

PENNSYLVANIA

UTILITY

No 1

2
HSD

APR 03 1996

I go along with what needs

OFFICE OF CONSUMER SERVICES

IN OF FIELD S. P.

RECEIVED
INFORMATION CONTROL

to be done and also should

000335

96 APR 16

AM 9:49

be taken care of, when necessary, just like in a Home!

Philadelphia Suburban
Water Company should

balance there Budget,
just like every one else
must do, and not keep

putting the outrageous

amounts to be paid on the
tax payers, who have
over

no 2

already paid more than
there fair share of Taxes
thru the years, since
1870. Hoping this meets
with your approval also.

Freda Fellmeth
305 W. South Ave
Glenolden Delaware
County Pa 19036 2423

610-583-1457-093-22 ✓
Also for Ron Raymond,
please!

1996

1870

126 years

Taxing The People only
Cripples The People

Muchal W. McCarney
2235 N Providence Rd
Medina, CO
610-891-1754

RECEIVED
INFORMATION SH. G.

96 APR - 5 AM

P.U.C. Thila
Laur Water 4/3/96

I would prefer ~~000300~~ you not give

Thila Lauran Water Company the authority
to charge me directly for repairs.

Recently, they bought Medina Water Company's
Medina could not raise enough money to repair
the water lines. ^{Thila} Lauran simply wants to
pass the costs of replacing this system
directly to the consumer. This should be
the ~~the~~ costs subject to PUC regulation.

MICHAEL W. MCCARRIN
ATTORNEY AT LAW
IS PLEASED TO ANNOUNCE
THE RELOCATION OF HIS OFFICE
TO
115 NORTH JACKSON STREET
MEDIA, PA 19063
(610) 892-9370
FAX (610) 892-9372

PHILADELPHIA SUBURBAN WATER COMPANY

Dear Customer,

At Philadelphia Suburban Water Company (PSW), we replace miles of older water mains and hundreds of valves, fire hydrants and similar items each year. The cost of replacing these items (millions of dollars per year) is part of the rates we charge for service.

In the past, we took all such replacement costs and made them part of our rate increase requests before the Pennsylvania Public Utility Commission (PUC). Now, however, we have filed a request with the PUC to allow us to begin recovering the cost of replacing old water mains, fire hydrants, and similar items as incurred. If the PUC approves our request, we will place a small charge on your water bill beginning July 1, 1996. If the Company's entire request is approved, your bill would increase by one half of one percent, or 36 cents per quarter on a typical \$72 bill. The charge on your water bill could be adjusted every three months as more replacements are made.

Reducing the current delay between making replacements and starting the cost recovery will allow us to begin replacing more of our aging system. This will lead to better water pressure, better water quality, and greater fire flows in the areas improved. As the program grows, it should also allow PSW to level the cost of water losses and leak repairs.

To find out more, call PSW toll-free at 800-711-4PSW.

If you wish to give your comments on this request to the PUC, please do so no later than May 20, 1996, by:

- (1) calling toll-free 800-782-1110 or
- (2) writing to the PUC, PO Box 3265, Harrisburg, PA 17105-3265

April 7, 1996

f
Phil
Sub
Water

RECE
INFORMATIC

Dear Sir's or M's.

000307 h to filed 96 APR -5

Reflection Of Phila. Suburban
Water Co's request for another
increase These greedy money
grabbing bums are bordering on
rediculous with the Blessing
of Delco Council.

No doubt P.S.W is generous to
those bastards at election
time

1st and foremost they do not
put Flouride in the Water and
that saves them a bundle but
itsure does not do the teeth
of Delco residents any good

Again enough is enough do not
give these greedy bums any
more increases Please

Sincerely
Jim Baras

April 2, 1946

Penna Public Utility Commission
PO Box 3265

Harrisburg, Pa 17105-3265 *QSW*

000340

RECEIVED
INFORMATION CONTI

96 APR -5 AM 9:4

Dear Sirs:

The inclosed proposal filed by the Philadelphia Suburban Water Company is nothing more than a management ploy to implement quarterly rate increases, indefinitely, without need for justification or approval by your Commission.

As a captive customer of that water Company, I ask that you please reject their request so that we don't lose the protection your Commission now provides.

Thank you

Sincerely
Frank P. Caligiuri

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

Frank P. Caligiuri
C 2434 Garrett Rd.
Drexel Hill PA 19026

APR 03 1996

610-284-1708

OFFICE OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

PHILADELPHIA SUBURBAN WATER COMPANY

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[Handwritten initials]

4.3.96 RECEIVED
INFORMATION CON

TOWhen lt May 080332

95 APR -5 AM 9:

I just got a notice from Phila
Suburban Water they are going to charge
me starting July 1 1996 because they
put a new meter in my house so they
can read the meter outside. I got
a letter early from them said this would
not be charged to me, now they
are going to charge me for it.
I dont think it is right to charge me
when they had to move and put a new
meter in. I didnt ask them they
sent me the notice to have it changed.
Why should us customer have to pay
for new meter. I say no.

I thank you

Mrs Richard J Sapp
836 Haverford Rd
Ridley Park Pa. 19078

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 03 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

RECEIVED
INFORMATION CONTROL

96 APR -5 AM 9:49

000333

P
PSW

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 03 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

142 Clover Hill
Strafford Pennsylvania
19087-2619
April 3, 1996

Public Utilities Commission
PO Box 3265
Harrisburg, Penn. 17105-3265

Gentlemen:

A card comes from Philadelphia Suburban Water telling me they wish to spend some money on capital improvements and add a small amount to our bill.

I wholeheartedly improve. I am embarrassed that we are allowing our whole infrastructure to decay -- not just water -- and will leave to our children a smaller legacy than they deserve.

Cordially,



John E. Connor
(610) 688-2799

D/PSW 4/3/96

RECEIVED
INFORMATION CONTROL
96 APR -5 AM 9:48

You should be thrown out of
your job if ~~you~~ let this
happen!! who the hell can
afford to pay the increases every
year that you let these bastards
impose on me, a 68 year old

citizen? —

There is no typical 72.00 bill!!

It can be adjusted every 3
months?

My water is excellent!! I don't
feel that I should have to pay
for all the damn minorities,
etc. who live free of me!!!

This is typical bill — and
you know it!! —

R. McNamee

PHILADELPHIA SUBURBAN WATER COMPANY

Dear Customer,

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To find out more, call PSW toll-free at 800-711-4PSW.

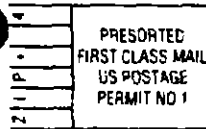
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**Philadelphia
Suburban
Water Company**

762 W. Lancaster Avenue
Bryn Mawr, Pennsylvania 19010-3489
Return Postage Guaranteed

01-079122



██
MCNAMARA, R
1309 MORTON AV
FOLSOM PA 19033-1017

RUBINO NOTES

P
FBI

for
RECEIVED
INFORMATION CON

000181

96 APR - 8 AM
APR 6 1996

F U C

I dont think or Feeb
A customer should have
PAY for REPLACEMENT of
P S W C 's AGING SYSTEM,
They are MAKING A PROFIT
AND We are PAYING for
THAT Service!

I HAVE A LIMITED INCOME,

SENIOR CITIZEN

OH Rubino!

I received your letter about Charges Pipes
Philadelphia Sub-Lark Water Co.

About 2 years ago I was ~~prevented~~ ^{RECEIVED}
that the Water Co. would put my readers
out side so the ~~000199~~ ^{INFORMATION CONTROL} reading the readers
would not have to come in the Basement,
I am not home when the man usley comes.

Jeremiah P. Foley
723 Kedron Ave.
Morton PA 19070
Phone 610-543-6330

TO P.U.C HARRISBURG PA

psw

4/4/96

DEAR SIRs.

RECEIVED
INFORMATION CONTROL

I DO NOT WANT ~~000745~~ A SUBSIDIZED WATER
COMPANY TO ADD ADDITIONAL CHARGES
TO MY MONTHLY WATER BILL FOR
REPLACEMENT COSTS AS THEY
OCCUR. I DO WANT THE COST OF
THESE REPLACEMENTS TO BE MADE
PART OF THE NORMAL RATE
INCREASES APPROVED BY
THE PUBLIC UTILITY COMMISSION

JAMES SEMMELROTH
407 SHEFFIELD DR
WALLINGFOUR PA 19086

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 03 1996

DEPT. OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

P/PSW

April 3, 1996

Philadelphia Water Company.

I have been living in my home for the past forty years and never complained about the water, pressure, or otherwise.

I am a senior citizen and my pressure is good enough for us. In this number of years we never had any complaints about pressure, leaks or otherwise. "Thank you" for your concern, but, we are satisfied as it presently is.

Sincerely,
Mrs. Maria Centola
7503 Lenoir Rd.
Upper Merion, Pa. 19082

RECEIVED INFORMATION

000141

PENNSYLVANIA PUBLIC UTILITIES COMMISSION

APR 03 1996

CONSUMER SERVICE
REGULATED SERVICES

MARILYN PARK TOWN WATCH
HAVERTOWN, PENNSYLVANIA 19083

RECEIVED
INFORMATION CONTROL

OFFICERS

Raphael M. Coel, President
Bobbi Cohen, 1st Vice President
Vivian Kahn, 2nd Vice President
Steven Fleschman, Treasurer
Bertha Caplan, Secretary

000191

1729 N. Lawrence Rd.
95 APR 13 1996
Havertown, Pa 19083
April 3, 1996

[Handwritten signature]

Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105

I am writing to urge you not to approve the Phila. Suburban Water Co's request to allow them to begin recovering costs for replacing "old water mains" & etc. This purely a bunch of crap, which if allowed, it will be just another form of taxation on all who use water. It's especially hard on us seniors who are not stretching our social security to the hilt just to make ends meet.

I tried to call you via 800 No. but to no avail. So I was left with no choice but to write this letter.

I wish I could say it will make a difference, but with your Commission loaded with patronage jobs by our politicians (Republican or Democrat appointees) makes no difference. Do you need this job so badly that you will rubber-stamp any and all requests from utilities without a thorough investigation? I DON'T BELIEVE THIS RATE HIKE IS WARRANTED.

Sincerely
Raphael M. Coel

APRIL 4 1996

PHILADELPHIA SUBURBAN WATER COMPANY

Dear Customer,

PSW

DONOT CHANGE THIS METHOD

RECEIVED
PHILADELPHIA CO

At Philadelphia Suburban Water Company (PSW), we replace miles of older water mains and hundreds of valves, fire hydrants and similar items each year. The cost of replacing these items (millions of dollars per year) is part of the rates we charge for service.

000173

96 APR - 3 AM 1

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Reducing the current delay between making replacements and starting the cost recovery will allow us to begin replacing more of our aging system. This will lead to better water pressure, better water quality, and greater fire flows in the areas improved. As the program grows, it should also allow PSW to level the cost of water losses and leak repairs.

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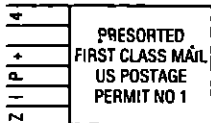
Mrs. St. Mac Matt 686 N. CHESTER RD SWARTHMORE PA 19081

**Philadelphia
Suburban
Water Company**

762 W. Lancaster Avenue
Bryn Mawr, Pennsylvania 19010-3489

Return Postage Guaranteed

01-135277



PHILA PA 16:57 DA/02/96 #25



MACNABB, W
686 N CHESTER RD
SWARTHMORE PA 19081-1013

51





St. John Chrysostom Parish House
617 South Providence Road
Wallingford, Pa. 19086

REC
INFORMAT

96 APR -

Handwritten initials

000200

4/3/96

PUC

We are opposed to this additional cost of PHILA SUBURBAN WATER CO., for replacement of equipment ~~to~~ in the form of monthly assessment to our water bill.

Please advise if we can be of any service concerning our objection to this, we appreciate

William C. Yost
BUSINESS MANAGER
610 506-9470

**Philadelphia
Suburban
Water Company**

762 W. Lancaster Avenue

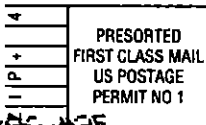
Bryn Mawr, Pennsylvania 19010-3489

Return Postage Guaranteed

08-163673



PHILA PA 16:46 04/02/96 #25



|||||
ST JOHN'S RECTORY
617 S PROVIDENCE RD
WALLINGFORD PA 19086-6939

SA



PHILADELPHIA SUBURBAN WATER COMPANY

Dear Customer,

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To The Pres.

