

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Application of L&J Better Benefits LLC
for Paratransit Authority

Docket Nos.: A-6428463

A-2025-3058944

PETITION FOR RECONSIDERATION FROM STAFF ACTION

DATE OF DEPOSIT

JAN 14 2026

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

- 1. Petitioner received the Commission's denial letter dated January 7, 2026.**
- 2. The denial states that Petitioner failed to respond to a December 8, 2025, request for additional information. Petitioner respectfully states that neither the December 8, 2025 notice nor the January 7, 2026, denial letter appeared in Petitioner's inbox. Both emails were later discovered in the junk mail folder, while deleting unwanted emails.**
- 3. Petitioner discovered the January 7, 2026, email only while deleting unwanted emails, at which time Petitioner also searched for and located the December 8, 2025 notice in the same junk folder. Petitioner had no prior knowledge that these communications had been sent.**
- 4. Because both notices were filtered into junk mail, Petitioner was unaware that additional information was required and therefore could not respond within the stated timeframe.**
- 5. During the processing period, Petitioner proactively called the Commission to check on the status of the application and was not informed that additional information was outstanding at the time. Petitioners believed the application was still under normal review.**
- 6. Petitioner is prepared to submit all missing or corrected documents immediately upon reinstatement of the application.**
- 7. Petitioner respectfully requests that the Commission reopen the application and allow submission of the required materials so that the application may be processed on its merits.**
- 8. Granting reconsideration will serve the public interest by allowing a qualified transportation provider to move forward with regulatory approval.**
- 9. Copies of relevant documents, including the denial letter and all supplemental information, are attached to this Petition.**

WHEREFORE, Petitioner respectfully requests that the Pennsylvania Public Utility Commission:

- 1. Grant this Petition for Reconsideration**
- 2. Reinstatement the application at Docket No. A-2025-3058944**
- 3. Permit Petitioner to file the required supplemental information**

DATE OF DEPOSIT
JAN 14 2026
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Respectfully submitted,

Jestina Davies, Owner



L&J Better Benefits LLC

1436 Oakcrest Lane Coplay, PA 18037

DATE OF DEPOSIT

JAN 14 2026

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

Your answers should be verified per 52 Pa Code § 1.36. Accordingly, you must provide the following statement with your responses:

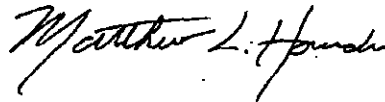
Jessica Davies, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to David Canzoneri, Bureau of Technical Utility Services at (717) 346-9738. Faxed or emailed filings are **not** accepted.

Sincerely,



Matthew L. Homsher
Secretary

Enclosure

DATE OF DEPOSIT

JAN 14 2026

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

VERIFICATION

I, Jestina Davies, hereby state that the facts set forth in the foregoing Petition for Reconsideration is true and correct to the best of my knowledge, information, and belief), and that I expect to be able to prove the same at a hearing held in this matter.

I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 relating to unsworn falsification to authorities.



Signature of Jestina Davies

Printed Name: Jestina Davies

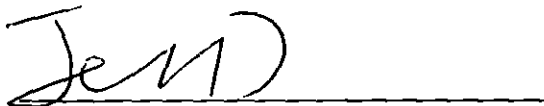
Date: 1/14/2026

DATE OF DEPOSIT
JAN 14 2026
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

VERIFICATION

I, Jestina Davies, hereby state that the facts set forth in the foregoing Petition for Reconsideration are true and correct (or are true and correct to the best of my knowledge, information, and belief), and that I expect to be able to prove the same at a hearing held in this matter.

I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 relating to unsworn falsification to authorities.



Signature of Jestina Davies

Printed Name: Jestina Davies

Date: 01/09/2026

DATE OF DEPOSIT

JAN 14 2026

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Response to Data Request Letter – L&J Better Benefits LLC

Docket/Application No: A-6428463 A-2025-3058944

Applicant: L&J Better Benefits LLC

Counties: Berks, Bucks, Lehigh, Monroe, Northampton, and Schuylkill

DATE OF DEPOSIT

JAN 14 2026

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

1. Clarification of intended service

a. Description of service

Yes, it would be correct to state that the service L&J Better Benefits LLC intends to provide is:

To transport the elderly and individuals with disabilities in non-emergency medical paratransit service from points in the Counties of Berks, Bucks, Lehigh, Monroe, Northampton, and Schuylkill to points throughout Pennsylvania, and return.

Definition of “elderly”: For purposes of our service, “elderly” will be defined as any person aged 65 years and older.

Our service is strictly **non-emergency**. We will not transport passengers who require emergency medical attention, lights/sirens, or ambulance-level care. Any passenger presenting with an emergency medical condition will be directed to dial 911 or help to call 911 or appropriate emergency services.

