical trip details, scheduling updates, and emergency instructions are transmitted instantly and accurately. By prioritizing clear protocols and secure technology, our network upholds our commitment to exceptional service, operational safety, and the trusted handling of all client communications.

Recognizing the evolving needs of our clients and community, we intend to soon incorporate a dedicated company website into our integrated communication network. This new platform will serve as a vital 24/7 information hub, enhancing our service by allowing for convenient online trip inquiries, secure client portal access, and the efficient dissemination of company updates and resources. It will seamlessly connect with our existing dispatch and communication systems, strengthening our overall outreach and providing a more accessible, modern point of contact for all those we serve.

Answer #5 (a), (b), (d), (e)- Hiring Standards and Credentialing

Green Car Care, Inc has established hiring standards and credentialing processes to ensure that all personnel are qualified and capable of providing high-quality services. This includes verifying the credentials and qualifications of all employees, conducting background checks, and ensuring that all personnel receive appropriate training and certification. These measures help in maintaining a high standard of service and ensuring the safety and well-being of the clients. Our hiring process is a structured, three-phase system designed to identify, verify, and prepare qualified professionals who align with our commitment to safety, compliance, and compassionate client care.

Phase 1: Pre-Screening

This initial phase focuses on evaluating basic qualifications and cultural fit. Candidates must complete a formal application. Selected applicants proceed to a phone screening to discuss experience, availability, and motivation. Successful candidates are then invited for an in-person behavioral interview to assess professionalism, communication skills, problem-solving ability, and a genuine commitment to passenger care.

Phase 2: Credentialing & Compliance Verification

This mandatory phase rigorously confirms all legal, safety, and regulatory qualifications. It includes:

- A comprehensive background check (criminal, driving record).
- Validation of a valid state driver's license with a clean MVR meeting company insurance standards.
- Verification of required certifications (CPR/First Aid, DOT medical card).
- Drug screening through a company-designated facility.
- Professional reference checks. No candidate may operate a vehicle or have client contact until this phase is fully completed and approved.

Phase 3: Onboarding & Training

Upon credentialing approval, new hires enter a structured integration program. This includes:

- **Administrative Onboarding:** Completion of all employment paperwork, policy reviews (including HIPAA, harassment prevention, and safety protocols), and benefits enrollment.
- **Company-Specific Training:** A combination of classroom and shadowing instruction covering defensive driving, passenger assistance techniques (including wheelchair securement), emergency procedures, company technology (GPS, dispatch software), and customer service standards.
- **Road Evaluation:** A final supervised road test with a trainer to demonstrate competency in vehicle operation and client interaction before receiving an independent assignment.

Compliance Management: Our Human Resources department is the central steward of employee compliance, responsible for establishing, communicating, and upholding the standards that govern our workplace. This critical role involves developing and maintaining clear policies aligned with all federal, state, and industry-specific regulations ranging from safety protocols and harassment prevention to HIPAA privacy rules and DOT requirements. HR ensures consistent policy application through comprehensive training programs, accessible

resources, and systematic documentation. By proactively managing compliance through education, monitoring, and fair enforcement, HR not only mitigates organizational risk but also fosters a culture of integrity, accountability, and a safe, respectful environment for all employees and the clients we serve.

Drug Testing Protocols: Our company maintains a strict, zero-tolerance drug and alcohol policy to ensure the utmost safety for our clients, employees, and the public. This commitment is upheld through a comprehensive testing protocol administered in full compliance with all applicable regulations.

All offers of employment for safety-sensitive positions, including drivers and monitors, are expressly contingent upon the candidate passing a pre-employment drug screen at a company-designated laboratory. Furthermore, we conduct random, post-accident, reasonable suspicion, and return-to-duty testing as mandated by the Department of Transportation (DOT) and company policy. The entire process is conducted with strict confidentiality and chain-of-custody procedures. Any employee who tests positive, refuses to test, or attempts to adulterate a sample will be immediately removed from safety-sensitive duties and is subject to termination, in accordance with our stated policies. This protocol is a non-negotiable cornerstone of our operational safety and professional integrity.