Handwritten initials or signature.

PENNSYLVANIA PUBLIC UTILITY COMMISSION

APR 08 1996

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

RECEIVED INFORMATION CONTROL

96 APR 8 AM 11:37

I don't think it is right for Psw to buy all the old & non-producing water companies in the area and then try to pass the costs on to the Psw customers, my water bills were cheap at one time before Psw started to buy all the other water companies in the area. I think Psw should lower there dividend to pay for this on coming problem that they obviously did not see was going to happen. The dividend rate is to high and should be in line with average rates instead of 6% div. it should be 5%.

Thanks
 Howard Pearson

321 Netherington^{DC}
 Baumoll Co-19008

CSM-

RECEIVED

APR 8 1996

Eugene M. Fontana
1803 Black Rock Lane
Paoli, Pennsylvania 19301
(610) 644-4233

CHAIRMAN QUAIN'S
OFFICE

Chairperson
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

April 4, 1996

Dear Sir or Madam:

I am very much against Philadelphia Suburban Water Company's request for an on-going "small charge" on our water bill for "replacement costs" for replacing "miles of older water mains and hundreds of valves, fire hydrants," etc. each year.

To me this is an "annuity" for this water company. While \$.36 per quarter increase seems to them to be "small" it is something that will stay with us forever, AND INCREASE, when they start replacing other older water mains, etc.

Philadelphia Suburban has been on a "binge" of purchasing smaller and older water companies, at depressed prices, and these are probably where the replacement costs will be born. Those costs should be the responsibility of Philadelphia Suburban, as part of the price for acquiring those small water companies. When a company acquires another company, they are responsible for the debts of that company. If there are any legal claims against the acquiring company, that is left out of the contract. I think Philadelphia Suburban should have paid LESS for the companies they acquired by factoring out the replacement cost they would have to incur.

Philadelphia Suburban is trying to get away with what other municipalities and utilities have done:

- 1 - Three Mile Island recapture of expenses from the rate payers
- 2 - Road tax added to gasoline prices, that never disappears

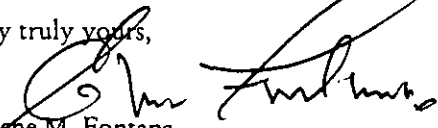
In addition, how do we know that Philadelphia Suburban will do a competent job during their replacement process. Will they give out their work to the lower bidder? Will the equipment they purchase be competitive or will they pay \$150 for a hammer, or a wrench, etc. (As the GAO discovered that departments of the US Government has been doing). Who will monitor that the "small charge" will indeed cover replacement costs, and not to increase staff in other areas of the company.

Philadelphia Suburban tore up our main street in Paoli (North Valley Road) within the last 18 months to place a water main pipe. The replacement benefited that company since it was going to carry water to an area where builders can now develop new homes, thereby getting new rate payers for Philadelphia Suburban. Also, they created problems, and had to repair certain areas of the main pipe again. Are we to pay for this incompetence?

I have nicknamed North Valley Road, "water cap alley". I suspect that there must be over 100 metal covers between the stretch between Route 30 (Lancaster Ave) on the south, and Sugartown Road on the North. All because Philadelphia Suburban just repaired and re-paved North Valley within the past 18 months. Why was it necessary to install 100 metal covers. I feel as if I am going doing one of the bumpiest roads in the state.

I am vehemently opposed to any rate increase to Philadelphia Suburban.

Very truly yours,


Eugene M. Fontana

DOCKETED

APR 15 1996

DOCUMENT
FOLDER

Rick Aster 1731 Oakwood Lane Phoenixville, PA 19460-4649 610/783-5371

PSW

April 5, 1996

Pennsylvania Public Utility Commission
P O Box 3265
Harrisburg PA 17105-3265

000184

RECEIVED
INFORMATION CONTROL
96 APR -8 AM 11:11

Ladies and gentlemen,

I am writing in opposition to a rate request filed by the Philadelphia Suburban Water Company (PSW).

PSW appears to be engaged in a massive reconstruction of their entire water network; on a scale I've never seen anywhere before. It is impossible to drive around the service area without encountering major through roads closed for water main reconstruction — often for months at a time. While I applaud PSW for starting on this project before it becomes a crisis, I cannot believe there is any real need for the already fast pace of reconstruction that PSW has undertaken. There is no sign that the system is falling apart or is in any danger of doing so in the next ten years. Certainly, there is no need to encourage the company to go faster.

Now I understand that PSW is asking for a virtual blank check to spend as much as they choose on reconstruction and automatically pass all such costs along to consumers. Given that kind of leeway, I cannot believe the company would spend in a way that benefits their customers. Rather, I expect the company's attitude would be, "Let's have a party!" and that they would spend money recklessly, spending as much as they possibly could.

There is no substitute for regulatory oversight to ensure that PSW's expenses are responsible expenditures and not simply throwing money away. Given that requirement and PSW's empire-building management philosophy, I don't see how you could possibly approve the rate request in question. If you did approve it, you would almost be saying that there is no need for a Public Utility Commission.

But Pennsylvania consumers do need a Public Utility Commission. Please do not approve the rate request of the Philadelphia Suburban Water Company.

Thank you.

Sincerely,

Rick Aster

Rick Aster

P
PSW

3106 Jolly Rd
Norristown, PA
April 4, 1996

RECEIVED
INFORMATION
19401
96 APR -8

000174

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 09 1996

Pennsylvania Public Utilities Commission
PO Box 3265
Harrisburg, PA 17105-3265
Re: Philadelphia Suburban Water Company

Dear Sirs:

BUREAU OF CONSUMER SERVICE
L. J. ...
SERVICES

I am writing to you in response to Philadelphia Suburban Water Company's request to be given open-ended authority to pass on certain equipment repair/replacement costs on to its customers -- without having to submit them to the PUC as part of the rate increase approval process.

I wish to protest in the strongest terms I know and urge you to reject this proposal out-of-hand. Not because the costs they wish to pass on are totally unreasonable but because any time you allow a monopoly to pass on costs unbridled, without the benefit of PUC or public scrutiny, is unconscionable. A monopoly should have to submit every rate increase, of any kind, to the PUC for review to ensure it is warranted. Also, the public should be afforded the benefit of a public hearing to review it in the harsh light of public opinion.

Our water rates have risen at a staggering rate over the last five years -- I would venture to say some 30%. Our water bills have gotten so big we're billed monthly instead of quarterly like before, as if we would not notice just how much we more were putting out. What costs did the last five or six increases fund? Were any of those rate increases used to cover the cost of equipment replacement? If not, what were they used for? Your agency, as our watchdog over waste and frivolous rate increases, must ensure the extra expenditures cannot be covered by streamlining, efficiencies and productivity improvements within those water companies. It is much too easy for the water companies to say the rate increases just are not keeping up with their increased costs of operations -- make them prove it or we will be gouged. My salary increases average 2% per annum yet my household expenditures are rising at 2 to 5 times that rate. What am I to do, pass to them on to the water company? I think not.

It's time to tell the water companies and all public utilities that they, like all other companies and virtually every household in their service area, it's time to do more with less because the public will not continue to stand for it.

in the interest of cost containment

John P. Bielski
John P. Bielski

PHILADELPHIA SUBURBAN WATER COMPANY

Dear Customer,

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Mr Edwan A Schultz
28 Camelot Dr
Plymouth Mtng PA 19153-2129

8/16

RECEIVED
INFORMATION CONTROL

• 5 April 96

PUC:

000034

Re enclosed P S W Co notice to recover cost of replacing water pipe, etc. No provision is offered to reduce my water bill AFTER cost of replacing water mains, etc has been recovered.

As heard the enclosed, P S W Co asks for open-ended rate raises.

WTHOA! Think!

Your comments requested, please.

Edwan A Schultz

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 10 1996

DEPARTMENT OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

W

PHILADELPHIA SUBURBAN WATER COMPANY

Dear Customer,

At Philadelphia Suburban Water Company (PSW), we replace miles of older water mains and hundreds of valves, fire hydrants and similar items each year. The cost of replacing these items (millions of dollars per year) is part of the rates we charge for service.

In the past, we took all such replacement costs and made them part of our rate increase requests before the Pennsylvania Public Utility Commission (PUC). Now, however, we have filed a request with the PUC to allow us to begin recovering the cost of replacing old water mains, fire hydrants, and similar items as incurred. If the PUC approves our request, we will place a small charge on your water bill beginning July 1, 1996. If the Company's entire request is approved, your bill would increase by one half of one percent, or 36 cents per quarter on a typical \$72 bill. The charge on your water bill could be adjusted every three months as more replacements are made.

Reducing the current delay between making replacements and starting the cost recovery will allow us to begin replacing more of our aging system. This will lead to better water pressure, better water quality, and greater fire flows in the areas improved. As the program grows, it should also allow PSW to level the cost of water losses and leak repairs.

To find out more, call PSW toll-free at 800-711-4PSW.

If you wish to give your comments on this request to the PUC, please do so no later than May 20, 1996, by:

- (1) calling toll-free 800-782-1110 or
- (2) writing to the PUC, PO Box 3265, Harrisburg, PA 17105-3265

59 Strat Haven Dr.
Broomall, Pa. 19008
April 6, 1996

RECEIVED
INFORMATION CONTROL

96 APR 10 AM 9:27

[Handwritten initials]
Dear PUC Board 000088

My concern is if you give
Suburban States Co. this grant we
will be in trouble and they later
ask more.

I don't mind a few cents
more per every period but don't
give them a blank check.

The PUC Board should think
about the consumer, too.

Sincerely yours
Edward Orzietti

PUC
P.O. Box 3265
Harrisburg, PA. 17105-3265

*P
PSW*

April 3, 1996

RECEIVED
INFORMATION CONTROL

TO WHOM IT MAY CONCERN

000078
Re: Philadelphia Suburban Water

95 APR 10 10 9:27

Company's Rate Increase to
support system replacements.

From the brief notice sent to us by the PSW Co. it is difficult to ascertain exactly what is different in their methods (effective 7-1-96) than the past. Of course it is undoubtedly about money, but their proposed program gives the money interest free whereas with the present method the interest on the money continues until such time as the PUC approves the PSW Co.'s request for an increase.

The obvious question is: What does the user get for lending the PSW Co. money?

I see no mention of accounting for the interest free money. I see no intent to reduce rates due to the absence of interest. I see no control by the PUC to review PSW Co's plans for rejuvenation of old systems based on "fact" and not on the whim of someone in the PSW Co's executive branch or others who may have some other agenda besides, or in addition to, the water system operations.

All of the post card information to provide for better water pressure, better water quality, and greater fire flows in the areas improved is laudatory. A close look at the money trail and continued oversee by the PUC would, in my view, be necessary in order to consider the PSW Co.'s current request.

The need for PSW Co. to get their money back ASAP is the lot of any company doing construction work and I would condone any measures that the PUC could implement to facilitate the prompt (perhaps automatic) changes in rates to pay for necessary refurbishment of water systems. Time is of the essence in getting the PSW Co. paid for work that is approved by PUC. I am certainly not in a position to determine how best to proceed; but, adequate oversee as to the need for construction and the factors involved in the accounting of money to preclude the users from paying for services in advance and losing their interest dollars is only common sense.

I appreciate the opportunity to express my views.

Sincerely yours

[Signature]
Calvin G. Alston

PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 10 1996

68 S. Britton Road
Springfield, PA 19064

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 10 1996

416 Haywood Road
Mehon Station, PA 19066
April 8, 1996

RECEIVED
INFORMATION CONTROL

95 APR 10 AM 9:27

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES
PUC
PO Box 3265
Harrisburg, PA 17105-3265

To Whom It May Concern:

Recently we received a post card/notice from the Philadelphia Suburban Water Company, our local water utility, detailing a projected new charge to replace water mains and other equipment. **The notice struck a raw nerve.**

We built our present home eighteen years ago. After growing up and living with only one bathroom for most of our lives up until then, we built our dream house with three bathrooms and a powder room. That's when we discovered that we were apparently at the far end of an ancient main. Water pressure is minimal. However, on a good day, it meets the minimum pressure standard for this area. If we tried to use more than one bathroom, or a combination such as a shower and the dishwasher, simultaneously, pressure was inadequate.