2. Driver regulations and compliance with Title 52 Pa. Code §29.501–509

We have reviewed Title 52 Pa. Code §§29.501–509 regarding Driver Regulations and will comply with all applicable requirements. Below is our system for criminal background checks and driver history checks.

2(a). System for conducting criminal background checks (Title 52 Pa. Code §29.505)

i. Frequency of criminal background checks

L&J Better Benefits LLC will conduct criminal background checks as follows:

- **Pre-employment:** A criminal background check will be completed and reviewed **before** any driver is permitted to transport passengers.
- **Ongoing checks:** Criminal background checks will be repeated **at least once every 12 months** for all active drivers.
- **Event-based:** Additional checks may be conducted if there is any incident, complaint, or concern suggesting possible criminal conduct as follows:

- **1. PA State Police Criminal Background Check**
- **2. FBI Fingerprint Check**
- **3. PA Child Abuse Clearance**
- **4. Motor Vehicle Report (MVR)**
- **MVR check: every year**
- **Criminal background check: every 2–3 years**
- **Drug test: annually or random**

ii. Disqualifying criminal history

A driver applicant or current driver will be disqualified or removed from driving duties if their criminal history includes, but is not limited to, the following types of offenses:

- **Violent offenses:** Any felony involving violence, assault, robbery, homicide, kidnapping, or similar crimes.
- **Sexual offenses:** Any felony or misdemeanor involving sexual assault, abuse, exploitation, or registration as a sex offender.
- **Crimes against vulnerable populations:** Any offense involving abuse, neglect, exploitation, or endangerment of the elderly, disabled persons, or children.
- **DUI/DWI and serious driving-related offenses:**
 - Any DUI/DWI conviction within the last **5-10 years**
 - Multiple DUI/DWI convictions at any time may be permanently disqualifying.
- **Theft, fraud, or financial crimes:** Recent convictions involving theft, fraud, forgery, or similar dishonesty that could impact passenger trust or company integrity.
- **Drug-related offenses:** Felony drug trafficking or distribution, or recent serious drug-related convictions.
- **Weapons offenses:** Illegal possession or use of a weapon, especially in connection with any violent conduct.

We will evaluate minor/older offenses on a case-by-case basis, but no applicant or driver will be permitted to drive if their record indicates a risk to passenger safety, particularly for elderly and disabled riders.

iii. Record retention and maintenance of criminal background checks

- **Storage method:** All background check reports and related documentation will be stored in a **secured personnel file** for each driver. These may be maintained in locked physical files and/or in a secure digital system with restricted access.
- **Access control:** Only authorized management personnel (such as the owner, HR, or safety/compliance officer) will have access to background check records.
- **Retention period:** Records of criminal background checks will be retained for at least **5 years after the driver's employment ends**
- **Confidentiality:** All records will be treated as confidential and will not be shared except as required by law or regulatory authority.

2(b). System for conducting driver license/history checks (Title 52 Pa. Code §29.504)

i. Driver license/history checks and record retention

L&J Better Benefits LLC will implement the following system:

- **Pre-employment verification:**
 - A valid Pennsylvania driver's license appropriate for the vehicle class will be verified.
 - A **motor vehicle record (MVR)** / driver history report will be obtained and reviewed before the driver is hired.
- **Ongoing monitoring:**
 - MVR/driver history checks will be conducted **at least once every 12 months** for all active drivers.
 - We will also require drivers to immediately report any license suspensions, revocations, serious violations, or DUI arrests.
- **Disqualifying or concerning driving history (examples):**
 - License suspension or revocation (unless resolved and approved after review).
 - DUI/DWI (consistent with criminal policy).
 - Hit-and-run, reckless driving, or vehicular assault.
 - Excessive moving violations

- **Record retention for driver history checks:**

- Copies of MVRs/driver history reports, and any related evaluations, will be kept in each driver's personnel file.
- These records will be retained for at least **[5 years] after the driver's employment ends**
- Records will be kept in a secure manner (locked file cabinets and/or password-protected digital systems) with access limited to authorized management.

3. Preventive maintenance every 4,000 miles

In our application, we stated that preventive maintenance will be performed every 4,000 miles. The preventive maintenance program will include, at minimum, the following items for each vehicle:

- **Engine and fluids**

- Oil and oil filter change (if not already done on a separate schedule).
- Check and top off all fluids: coolant, brake fluid, transmission fluid, power steering fluid, windshield washer fluid.
- Inspect belts and hoses for wear, cracks, or leaks.

- **Brakes**

- Inspect brake pads/shoes, rotors/drums for wear.
- Check brake lines and hoses for leaks or damage.
- Verify proper brake operation and pedal feel.

- **Tires and suspension**

- Check tire tread depth and look for uneven wear or damage.
- Check tire pressure and adjust to manufacturer specifications.
- Inspect suspension components (shocks, struts, bushings) and steering components for wear and play.