Answer #5 (c)- Drivers Training Program

Our Driver Training Program effectively blends mandatory digital learning with essential hands-on certification. All foundational knowledge including company policies, HIPAA compliance, DOT regulations, defensive driving principles, and passenger assistance protocols is delivered through structured Online Learning Platforms. This system allows drivers to complete interactive modules at their own pace, with built-in assessments to verify comprehension. To complement this digital foundation, drivers are required to complete In-Person CPR and First Aid Certification through an accredited provider. This critical session provides hands-on practice in life-saving techniques, emergency response, and the use of an AED, ensuring every driver possesses the practical skills to act confidently and effectively in a medical situation. This hybrid model ensures comprehensive preparation while maximizing flexibility and scheduling efficiency.

Our structured training phases are a non-negotiable component of our commitment to safety, quality, and compliance. They are designed to build competence and reinforce standards throughout an employee's tenure.

The Recruitment & Onboarding Training is essential for establishing a foundational baseline of knowledge, skills, and culture. It ensures every new team member, regardless of prior experience, is fully aligned with our specific protocols, safety procedures, client care standards, and legal obligations from their very first day. This phase is critical for integrating new hires into our operational framework with consistency and confidence.

Annual Refresher Training is equally vital to maintain and elevate our standards over time. It serves to reinforce core principles, update staff on any changes in policy, technology, or regulation, and correct any observed procedural drift. This ongoing commitment to education ensures long-term operational integrity, mitigates risk, and reaffirms our promise to provide reliable, professional, and compliant service year after year. Together, these phases form a continuous cycle of excellence that protects our employees, our clients, and our organization.

The training program that we follow consists of the following:

1. Defensive Driving & Vehicle Safety

This training focuses on proactive driving techniques to avoid accidents and manage road hazards. It covers pre-trip and post-trip inspection procedures, safe maneuvering with a passenger vehicle, and strategies for handling adverse weather and traffic conditions.

2. Passenger Assistance & Sensitivity Training

This course teaches the proper techniques for safely assisting clients with diverse mobility needs, including the use of lifts, ramps, and securement systems for wheelchairs and scooters. It emphasizes dignity, respectful communication, and sensitivity to the physical and emotional needs of passengers.

3. Wheelchair & Occupant Securement

A hands-on, competency-based training that details the correct and secure use of all restraint systems, including four-point tie-downs and occupant lap/shoulder belts. Staff must demonstrate

proficiency in properly inspecting equipment and securing both the mobility device and the passenger.

4. Emergency Response & Vehicle Evacuation

This critical training provides protocols for responding to on-road emergencies, including accidents, vehicle fires, and mechanical failures. It includes hands-on drills for the safe and rapid evacuation of all passengers, with specific techniques for assisting those with mobility limitations.

5. CPR, First Aid & AED Certification

An in-person, practical certification course provided by an accredited instructor. It equips staff with the skills to respond to medical emergencies, perform cardiopulmonary resuscitation (CPR), provide basic first aid, and safely operate an Automated External Defibrillator (AED).

6. Bloodborne Pathogens & Infection Control

This course teaches universal precautions to prevent exposure to infectious diseases. It covers proper procedures for handling potential contaminants, using personal protective equipment (PPE), and sanitizing the vehicle interior and equipment after transport.

7. Recognizing & Reporting Child/Adult Abuse

This mandatory training educates staff on their role as mandated reporters. It covers how to identify the signs of suspected child abuse, elder abuse, and neglect, and provides the clear, legally required procedure for immediately reporting concerns to the proper authorities.

8. Route Navigation & Technology Proficiency

This practical training ensures competency in using the company's designated GPS and dispatch/communication technology. It focuses on efficient route planning, real-time navigation adjustments, accurate trip logging, and clear electronic communication with the dispatch office.

9. HIPAA & Client Confidentiality

This training outlines the legal requirements of the Health Insurance Portability and Accountability Act (HIPAA). It defines Protected Health Information (PHI), explains how to handle client data securely, and establishes protocols to maintain strict confidentiality in all interactions and records.

10. Harassment Prevention

This training covers federal and state laws regarding workplace harassment, discrimination, and retaliation. It defines prohibited conduct, outlines reporting mechanisms, and reinforces the company's commitment to a respectful and inclusive work environment.