PSWC was not persuaded to offer help, so we had to invest several thousand of our own dollars in an auxiliary tank and pumping system which does not entirely solve our problem, *i.e.*, although pressure improves, the ratio of hot-to-cold water is erratic. (No fun taking a warm shower which periodically runs chill!)

Now PSWC is requesting that the PUC allow it to collect an additional charge on our water bill. We will not be happy campers if we pay this charge unless our main is ~~is~~ among those speedily replaced.

I am directing a copy of this letter to PSWC in the hope that we will receive word of when our situation will be corrected. I cannot threaten a contemporary Boston Tea Party, but I think both the PUC and PSWC need to be aware of the anger the utility's refusal to help us has aroused.

Very truly yours,

Claine B. Sigler

PSW

RECEIVED
INFORMATION CONTROL

96 APR 10 9:28
April 4, 1996

000098
Commissioners P.U.C.
P.O. Box 3265
Harrisburg, PA 17105-3265

Dear Commissioners.:

I strongly object to the Philadelphia Suburban Water Company being permitted to increase our water bills with an additional charge for maintenance of water distribution & possible capital improvements. It negates the P.U.C! The public then has no control of a public utility and I am certain the increase would not remain $\frac{1}{2}$ of 1%.

The PSWCo has many other companies and I often wonder how the PUC can determine an honest request.

Respectfully

Alma J. Butts

511 Mercer Rd

Merion Pa 19066-1015

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 10 1996

BUREAU OF CONSUMER SERVICE

11022

PHILADELPHIA SUBURBAN WATER COMPANY

Dear Customer,

At Philadelphia Suburban Water Company (PSW), we replace miles of older water mains and hundreds of valves, fire hydrants and similar items each year. The cost of replacing these items (millions of dollars per year) is part of the rates we charge for service.

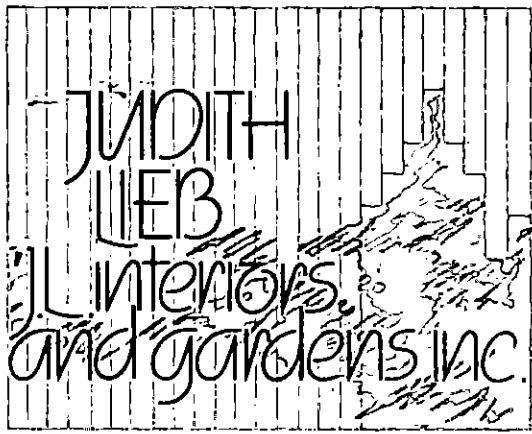
In the past, we took all such replacement costs and made them part of our rate increase requests before the Pennsylvania Public Utility Commission (PUC). Now, however, we have filed a request with the PUC to allow us to begin recovering the cost of replacing old water mains, fire hydrants, and similar items as incurred. If the PUC approves our request, we will place a small charge on your water bill beginning July 1, 1996. If the Company's entire request is approved, your bill would increase by one half of one percent, or 36 cents per quarter on a typical \$72 bill. The charge on your water bill could be adjusted every three months as more replacements are made.

Reducing the current delay between making replacements and starting the cost recovery will allow us to begin replacing more of our aging system. This will lead to better water pressure, better water quality, and greater fire flows in the areas improved. As the program grows, it should also allow PSW to level the cost of water losses and leak repairs.

To find out more, call PSW toll-free at 800-711-4PSW.

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- (1) calling toll-free 800-782-1110 or
- (2) writing to the PUC, PO Box 3265, Harrisburg, PA 17105-3265



311 Wynne Lane - Penn Valley - Pa. 19072
215-664-0314

RECEIVED
INFORMATION CONTROL

000221

96 APR 11 PM 12:07

Free Sub Water

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 16 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF PUBLIC SERVICES

April 8, 1996

P.U.C

Dear P.U.C.

We are totally apposed to the Philadelphia Suburban Water Company rate increase request. Their rates compared with the rest of the country are already very high.

In addition, their average \$72. bill is a mystery. No family living in the area has such a bill unless it is a one person house hold.

Please do not grant this request, I believe with the Creative Management of the existing funds - the curtailing of expensive galleries, automatic raises etc. enough funds are there.

Sincerely
Mrs. Nathaniel DeB

RECEIVED
INFORMATION CONTROL

Ronda K. & William J. O'Donnell
346 Kirk Lane
Media, PA 19063-2218

96 APR 11

000161

April 8, 1996

PUC
P.O. Box 3265
Harrisburg, PA 17105-3265

Phila Sub

Dear PUC,

My family has a problem with Philadelphia Suburban Water Company raising our rates soon after purchasing our local water company. Residents in the area would have been opposed to the sale had they known that rates would be increased to "replace miles of older water mains..." throughout Philadelphia. I am confident that rates would not have been increased had Media Water Works remained an independent company.

Regards,

William J. O'Donnell

610 566-5323

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 16 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

*P
JAW*

RECEIVED
INFORMATION CONTROL

96 APR 11 AM 9:26

Mr. Gallagher
Customer Service Manager
PSWC 000075
762 West Lancaster Avenue
Bryn Mawr, PA 19010

Dear Mr. Gallagher:

I have been a customer of PSWC for almost 4 years. I have been generally satisfied with the service your company has provided during that time. I was especially impressed with the telephone system PSWC uses to read the water meter. This kind of innovative thinking is appreciated by your customers, particularly those of us who travel extensively and who cannot be home to allow meter readers into our home.

In light of my favorable perceptions of PSWC, I was both surprised and angry when I received a letter from you recently threatening to shut off my water on April 15th unless I paid what your computer says is a late bill.

I was surprised with your notice because my records indicate I sent my bill (due on March 12, 1996) on March 6. I checked with my bank immediately I got your notice and discovered that the check I sent did not clear. I concluded, therefore, that my check was lost and I immediately sent you another containing an amount sufficient to cover last month and this month's payment. Had I known earlier that I was in arrears I would have responded immediately and apologized for the inconvenience.

This brings me to why I was angry at your letter. I simply cannot believe that this is your first step to recovering late payments from your customers. To send a threatening letter such as the one I received without first establishing: (1) that there is reasonable foundation to expect that I will not pay my bill; and (2) that I was even aware that my bill was in arrears is totally unacceptable. I should have received a reminder letter from you asking me whether I was aware my bill had not been paid, or I should at least have received a telephone call. To resort immediately to threats and intimidation strikes me as totally unfair and unnecessarily harsh. It appears that PSWC is willing to jeopardize its relationship with its customers who may simply have made an honest mistake. I find your insensitivity in this regard reprehensible.

As you can see, I have sent a copy of my complaint to the office of Senator Greenleaf and to the Public Utilities Commission in the hope that some attention will be brought to the standards of customer service practiced by PSWC.

Sincerely,

Stephen G. Hart

Stephen G. Hart
131 Greenwood Drive
Willow Grove, PA 19090

CC: Senator Stuart J. Greenleaf
Pennsylvania State Legislature

Public Utilities Commission

PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 11 1996
BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICE

f
PSWC

Andrew L. Strauss
RECEIVED
INFORMATION CONTROL
Media, Pa
19063
96 APR 11 AM 9:26

000076

April 4, 1996

PUC
PO Box 3265
Harrisburg, PA
17105-3265

To whom it may concern:

I am strongly opposed to the proposed rate increase for the Philadelphia Suburban Water Company. The water company in Media was recently sold to the Philadelphia Suburban Water Company resulting in a significant rise in rates. I do not understand the what exactly transpired, but it is very hard to understand how such an increase was legitimate. To propose to us at the present time a further increase is outrageous.

By the way your toll-free number is constantly busy. It is not very helpful to publish a number and claim that people can use it to comment and then not have it available. Hopefully you will not now claim that a lack of calls from the public who could not get through indicates a lack of public opposition to your proposed rate increase.

Sincerely,



PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 11 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

4440 L...
RECEIVED 19018
INDIANA CONTROL

96 APR 12 AM 10:00

PUC

000023

Harrisburg, Pa

Phil S. Water

Dear Sir:

I am writing to voice my opinion on the Suburban Water Co requesting a rate increase in order to replace water mains, fire hydrant etc and plans to adjust my water bill every three months.

I object to this plan as I am a senior citizen (widow) on a very small income as well as there are many more senior and families on a small income.

Every time the utility companies such as water, electric, gas, telephone want an increase PUC have in to them with no regard to customers on low income.

Mr. Nick De Benedictis Pres. of PSW and the people on the PUC board don't have to worry about paying their bills, since I think they make a good salary.

INDIANA
FIELD UTILITY COMMISSION

APR 15 1996

Yours truly,
Mrs. Phil S. Water

OFFICE OF CONSUMER SERVICE
OF FIELD SERVICE

STERLING INVESTMENTS

5736 GREENE STREET, PHILADELPHIA, PA 19144 (215) 848-6600 FAX: (215) 848-6603

REAL ESTATE INVESTMENTS INFORMATION CONTROL

000138

96 APR 12 AM 11:01

RECEIVED
Phila Sub

4/8/96

Re: Phila. Suburban Water Co

Gentlemen:

Each and every year PSW concocts
A new way of raising their Revenue -
OR Requests extraordinary (high)
Rate increases.

~~ALL~~ OF which present a
clear picture of how this
Company operates.

I ask that your Commission
Refuse their Requests - and take
the time to see through the
Arguments which they present.

Very truly yours,

J. M. Sork

339 Hadden River Rd
Neeberth Pa 19072

PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 7 1996
BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

*P
Phila Sub*

211 Glendale Road
Wallingford, PA 19086-6838

RECEIVED
INFORMATION CONTROL

APR 12 1996

96 APR 12 AM 9:59

Pennsylvania Public Utility Commission
PO Box 3265
Harrisburg, PA 17105-3265

Gentlemen:

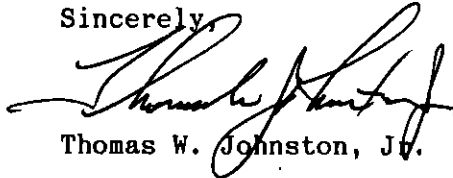
I recently received postcard advice from Philadelphia Suburban Water Company to the effect that they are applying to you for permission to recover asset replacement costs as incurred.

The accompanying statement minimizes the impact of so doing on the typical customer water bill. I question the long-term credibility of that claim.

The proposed procedure also strikes me as being a highly irregular short-cut and not in accordance with sound and acceptable accounting practice.

I respectfully request that the proposal be rejected.

Sincerely,



Thomas W. Johnston, Jr.

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 15 1996

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

P.U.C. PENNSYLVANIA
PUBLIC UTILITY COMMISSION
P.O. BOX 3265

Harrisburg, Pa.
APR 12 1996
17105-3265

April 11, 1996

PSW

RECEIVED

96 APR 15 PM 2:13

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

BUREAU OF
FIXED UTILITY SERVICES

Sir or Ma:

I have considered writing to you for years but felt it would do no good. I am writing anyway.

I lived in Bryn Mawr for 30 years. Each year you gave Philadelphia suburban water co a rate increase. I thought it would stop when I moved to West Chester in 1983. In 1983 my water bill was \$12.50 for 700 gal. water. In the last 12 years SWCo. has raised my bill to \$37.50. No other utility has been granted that blank check, and no other utility has bought up antique water companies or elec. cos etc. for me to help pay for 160 year old pipe & hydrants. Now P.S.W.

want another raise to
replace pipe & hydrant. 100
years old.

P.S. It has bought up 5 or
6 100 year old water co's
and expected us to pay
repairs, frankly this is
an ongoing and unfair
policy,

I vote no for increase!

Respectfully

Harold P. Saltfield
1223 Repton Ave
West Chester Pa
19380-5859

This is raping the
Public legally!!

LAWRENCE G. SPIELVOGEL, INC.

CONSULTING ENGINEERS
RECEIVED
INFORMATION CONTROL

203 HUGHES ROAD · KING OF PRUSSIA, PA 19406-3785 · TELEPHONE 610-687-5900 · FAX 610-687-5370

000193

96 APR 17 11:12:42

April 15, 1996

Secretary
PA. Public Utility Commission
PO Box 3265
Harrisburg, PA 17105-3265

Re: Docket No. P-00961036

Dear Sir:

Following please find my comments on the Petition by Philadelphia Suburban Water Company to implement a Distribution System Improvement Charge (DSIC).

