
PA Public Utility |
Commission, | Docket Nos.:
v. | R-2025-3057983
Pennsylvania American | R-2025-3058051
Water Company - Water |
And |
PA Public Utility |
Commission, |
v. |
Pennsylvania American |
Water Company - Wastewater |
In-Person Public Input |
Hearing

Pages 712 - 864

Dunn Community Center
Upper Level
4565 Prestwick Drive
Reading, PA

INDEX TO EXHIBITS

Docket Nos. R-2025-3057983, R-2025-3058051

Hearing Date: January 20, 2026

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
Piho Exhibit 1	769	771
Jack Piho's Testimony		
Jackson Exhibit 1	786	795

Price Increase Printout

Jackson Exhibit 2	788	796
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Price Increase Notification

Jackson Exhibit 3	789	796
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Sewer Bill

Jackson Exhibit 4	789	796
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Sewer Bill

Arty Exhibit 1	825	832
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Data

Sauer Exhibit 1	835	839
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Fact Sheet

Phi 0 1

Date: January 8, 2026

Reference: **Public Input Hearing**
Pennsylvania Public Utility Commission

vs

Pennsylvania-American Water Company

Tuesday, January 20, 2026 (Berks County)

Dunn Community Center – Upper Level
4565 Prestwick Dr.

Reading, PA 19606

Hearing #1 will begin at 1 p.m.

Hearing #2 will begin at 6 p.m.

My name is
John (Jack) Pihon
114 Valley Dr
Birdsboro, PA 19508

I live in Exeter Township and we are serviced by Pennsylvania-American Water Company for wastewater only. We are on a well and pay for water usage based on meter reading on water that is pumped from our well.

I also serve on the Exeter Township Board of supervisors and spoke 2 years ago before this board about the rate increases impacting myself and our residents. Exeter Township is home to over 25,000 residents, and approximately 17.1% of Township residents are at least 65 years of age or older. Many elderly residents survive on fixed incomes, and, especially given recent rampant inflation across all sectors of the economy, the rate increase imposed by PAWC will only serve to further strain the limited resources of Township residents.

With respect to residential water, my understanding based on PAWC's proposal information from their web site is the general increase for a residential water bill for a typical customer across PAWC's customer base is as follows:

- The average residential water customer (using 3,263 gallons/month) (3,201 Gallons in 2024 rate increase) would see a monthly increase of \$13.72, from \$81.55 to \$95.27.
- The average residential wastewater sanitary sewer customer (based on winter average usage of 3,164 gallons/month) would see a monthly increase of \$10.00, from \$109.50 to \$119.50.
- The average residential wastewater combined sewer customer (based on winter average usage of 3,164 gallons/month) would see a monthly increase of \$20.54, from \$103.62 to \$124.16.

But when you dig deeper only part of this proposed rate increase request is going to Exeter Residents. PAWC web site does not list any improvements to Exeter's Water System. PAWC will be spending part of the rate increase in Exeter installing equalization tanks and new pump stations to manage stormwater and prevent

10109

overflows. How much of this proposed increase will Exeter residents be actually help pay for our improvements or is it being spread across the commonwealth?

I and another supervisor did attend an open house at Exeter Sewer Plant on Saturday, October 11, 2025, and at that time we learned about the need for improvements to manage stormwater infiltration and additional equalization tanks.

Our personal wastewater sewer charges for 2 people in our household breaks down as follows:

YEAR	Avg Cost per month Wastewater service	Gallons used avg per month	Avg Cost per 100 gallon/month	Wastewater Service Charge	Distribution System Improvement Charge (DSIC)	Notes
2022	\$69.63	2,933.33	\$2.3738	\$11.00		Service Charge same entire year
2023	\$108.14	3,472.73	\$3.1140 31.2% increase from 2022	\$11.00 to \$14.30		Service charge increased in March to \$14.30 per month
2024	\$119.62	3,638.46	\$3.2887 5.6% increase from 2023	\$14.30 to \$15.00		Service charge increased in October to \$15.00 per month
2025	\$131.04	3,925.00	\$3.3386 1.5% Increase from 2024	\$15.00	0.16% of monthly bill starting April 2025 \$.21 per month	Service Charge same for 2025. DSIC Started April 2025
Future	\$142.00	3,900.00	\$3.6435 based on the average 9.2% increase			PAWC avg from \$109.50 to \$119.50. or 9.2% for just sewer

Summary of our future wastewater costs will be approximately \$142.00 per month plus estimated wastewater service charge of \$15.00 plus DSIC of \$.21 will result us in paying approximately **\$157.21 per month in the future**. For us this is just wastewater

charges. What about the homeowner paying for water service also. Their rate will go up approximately 17% per month based on average PAWC numbers for water usage..