11. Company Policy & Procedures Annual Review

An annual overview of core company operational policies, including the drug-free workplace policy, code of conduct, and reporting procedures for accidents/incidents.

Ensuring every driver and monitor is fully certified in each mandatory training program is the fundamental cornerstone of Green Car Care Inc operational integrity, safety, and legal

compliance. This comprehensive certification process is non-negotiable, as it directly protects our clients, our employees, and our company. Each training module addresses a critical risk area ranging from safe passenger securement and emergency medical response to data privacy and abuse reporting all of which forms an interdependent web of competencies. Collective certification guarantees a uniformly high standard of care, minimizes liability, and fulfills our stringent regulatory obligations. It is the definitive assurance we provide that every member of our team possesses the proven knowledge and skill to perform their duties professionally, compassionately, and safely at all times.

Answer #6- Number of Vehicles and Service Coverage

With the current license that we hold as a contract carrier, we find that it limits our ability to effectively grow as a company as it limits our work to only specified contract holders. We intend to expand our business goals by working with different stakeholders and ultimately increase our fleet services to better provide the needs to serve the region. To meet the growing and evolving needs of the Greater Philadelphia region, Green Car Care Inc service is strategically focused on four interconnected pillars: aligning with customer demand, ensuring unwavering reliability, maximizing operational efficiency, and thoughtfully expanding our service capabilities. This comprehensive approach ensures we remain the essential link between our community and vital healthcare.

1. Meeting Customer Demand

- Using data to allocate vehicles for high-need appointments (dialysis, oncology).
- Maintaining a diverse fleet for all mobility and medical needs.
- Offering easy booking and dedicated insurance support.

2. Guaranteeing Reliability & Flexibility

- Providing real-time trip updates.
- Using backup vehicles and smart routing for delays.
- Offering extended hours and training staff in compassionate care.

3. Maximizing Operational Efficiency

- Optimizing routes to reduce fuel use and improve utilization.
- Enforcing strict preventive fleet maintenance.
- Using an integrated platform for dispatch, billing, and reporting.

4. Expanding Services Strategically

- Growing coverage to reach underserved areas.
- Introducing shuttle services for major medical campuses.
- Building custom transportation programs for healthcare partners.

Green Car Care Inc intends to utilize ADA and non-ADA compliant vehicles to carry out business operations based on the service requirements on the different work localities. We having been gradually increasing the fleet based on not only demand but organization capabilities without hindering our resources financially.

Below is a list of vehicles that are currently owned and/or operated by Green Car Care Inc

VIN	Year	Make	Model	Seat Capacity	Lift
1FBZX2CMXHKB49016	2017	Ford	E-Transit	8	Y
1FBAX2CM8JKA94083	2018	Ford	E-Transit	8	Y
1FMZK1CG9JKA99984	2018	Ford	T350 XL	8	Y
1FBZX2CM8KKA19646	2019	Ford	Transit	10	Y
1FBZX2CM1KKA31458	2019	Ford	Transit	10	Y
1FBZX2CM3KKA93086	2019	Ford	Transit	10	Y
5TDJZRFH9K607719	2019	Toyota	Highlander	7	N

JN1BJ1CR4KW631424	2019	Nissan	Rogue	5	N
3MYDLBYV0HY162444	2017	Toyota	Yaris iA	5	N
1FTNE2EW1BDA48330	2011	Ford	E250	5	Y
1FTNE2EW9ADA53788	2010	Ford	E250	5	Y
1FTNS2EW3ADA00349	2010	Ford	E250	5	Y
1FTNE24W89DA65718	2009	Ford	E250	5	Y
1FTNE24W89DA18995	2009	Ford	E250	5	Y
1FTNE24W09DA49142	2009	Ford	E250	5	Y

Green Car Care Inc intends to strategically increase the size of our vehicle fleet to align with our core operational goals of enhancing geographical coverage and strengthening service capabilities. This planned expansion is driven by a commitment to reduce response times, improve scheduling flexibility, and reliably meet the growing transportation needs of our community across a wider service area. Growth will be carefully managed, adding vehicles in phases that are directly supported by our existing operational infrastructure, including maintenance capacity, driver staffing, and dispatch resources. This measured approach ensures that expansion directly translates into improved service quality and accessibility, without compromising the safety, reliability, or operational excellence that defines our company.