I object to the implementation of the DSIC. First, the charge is applied to the dollar amount of each customer's bill. The size of a customer's bill bears little relationship to the cost of improving the distribution system. Rather, the cost of improving the distribution system is more related to the number of customers and/or the size of their meters. For example, take two physically identical customers located across the street from each other. Both customers have the same meter size and are served from the same distribution system. If one customer has a water bill that is twice the other, they should not have to pay twice the surcharge. This is simply not fair.

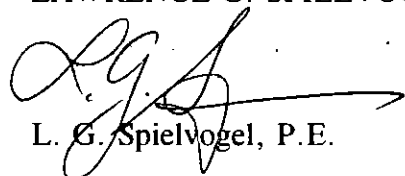
Second, the charges incurred will not be subject to the same scrutiny they would receive in a base rate case. In addition, they would not be subject to scrutiny as often, since there would be much more time between base rate cases. Therefore, customers would not have the ability to examine the validity and magnitude of the charges, as would exist in a base rate case.

Finally, the filings under the proposed tariff would go primarily to the PUC. Customers would not be notified about the filings, nor be able to obtain copies or challenge any of the expenditures.

In summary, there is not good and sufficient reason to allow Philadelphia Suburban Water Company to impose on going surcharges for capital expenditures without the same degree of accountability that exists in more frequent base rate cases.

Very truly yours,

LAWRENCE G. SPIELVOGEL, INC.



L. G. Spielvogel, P.E.

LGS:bhs

cc: William Griffin, PUC Law Bureau

DOCKETED

APR 22 1996

BTL

**DOCUMENT
FOLDER**

4/17/96

Q
DSW

April 14, 1996
RECEIVED
INFORMATION CONTROL

PUC
P.O. BOX 3265
Harrisburg, PA. 17105-3265
000264

96 APR 17 PM 1:19

Dear Sir

I am opposed to the Phila. Suburban water company rate increase request. We now pay for the upkeep of the water system which should include the repair of aged pipes.

The water is from the Heavens above for free, they must purify it and put into the system. If they did not have pipes to put the water to the homes they would not have a water company.

They can not be hurting for money as they keep buying out other water companies. They pay out a good dividend on their stock and keep selling more stock which means more dividend to pay.

As a retired person with a limited income I say NO to this way of getting more money. This will mean an increase every three months because we need ten or more feet or pipe replaced.

This in my opinion is a real ripoff.

Yours truly

James C. Kelly

James C. Kelly
125 Cypress Drive
Broomall, Pa. 19008-3206

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 18 1996

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD REPRESENTATIVES

P5W

April 15-96

RECEIVED
INFORMATION CONTROL

96 APR 17 PM 1:18

Dear Sirs

000253

Phila Sub. Water Co. has notified me of their request abt. Changing the way they have recovered costs for replacing worn older water mains and other equipment ect. previously recovered by submitting their costs as part of a rate increase to you the P.U.C. I do not approve of their request to begin recovery of cost as incurred without having to have a Pa. Utility Comm. rule on each and every increase. I believe this gives the Water Co. Carte-Blanc to charge us whatever they want without answering to anyone. As far as fire concerned my water pressure is fine (except when kid turn fire hydrants on) My water bills are high enough now. Sincerely -

Mary J. Muller
534 Shadeland Ave.
Drexel Hill, Pa. 19026

PAID
APR 18 1996
PENNSYLVANIA
UTILITY COMMISSION
SERVICES
SERVICE

TO PUL
RB ENCLOSED

D
PSW

Dennis P. Dunlevy
409 W. Garden Rd.
Oreland, PA 19075
RECEIVED
INFORMATION CONTROL

000270

96 APR 17 PM 1:19

PLEASE BE ADVISED I DO
NOT WANT AN ADJUSTED BILL AS
INCURRED OR AS MORE REPLACEMENTS
ARE MADE.

THERE IS NO MENTION AS TO WHAT
INCURRED IS, OR MORE REPLACEMENTS
ARE (BILLS ARE ALWAYS ADJUSTED UP)
REPLACEMENTS 10 - 20 - 50 - 100 MILLION?

P.S.W.C. DID NOT HAVE TO
WAIT 50 PLUS YEARS TO START
REPLACEMENTS & NOW WANT TO
DO IT ALL AT ONCE.

I DON'T HAVE AN OPEN CHECK
BOOK & THEY SHOULD NOT HAVE ONE.

10 MILLION A YEAR MAXIMUM
CAP EVERY YEAR OR UNTILL REPAIRS

ARE COMPLETED IS MORE REALISTIC.

ALSO WHO CHECKS TO MAKE SURE
REPAIRS ARE REQUIRED & ARE COMPLETED
PROPERLY?

THANK YOU.
DENNIS DUNLEVY

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 18 1996

201503

~~COST PART OF AN AMOUNT - HIGHLIGHTED 50 MILLION~~
PHILADELPHIA SUBURBAN WATER COMPANY ~~High Bills.~~

Dear Customer,

~~5 MONTHS HAVE BEEN LEFT OUT TO USE PUBLICS~~

At Philadelphia Suburban Water Company (PSW), we replace miles of older water mains and hundreds of valves, fire hydrants and similar items each year. The cost of replacing these items (millions of dollars per year) is part of the rates we charge for service.

In the past, we took all such replacement costs and made them part of our rate increase requests before the Pennsylvania Public Utility Commission (PUC). Now, however, we have filed a request with the PUC to allow us to begin recovering the cost of replacing old water mains, fire hydrants, and similar items as incurred. If the PUC approves our request, we will place a small charge on your water bill beginning July 1, 1996. If the Company's entire request is approved, your bill would increase by one half of one percent, or 36 cents per quarter on a typical \$72 bill. The charge on your water bill could be adjusted every three months as more replacements are made. *HOW MANY?*

Reducing the current delay between making replacements and starting the cost recovery will allow us to begin replacing more of our aging system. This will lead to better water pressure, better water quality, and greater fire flows in the areas improved. As the program grows, it should also allow PSW to level the cost of water losses and leak repairs.

To find out more, call PSW toll-free at 800-711-4PSW.

If you wish to give your comments on this request to the PUC, please do so no later than May 20, 1996, by:

- (1) calling toll-free 800-782-1110 or
- (2) writing to the PUC, PO Box 3265, Harrisburg, PA 17105-3265

*WRITING
385*

Sub Water April 15, 1996

P. U. Commission

RECEIVED
INFORMATION

000149

96 APR 15

I am writing because I am furious and outraged at the news of Suburban Water Co. filing another request for a rate increase. It seems that every few months they are filing for a rate increase. I wonder when they will have enough.

I wonder whether you are aware that Suburban Water Company owns a large parcel

over

II

of land on which they are planning to build 33 homes. The parcel of land is situated in Warminster, and they are waiting for approval by township.

This information was published in the Intelligencer Record a little over a week ago. Front Page news. I wonder how they acquired all this money. No doubt off the consumers' backs. Please, have a heart on us working people. Thank you,
A concerned citizen

W. F. Mc Comas, Jr.
108 Orchard Road
000700
Harrisburg, PA 17101

RECEIVED
INFORMATION CONTROL
96 APR 15 PM 1:17

D
PSW

April 12, 1996

Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 19 1996

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

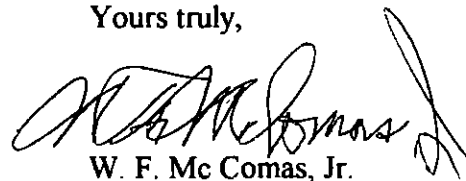
Gentlemen,

In response to a notice from PSW, I agree with the part of the first paragraph, where the cost of replacing water mains is part of the service for which we are paying more every year. I do not believe, however, that PSW should pay for the cost of installing or replacing fire hydrants.

For as long as I can remember, our cost for water and the dirt or mud that comes through the meters has been increasing. I have been a PSW customer for almost fifty years. At this address we have replaced our original dishwasher and even after using numerous dishwasher detergents are still experiencing brown staining on the dishes, the inside of the dishwasher and also in the clothes washer. We have to take the time and go to the expense of using chemicals to maintain any degree of cleanliness.

I object to any regulated company being given a blank check to adjust billings whenever it chooses, to maintain their distribution system for which most of our billings cover the water is free! Our present rates are some of the highest that I have seen. We are being charged more for less water every year. Even with the change to low water consumption toilets, we are unable to keep costs in line! We can only hope that things will not get any worse and really hope the situation will improve.

Yours truly,


W. F. Mc Comas, Jr.

cc: Phila. Suburban Water Co.

P
Phila
Sub
Water

RECEIVED
INFORMATION CONTROL

April 1996

000093

96 APR 19 AM 11:53

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

We have received notification that the Suburban Water Company has asked for a rate increase for the water they are supplying us. We feel that their reasons do not apply to us. As (a) resident(s) of Summit House Condominium, 1450 West Chester Pike, West Chester, Pa, 19382, (I, we) *protest this increase as grossly unfair.*

First, we have 426 units at Summit House: none of these units are billed separately. Instead of each unit being billed, only two are sent out, thus saving the Suburban Water Company \$136 a quarter on mailing costs alone.

Second, the water company has requested the rate increase on the basis of replacing old water mains, fire hydrants and similar items as they occur. This is not true in our case. As a condominium, we are responsible for everything within the confines of our property: fire hydrants, water mains and anything else the water company can think of. As an example, they broke a valve while replacing a water meter and we're excepted to replace it, per PUC regulation. Estimated costs range from \$3,000 to \$10,000. Suburban Water Company, in our estimation, has no intention of repairing or updating any of our facilities. When they want to take over our facilities (I,we) will gladly pay their rate increase.

Third, Suburban Water Company has recently bought out many water companies in our geographic area and quite frankly, it looks like all of us who are already customers are asked to foot the bill for the replacement of these various companies' water mains, hydrants and other sundry problems.

With all of these reasons stated, we feel it is grossly unfair for our Condominium to pay for the increase, and ask you to grant us relief. *We think it only fair that those communities that are now a part of the Suburban Water Company pay for their own upgrading of facilities.*

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 22 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Edward J. McBreedy Jr
Esleen T. McBreedy
Summit House Condominium
Unit 302K

*Plan
for
Sub water*

000092 April 1996

RECEIVED
INFORMATION CONTROL
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Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 22 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

M/M Leo McManus

Summit House Condominium
Unit 471

Pula Sub Water

April 1996

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Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 20 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Marjorie L. Haynes

Summit House Condominium

Unit 270

West Chester, Pa. 19382

*P
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Water*

April 1996

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96 APR 19 AM 11:54

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

000102

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 20 1996

DIVISION OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Rosalie Pisarz
Summit House Condominium
Unit 344

 Ms Rosalie M. Pisarz
344 Summit House
West Chester, PA. 19382

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Water

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April 1996

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96 APR 19 AM 11:54

Public Utility Commission
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Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 19 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

John & Baxter
Rosa M. Baxter
Summit House Condominium
Unit 456

Phil Sub Water

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000100 April 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 22 1996

W. K. Lucas

*Summit House Condominium
Unit 136*

WATER SERVICE
SEWER SERVICES

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Sub Water

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96 APR 19 AM 11:54

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 22 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Jacqueline M. Dimmig
Thomas Dimmig
Summit House Condominium
Unit 294

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water*

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April 1996

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96 APR 19 AM 11:54

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 22 1996

John V. Kalogredis
Rose Kalogredis
Summit House Condominium
Unit 407

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

*P
Phila Sew
water*

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95 APR 19 AM 11:54

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 22 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Linda AtHammond
4-17-96

*Summit House Condominium
Unit 632*

L A Hammond
632 Summit House
West Chester, PA 19382

Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

P. Pro Sub Water

April 1996

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96 APR 19 AM 11:54

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Harrisburg, Pa. 17105-3265

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Joseph and Patricia L. Deppert

Summit House Condominium
Unit 493

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 22 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

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April 1996

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INFORMATION CONTROL

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Public Utility Commission 000096
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 22 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

James R. Overmyer
Patricia P. Overmyer
Summit House Condominium
Unit 328 Penn.

