

COMMONWEALTH OF PENNSYLVANIA
(Public Utility Commission)

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JOSEPH DELANO MASON II, :
Complainant, : Docket No.:
vs. : F-2025-3056996
COLUMBIA GAS OF PENNSYLVANIA, :
Respondent. :
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Pages 1 through 19 TELEPHONIC HEARING
Judge's Chambers
Commonwealth Keystone Bldg.
400 North Street
Harrisburg, PA 17120

Tuesday, January 6, 2026
Met, pursuant to notice, at 10:05 a.m.

BEFORE: THE HONORABLE CHAD ALLENSWORTH
Administrative Law Judge

INDEX TO EXHIBITS
Docket No.: F-2025-3056996
Hearing Date: January 6, 2026

EXHIBITS INDEX

NUMBER		MARKED	IN EVIDENCE
COLUMBIA GAS OF PENNSYLVANIA:			
1	(Account statement history)	11	16
2	(List of Complainant's Payment Arrangements)	11	16
3	(List of Informal and Formal Complainants)	11	16
4	(BCS 3954823 Payment Arrangement decision)	11	16
5	(BCS 4082944 Decision)	11	16

COLUMBIA GAS

CUSTOMER: JOSEPH D. MASON

CASE #: F-2025-3056996

Service to Date	# of Days	Meter Read	Read Type	Consumptn (therms)	DDD	Bill Amount	Account Balance Through Bill	Payments	Date	Balance
09/22/23	30	2302	A	50	7	\$ 102.02	\$ 6,110.28	\$ 288.08	10/16/23	\$ 5,822.20
10/23/23	31	2362	A	62	188	\$ 116.00	\$ 5,936.20	\$ -		\$ 5,936.20
11/21/23	29	2420	A	60	427	\$ 106.84	\$ 6,045.04	\$ -		\$ 6,045.04
12/26/23	35	2532	A	115	869	\$ 190.41	\$ 6,235.45	\$ -		\$ 6,235.45
01/25/24	30	2645	A	117	872	\$ 189.16	\$ 6,424.61	\$ -		\$ 6,424.61
02/23/24	29	2745	A	115	770	\$ 192.73	\$ 6,617.36	\$ -		\$ 6,617.36
03/25/24	31	2864	A	112	607	\$ 187.58	\$ 6,804.94	\$ -		\$ 6,804.94
04/24/24	30	2944	A	83	376	\$ 136.12	\$ 6,941.06	\$ -		\$ 6,941.06
05/23/24	29	3008	A	66	125	\$ 111.16	\$ 7,052.22	\$ 136.12	06/03/24	\$ 6,916.10
06/24/24	32	3071	A	65	3	\$ 109.73	\$ 7,025.83	\$ 136.00	07/01/24	\$ 6,889.83
07/24/24	30	3128	A	59	0	\$ 119.12	\$ 7,008.95	\$ 245.00	08/22/24	\$ 6,763.95
08/22/24	29	3181	A	55	1	\$ 99.54	\$ 6,863.49	\$ -		\$ 6,863.49
09/23/24	32	3233	A	54	7	\$ 115.36	\$ 6,978.85	\$ -		\$ 6,978.85
10/22/24	29	3281	A	49	168	\$ 91.13	\$ 7,069.98	\$ -		\$ 7,069.98
11/20/24	29	3332	A	53	338	\$ 96.91	\$ 7,166.89	\$ -		\$ 7,166.89
12/23/24	33	3435	A	103	925	\$ 177.18	\$ 7,344.07	\$ -		\$ 7,344.07
01/24/25	32	3555	A	124	1157	\$ 222.82	\$ 7,566.89	\$ -		\$ 7,566.89
02/24/25	31	3673	A	122	1073	\$ 226.54	\$ 7,793.43	\$ -		\$ 7,793.43
03/25/25	29	3760	A	91	590	\$ 180.14	\$ 7,973.57	\$ -		\$ 7,973.57
04/24/25	30	3788	A	29	360	\$ 89.03	\$ 8,042.60	\$ -		\$ 8,042.60
05/23/25	29	3822	A	35	68	\$ 80.26	\$ 8,122.86	\$ -		\$ 8,122.86
06/24/25	32	3856	A	35	65	\$ 80.26	\$ 8,203.12	\$ -		\$ 8,203.12
07/24/25	30	3891	A	36	0	\$ 134.84	\$ 8,337.96	\$ -		\$ 8,337.96
08/22/25	29	3926	A	36	0	\$ 86.32	\$ 8,424.28	\$ -		\$ 8,424.28
09/23/25	32	3966	A	41	6	\$ 95.91	\$ 8,520.19	\$ -		\$ 8,520.19
10/22/25	29	3998	A	33	129	\$ 76.65	\$ 8,596.84	\$ -		\$ 8,596.84
11/20/25	29	4077	A	81	501	\$ 157.79	\$ 8,754.63	\$ -		\$ 8,754.63

