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January 12, 2026

Via Electronic Filing

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street – Filing Room (2 North)
Harrisburg, PA 17120

RE: James Morandini v. Verizon Pennsylvania LLC;
Docket No. C-2025-3057766
SETTLEMENT OF FORMAL COMPLAINT

Dear Secretary Homsher:

Enclosed please find a Certificate of Satisfaction in connection with the above-referenced case, which is being electronically filed today. This Certificate indicates that Verizon Pennsylvania LLC (“Verizon PA”) has satisfied the issues raised in the Formal Complaint filed by James Morandini at Docket No. C-2025-3057766.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless James Morandini files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2025-3057766 shall be withdrawn and the Commission’s file closed.

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

Very truly yours,

Suzan D. Paiva
Counsel for Verizon Pennsylvania LLC

SDP/sau
Enclosures

Via U.S First Class Mail

cc: James Morandini

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JAMES MORANDINI, :
 :
 Complainant :
 :
 v. : Docket No. C-2025-3057766
 :
 VERIZON PENNSYLVANIA LLC, :
 :
 Respondent :

CERTIFICATE OF SATISFACTION

I, Suzan D. Paiva, an attorney representing Verizon Pennsylvania LLC (“Verizon PA”) in this matter, hereby certify that the issues raised in the Formal Complaint filed by James Morandini with the Pennsylvania Public Utility Commission (“Commission”) and assigned Docket No. C-2025-3057766 have been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless James Morandini files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2025-3057766 shall be withdrawn and the Commission’s file closed.



Suzan D. Paiva
Attorney ID 53853
Verizon
900 Race Street, 6th Floor
Philadelphia, PA 19107

DATE: January 12, 2026

Counsel for Verizon Pennsylvania LLC

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the party listed below, in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

Service by First Class Mail:

James Morandini
338 S Atlantic Ave
Pittsburgh, PA 15224-2311

Dated this 12th day of January, 2026.



Suzan D. Paiva
Counsel for Verizon Pennsylvania LLC