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Water

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INFORMATION CONTROL

000094 April 1996

96 APR 19 AM 11:54

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 22 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

William W. MacDadd

Summit House Condominium
Unit 213

Wm. MacDadd
17 at Dowell
MacDadd

ffw

000479 April 1996

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INFORMATION CONTROL

APR 25 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 29 1996
BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Stephen J. Keefe
1450 West Chester Pike
Summit House Condominium
Unit 266

West Chester PA 19382

April 1996

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Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Donna M. Keefe

Summit House Condominium
Unit 330

West Chester, PA 19382

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April 1996

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APR 22 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

SECRETARY'S OFFICE
Public Utility Commission

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 22 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Gytha R Ziegler

*Summit House Condominium
Unit 549*

West Chester, PA 19382

Handwritten initials/signature

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April 1996

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Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

OFFICE OF CONSUMER SERVICES
OFFICE OF FIELD SERVICES

Jerome Hastings
Jerome Hastings
Summit House Condominium
Unit 677

Michael Fuller

272 Summit House 1450 West Chester Pike West Chester, PA 19382

(610) 701-0540

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INFORMATION CONTROL

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96 APR 22 PM 3:05

Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105 - 3265

*h
POWCO*

20 April 1996

To Whom it may concern,

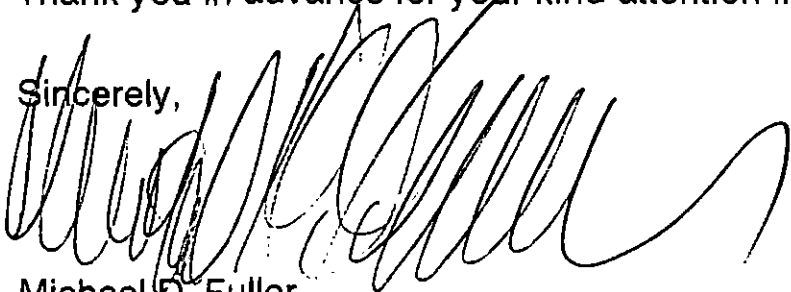
I recently received notification that the Philadelphia Suburban Water Company was asking for a rate increase to cover the cost of repairs for old community water systems which they are purchasing. About 3 or 4 months ago, a PSWC representative came on to our property to replace a meter, and broke one of our valves. This may cost our community as much as \$10,000.00 to replace the valve and surrounding structures in the "meter pit". Philadelphia Suburban Water is not volunteering to pay for this.

I have also learned that Philadelphia Suburban Water assumed control of the water system for another local community, Willistown Woods. If the rate increase is approved, we will be helping to pay for the repairs to Willistown Woods. Why should my community pay for that takeover, and receive nothing in return?

Fair is fair. I would not mind a rate increase if my community can have aging water systems purchased and maintained by the water company so that we do not have to receive "special assessment" for broken pipes and valves.

Thank you in advance for your kind attention in this matter.

Sincerely,



Michael D. Fuller

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

DIVISION OF CONSUMER SERVICE
OFFICE OF FIELD SERVICES

292B Summit House
West Chester PA 19382
000257
April 18, 1996

RECEIVED
INFORMATION CONTROL
96 APR 22 PM 3:06

Public Utility Commission
P. O. Box 3265
Harrisburg PA 17105-3265

We have been notified that the Suburban Water Company has asked for a rate increase for the water they are supplying us. We feel that their reasons do not apply to us. As a resident of Summit House Condominium, 1450 West Chester Pike, West Chester PA 19382, **I protest this increase as grossly unfair.**

First, we have 426 units at Summit House: none of these units are billed separately. Instead of each unit being billed; only two bills are sent out, thus saving the Suburban Water Company \$136 a quarter on mailing costs alone.

Second, the water company has requested the rate increase on the basis of replacing old water mains, fire hydrants and similar items as they occur. This is not true in our case. As a condominium, we are responsible for everything within the confines of our property: fire hydrants, water mains and anything else the water company can think of. As an example, they broke a valve while replacing a water meter and we're expected to replace it, per PUC regulation. Estimated costs range from \$3,000 to \$10,000. Suburban Water Company, in our estimation, has no intention of repairing or updating any of our facilities. When they want to take over our facilities, I will gladly pay their rate increase.

Third, Suburban Water Company has recently bought out many water companies in our geographic area and quite frankly, it looks like all of us who are already customers are asked to foot the bill for the replacement of these various companies' water mains, hydrants and other sundry problems.

With all of these reasons stated, we feel it is grossly unfair for our Condominium to pay for the increase, and ask you to grant us relief. **We think it only fair that those communities that are now a part of the Suburban Water Company pay for their own upgrading of facilities.**

You should take a look at the overall cost of the privilege of living in this area. The rates charged by PECO are ridiculous. Is it any wonder people and businesses are choosing to live elsewhere.

Catherine T. DeLong

Catherine T. DeLong

POU

APR 23 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

April 1996

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INFORMATION CONTROL

000250

96 APR 22 PM 3:06

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Irving & Louis E. Duboff

Summit House Condominium

Unit 563 G

SW

APR 23 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

April 1996
000249

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96 APR 22 PM 3:05

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Deane C. Gallagher

Summit House Condominium
Unit 108-W

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

DEPARTMENT OF CONSUMER SERVICE
DIVISION OF PUBLIC UTILITIES SERVICES

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

April 1996
000248

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:05

PSW

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Karen A. Hossen

Summit House Condominium
Unit 448

Handwritten initials/signature

RECEIVED
INFORMATION CONTROL

April 1996

000244

96 APR 22 PM 3:05

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

BUREAU OF CONSUMER SERVICE
REGULATORY AND FIELD SERVICES

Lauren Strain / Alan Strain

Summit House Condominium
Unit 274

1450 W. Chester Pike
West Chester, PA 19382

P
SSW

April 1996

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INFORMATION CONTROL

000243

96 APR 22 PM 3:05

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 27 1996

Janet & Michael Kulp

Summit House Condominium
Unit 566

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Handwritten initials

April 1996

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INFORMATION CONTROL
95 APR 22 PM 3:05

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

000242

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Annie L. Nendat

Summit House Condominium
Unit 533

P. J. W.

RECEIVED
INFORMATION CONTROL

April 1996

000241

96 APR 22 PM 3:05

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Joseph Bartree
Eleanor K. Bartree
Summit House Condominium
Unit 324

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INFORMATION CONTROL

April 1996

000240

96 APR 22 PM 3:05

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

DEPT. OF CONSUMER SERVICE
DIVISION OF PUBLIC UTILITIES

Frances V. Strain

Summit House Condominium
Unit 274

PSW

APR 23 1996

BUREAU OF CONSUMER SERVICE

April 1996

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INFORMATION CONTROL

DIVISION OF FIELD SERVICE 000257

96 APR 22 PM 3:06

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Beth Lemon

Summit House Condominium
Unit 124

APR 23 1996

DEPARTMENT OF CONSUMER SERVICE
BUREAU OF PUBLIC UTILITIES SERVICES

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

April 1996
000256

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Francis Shaver

Summit House Condominium
Unit 488

*as a widow I am on
a limited income + an
increase would be
a hardship -*

PSW

APR 23 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

April 1996

RECEIVED
INFORMATION CONTROL

000255

96 APR 22 PM 3:06

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Dr Nona E Chern
114 Summit House
West Chester PA 19382

Nona E Chern
President
Summit House Condominium
Unit 114

APR 23 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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B. A. Michinok
P. A. MICHIKOK
Summit House Condominium
Unit 666

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES
Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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000253

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Marilyn F. Smith
Summit House Condominium
Unit 423

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF PUBLIC UTILITIES
Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

April 1996

000252

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Virginia Allen Pitt

Summit House Condominium
Unit 219

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 22 1996

April 1996
000266

fgw
RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:06

Public Utility Commission
DIVISION OF CONSUMER SERVICE
P.O. Box 3265
DIVISION OF FIELD SERVICES
Harrisburg, Pa. 17105-3265

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Angel S. Swellor

Summit House Condominium
Unit 288

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

RECEIVED
INFORMATION CONTROL

DIVISION OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES
April 1996
000265

96 APR 22 PM 3:06

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

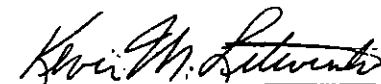
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Summit House Condominium
Unit 421

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

BUREAU OF CONSUMER
DIVISION OF PUBLIC UTILITIES
Public Utility Commission
P.O. Box 3265 SERVICES
Harrisburg, Pa. 17105-3265

000263 April 1996

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:06

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*BETNG ON A FIXED INCOME IT IS DIFFICULT TO
ABSORB THE INCREASES.*

Ann E. Malone
Summit House Condominium
Unit # 478

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

BUREAU OF CONSUMER SERVICE
1000 PENNSYLVANIA AVENUE, SUITE 1000
HARRISBURG, PA 17105-3265

April 1996

RECEIVED
INFORMATION CONTROL

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

000262

96 APR 22 PM 3:06

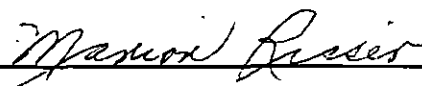
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Summit House Condominium
Unit 202

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:07

000279
BUREAU OF CONSUMER SERVICES
Public Utility Commission
DIVISION OF FIELD SERVICES
P.O. Box 3265
Harrisburg, Pa. 17105-3265

April 1996

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Joseph M. Mather

Summit House Condominium
Unit 334

APR 23 1996

DEPT. OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

April 1996

000275

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:07

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Charles Lerman
Estelle Lerman
Summit House Condominium
Unit 194 B

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

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INFORMATION CONTROL

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

April 1996

000276

96 APR 22 PM 3:07

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Charles Helou

*Summit House Condominium
Unit 118W*

APR 23 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

April 1996

000239

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:05

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ALICE M. KOHLER
Alice M. Kohler
Summit House Condominium
Unit 271 West Chester, PA 19382

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

April 1996

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INFORMATION CONTROL

BUREAU
DIVISION OF
Public Utility Commission
P.O. Box 32650 SERVICES
Harrisburg, Pa. 17105-3265

000258

96 APR 22 PM 3:06

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Robert L. Smith

Summit House Condominium
Unit 110W

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

BUREAU OF CONSUMER SERVICE
Public Utility Commission

P.O. Box 3265
Harrisburg, Pa. 17105-3265

April 1996
000261

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:06

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Sarah J. Holmes

*Summit House Condominium
Unit 626*

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 27 1996

DEPARTMENT OF CONSUMER SERVICE

April 1996

RECEIVED
INFORMATION CONTROL

PUBLIC UTILITY SERVICES 000260
Public Utility Commission

96 APR 22 PM 3:06

P.O. Box 3265

Harrisburg, Pa. 17105-3265

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Mary E. Gisham
Summit House Condominium
Unit 356

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

April 1996

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:06

BUREAU OF CONSUMER SERVICE
Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

000259

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Teresa M Silverthorn
TERESA M SILVERTHORN
Summit House Condominium
Unit 630

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

BUREAU OF CONSUMER SERVICE
Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

April 1996
000272

RECEIVED
INFORMATION CONTROL
96 APR 22 PM 3:07

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Albert F. Garton

Summit House Condominium
Unit 404

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

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INFORMATION CONTROL

BUREAU OF CONSUMER SERVICES
Public Utility Commission

April 1996

000271

96 APR 22 PM 3:07

P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Arthur Moore
Brooklyn Moore
Summit House Condominium
Unit 214

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

DEPARTMENT OF CONSUMER SERVICE

April 1996

RECEIVED
INFORMATION CONTROL

DEPARTMENT OF FIELD SERVICES

000270

96 APR 22 PM 3:07

Public Utility Commission

P.O. Box 3265

Harrisburg, Pa. 17105-3265

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Jeanne A. McCabe

Summit House Condominium
Unit 530A

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

FSW

APR 23 1996

APRIL 1996
BUREAU OF CONSUMER SERVICES

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:07

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

000269

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Elizabeth K. Jensen

Summit House Condominium
Unit 6675

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

000268 April 1996

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:07

Public Utility Commission
P. O. Box 3265
Harrisburg, Pa. 17105-3265

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Mrs. Helen K. Palmer

*Summit House Condominium
Unit 652F*

RSW

APR 23 1996

DIVISION OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

April 1996
000267

RECEIVED
INFORMATION CONTROL
96 APR 22 PM 3:06

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Fred Hendricks
Fred Hendricks
Summit House Condominium
Unit 671

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

DEPT. OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES
Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