CG-Ex'n1 (updated)

Code Types:

A-Actual

W-Initial (Actual)

Joseph Mason v. Columbia Gas of Pennsylvania, Inc.
Case No. F-2025-3056996

Summary of Payment Arrangements

Date Entered	Type	Balance	Up-Front Payment	Starting Date	Budget Amount	Plus Amount
01/16/24	Case# 3954823	\$6235.45	\$0.00	02/19/24	\$128.00	\$104.00
03/13/23	Company	\$7013.67	\$305.00	04/19/23	\$138.00	\$160.00
11/01/21	Company	\$6464.63	\$227.00	12/16/21	\$119.00	\$104.00
06/25/21	Company	\$6488.61	\$0.00	08/17/21	\$117.00	\$109.00
04/15/21	Company	\$6602.83	\$240.00	05/18/21	\$129.00	\$107.00
08/10/20	Company	\$5696.91	\$265.00	09/16/20	\$122.00	\$151.00

C.G. Exh. 2

Joseph Mason

Case Number: F-2025-3056996

Cases Filed with Pennsylvania Public Utility Commission

	Date Filed	Case Number	Closing Date	Closing Decision
1	08/22/25	F-2025-3056996		
2	08/05/25	4082944	08/08/25	Dismissed. Not eligible for a new PUC payment plan due to prior PUC Arrangement in BCS # 3954823.
3	09/27/24	F-2024-3051414	01/23/25	Closed – Customer did not want to pursue. Certificate of Satisfaction
4	08/09/24	4009281	08/09/24	Dismissed. Not eligible for a new PUC payment plan. \$136.12 was the post-complaint arrears
5	04/11/24	3975375	07/18/24	Dismissed - No proof of CII and 1405 (D)
6	11/13/23	3954823	01/16/24	Valid CII - PUC PAR - budget + \$104.00
7	06/08/23	3916104	06/09/23	Cure Close - Company granted extension based on a Promise to Pay. Paid \$396.00 PAR arrears 06/15/23.
8	09/07/22	3862803	10/25/22	Dismissed. Company had no record of agreement to accept partial payment on plan arrears to avoid termination.
9	07/08/22	3849385	08/12/22	Dismissed - 1405 (D)
10	11/07/19	3747580	11/25/19	Dismissed - Income provided did not support claim of decrease in income to support a new PUC PAR. Company has no record of agreeing to a new payment plan.
11	09/13/19	3733873	10/30/19	Dismissed - CII invalid & 1405 (D)
12	04/09/19	3689278	04/12/19	Over income for CAP. PUC PAR - budget plus \$703
13	04/05/18	3598336	04/09/18	Dismissed - 1405 (C) - CAP arrears \$1515.10
14	05/17/17	3527187	06/08/17	Dismissed - 1405 (C) - CAP arrears \$1665.10
15	04/10/17	3512330	04/11/17	Dismissed - 1405 (C)
16	02/07/17	3501596	02/08/17	Dismissed - 1405 (C)
17	08/10/16	3466729	09/01/16	Dismissed - 1405 (C)
18	11/02/15	3398285	03/07/15	Dismissed - 1405 (C) CAP arrears \$1293.10
19	06/10/15	3354352	10/09/15	Dismissed - 1405 (C) CAP arrears \$1108.10
20	06/11/14	3250334	01/30/15	Dismissed - Cust agreed that he fell behind and 2 payments were returned. Will call PUC back if receives new shut-off notice
21	10/10/13	3159464	12/10/13	Dismissed - Consumption in line. Bills in dispute totaled \$60.11.
22	08/13/13	3135387	08/29/13	Dismissed - 1405 (C)
23	06/22/12	2985647	06/25/12	Dismissed - 1405 (C)
24	11/16/11	2912626	12/13/11	Case Closed with no decision. Received \$189.00 LIHEAP
25	06/10/10	2695981	06/15/10	Dismissed - 1405 (D) - No good payment on the account. Only 2 payments made, and both were returned for NSF
26	04/14/10	2666783	04/15/10	Dismissed - 1405 (D)
27	08/12/09	2577683	09/04/09	Decision issued - PUC PAR - budget plus \$15

