
Alice A. Wade

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File #: 213917

January 8, 2026

VIA ELECTRONIC FILING

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: **Nicole Thomas v. PPL Electric Utilities Corporation,
Docket No. F-2025-3056374**

Dear Secretary Homsher:

This letter is filed by PPL Electric Utilities Corporation (“PPL Electric” or “Company”) in lieu of Exceptions to the Initial Decision (the “ID”) issued by Administrative Law Judge Emily A. Farren (the “ALJ”) dated December 19, 2025, in the above captioned proceeding.

In the ID, the ALJ orders the Complaint denied as to claims of incorrect charges and reliability, safety, or quality of service issues, but grants the Complainant’s request for a payment arrangement. The ALJ finds that the Complainant broke 22 of 23 Company-issued payment arrangements (ID at 6).

This letter’s purpose is to clarify for the Pennsylvania Public Utility Commission (“Commission”) the status of these payment arrangements based on the record evidence. The testimony provided indicated that of 23 offered or entered into payment arrangements, the complainant did not fulfill the terms of 22 of them. To clarify, this number includes one active agreement, eight defaulted agreements, eight refused agreements, three canceled agreements, two expired agreements, and one disputed canceled agreement. (PPL Electric Exhibit No. 3).

Copies of this letter will be provided as indicated on the Certificate of Service.

Matthew L. Homsher, Secretary
January 8, 2026
Page 2

Respectfully submitted,

A handwritten signature in black ink, appearing to be 'AW', written in a cursive style.

Alice Wade

cc: The Honorable Emily A. Farren (*via email; w/attachment*)
Certificate of Service

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

VIA EMAIL AND FIRST CLASS MAIL

Nicole R. Thomas
1617 Pebble Brook Lane
Harrisburg, PA 17110
nikkithequeen@gmail.com

Dated: January 8, 2026



Alice A. Wade