April 1996

000282

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:07

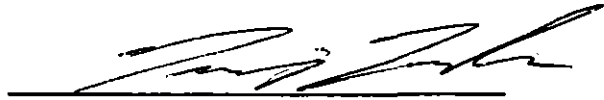
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MR. NEERAJ K. NAQULA
Summit House Condominium
Unit 239L

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

BUREAU OF CONSUMER SERVICE
UTILITY FIELD SERVICES
Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

April 1996

000278

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:07

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Virginia A. Albrecht

Summit House Condominium
Unit 208 W

West Chester, Pa 19382

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

PSW

APR 23 1996

RECEIVED
INFORMATION CONTROL

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES
April 1996
000288

96 APR 22 PM 3:07

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Joseph Leicht
Joseph & Elizabeth M Leicht
Summit House Condominium
Unit 316K

 Mr. & Mrs. J. E. Leicht
316 Summit House
1450 West Chester Pike
West Chester, PA 19382

PAENBYL IA
PUBLIC UTILITY COMMISSION

APR 19 1996

April 1996

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:07

PUBLIC UTILITY COMMISSION SERVICE
P.O. Box 3265
Harrisburg, Pa. 17105-3265
000290

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Alina Coats

Summit House Condominium

Unit 249

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

DEPT. OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES
Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

18,
April 1996
000280

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:07

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Michele R. Bloss

Summit House Condominium
Unit 240L

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 25 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF TELE SERVICES
Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

April 1996

000281

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:07


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Summit House Condominium
Unit 764

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

fgw

RECEIVED
INFORMATION CONTROL
96 APR 22 PM 3:07

April 1996
000274

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Maryann B. Irvine
Robert H. Irvine
Summit House Condominium
Unit P324

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

April 1996

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:07

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

000289
BUREAU OF CONSUMER SERVICE
BUREAU OF FIELD SERVICE

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Ante K. Kozay

*Summit House Condominium
Unit 261*

APR 23 1986

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

April 1986
000283

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:07

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Christine Di Biase
Fungy Di Biase
Summit House Condominium
Unit 496

APR 23 1996

DEPARTMENT OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES
Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

April 1996
000284

PSW
RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:07

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W. J. Schreffler

Summit House Condominium
Unit 508E

fgw

APR 23 1996

RECEIVED
INFORMATION CONTROL

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

000277 April 1996

96 APR 22 PM 3:07

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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This increase is absurd under these circumstances

Sharon T. Lotman

Summit House Condominium
Unit 426K

Handwritten initials

RECEIVED
INFORMATION CONTROL

April 1996
000245

96 APR 22 PM 3:05

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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James Thomas
Summit House Condominium
Unit 637

PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 23 1996
BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

fw

April 1996

RECEIVED
INFORMATION CONTROL

000246

96 APR 22 PM 3:05

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

Dorothy J. Biddle

*Summit House Condominium
Unit 3010 P*

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

April 1996

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:07

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

000287

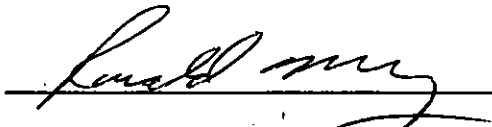
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Summit House Condominium
Unit 607

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996 April 1996

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:07

000286

Public Utility Commission

P.O. Box 3265

Harrisburg, Pa. 17105-3265

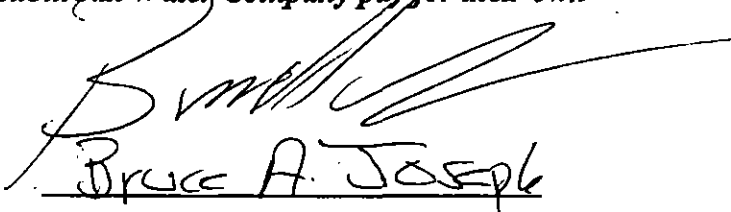
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Bruce A. Joseph

Summit House Condominium
Unit 198

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

April 1996

000285

RECEIVED
INFORMATION CONTROL

95 APR 22 PM 3:07

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Barbara A. Riley
Barbara S. Riley
Summit House Condominiums
Unit 673

P
SUBURBAN
WATER

April 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

RECEIVED
APR 22 1996

SECRETARY'S OFFICE
Public Utility Commission

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Jeri Zeeb

Summit House Condominium
Unit 226

APR 26 11:10 AM '96
PUC

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

APR 1996
000217

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:06

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Nelson
Elson Nelson

Summit House Condominium
Unit 402

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

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APR 23 1996

April 1996

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:08

DEPARTMENT OF CONSUMER SERVICES
000292

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Summit House Condominium
Unit 449

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

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PSW

APR 23 1996

April 1996

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:08

000291
Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265
DEPARTMENT OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

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96 APR 22 11:10 AM
INFORMATION CONTROL

William J. Croce
Summit House Condominium
Unit 319E

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

DEPARTMENT OF CONSUMER SERVICE
Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

April 1996
000264

RECEIVED
INFORMATION CONTROL

96 APR 22 PM 3:05

PSW

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INFORMATION CONTROL
APR 26 AM 11:38
COMMUNICATIONS SECTION


Summit House Condominium
Unit 234

I am against cost increases to
home owners — they are constantly
requested by ~~utility~~ utility companies,
700049 hydrants, pipe lines, etc
replacements should be voted on by users.
All these companies take care of
are their stock holders.
These natural utilities are granted by
the maker of the earth. (over)

My dentist told me they
use a filter (water) for
drill tools and when replacing
a new filter; the old one
is found to be black.
The water is bad quality.
What is being done to
put out clean water?

Chicago, Ill
2304 Highland Ave
Fred C. Hill, Jr.

19076



Changes in PECO Energy gas rates*

Effective March 1, 1996, PECO Energy gas bills will increase as a result of changes in Purchased Gas Costs and the Transition Surcharge.

PECO Energy is now required to file quarterly adjustments every March 1, June 1, September 1 and December 1 to reflect changes in the cost of gas we purchase to serve our customers. Effective March 1, 1996, the price of gas service will increase by 3.349 cents per ccf to reflect the increased cost of purchased gas.

The Transition Surcharge, a separate item on your bill, recovers certain charges presently billed by interstate gas pipelines. This surcharge is also adjusted quarterly. The surcharge will increase effective March 1, 1996, by .205 cents per ccf.

Based on these changes, the monthly bill for a typical residential heating service customer using 200 ccf will increase by \$7.10, from \$127.51 to \$134.61, about 5.6%.

If you have any questions about these adjustments, please call our Customer Service Center at 1-800-494-4000.

**Please note that PECO Energy does not provide gas service in the City of Philadelphia.*



PECO ENERGY

ENERGY

1996

There's still time to
Help keep safe



Third Party

N o t i f i c a t i o n

provides alert to

"Third Party



PHILADELPHIA SUBURBAN WATER COMPANY

2

Dear Customer,

At Philadelphia Suburban Water Company (PSW), we replace miles of older water mains and hundreds of valves, fire hydrants and similar items each year. The cost of replacing these items (millions of dollars per year) is part of the rates we charge for service.

In the past, we took all such replacement costs and made them part of our rate increase requests before the Pennsylvania Public Utility Commission (PUC). Now, however, we have filed a request with the PUC to allow us to begin recovering the cost of replacing old water mains, fire hydrants, and similar items as incurred. If the PUC approves our request, we will place a small charge on your water bill beginning July 1, 1996. If the Company's entire request is approved, your bill would increase by one half of one percent, or 36 cents per quarter on a typical \$72 bill. The charge on your water bill could be adjusted every three months as more replacements are made.

Reducing the current delay between making replacements and starting the cost recovery will allow us to begin replacing more of our aging system. This will lead to better water pressure, better water quality, and greater fire flows in the areas improved. As the program grows, it should also allow PSW to level the cost of water losses and leak repairs.

To find out more, call PSW toll-free at 800-711-4PSW.

If you wish to give your comments on this request to the PUC, please do so no later than May 20, 1996, by:

- (1) calling toll-free 800-782-1110 or
- (2) writing to the PUC, PO Box 3265, Harrisburg, PA 17105-3265

PSW

*P
Phila
sub water*

RECEIVED 927 Delview Drive
INFORMATION CO. Folcroft, Penna. 19032 170

0189

96 APR 22 PM 3: April 20, 1996.

Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, Penna. 17120

I am opposed to the request of the Philadelphia
Suburban Water Company to implement a new quarterly
surcharge to be effective July 1, 1996.

When can the residents of Southeastern Pennsylvania
expect relief from the highest utility rates in the
country?

Very truly yours,

John F. Dolan
John F. Dolan

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

DEPARTMENT OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

09

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P8W CO

April 1996

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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RECEIVED
U.C. CONTROL
JUN 6 1996

Dean Miller
Linda Miller
Summit House Condominium
Unit 461

P
PCW

April 1996
000438

RECEIVED
INFORMATION CONTROL
96 APR 24 PM 1:25

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 2 - 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Mr. & Mrs. Charles J. Linde

Summit House Condominium
Unit 412

PSW

000432

RECEIVED
INTEGRATION CONTROL
April 1996

96 APR 24 PM 1:24

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 25 1996

Richard F. Couche Jr
Elizabeth A Miller
Summit House Condominium
Unit 509

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

pgw

April 1996

RECEIVED
INFORMATION CONTROL

000436

96 APR 24 PM 1:25

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 27 1996

Christine M. Megless

Summit House Condominium
Unit 495

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

19
RECEIVED
April 1996 INFORMATION CONTROL

96 APR 24 PM 1:25

000448
Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 25 1996

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

Anne Lovell
Summit House Condominium
Unit 5716

ASW

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INFORMATION CONTROL

April 1996
000447

96 APR 24 PM 1:25

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 25 1996

Edith S. Grasso

Summit House Condominium
Unit 279-B

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

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INFORMATION CONTROL

April 1996

96 APR 24 PM 1:25

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

000446

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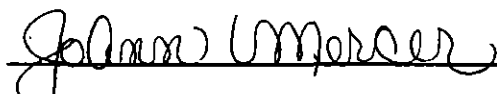
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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 27 1996


Summit House Condominium
Unit 116

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

RECEIVED
INFORMATION CONTROL

000115
April 1996

96 APR 24 PM 1:25

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 21 1996

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES



Thomas J. Miller
Summit House Condominium
Unit 462

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April 1996 APR 24 PM 1:25

000444

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 2 - 1996

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

Maxim E. Wojcudice
Summit House Condominium
Unit 531 H

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INFORMATION CONTROL

000435
April 1996

96 APR 24 PM 1:25

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 24 1996

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

Mrst Mrs. Jeffrey A Michinok
Summit House Condominium
Unit 515E

PSW

000433 April 1996

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INFORMATION CONTROL
96 APR 24 PM 1:24

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 2 - 1996

Naomi E. Fisher
Summit House Condominium
Unit 120

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

fsn

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INFORMATION CONTROL

000439

April 1996

96 APR 24 PM 1:25

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 24 1996

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

SPD 4/20/96

Stephen P. Dean

Summit House Condominium
Unit 541F

fsu

000440

April 1996

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INFORMATION CONTROL
96 APR 24 PM 1:25

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 25 1996

N. Ruth Reed
Summit House Condominium
Unit 332 P

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

fkw

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INFORMATION CONTROL

0004 April 1996

96 APR 24 PM 1:25

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 24 1996

Charles J. Corrigan
Annamarie W. Corrigan
Summit House Condominium
Unit 13289

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

psaw

RECEIVED
INFORMATION CONTROL

April 1996

000450

96 APR 24 PM 1:25

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 2 - 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Frank D. Fullwood
Charlene F. Fullwood
Summit House Condominium
Unit 310

April 18, 1996

*P
PUC*

RECEIVED
INFORMATION CONTROL

000451

96 APR 24 PM 1:26

Public Utility Commission
P.O. Box 32365
Harrisburg, PA 17105-3265

Dear Sir/Madam:

I have received notification that the Suburban Water Company has asked for a rate increase for the water they are supplying us. I feel that their reasons do not apply to us. As a resident of Summit House Condominium, 1450 West Chester Pike, West Chester, PA 19382, I protest this increase as grossly unfair.

