

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

El Encanto Bakery Inc.	:	
	:	
v.	:	C-2025-3058191
	:	
FirstEnergy Pennsylvania Electric Company	:	

ORDER
CANCELLING THE EVIDENTIARY HEARING AND CLOSING THE RECORD

On October 28, 2025, a Formal Complaint was filed by Diliania Herrera on behalf of El Encanto Bakery Inc. with the Pennsylvania Public Utility Commission (“Commission”) against FirstEnergy Pennsylvania Electric Company (“Respondent”), alleging that the Bakery experienced several electricity outages over the past 90 days and requesting an investigation into the outages and reimbursement for products spoiled by the outages. It was also requested that Respondent not terminate service to the Bakery pending resolution of the Complaint, and that the Bakery be provided with a payment arrangement. On page 10 of the Complaint form, titled “legal representation,” no attorney is listed as representing the Bakery in this matter. From reading the Complaint, Ms. Herrera is the owner of the Bakery.

On November 18, 2025, Respondent filed an Answer and New Matter to the Complaint, wherein Respondent admitted or denied the allegations of the Complaint. In its New Matter, Respondent alleged that the Commission does not have the authority to award monetary damages, and that the Bakery must be represented by an attorney in this matter.

No Reply was filed to Respondent’s New Matter.

On December 17, 2025, this matter was scheduled for an evidentiary hearing on February 10, 2026, and assigned to me as presiding officer. A Prehearing Order was also issued on this date.

On December 18, 2025, FE PA filed a Motion to Dismiss, seeking dismissal of the Complaint if the Bakery fails to have an attorney enter their appearance on its behalf.

Also on December 18, 2025, the Commission issued my Order, wherein I directed the Bakery to have an attorney enter his or her appearance on its behalf on or before January 27, 2026.

The Commission's regulations provide that persons in adversarial proceedings be represented in accordance with 52 Pa. Code § 1.22 (relating to appearance by attorneys and legal interns). *See* 52 Pa. Code § 1.21(b). The Bakery was informed of these representation requirements through the Hearing Notice and Prehearing Order, both served on December 17, 2025, and through my Order issued December 18, 2025. My Order warned that failure to comply with the Order would result in dismissal of the Complaint. No attorney entered their appearance on behalf of the Bakery on or before January 27, 2026. Therefore, in the Ordering paragraphs below, the evidentiary hearing scheduled in this matter will be cancelled, and the record will be closed for the purposes of preparing an Initial Decision.

THEREFORE,

IT IS ORDERED:

1. That the record in the matter of El Encanto Bakery Inc. v. FirstEnergy Pennsylvania Electric Company, Docket No. C-2025-3058191 is closed.

**C-2025-3058191 - EL ENCANTO BAKERY INC v. FIRSTENERGY PENNSYLVANIA
ELECTRIC COMPANY**

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Served via eService- January 28, 2026

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