

Request for Information

1.) Question #5 – your drivers. You need to provide a compliant **schedule** of reviewing drivers' history and background checks. Please reference requirements of Title 52 of the Pennsylvania Code § 29.504 and § 29.505, which may be accessed at www.pacode.com. All questions below must be answered in detail and compliant with Title 52.

a. Your hiring standard for drivers

All drivers must be at least 21 years of age, hold a valid Pennsylvania driver's license appropriate for the vehicle operated, and maintain a safe driving record. Applicants must successfully complete a criminal background check and driver history review prior to hire. Drivers must be physically capable of performing assigned duties, demonstrate knowledge of traffic laws and safe driving practices, and comply with all company safety policies, PUC regulations, and applicable provisions of Title 52 of the Pennsylvania Code. Drivers are subject to annual review to ensure continued eligibility and compliance.

b. Your system for conducting criminal background checks

Criminal background checks are conducted for all drivers prior to hire using state and national background screening services. Background checks include a Pennsylvania criminal history record and any additional checks required by applicable law. Results are reviewed to determine suitability for employment in accordance with company policy and PUC regulations. Background checks are updated periodically and whenever required by Title 52 of the Pennsylvania Code to ensure continued eligibility for service.

c. Your driver's training program

All drivers are required to complete initial training prior to providing service. Training includes review of company policies, PUC regulations, safe driving practices, customer service standards, vehicle operation, emergency procedures, and trip documentation requirements. Drivers receive ongoing training as needed and are required to comply with all applicable provisions of Title 52 of the Pennsylvania Code to maintain eligibility for service.

d. Your system for conducting drivers license checks

Driver license checks are conducted prior to hire to verify that each driver holds a valid Pennsylvania driver's license appropriate for the vehicle operated. Driving records are reviewed for violations and continued eligibility. License status is monitored periodically and rechecked as required by Title 52 of the Pennsylvania Code to ensure ongoing compliance and safe operation.

e. Your policies regarding drug and alcohol use by your drivers

The use of alcohol or illegal drugs by drivers is strictly prohibited while on duty or operating company vehicles. Drivers are required to report fit for duty at all times and comply with company substance-free workplace policies. Any violation of the alcohol and drug policy will result in immediate removal from service and appropriate disciplinary action in accordance with PUC regulations and Title 52 of the Pennsylvania Code.

2.) Question #6 - vehicle information

- a. The mileage of the vehicle (Nissan/ NV200) was not listed. What is the mileage of the Nissan?

The mileage of the Nissan NV200 is approximately 40,000 miles.

- b. Is the Nissan currently registered to Vital Healthcare LLC? If not, please explain when this vehicle will be purchased and list it's value.

The Nissan NV200 is not currently registered to Vital Healthcare LLC. The vehicle is presently leased and will be purchased upon approval of the application. The estimated value of the vehicle is approximately \$20,000.

3.) Financial position (balance sheet).

A.) The business (VITAL HEALTHCARE LLC) must be funded before approval can be granted. The information provided is also to be strictly limited to assets and debts held by the applicant (VITAL HEALTHCARE LLC), and not the individual member(s). Any property listed must be registered or titled to the corporation – personal property should not be included. Only list the vehicle if it is currently registered under the LLC. If the applicant was previously unfunded, then now is the time for the applicant's accounts to be filled under the name of Vital Healthcare LLC. Any assets which may need transferred to the applicant should happen prior to adding them to the balance sheet. Please resubmit a corrected and dated at the top of the page balance sheet.

B.) Please submit a current bank statement for Vital Healthcare LLC.

Failure to provide answers to all of the questions is sufficient grounds for the denial of your application so please get assistance or you may hire an attorney to aid you in the application process.

Your answers should be verified per 52 Pa Code § 1.36. Accordingly, you must provide the following statement with your responses:

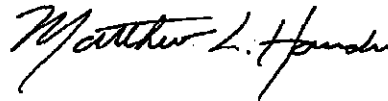
I, Amira Lucas, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to April Stover, Bureau of Technical Utility Services at 717-783-5945. Faxed or emailed filings are **not** accepted.

Sincerely,



Matthew L. Homsher
Secretary

Enclosure



JPMorgan Chase Bank, N.A.
P O Box 182051
Columbus, OH 43218 - 2051

November 01, 2025 through November 28, 2025

Account Number: [REDACTED]

CUSTOMER SERVICE INFORMATION

Web site: Chase.com
Service Center: 1-800-242-7338
Para Espanol: 1-888-622-4273
International Calls: 1-713-262-1679
We accept operator relay calls

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VITAL HEALTHCARE LLC
700 RIVER AVE STE 412
PITTSBURGH PA 15212-5907



IMPORTANT UPDATE: Some fees are changing on business account(s) effective January 1, 2026

Beginning January 1, applicable fees will change on your account, and will be reflected on your statement for January.