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Sincerely,

Sandra E. Plummer

Sandra E. Plummer
Summit House Condominium
Unit 302K

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 25 1996

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

RECEIVED
INFORMATION CONTROL

000449 April 1996

96 APR 24 PM 1:25

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 24 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Elyse J. Semias
1450 W.C. Pike, West Chester, PA
Summit House Condominium
Unit 614 19382

*P
Phila Sub
Water*

April 1996

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 2 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

BUREAU OF CONSUMER SERVICE
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PUBLIC UTILITY COMMISSION 3109

APR 2 1996

Maura Reardon Dolan

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Summit House Condominium
Unit 203

Phila Sub Water

April 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Made K...
Ave...
Summit House Condominium
Unit 454
PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 21 1996
CONSUMER SERVICE
OF FIELD SERVICES

P
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sub
water

April 1996

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 24 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

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Kathleen A Hendricks
KATHLEEN A HENDRICKS
Summit House Condominium
Unit 671

000442

April 1996

FSW

RECEIVED
INFORMATION CONTROL
196 APR 24 PM 1:25

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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FRANK CALLAHAN
510 SUMMIT HOUSE
WEST CHESTER, PA 19382

Frank Callahan

Summit House Condominium
Unit 510

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 27 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

*P
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Sub
Water*

**PUBLIC UTILITY COMMISSION
PO BOX 3265,
HARRISBURG, PA. 17105-3265**

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 24 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

April 19, 1996

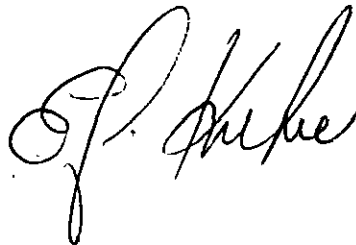
To Whom it may concern,

In regard to the Phila. Suburban Water Co. latest request for recovering the cost of replacing old water mains, fire hydrants, etc., I ask you this simple question. Who reimburses me when my water pipes wear out or spring leaks? Isn't this part of doing buisness? I'll bet if there was another Water Co. like there are other phone companies, they would swallow this rate increase request. Besides didn't the PUC grant a 5.3% rate increase last October, to the same Company?

When I step back and look at the overall picture, I don't think the PUC is on the side of the public. I think you should be called, "Profit for Utilities Commission". Are any of your members, welders, truck drivers, row house painters, crossing guards? Do any of you live in a row house or a twin? Are any of you retired, living on Social Security, or a small pension? And finally, how does one get appointed to the PUC.

I would feel better if you took the word, PUBLIC, out of your title, because it seems to me, you truly don't represent the public.

Edward J. Kuhn
107 Hastings Ave.
Havertown, Pa. 19083



RECEIVED
INFORMATION CONTROL

000452 April 1996

96 APR 24 PM 1:26

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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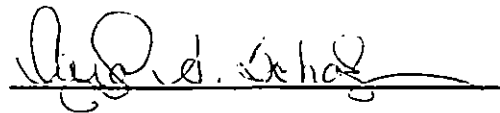
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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 24 1996

BUREAU OF CONSUMER SERVICE
FIELD SERVICES



Summit House Condominium
Unit 426K

~~Bill~~
~~Bois~~

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

April 19, 1996

Gentlemen:

This is in response to a rate

APR 25 1996

increase request of
Water Company.

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICE
000398

Philadelphia Suburban
INFORMATION CONTROL

96 APR 24 PM 1:22

I don't feel it is right for them to come along and expect us to pay additional money for their maintenance costs!!!

Especially since they've spent in the millions of dollars to gobble up other small water companies. If they have been making enough profit to spend that kind of money, then tell them to stop buying up other companies and use that huge profit to pay for their maintenance expenses!

The same reason should be applied to Bell Atlantic and PECO Energy Co. for all their large advertising expenses and their expansionist plans. For Pete's sake

PUBLIC UTILITY COMMISSION

APR 27 1996

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD STAFF

0393

DOCKETED

MAY 08 1996

**DOCUMENT
FOLDER**

every time you turn around Bell
has a large ad on TV and they
don't come cheap. PECO also does
a lot of advertising during the
Phillies baseball games and apparently
are sponsoring some of the summer
Olympics in Atlanta.

You gentlemen, and ladies if
there are any, don't seem to care at
all about the consumers. Instead
you seem to us to just roll over and
play dead and let them con you
into everything they want.

Please - for once - consider the
public! After all, that's supposedly
what you are there for. Thank you.

Yours truly
Donald Saunders
5228 Reservation Rd
Drexel Hill, Pa 19026

P
Paw

April 1996

RECEIVED
INFORMATION CONTROL

000437

96 APR 24 PM 1:25

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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JLS

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 25 1996

Rod and Maura Greth

Summit House Condominium
Unit 196

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

ffw

09

RECEIVED
INFORMATION CONTROL

0004314

April 1996

96 APR 24 PM 1:24

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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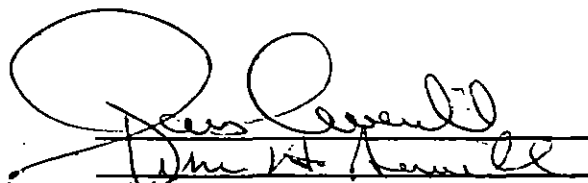
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INFO. CONTROL DIV. 96 JUN 25 10:10 AM '96

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996


Summit House Condominium
Unit 243

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

psm

09

RECEIVED
INFORMATION CONTROL

April 1996
000443

95 APR 24 PM 1:25

Public Utility Commission
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Harrisburg, Pa. 17105-3265

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96 JUN 26 10:10 AM
INFO CONTROL

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 23 1996

Summit House Condominium
Unit 245

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

7
Phila Sub
Water

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 24 1996
BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Public Utility Commission
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Harrisburg, Pa. 17105-3265

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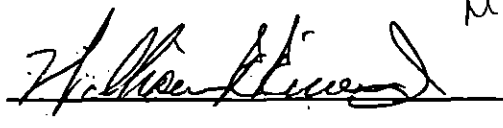
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REC'D
PUC
APR 24 1996
DIVISION OF FIELD SERVICES

Line


Summit House Condominium
Unit 202

psw

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INFORMATION CONTROL

000407 April 1996

96 APR 25 PM 12:49

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Mohammed Fasihuddin 4/22/1996
MOHAMMED FASIHUDDIN

Summit House Condominium
Unit 487-A

PSW

April 1996

000412

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INFORMATION CONTROL

96 APR 25 PM 12:49

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 26 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Matthew George H. Pagen

Summit House Condominium
Unit 104

PSW

April 1996
000411

RECEIVED
INFORMATION CONTROL
96 APR 25 PM 12:49

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 26 1996

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

Judith A. Ebbecke

Summit House Condominium
Unit 209

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Bsu

0 APR 19 1996

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INFORMATION CONTROL

96 APR 25 PM 12:49

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 26 1996

DEPARTMENT OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

Heusa L DeCostanza

Summit House Condominium
Unit 603

Handwritten initials

April 1996

RECEIVED
INFORMATION CONTROL

96 APR 25 PM 12:49

000409

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 26 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Debra A. Ervine
M. Ervine
Summit House Condominium
Unit 354

APR 25 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

000427

Phila Sub Water

RECEIVED
INFORMATION CONTROL
508 W. Montgomery Ave.
Harrisburg, PA 17104-1409
22 April 1996

Pa. Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

Dear Sirs:

I wish to complain very strongly about the proposed increase in rates charged by Philadelphia Suburban Water Co.

First, their rates have been repeatedly increased; my water bills are now much higher than they were six or seven years ago, when we had children living here and consuming a great deal more water than we now use.

Secondly, because of these increments, PSW should have quite enough income to repair its pipes, which is the excuse alleged for the new increase.

Thirdly, the increase, while initially tiny, is simply the thin end of the wedge; in virtually no time, the equipment repair additional charge will jump to \$4, \$5, \$6 a month.

Once the principle of such a charge has been established, its growth can be unlimited. The very statement issued by PSW baldly states: "The charge on your water bill could be adjusted every three months as more replacements are made." This is a prescription for bare-faced robbery of the unfortunate customers. Because PSW is a monopoly, we have no alternative.

Please, therefore, resist the establishment of this principle, and **REJECT THE PROPOSED PSW INCREASE.**

Very truly yours,

Charles M. Brand

Charles M. Brand

f
psw

000414 April 1996

RECEIVED
INFORMATION CONTROL
96 APR 25 PM 12:49

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

We have received notification that the Suburban Water Company has asked for a rate increase for the water they are supplying us. We feel that their reasons do not apply to us. As (a) resident(s) of Summit House Condominium, 1450 West Chester Pike, West Chester, Pa, 19382, (I, we) *protest this increase as grossly unfair.*

First, we have 426 units at Summit House: none of these units are billed separately. Instead of each unit being billed, only two are sent out, thus saving the Suburban Water Company \$136 a quarter on mailing costs alone.

Second, the water company has requested the rate increase on the basis of replacing old water mains, fire hydrants and similar items as they occur. This is not true in our case. As a condominium, we are responsible for everything within the confines of our property: fire hydrants, water mains and anything else the water company can think of. As an example, they broke a valve while replacing a water meter and we're excepted to replace it, per PUC regulation. Estimated costs range from \$3,000 to \$10,000. Suburban Water Company, in our estimation, has no intention of repairing or updating any of our facilities. When they want to take over our facilities (I,we) will gladly pay their rate increase.

Third, Suburban Water Company has recently bought out many water companies in our geographic area and quite frankly, it looks like all of us who are already customers are asked to foot the bill for the replacement of these various companies' water mains, hydrants and other sundry problems.

With all of these reasons stated, we feel it is grossly unfair for our Condominium to pay for the increase, and ask you to grant us relief. *We think it only fair that those communities that are now a part of the Suburban Water Company pay for their own upgrading of facilities.*

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 26 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Sharon J. Kelly - Shurt

Summit House Condominium
Unit 429H

POW

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INFORMATION CONTROL

April 1996
000413

96 APR 25 PM 12:49

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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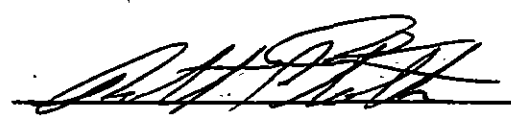
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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 26 1996



*Summit House Condominium
Unit 525*

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

pgw

000405 April 1996

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INFORMATION CONTROL
96 APR 25 PM 12:48

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Marie A. Keber

Summit House Condominium
Unit 656F

psw

April 1996
000406

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INFORMATION CONTROL

96 APR 25 PM 12:49

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Mary Alice Hoffman

Summit House Condominium
Unit 669

GERRY L. HOLLINGER

635 SUMMIT HOUSE
WEST CHESTER, PA 19382

000409

INFORMATION CONTROL
95 APR 25 PM 12:19

April 22, 1996

Public Utility Commission
P O Box 3265
Harrisburg, PA 17105-3265

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psw

Gentlemen:

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With all these reasons stated, we feel it grossly unfair for our condominium to pay for the increase, and ask that you grant us relief. *We think it only fair that those communities that are now a part of the Suburban Water Company pay for their own upgrading of facilities.*

Sincerely,

Gerry L. Hollinger

Gerry L. Hollinger

PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 25 1996
BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

ORIGINAL

RTD

RECEIVED
INFORMATION CONTROL

April 24, 1996

PUC 000469
Secretary John Alford
Re: docket # P-00961036
P.O. Box 3265
Harrisburg, PA 17105-3265

95 APR 25 PM 6:32 Griesser
7 Willow Drive
Malvern, PA 19355-1631

Sir:

Any competent or even near competent business manager will factor in predictable cost of maintenance, replacement and modernization in the price of its product. If I were to rent a property I would not expect to get away with billing a surcharge when the roof, the furnace or an appliance required repairs. This end run should not be allowed. There is obviously no management at the PSWC. So there must be too many managers in this company getting in each other's way or waiting for the other guy to do the job. The PUC should insist on down sizing and flattening of the corporate structure.