- **Lights and safety equipment**

- Test all exterior and interior lights: headlights, brake lights, turn signals, hazard lights, reverse lights, and marker lights.

- Inspect horns, windshield wipers, defrosters, and mirrors.
- Confirm the presence and condition of safety equipment (first aid kit, fire extinguisher, emergency triangles, etc.).
- **Body, doors, and accessibility**
 - Inspect doors, latches, and locks to ensure they open/close properly.
 - Check any wheelchair lifts or ramps for proper operation, lubrication, and safety interlocks (if applicable).
 - Inspect handrails, steps, and flooring for damage or tripping hazards.
- **Documentation**
 - Each preventive maintenance service will be documented with:
 - Date of service
 - Vehicle identification (VIN, plate number, fleet number)
 - Mileage at time of service
 - Description of work performed and parts replaced
 - Name of technician or shop that performed the service

These records will be retained in a maintenance file for each vehicle for at least **[5 years]** and will be available for inspection by the Commission upon request.

4. Revised Statement of Financial Position

I acknowledge the requirements stated in the Data Request Letter regarding the Statement of Financial Position. Financial statement to be fully compliant as follows:

a. Exact and accurate figures

- Bank account balance is & 800, but there is no loan yet.
- Property and vehicle valuations may be approximate but will be reasonable and supportable. I have a vehicle to start the business, but the vehicle is not in the business name

b. Inclusion of all relevant assets and debts

The revised statement for **all** assets and liabilities relevant to the operation of L&J Better Benefits LLC, such as:

- **Assets:**

- Cash in business bank accounts \$800.00
- Vehicles owned by L&J Better Benefits LLC: L&J Better Benefits does not have a vehicle in its name yet; I plan to use my personal vehicle for now. Until I buy a van with back ramp in the business name.
- Equipment used in business:
 - First aid kit
 - Fire extinguisher 2.5 lb
 - Seatbelt extenders (for larger passengers)
 - Non-slip step stool (for ambulatory passengers)
 - Flashlight (for nighttime pickups)
 - Backup camera or sensors (built-in)
 - Wheelchair tie-down system (4-point securement)
 - Lap and shoulder belts for wheelchair riders
 - ADA-compliant ramp or lift
 - Wheel chocks (to prevent rolling during loading)
 - Any property titled to the company? No

- **Liabilities:**

- L&J Better Benefits LLC Vehicle loan balances: None
- L&J Better Benefits LLC Business loans or lines of credit: None
- L&J Better Benefits LLC Lease obligations (vehicles, property, etc.) None
- Any other debts or obligations of L&J Better Benefits LLC: None

We understand that the Commission will use these figures to determine our financial fitness and that omissions or inaccuracies may result in denial of authority, but I am working and am able to fund the business from what I am earning. I will get the proper

insurance according to State Regulations. If the insurance is needed for approval, I am going to get it.

c. Limiting information strictly to assets and debts held by L&J Better Benefits LLC

We confirm that the revised Statement of Financial Position will:

- **Include only** assets and debts that are held in the name of **L&J Better Benefits LLC**.
- Exclude any personal assets or liabilities of individual members/owners.

Specifically:

- **Bank accounts:** Only accounts titled to "L&J Better Benefits LLC" will be listed.
- **Vehicles:** Only vehicles registered to "L&J Better Benefits LLC" will be listed as assets and, if applicable, corresponding loans as liabilities. Currently L&J Better Benefits LLC do not own a vehicle, I am starting with my personal vehicle.
- **Real property:** Only property titled to "L&J Better Benefits LLC" will be included as an asset, with any associated mortgage/loan in the liabilities. Currently L&J Better Benefits LLC do not own any property, I am starting with my home as office. I have created a office space where clients' documents can be store in cabinets with locks.

If certain assets (vehicles, property, or accounts) are currently in the personal name(s) of members rather than in the LLC's name, they **will not** appear on the LLC's balance sheet unless and until they are formally transferred and titled to the company. I am working on transferring my vehicle in the business name and trying to buy a van with back ramp to accommodate my wheelchair clients.

We understand it is our responsibility to ensure the business is adequately funded and equipped before resubmitting our corrected application, and that insufficient finances, resources, or equipment may result in denial of authority, but I will fund L&J Better Benefits LLC, because it is my responsibility to do so as the owner.

d. Supporting documentation

We will provide supporting documentation to substantiate the revised Statement of Financial Position, including:

- **Bank accounts:**
 - Current bank statement for L&J Better Benefits LLC is attached
- **Vehicles:**

- Vehicle titles or registrations showing ownership/registration in the name of L&J Better Benefits LLC: None
- Purchase agreements and loan documents reflecting loan balances and terms: None

- **Real property**

- Deeds, property titles, or purchase agreements showing the property is titled to L&J Better Benefits LLC: None
- Related loan or mortgage documents showing current balances: None

All documentation will be current and consistent with the amounts shown on the balance sheet.

