

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Robert Goeke	:	
	:	
v.	:	C-2025-3055046
	:	
	:	
Comcast Business Communications LLC	:	

**ORDER**  
**CLOSING THE RECORD**

On May 5, 2025, Robert Goeke (Mr. Goeke or Complainant) filed a Formal Complaint (Complaint) against Comcast Business Communications LLC (Comcast). The Complaint was served on Comcast on May 16, 2025.

On June 5, 2025, Comcast filed a motion for extension of time to respond to the Complaint.

On June 9, 2025, the Secretary's Bureau issued a letter, granting Comcast an extension of time until July 7, 2025, to file any responsive pleadings.

On July 7, 2025, Comcast filed an answer.

On July 14, 2025, the Commission issued an initial telephonic hearing notice setting a formal call-in telephonic hearing for this matter for Wednesday, August 27, 2025 at 10:00 a.m. and assigned me as the presiding officer. In anticipation of that hearing, I issued a prehearing order on July 14, 2025 setting forth various rules that would govern that proceeding.

On August 13, 2025, Comcast filed a letter requesting a telephone conference in advance of the August 27, 2025 hearing.

On August 27, 2025, the evidentiary hearing convened as scheduled.

On August 28, 2025, the Commission issued a further telephonic hearing notice setting a formal call-in telephonic hearing for this matter for Wednesday, October 22, 2025 at 10:00 a.m. and assigned me as the presiding officer. In anticipation of that hearing, I issued a prehearing order on August 28, 2025 setting forth various rules that would govern that proceeding.

On October 21, 2025, Comcast filed a motion to dismiss the Formal Complaint.

On October 22, 2025, the further evidentiary hearing convened as scheduled.

On November 3, 2025, the undersigned received a response from Mr. Goeke opposing Comcast's motion to dismiss.<sup>1</sup>

On December 3, 2025, I issued a notification to the parties of official notice (official notice or notice of facts). Parties were provided until December 17, 2025, to file objections to the official notice or a request that alternative facts be noticed. Parties were also provided to January 7, 2026, to file a response to any objections or requests for alternative facts.

On December 12, 2025, Comcast filed an emergency motion for extension of time to respond to official notice (emergency motion).

On December 15, 2025, Mr. Goeke sent an e-mail to the undersigned and counsel for Comcast, objecting to an extension of time.

On December 15, 2025, I issued an order denying the emergency motion.

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<sup>1</sup> Mr. Goeke's response indicates his response was sent to the Commission's Secretary's Bureau and to Comcast's counsel. However, upon review of Commission's records on November 18, 2025, Mr. Goeke's response had yet to be docketed. Therefore, I directed the Secretary's Bureau to docket the response.



**C-2025-3055046 - ROBERT GOEKE v. COMCAST BUSINESS COMMUNICATIONS  
LLC**

*Revised: August 28, 2025*

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Served via email January 15, 2026

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