Answer #7- Vehicle Safety Program

When it comes to providing reliable transportation for students, Green Car Care Inc doesn't only focus on the logistical aspects of the operation but rather the responsibility we have towards providing for the community at large. This responsibility starts from the first step the student takes onto the vehicle, throughout the journey to school grounds, and ultimately upon their arrival back home. A strict preventive maintenance schedule is mandatory. Services will be performed based on odometer readings or time intervals or whichever comes first.

Service Interval	Required Action
Daily (Pre-Trip)	Driver performs visual inspection
Every 3,000-5,000 Miles/ 6 Months	Oil and filter change, tire rotation, inspect fluids, brakes, lights, and wipers
Every 15,000 Miles/ 12 Months	All above plus cabin air filter replacement, inspect battery, belts, and hoses
Every 30,000 Miles/ 24 Months	All above plus replace air filter, inspect fuel system, and flush transmission fluid (if recommended by manufacturer)
Every 60,000 Miles/ 60 Months	All above plus spark plug replacement, inspect coolant system and brake fluid flush

Vehicle Inspection:

- 1- Pre-trip inspection: Drivers must perform a 3-minute visual inspection before first use each day. Check: tires (pressure, tread, damage), fluid leaks, all lights (headlights, brake, signals), mirrors, windows, and wipers. Report any issues immediately.
- 2- Post-trip inspection: Drivers should note any new issues, mileage, and fuel level upon returning the vehicle.
- 3- Monthly inspection: The Safety Officer or a designated mechanic will perform a more detailed inspection, aligning with the PM schedule.

Maintenance Process:

- 1- Reporting: Drivers report issues via a standardized Vehicle Maintenance Request form (digital or paper).
- 2- Approval: The Safety Officer approves all non-emergency work
- 3- Service: Vehicles are serviced by an approved vendor or in-house mechanic. All work orders and receipts are filed.
- 4- Record Keeping: A Vehicle History File is maintained for each vehicle, logging all services, repairs, inspections, and tire changes.

Fuel and GPS Management:

- 1- Fuel Cards: WexFleet fuel cards will be issued for all fleet vehicles. Personal use is strictly prohibited.
- 2- Monitoring: Fuel purchases are monitored for anomalies such as incorrect fuel grade or excessive spending

- 3- Efficiency: Fuel economy is tracked per vehicle to identify maintenance issues or inefficient driving habits.
- 4- GPS Telematics: Fleet vehicles will be equipped with Samsara systems to monitor:
 - a. Location: For routing and recovery
 - b. Safety: Harsh braking, rapid acceleration, speeding
 - c. Efficiency: Idling time and route optimization

Accident and Incident Procedures:

- 1- Immediate Action: Secure the scene, call emergency services if needed, assist the injured
- 2- Reporting: The driver must notify their manager and the Safety Officer immediately, regardless of fault or damage. An official Accident Report must be filed within 24 hours
- 3- Investigation: The Safety Officer will investigate all incidents to determine root cause and prevent recurrence
- 4- Vehicle Repair: No vehicle involved in an accident shall be returned to service until it has been inspected and repaired by an approved body shop

Answer #8- Obtaining and Maintaining Industry Insurance

Green Car Care Inc is fully committed to meeting and exceeding all regulatory insurance requirements as a foundational element of our operational responsibility. We maintain continuous compliance with the specific insurance mandates set forth by the Pennsylvania Public Utility Commission (PUC) for our transportation services, ensuring our coverage is always current, adequate, and on file with the Commission.

Looking forward, we intend to proactively enhance our insurance portfolio to address broader operational risks. This strategic enhancement includes securing General Liability Insurance to provide comprehensive protection against third-party claims of bodily injury or property damage occurring during our business operations. Furthermore, recognizing the critical importance of data security, we plan to add Cybersecurity Insurance. This specialized coverage is essential to mitigate the financial impact of data breaches, ransomware attacks, and other cyber incidents, protecting both our company and the sensitive client information entrusted to us.

This dual commitment to unwavering regulatory compliance and proactive risk management demonstrates our dedication to operational stability, financial responsibility, and the long-term trust of our clients and community.