5. Professional financial assistance

We acknowledge the Commission's recommendation to enlist professional financial assistance if necessary. If needed, L&J Better Benefits LLC will consult with a qualified accountant or financial professional to ensure that our Statement of Financial Position is accurate, complete, and compliant with Commission requirements.

L&J Better Benefits LLC's financial position reflects its capacity to operate its NEMT business effectively. Current assets include cash \$800, accounts receivable \$0, and company-owned vehicles and property used in service delivery none. I am starting with my personal vehicle. Liabilities consist of operating expenses \$0, I am applying for grant, and I will fund the business from my income. contractual obligations, we are not contracted with any one or agencies yet. Routine payables, there are no routines payables yet. Property and vehicle valuations are approximate and provided for approval purposes only; actual values may be verified or adjusted.

Closing

L&J Better Benefits LLC is committed to full compliance with all applicable regulations and to providing safe, reliable, and professional non-emergency paratransit services to elderly and disabled passengers within the authorized service area.

Please contact us if any further clarification or additional documentation is required.

Respectfully submitted,

Jestina Davies



Owner

L&J Better Benefits LLC

1436 Oakcrest Lane Coplay Pa 18037

9734891971

jestinda@yahoo.com

DATE OF DEPOSIT

JAN 14 2026

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

L&J Better Benefits LLC As of 01/09/2026

ASSETS

Current Assets

Asset	Amount
Business Checking Account	\$ 800
Business Savings Account	\$0
Petty Cash	\$0
Total Current Assets	\$ 800

DATE OF DEPOSIT

JAN 14 2026

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

We are a new company, so we currently do not have full asset or liability for now, I am going to fund the business from my income from work. I am in the process of applying for business grant/loan if my income is not enough to cover everything. Please consider.

Technology & Operations Equipment

These items help me to run the business smoothly and meet broker requirements.

- Smartphone or tablet for dispatch apps
- GPS navigation (Google Maps, Waze, or dedicated GPS)
- Phone mount (required for hands-free driving)
- Portable charger/power bank
- Two-way radio if needed
- Dash camera (for liability protection)

Cleaning & Safety Equipment

Cleanliness is a major requirement for working with the elderly

- Disinfectant wipes
- Hand sanitizer
- Seat covers
- Trash bags
- Paper towels

Maintenance & Emergency Equipment

These help me stay prepared and reduce downtime.

- Jumper cables
- Tire pressure gauge
- Portable air compressor
- Spare tire & jack
- Roadside emergency kit

Office & Administrative Equipment

- Computer or laptop
- Printer/scanner
- Filing system for compliance documents
- Business phone line
- Accounting software (QuickBooks, Wave, etc.)

Optional but Highly Recommended

These aren't required, but they make your business more professional and efficient.

- Uniform shirts or vests
- Magnetic vehicle signs
- Scheduling/dispatch software
- Fleet tracking system

DATE OF DEPOSIT

JAN 14 2026

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

First Commonwealth FCU
 First Commonwealth Federal Credit Union
 Whitehall FC
 2752 MacArthur Rd
 Whitehall, PA 18052
 610-821-2403

Local Banking. Simply Better.

Activity for Account from 01/01/2026 through 01/13/2026

L&J Better Benefits Llc
 1436 Oakcrest Ln
 Coplay, PA 18037-2621

POST	EFF	TRANSACTION DESCRIPTION	AMOUNT	NEW BALANCE
ID 0001- BASIC BUSINESS CHECKING				
01/01		Beginning Balance:		0.07
01/13	01/13	Deposit	809.16	809.23
01/13	01/13	TRANSFER		
01/13		Ending Balance:		809.23

POST	EFF	TRANSACTION DESCRIPTION	AMOUNT	NEW BALANCE
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JAN 14 2026

PA PUBLIC UTILITY COMMISSION
 SECRETARY'S BUREAU

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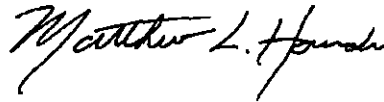
I, Jeshra Davi^e, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

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Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to David Canzoneri, Bureau of Technical Utility Services at (717) 346-9738. Faxed or emailed filings are not accepted.

Sincerely,



Matthew L. Homsher
Secretary

Enclosure

DATE OF DEPOSIT

JAN 14 2026

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

FROM:

Jestina Davies
L&J Better Benefits LLC
1436 Oakcrest Lane
CO Play PA 18037

RECEIVED

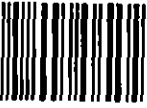
JAN 22 2026

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

TO:

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

Retail



17120

RDC 99