Back in 2024 when I came before this hearing board I estimated that our sewer charges would push our monthly usage charge to a total of \$129.27 plus the service charge of \$14.30 (assuming it remains the same) for a total average monthly bill of \$143.57. If my math is accurate it looks like that is where we are headed with this proposed increase.

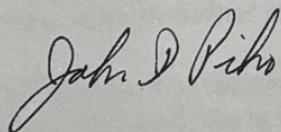
What about families? Their usage is much greater per month than the 2 of us. Also, what about residents on fixed incomes? This is a huge burden on a already strained income with increases in food, utilities, health care, gas, and other necessities over the last couple years.

I hear constantly families talking about their water bills in ranges of \$500 or more. This is not sustainable and has caused families to make hard choices on essentials for their families.

One last note for families of Exeter. Check your meter for actual flow of water by measuring throughput. We went through several meters before one was accurate that matched our bucket test and our independent flow meter verifying PAWC readings each month.

I urge the PUC to not grant this increase.

Thankyou



Pennsylvania American Water is increasing wastewater rates for York City customers, effective May 27, 2025. The average monthly residential bill will increase by about \$36. This increase is due to the expiration of a three-year rate freeze that was part of Pennsylvania American Water's acquisition of the York wastewater system in 2022. 

Here's a more detailed

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EXHIBIT # 2

3,14



PENNSYLVANIA
AMERICAN WATER

NOTICE OF PROPOSED WASTEWATER RATE CHANGES

Dear Customer:

On November 14, 2025, Pennsylvania American Water filed a request with the Pennsylvania Public Utility Commission (PUC) to increase your wastewater rates as of January 13, 2026. A full investigation of this request could delay the change until August 2026. This notice describes our request, the PUC's role and what actions you can take.

RATE REQUEST

Pennsylvania American Water is requesting an overall increase of approximately \$168.7 million for all of its water and wastewater operations. Over the 24 months beginning July 2025, Pennsylvania American Water plans to invest approximately \$1.2 billion to improve service reliability, water quality and fire protection for your community and more than 420 others across the Commonwealth.

These investments include necessary upgrades to treatment facilities, storage tanks, wells and pumping stations to help ensure that systems meet regulatory standards. Pennsylvania American Water plans to replace over 100 miles of aging pipeline, as well as valves, service lines and other parts of its 12,080-mile network of water and sewer lines. By making prudent, ongoing investments to maintain and upgrade water and wastewater systems, Pennsylvania American Water is committed to protecting communities from public health concerns and quality of life issues associated with failing infrastructure.

If the entire rate request is approved as filed, the typical wastewater bill for:

- Residential customers using 3,164 gallons a month would increase from \$65.00 to \$91.29 per month.
- Commercial customers using 20,802 gallons a month would increase from \$462.48 to \$532.62 per month.
- Industrial customers using 647,754 gallons a month would increase from \$14,378.24 to \$15,213.96 per month.

Pennsylvania American Water's filing requests a change to base residential wastewater bills from April-December on an average of usage during the prior January-March to better reflect seasonal outdoor usage. The filing requests approval of a combined revenue requirement for the company's water and wastewater operations as authorized by legislation enacted in 2012. The filing requests approval of a Customer Assistance Program rider in accordance with 66 Pa. C.S. § 1330. If approved as filed, the immediate impact on your rates from this alternative rate mechanism would be \$0.

To find out more about how the request might affect your wastewater bill, please contact Pennsylvania American Water's Customer Service Organization at 1-800-565-7292. You can also find the rates requested by Pennsylvania American Water in Supplement No. 58 to Tariff Water PA PUC No. 5, and Supplement No. 61 to Tariff Wastewater PA PUC No. 16 on our website at pennsylvaniaamwater.com/rates. You can also review the material filed with the PUC at our office at 852 Wesley Drive, Mechanicsburg, PA 17055. In addition, you can request that we mail you a copy of Pennsylvania American Water's Statement of Reasons, which is a plain language summary of why we are requesting the rate change. A visual summary of the rate making process is available on pennsylvaniaamwater.com/rates.



Scan to learn more about the rate making process.