- **Chase Performance Business Checking[®] and Chase Performance Business Checking[®] with Interest:**
 - **Monthly Service Fee** will increase from \$30 to \$40. To learn more about ways to waive this fee please review the Additional Banking Services and Fees for Business Accounts Deposit Account Agreement at chase.com/Business/Disclosures.
 - **Transaction Fees per month** will increase from \$0.40/each to \$0.50/each for transactions in excess of the number listed for the applicable account type.
 - **Cash Deposited Per Month Fee** will increase from \$2.50 to \$3.00 per \$1,000 for all cash deposits in excess of the amount listed for the applicable account type.
- **Business Complete Checking[®], Platinum CheckingSM, Business Total SavingsSM and Premier SavingsSM:**
 - **Transaction Fees per month** will increase from \$0.40/each to \$0.50/each for transactions in excess of the number listed for the applicable account type.
 - **Cash Deposited Per Month Fee** will increase from \$2.50 to \$3.00 per \$1,000 for all cash deposits in excess of the amount listed for the applicable account type.
- **Chase Analysis Business Checking[®] and Chase Analysis Business Checking with Interest[®]:**
 - **Cash Deposited Per Month Fee** will increase from \$2.50 to \$3.00 per \$1,000 for all cash deposits in excess of the amount listed for the applicable account type.

For more information about fees related to your Chase business account, please review the Additional Banking Services and Fees for Business Accounts Deposit Account Agreement at chase.com/Business/Disclosures.

We're here to help. If you have any questions, please call the number on this statement.

CHECKING SUMMARY		Chase Business Complete Checking	
	INSTANCES	AMOUNT	
Beginning Balance		\$13.46	
Ending Balance	0	\$13.46	

The monthly service fee for this account was waived as an added feature of a linked Chase Private Client Checking account.

Thank you for your military service and commitment to our country. Your monthly service fee was waived as a benefit of Chase Military Banking.



November 01, 2025 through November 28, 2025

Account Number: [REDACTED]

How to Avoid the Monthly Service Fee (MSF)

If you meet any of the following qualifying activities for this Chase Business Complete CheckingSM account in a statement period, we will waive the \$15 MSF.

Here's the business activity we used to determine if you qualified for the MSF waiver:

- \$2,000 Minimum Daily Ending Balance: Your lowest daily ending balance was \$13.46.
- \$2,000 Chase Payment SolutionsSM Activity: \$0.00 was deposited into this account.
- \$2,000 Chase Ink[®] Business Card Activity: \$0.00 was your total Ink activity.

You can also avoid the MSF if you:

- Maintain a linked Chase Private Client CheckingSM account OR
- Meet Chase Military Banking requirements

For complete details on all requirements to avoid the MSF, please review the Additional Banking Services and Fees for Business Accounts at chase.com/business/disclosures or visit a Chase branch.

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC FUNDS TRANSFERS:

Call us at 1-866-564-2262 or write us at the address on the front of this statement immediately if you think your statement or receipt is incorrect or if you need more information about a transfer listed on the statement or receipt.

For personal accounts only: We must hear from you no later than 60 days after we sent you the FIRST statement on which the problem or error appeared. Be prepared to give us the following information:

- Your name and account number;
- A description of the error or the transaction you are unsure about, and why you think it is an error or want more information; and
- The amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days (or 20 business days for new accounts) to do this, we will provide provisional credit to your account for the amount you think is in error so that you will have use of the money during the time it takes us to complete our investigation.

For business accounts, our practice is to follow the procedures described above as detailed in your Deposit Account Agreement or other applicable agreements, but we are not legally required to do so. For example, we require you to notify us no later than 30 days after we sent you the first statement on which the error appeared. We may require you to provide us with a written statement that the disputed transaction was unauthorized. We are also not required to give provisional credit.

IN CASE OF ERRORS OR QUESTIONS ABOUT NON-ELECTRONIC FUNDS TRANSFERS: Contact us immediately if your statement is incorrect or if you need more information about any non-electronic funds transfers on this statement. For more details, see your Deposit Account Agreement or other applicable agreements that govern your account.

JPMorgan Chase Bank, N.A. Member FDIC

Vital Healthcare LLC
700 River Avenue
Suite 412
Pittsburgh, PA 15212

PITTSBURGH PA 150

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Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

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