

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Jerome Randolph	:	
	:	
v.	:	F-2025-3057230
	:	
Philadelphia Gas Works	:	

**ORDER**  
**CLOSING THE RECORD**

On August 26, 2025, Jerome Randolph filed a Formal Complaint against Philadelphia Gas Works (“PGW”) with the Pennsylvania Public Utility Commission, alleging that PGW is threatening to terminate his service, that there were incorrect charges on his bill, and requesting a payment arrangement.

On September 4, 2025, the Complaint was served on PGW.

On September 24, 2025, PGW filed an Answer to the Complaint.

An evidentiary hearing was held in this matter on December 1, 2025, with both parties represented. During the hearing, I asked Mr. Randolph to provide documentation concerning the gross monthly income of the adults living at the service address following the hearing, so that I could appropriately address Mr. Randolph’s request for a payment arrangement. Tr. 60. Therefore, the evidentiary hearing record was not closed at the conclusion of the evidentiary hearing.

On December 1, 2025, Mr. Randolph provided the requested documentation. I forwarded the documentation to PGW, and informed PGW that it had until December 9, 2025, to object to the admission of the exhibits into the record. PGW did not object to the admission of the exhibits.

By this Order, Mr. Randolph's late-filed exhibits, which will be marked and identified as Complainant Late-Filed Exhibits A-E, will be admitted into the record in this proceeding. This Order will also close the evidentiary hearing record.

THEREFORE,

IT IS ORDERED:

1. That Complainant Late-Filed Exhibits A-E are admitted into the record in this proceeding.
2. That the evidentiary record in this matter is closed.

Date: January 12, 2026

/s/  
Alphonso Arnold III  
Administrative Law Judge

**F-2025-3057230 - JEROME RANDOLPH v. PHILADELPHIA GAS WORKS**

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Served via eService January 12, 2026

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