PUC ROLE

The state agency that approves rates for regulated public utilities is the PUC. The PUC will review and investigate the requested rate increase. Pennsylvania American Water must prove that the requested rates are reasonable. After examining the evidence, the PUC might grant all, some or none of the request, or it might reduce existing rates.

As a result, the final effect on your bill might be different than the company's request.

ACTIONS YOU CAN TAKE

There are three ways you can challenge Pennsylvania American Water's request:

- 1. Send a letter to the PUC.** You can tell the PUC why you object to the requested rate increase in your letter. You can also tell the PUC about any other concerns you have about the company. This information can be helpful when the PUC investigates the rate request. Send your letter to the Secretary's Bureau, Pennsylvania Public Utility Commission, 400 North Street, Harrisburg, PA 17120.
- 2. Attend or present testimony at a PUC public input hearing.** You can attend or be a witness at a PUC public hearing. The PUC holds public input hearings if it opens an investigation of Pennsylvania American Water's rate request and if there is enough interest in the case. At these hearings, you can present your views to the PUC judge and to company representatives. Testimony under oath becomes part of the rate case record. The PUC holds these hearings in the service area of the company. For more information, call the PUC at 1-800-692-7380.
- 3. File a formal complaint.** If you want to be a party to the case, you must file a formal complaint. You then have an opportunity to take part in all the hearings about the rate increase request. You can receive copies of all materials distributed by the other parties. Formal complaints should be filed with the PUC before January 13, 2026. If no one files a formal complaint, the Commission may grant all, some or none of the request without holding a hearing before a PUC judge. You can request a formal complaint form by writing to the Secretary's Bureau, Pennsylvania Public Utility Commission, 400 North Street, Harrisburg, PA 17120, or by going to its website at www.puc.pa.gov.

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EXHIBIT #3



WE KEEP LIFE FLOWING™

Service Address:
SKYVIEW PROPERTY LLC
204 S ALBEMARLE ST
YORK, PA 17403-1831

Statement

Account No. ~~XXXXXXXXXXXX~~

Total Amount Due:	\$135.35
Payment Due By:	July 10, 2025

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Billing Date: June 18, 2025
Service Period: Apr 18 to May 19 (32 Days)
Total Gallons: 14,500

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.pennsylvaniaamwater.com to learn more about the services we provide.
- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.

Account Summary – See page 3 for Account Detail

Prior Billing:		\$118.45
Payments - Thank You!	-	\$118.45
Balance Forward:	=	\$0.00
Service Related Charges:	+	\$135.35
Total Amount Due:	=	\$135.35

For more information, visit www.pennsylvaniaamwater.com

View your account information or pay your bill anytime at: www.amwater.com/MyAccount

Pay by Phone*: Pay anytime at 1-855-748-6066

Customer Service: 1-800-565-7292
M-F 7:00am to 7:00pm – Emergencies 24/7

PENNSYLVANIA AMERICAN WATER
PO BOX 371412
PITTSBURGH, PA. 15250-7412

Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. 019514/078204 VE4XVS ETM1C00010 (VE4XVS00101952001040)



P.O. BOX 91623
RANTOUL, IL 61866-8623

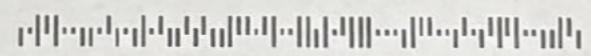
Service to: 204 S ALBEMARLE ST
YORK, PA 17403-1831

Account No. ~~XXXXXXXXXXXX~~

Total Amount Due:	\$135.35
Payment Due By:	July 10, 2025

If paying after 7/10/25, pay this amount: \$137.38

Amount Enclosed \$ Paid Electronically on Due Date



PENNSYLVANIA AMERICAN WATER
PO BOX 371412
PITTSBURGH, PA. 15250-7412

019514 1 AV 0.540 019520/078204 91 04 VE4XVS 012
SKYVIEW PROPERTY LLC
1200 TAXVILLE RD
YORK PA 17408-4726

000 _____

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
N682026200	100 gal	"	04/18/2025	05/19/2025	10,058 (A)	10,203 (A)	145	145.00	14,500