C.G.Exh. 3

Joseph Mason
Case Number: F-2025-3056996

BCS Payment Arrangement Decision – Case Number 3954823

Complaint Id: 30897 Account Number: 3020100000 Case No.: 3954823 Customer: JOSEPH MASON Status: CLO					
Violation:	Chapter:	Decision Issue:	Section Rule:	Total Balance:	
NO		OralWritten: W		6235.45	
Date Closed By BCS:	Date Closed By CTS:	Balance Date:	Service Continue Date:	Head Date:	Bill Date:
2024-01-16	2024-01-16	2023-11-14		2024-01-16	
Service Restored Pay:	Service Continue Amount:	Reconnect Amount:	Pay Amount:	Terms	
0.00	575.92	0.00	0.00	FEBRUARY 2024	
Budget Amount:			Monthly Payment:		
Special:	Regular:	Arrear Payment Plus:	Final:	Current:	End:
232.00	128.00	104.00	0.00	0.00	0.00
Investigator		Number of Times			
First Name:	Last Name:	PUC Fax:	Send:	Faxed:	
SARA	SNOW		1	0	
Resolution:					
DECISION ISSUED - CII VALID. INCOME DECREASED FROM 3209.27 TO 1475.54, -54.02%. LEVEL 1, BUDGET 128.00 + 104.00 = 232.00 BEGINNING FEB 2024 DUE DATE. WAIVE LP CS .					
Letter Description:			Par Description:		

C.G. Exn. 4

Joseph Mason
Case Number: F-2025-3056996

BCS Decision – Case Number 4082944

Complaint Id: 32308 Account Number: ~~405283500100~~ Case No.: 4082944 Customer: JOSEPH MASON Status: CLO

Violation:	Chapter:	Decision Issue:	Section Rule:	Total Balance:
NO		OralWritten: W		8337.96

Date Closed By BCS:	Date Closed By CTS:	Balance Date:	Service Continue Date:	Head Date:	Bill Date:
2025-08-08	2025-08-11	2025-08-08		2025-08-08	

Service Restored Pay:	Service Continue Amount:	Reconnect Amount:	Pay Amount:	Terms:
0.00	3947.88	0.00	0.00	

Budget Amount:		Monthly Payment:			
Special:	Regular:	Arrear Payment Plus:	Final:	Current:	End:
0.00	0.00	0.00	0.00	0.00	0.00

Investigator		Number of Times		
First Name:	Last Name:	PUC Fax:	Send:	Faxed:
GALE	KENDALL		1	0

Resolution:

DECISION ISSUED: CASE DISMISSED.

DISMISSED: THE PUC CANNOT HELP WITH PAYMENT TERMS AT THIS TIME BECAUSE THE CUSTOMER HAS A PUC PAYMENT ARRANGEMENT IN BCS #395 4823 (DECISION ISSUED - CII VALID. INCOME DECREASED FROM \$3,209.27 TO \$1,475.54, - 54.02%, 60 MONTHS, BUDGET \$128.00 + \$104.00 = \$232.00 BEGINNING FEBRUARY 2024 DUE DATE, ON A TOTAL BALANCE OF \$6,235.45, AT THAT TIME) THAT HAS NOT BEEN SATISFIED. COMPANY RECORDS DO NOT REFLECT A COMPANY

Letter Description:	Par Description:

C.G. Exh. 5