Thank You,



D.J. Griesser

Copy

Irwin A. Popowsky
Consumer Advocate PA
1425 Strawberry SQ.
Harrisburg, PA 17120

DOCKETED
MAY 02 1996

DOCUMENT
FOLDER

[Handwritten initials]

April 1996

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INFORMATION CONTROL

96 APR 26 AM 9:48

000082

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

Mary G. Thomas
Summit House Condominium
Unit 627 H

APR 26 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

FAW

April 1996
000079

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96 APR 26 AM 9:48

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 26 1996

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

Andra A. Richter
Summit House Condominium
Unit 409

FSW

April 1996

000078

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INFORMATION CONTROL

96 APR 26 AM 9:48

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 26 1996
BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

Dorinda M. Moriarty
Summit House Condominium
Unit 1564

PAW

April 1996
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INFORMATION CONTROL
95 APR 26 AM 9:48

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 26 1996

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

April All

Summit House Condominium
Unit 164

Handwritten initials: *l*
FW

23 April 1996
000081

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INFORMATION CONTROL
95 APR 26 AM 9:48

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 26 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF REGULATORY SERVICES

G.F. McGuire
R.V. Bombassei
R.A. Bombassei
Summit House Condominium
Unit 659 F
1450 W. Chesty Pike
West Chester, Pa. 19382

PSW

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INFORMATION CONTROL

23 April 1996
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96 APR 26 AM 9:48

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 26 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Marilyn J. Engel
Shirley Engel
Summit House Condominium
Unit 174 B

PSW

April 1996

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INFORMATION CONTROL

000352

96 APR 29 PM 12:15

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 30 1996
BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Julia A. Gladney

Summit House Condominium
Unit A 362

PUC
P.O. BOX 3265
Harrisburg, PA. 17105-3265

000364

RECEIVED
INFORMATION CONTROL
96 APR 29 11:03:15

*P
Phila
sub
water*

Dear Sir

I am opposed to the Phila. Suburban water company rate increase request. We now pay for the upkeep of the water system which should include the repair of aged pipes.

The water is from the Heavens above for free, they must purify it and put into the system. If they did not have pipes to put the water to the homes they would not have a water company.

They can not be hurting for money as they keep buying out other water companies. They pay out a good dividend on their stock and keep selling more stock which means more dividend to pay.

As a retired person with a limited income I say NO to this way of getting more money. This will mean an increase every three months because we need ten or more feet or pipe replaced.

This in my opinion is a real ripoff.

Yours truly

*Russell J. Leaver
Elizabeth M. Leaver*

PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 30 1996
BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

April 1996

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INFORMATION CONTROL

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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96 APR 29 PM 12:15

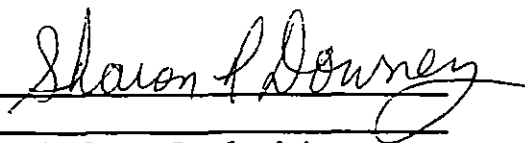
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Summit House Condominium
Unit 417

APR 30 1996

OFFICE OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

April 1996
000701

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INFORMATION CONTROL

96 APR 29 PM 3:02

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With all of these reasons stated, we feel it is grossly unfair for our Condominium to pay for the increase, and ask you to grant us relief. *We think it only fair that those communities that are now a part of the Suburban Water Company pay for their own upgrading of facilities.*

Martin C. Gray, C.A.
Summit House Condominium
Unit /co

BSW

April 1996

RECEIVED
INFORMATION CONTROL
95 APR 29 PM 12:15

Public Utility Commission 000350
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Carson E. Grant

Summit House Condominium
Unit 451

PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 30 1996
BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

RECEIVED
INFORMATION CONTROL

000348 April 1996

96 APR 29 PM 12:15

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 30 1996
BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

John J. Schmidt
Mary W. Schmidt
Summit House Condominium
Unit 360

l
psw

April 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

000351

RECEIVED
INFORMATION CONTROL
96 APR 29 PM 12:15

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 30 1996

Elizabeth M. Hart

ELIZABETH M. HART
Summit House Condominium
Unit 658

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

April 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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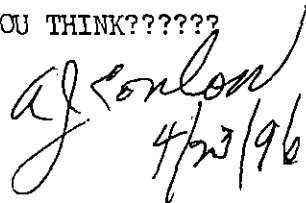
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**** PS: Frankly, I do not appreciate this decision. Even though the breakage was part of our property, I believe that if the Suburban Water Co. broke it, THEY should be big enough to do the required repairs.
WHAT DO YOU THINK???????



Summit House Condominium
Unit 446 *CP*


4/23/96

RECEIVED
INFORMATION CONTROL

April 1996

96 APR 29 PM 12:15

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

000347

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 30 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES



Summit House Condominium
Unit 352 A

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INFORMATION CONTROL
96 APR 29 PM 12:15

April 1996

000368

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 30 1996

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Blair Holl ms.
owner *Blair Holl*
Summit House Condominium
Unit 559

Handwritten initials/signature
PSW

RECEIVED
INFORMATION CONTROL
96-APR 29 1996

000373

4/28/96

Attention: Public utility Commission

RE: Philadelphia Suburban Water Rate Increase

I am writing this letter because I am against the proposed rates increase charges requested by the Philadelphia Suburban Water Company. They were already grant a rate increase which enhanced my water bill charges significantly, considering my water usage remained the same. We are all hard working citizens who can't afford another increase. The Philadelphia Suburban Water should improve their money management programs to prevent asking for a rate increase, their rates are high enough. Therefore, as a consumer I am request no more rate increases I hoping the Public Utility Commission will protect our income and say no to another rate increase on July 1, 1996.

Sincerely,

Consumer

PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 30 1996
BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

ATEL

Handwritten initials and a leaf-like symbol.

000349

April 1996

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INFORMATION CONTROL

96 APR 29 PM 12:15

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 30 1996
BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

James Baker
Summit House Condominium
Unit 450
DOCKETED
MAY 02 1996

DOCUMENT
FOLDER

000697

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INFORMATION CONTROL

96 APR 29 PM 3:01

APRIL 25, 1996

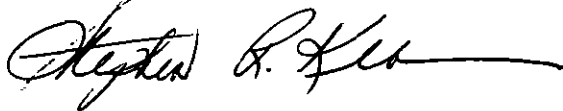
PUBLIC UTILITY COMMISSION
P.O. BOX 3265
HARRISBURG, PA 17105-3265

TO THE COMMISSION:

ENCLOSED, YOU WILL FIND A FORM LETTER, WHICH I HAVE WHOLE-HEARTEDLY SIGNED, CONCERNING THE RATE INCREASE THAT SUBURBAN WATER COMPANY HAS ASKED FOR. I JUST WANTED TO ADD, IN THE STRONGEST POSSIBLE TERMS, THAT DUE TO THE SPECIAL CIRCUMSTANCES INVOLVED WITH SUMMIT HOUSE CONDOMINIUM IN THIS MATTER, I AM VEHEMENTLY OPPOSED TO THIS RATE INCREASE BEING APPLIED TO US, AS IT IS COMPLETELY UNFAIR, AND INAPPROPRIATE.

FURTHERMORE, I WISH THERE WERE A WAY TO MAKE THEM PAY FOR THE DAMAGES THEY CAUSED TO A WATER VALVE AT SUMMIT HOUSE, WHILE THEY WERE WORKING THERE. IF I BROKE SOMETHING ON SOMEONE ELSE'S PROPERTY, YOU COULD DAMN WELL REST ASSURED THAT THEY WOULD SUE ME TILL DOOMSDAY TO PAY FOR IT. WHAT MAKES THESE CLOWNS UNACCOUNTABLE FOR THEIR IRRESPONSIBILITY ???

DISGUSTEDLY,



STEPHEN R. KEHLER

PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 30 1996
BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

April 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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With all of these reasons stated, we feel it is grossly unfair for our Condominium to pay for the increase, and ask you to grant us relief. *We think it only fair that those communities that are now a part of the Suburban Water Company pay for their own upgrading of facilities.*

Stephen B. KILLEN
(610) 789-9853 (wk)
Summit House Condominium
Unit 553F

P
PSSW

RECEIVED
INFORMATION CONTROL

April 1996

000356

96 APR 29 PM 12:15

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 30 1996
BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

Laura J. Bainton
Summit House Condominium
Unit 647

I am retired and unable to pay for additional expenses.

Handwritten initials

RECEIVED
INFORMATION CONTROL

April 1996

000355

96 APR 29 PM 12:15

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 30 1996
BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Susan K. Lasater
Summit House Condominium
Unit 158

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INFORMATION CONTROL

April 1996

000354

96 APR 29 PM 12:15

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 30 1996
BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Robert Wright

Summit House Condominium
Unit 487

Handwritten initials

April 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

000357

RECEIVED
INFORMATION CONTROL
96 APR 29 PM 12:15

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 30 1996
BUREAU OF CONSUMER SERVICE
DIVISION OF PUBLIC SERVICES

William J. McCahan

WILLIAM J. MCCAHAN
Summit House Condominium
Unit #225

psw

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INFORMATION CONTROL

000481

April 1996

96 APR 25 4:43 PM
PENNSYLVANIA
UTILITY COMMISSION

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

APR 29 1996
BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

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Paula Reed

Summit House Condominium
Unit 484

FSW

000482 April 1996

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INFORMATIONAL
96 APR 25 PM 3:41
APR 29 1996
BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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4/22/96

Ronald Lieber

Summit House Condominium
Unit 256

West Chester, PA 19382

THOMAS V. COSTELLO
1108 OLD LANCASTER RD
BERWYN, PA 19312

RECEIVED
INFORMATIONAL
96 APR 29

APRIL 26, 1996

000370

DEAR P.U.C.,

I AM WRITING YOU IN
REGARDS TO THE PROPOSED
BILLING CHANGE P.S.W. WANTS
YOU TO APPROVE. I AM
AGAINST THIS CHANGE, AND
WOULD ASK YOU TO DENY
THEIR REQUEST.

THANK YOU.

SINCERELY,

PENNSYLVANIA
PUBLIC UTILITY COMMISSION

APR 30 1996

Thomas V. Costello

BUREAU OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

8
PSW

April 1996

000353

RECEIVED
INFORMATION CONTROL
96 APR 29 PM 12:15

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION
APR 30 1996
DIVISION OF CONSUMER SERVICE
DIVISION OF FIELD SERVICES

Richard
Richard
1450 West Chester Pike unit 663 S.
Summit House Condominium
Unit 663 S.

PSW

RECEIVED
INFORMATION CONTROL
APR 30 1996
APR 30 1996
APR 30 1996

000168

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

SECRETARY'S OFFICE
Public Utility Commission

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PENNSYLVANIA
PUBLIC UTILITY COMMISSION

MAY 1 1996

BUREAU OF CONSUMER SERVICES
DIVISION OF FIELD SERVICES

Dace Kalbins
UNIT OWNER
Summit House Condominium
Unit 536

RECEIVED
MAY 26 1996
MAY 26 1996
MAY 26 1996

April 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

RECEIVED
APR 30 1996

SECRETARY'S OFFICE
Public Utility Commission

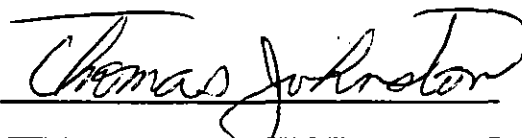
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Summit House Condominium
Unit 439

REC'D
JUN 26 11 16 AM '96
PUC
COMM. DIV.

April 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

RECEIVED
APR 30 1996

SECRETARY'S OFFICE
Public Utility Commission

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Frederick K. Rollo, III
Joanne M. Rollo
Summit House Condominium
Unit A 470

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

April 1996

RECEIVED
APR 30 1996

SECRETARY'S OFFICE
Public Utility Commission

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Jennifer Storms-Jefferson
Summit House Condominium
Unit 150

RECEIVED
96 JUN 26 AM 10:19
INFO CONTROL DIV.

April 1996

RECEIVED
APR 30 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

SECRETARY'S OFFICE
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Thomas C. Wagner
Summit House Condominium
Unit 238

RECEIVED
JUN 2 1996
P.U.C. DIV.

April 1996

RECEIVED
APR 30 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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RECEIVED
JUN 26 1996
P.O. BOX 3265
HARRISBURG, PA 17105-3265
DIV.

Kelma Hilton
Summit House Condominium
Unit 358

April 1996

RECEIVED
APR 30 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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RECEIVED
APR 26 1996
PUC

Elsbeth Wenger

Summit House Condominium
Unit 200 W

April 1996

RECEIVED
APR 30 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Angela J. Welsh St.

Summit House Condominium
Unit 427

REC'D
JUN 28 AM 10:40
P.U.C. COORD. DIV.

April 1996

RECEIVED
APR 30 1996

Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

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Vernon C. McConnell

Summit House Condominium
Unit 477