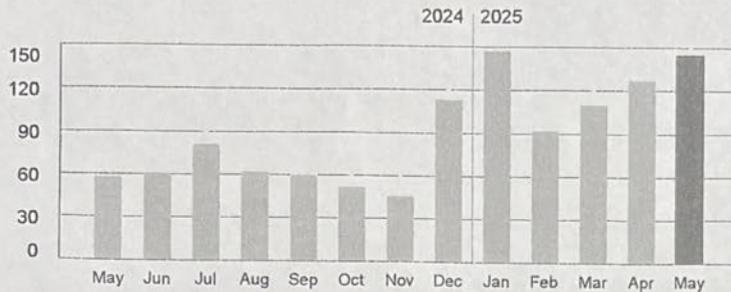
A = Actual E = Estimate

1 Billing Unit = 100 gallons

Total Gallons: 14,500

Billed Usage History (graph shown in 100 gallons)

- 14,500 gallons = usage for this period
- 5,800 gallons = usage for same period last year



Next Scheduled Read Date: on or about June 12, 2025
Account Type: Residential

Average daily use for this period is: (32 days)

453 gallons

Year to Date Billed Usage: 62,100 gallons

Account Detail

Account No. [REDACTED]
Service To: 204 S ALBEMARLE ST YORK, PA 17403-1831

Prior Billing		118.45
Payments		-118.45
Total payments as of Jun 11. Thank you!		-118.45
Balance Forward		0.00
Service Related Charges - 04/18/25 to 05/19/25		
Wastewater Service		135.13
Wastewater Service Charge	(1 x \$18.00)	18.00
Wastewater Use Charge	(20 x \$0.00)	0.00
	(125 x \$0.937)	117.13
Other Charges		0.22
Wastewater DSIC	(\$135.13 x 0.16%)	0.22
Total Service Related Charges		135.35
Total Current Period Charges		135.35

Total Amount Due



\$135.35

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for corrections to previously billed charges are itemized in this section.
- Bill Period:** This section shows the time period for which the bill is based. Billing periods may range from 26-35 days in accordance with PUC regulations.
- Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- Protection programs for water, sewer and in-home plumbing** are offered by American Water Resources but are not required. Learn more in the Explanation of Fees and Other Terms section on page 2 of your bill.
- Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia de traducción en la lectura de su factura, comuníquese con nuestro Centro de Atención al Cliente al 1-800-565-7292 de lunes a viernes de 7 a. m. a 7 p. m.

For more information about your charges and rates, please visit: <https://amwater.com/paaw/rates>

Jackson 4

EXHIBIT #4



PENNSYLVANIA
AMERICAN WATER

WE KEEP LIFE FLOWING™

Service Address:

SKYVIEW PROPERTY LLC
204 S ALBEMARLE ST
YORK, PA 17403-1831

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.pennsylvaniaamwater.com to learn more about the services we provide.
- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.

For more information, visit www.pennsylvaniaamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066



Customer Service: 1-800-565-7292
M-F 7:00am to 7:00pm – Emergencies 24/7



In Person: We have agreements with several authorized payment locations in our service areas. See the reverse side for more information.



PENNSYLVANIA AMERICAN WATER
PO BOX 371412
PITTSBURGH, PA. 15250-7412

Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. 013715/041144 VE54VC ETM1C00008 (VE54VC0010137150103)



PENNSYLVANIA
AMERICAN WATER
WE KEEP LIFE FLOWING™



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 204 S ALBEMARLE ST
YORK, PA 17403-1831



013715 1 AV 0.588 013715/041144 55 03 VE54VC 006
SKYVIEW PROPERTY LLC
1200 TAXVILLE RD
YORK PA 17408-4726

Statement

Account No. [REDACTED]

Total Amount Due: **\$304.71**
Payment Due By: **October 14, 2025**

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Billing Date: **September 19, 2025**
Service Period: **Jul 19 to Aug 18 (31 Days)**
Total Gallons: **11,300**

Account Summary – See page 3 for Account Detail

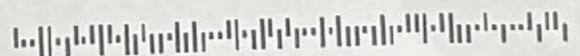
Prior Billing:	\$298.80
Payments - Thank You!	\$298.80
Balance Forward:	\$0.00
Service Related Charges:	\$304.71
Total Amount Due:	\$304.71

Account No. [REDACTED]

