



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120

IN REPLY PLEASE
REFER TO OUR FILE

January 13, 2026

Via First Class Mail

DONALD BAKER
ROBERTA BAKER
1301 MCNEILLY AVE
PITTSBURGH PA 15216

Dear Mr. & Mrs. Baker:

We are returning your Formal Complaint to you because there is additional information needed in order to process your complaint. Please fill in the information requested and return to the address listed at the top of this letter.

- **Page 2, Numbers 4, 5 and 6 must be filled out.**

Once we receive your completed formal complaint form with the information required we will be able to process your complaint. **Please return this letter with your complaint form no later than Wednesday, January 28, 2026 to the attention of Amanda Clouser.** Thank you for your cooperation in this matter.

Sincerely,

A handwritten signature in black ink that reads 'Matthew L. Homsher'.

Matthew L. Homsher
Secretary

MH:anc

Enclosure