Total Amount Due: **\$304.71**
Payment Due By: **October 14, 2025**

If paying after 10/14/25, pay this amount: **\$309.28**

Amount Enclosed \$ **Paid Electronically on Due Date**



PENNSYLVANIA AMERICAN WATER
PO BOX 371412
PITTSBURGH, PA. 15250-7412

Meter Reading and Usage Summary

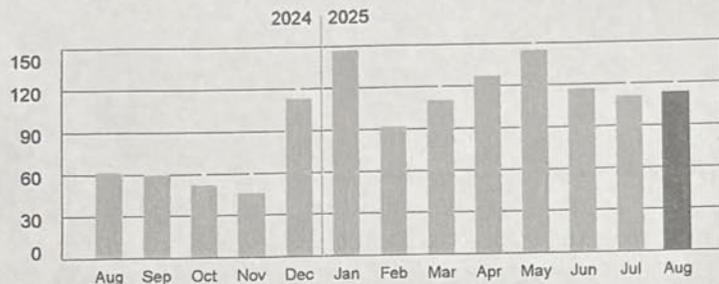
Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
N682026200	100 gal	"	07/19/2025	08/18/2025	10,431 (A)	10,544 (A)	113	113.00	11,300
								Total Gallons:	11,300

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Billed Usage History (graph shown in 100 gallons)

- 11,300 gallons = usage for this period
- 6,200 gallons = usage for same period last year



Next Scheduled Read Date: on or about September 12, 2025
Account Type: Residential

Average daily use for this period is: (31 days)

365 gallons

Year to Date Billed Usage: 96,200 gallons

Account Detail

Service To: 204 S ALBEMARLE ST YORK, PA 17403-1831

Account No. [REDACTED]

Prior Billing	298.80
Payments	-298.80
Total payments as of Sep 12. Thank you!	-298.80
Balance Forward	0.00
Service Related Charges - 07/19/25 to 08/18/25	
Wastewater Service	304.71
Wastewater Service Charge (1 x \$15.00)	15.00
Wastewater Use Charge (20 x \$0.75)	15.00
(93 x \$2.9539)	274.71
Total Service Related Charges	304.71
Total Current Period Charges	304.71

Total Amount Due



\$304.71

Understanding Your Bill

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- Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- Protection programs for water, sewer and in-home plumbing** are offered by American Water Resources but are not required. Learn more in the Explanation of Fees and Other Terms section on page 2 of your bill.
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For more information about your charges and rates, please visit: <https://amwater.com/paaw/rates>



Arty 1

WATER BILL DATA

Key: Residents Initials are
listed after the Numbers
WS = water softener in home

BERKS COUNTY RESIDENTS:

1. DR > Pa. American Water, Exeter Twp. > \$215 a month > Yes WS
2. BS > Pa. American Water, Exeter Twp. > \$210 a month > Yes WS
3. TB > Pa. American Water, Exeter Twp. > \$200 a month > No WS
4. JA > Pa. American Water, Exeter Twp. > \$200 a month > Yes WS
5. ME > Pa. American Water, Exeter Twp. > \$200 a month > Yes WS
6. TD > Pa. American Water, Exeter Twp. > \$180 a month > No WS
7. MB > Pa. American Water, Exeter Twp. > \$160 a month > No WS
8. JC > Pa. American Water, Spring Twp. > \$150 a month (**3 adults**) > Yes WS
9. TT > Oley Twp. Municipal Water, Oley > \$140 a month > Yes WS
***This resident owns a pool(20 X 40) and a pond (12 X 12 X 3)
10. BS > Pa. American Water, Spring Twp. > \$100 a month > No WS
11. TR > Mt. Penn Borough Water, Pennside > \$75 a month > No WS
12. PJ > Western Berks Water, Shillington > \$70 a month > No WS
13. EF > Mt. Penn Water, St. Lawrence > \$65 a month > No WS
14. GG > Mt. Penn Borough Water, Pennside > \$60 a month > No WS

PA. RESIDENTS OUTSIDE OF BERKS COUNTY:

1. TL > Falls Twp Water, Falls Twp > \$100 a month > No WS
2. PH > Aqua Water, Uwchlan > \$100 a month > Yes WS
3. TC > Aqua Water, Springfield (Delco) > \$95 a month > No WS
4. DL > Aqua Water, Chester Springs > \$90 a month > No WS
5. MR > Indiana Water Co., Sarver > \$80 a month > No WS
6. MD > Phila. Water & Sewer, South Phila, > \$75 a month > No WS
7. MD > Plum Borough Water, Plum > \$75 a month > No WS
8. JH > Elverson Water, Elverson > \$75 a month > No WS
9. SK > Lehigh County Water, Salisbury > \$70 a month > No WS
10. KG > Warwick Twp. Water, Lititz > \$40 a month > Yes WS
11. JK > Chester Water Authority, Glen Mills > \$110 a month > No WS
12. KW > Pa. American Water, Limerick Twp. > \$150 a month > No WS
13. BM > Bucks County Water Authority, Newtown > \$90 a month > No WS

RESIDENTS OUTSIDE OF PA.

1. JS > City of Palm Bay, Fla. > \$150 a month > No WS (**5 adults live in this home**)
2. EA > LADWP, LA, Calif. > \$100 a month (bill includes power) > No WS
3. MD > Artesian Water, Hockessin, Del. > \$70 a month > No WS
4. JA > Artesian Water, Pelican Point, Del. > \$60 a month > No WS
5. MM > Indian River Water, Fla. > \$95 a month > No WS

CONCLUSION:

I realize the data collected is not a big sample size, but I didn't have the resources or the time to collect information from thousands of residents. All responses are from residents who live in a house with two adults, with the exception of one in Berks County, and one out of state.

Based on the data collected, one can clearly see the residents in Exeter pay a significantly higher water/sewer bill compared to residents in other municipalities across the state of Pennsylvania. The average monthly bill in Exeter ranges from \$160 to \$215, which is nearly double the rates of areas outside of Exeter Township. Residents in Berks County, outside of Exeter pay lower rates ranging from \$60 to \$150 per month. There does not appear to be a strong correlation between the presence of a water softener and the cost of water/sewer bills.

SUMMARY:

I realize the cost of utilities require an increase over time, but asking for a 15% increase in one year is out of line. According to the Pa. American Water website (<https://ir.amwater.com>), the annual revenue for 2023 was 4.2 billion, which resulted in a 11.6% increase. The annual revenue for 2024 was 4.6 billion, which was a 10.6% increase, and Pa. American Water is requesting a 15% increase in one year. This is one of the many reasons why I felt compelled to file a formal complaint with the PUC.

Respectfully Submitted

John Arty
265 Constitution Ave.
Exeter, Pa. 19606
Jtarty502@gmail.com
484-269-4195

Sauer 1

FACT SHEET: The Impact of PA American Water Rate Hikes

Presented by: Keith Sauer/Exeter Township Resident

Date: January 20, 2026

I. THE EXPLOSION OF RESIDENTIAL COSTS

The "affordability" gap is widening at an unsustainable rate. In just five years, the combined water and wastewater burden has shifted from a manageable utility to a primary household expense.

Year	Average Monthly Bill	Average Usage	% Change from 2020
2020	\$143.79	5682 gallons	—
2025	\$308.50	5500 gallons	+115%

- **Context:** Ratepayers are now paying more for water/sewer than for Electric (FirstEnergy) and Gas (UGI) combined.
- **The "Credit" Disparity:** A recent one-time \$26 credit for chemical contamination is insufficient compared to a \$2,400+ annual increase since 2020.

II. ECONOMIC CONSEQUENCES TO EXETER TOWNSHIP

These increases act as a "shadow tax" on the entire community:

- **Education:** The School District faces an estimated \$60,000/year increase, which must be recovered through property taxes.
- **Township Services:** Paving/Plowing, equipment maintenance, Fire and Police services will experience higher costs that will result in higher taxes.
- **Business Stagnation:** Developers (Metropolitan Management Group) report that water rates are the #1 deterrent for new businesses at the former Promenade property.
- **Local Industry:** Restaurants and public facilities are seeing thousands of dollars in added monthly overhead, leading to higher consumer prices and reduced growth.

III. CORPORATE STRUCTURE & "ACT 12" CONCERNS

- **Top-Heavy Management:** Ratepayers are funding a publicly traded entity (AWK) with a CEO compensation package of \$4.8 million and redundant management layers across 13 states.
- **The Acquisition Cycle:** PA American continues to use Act 12 to acquire municipal systems at overinflated prices, subsequently filing for rate increases to cover the debt of these acquisitions rather than focusing on existing infrastructure.
- **Redundancy:** While the company claims these hikes are for "system improvements," the DSIC (Distribution System Improvement Charge) already exists for this purpose.

IV. FORMAL REQUEST TO THE PUC

1. **Deny the requested increase** in light of the 115%+ cumulative increase since 2020.
2. **Impose a moratorium** on rate hikes related to new system acquisitions until existing infrastructure costs are stabilized.
3. **Investigate the Proposed Merger** with Essential Utilities (Aqua) to prevent the formation of an unchallengeable monopoly.
4. **Enforce Executive Compensation Caps** to ensure ratepayer funds are used for "life-sustaining services," not shareholder dividends and executive bonuses.