

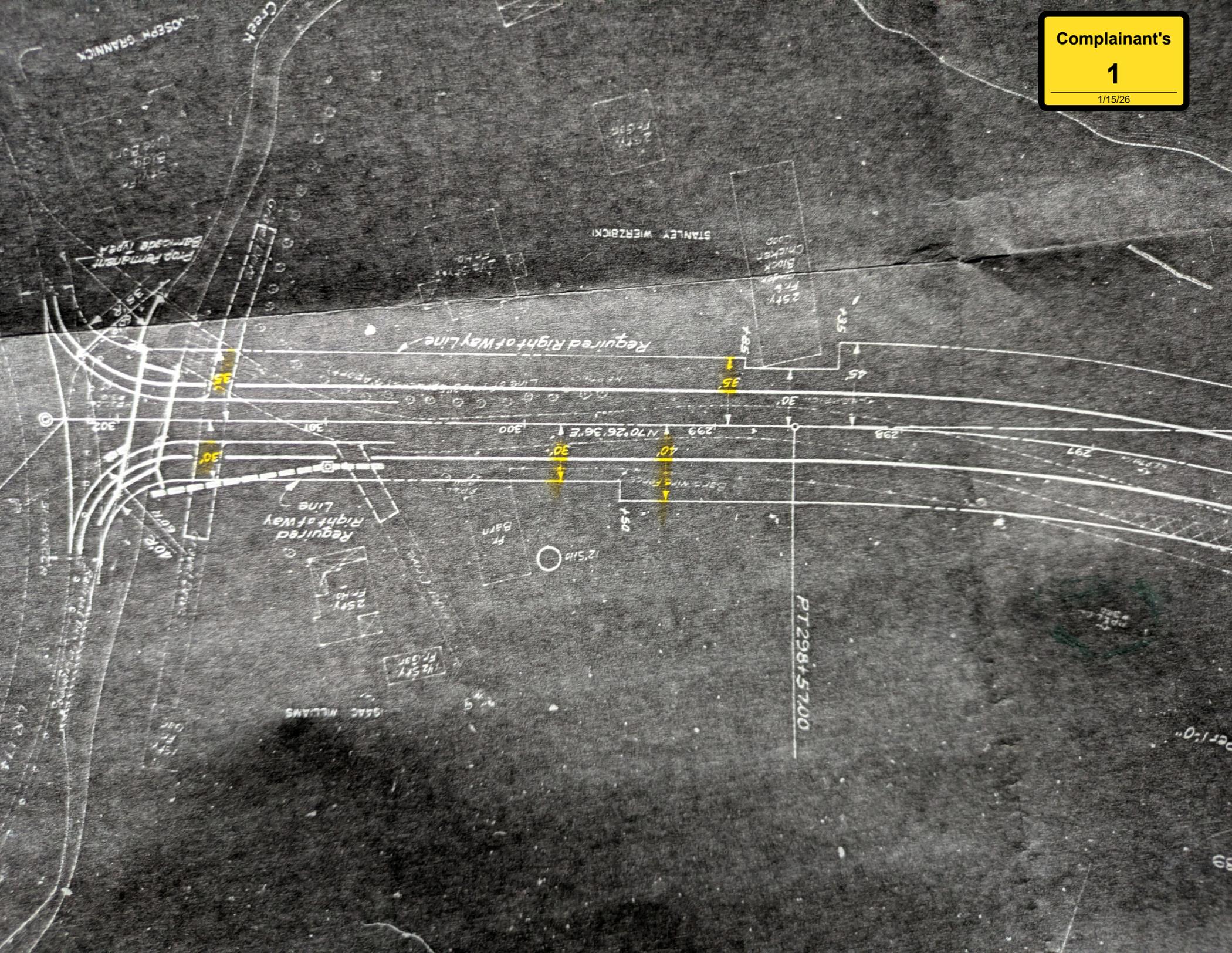
PPL's Exhibit:

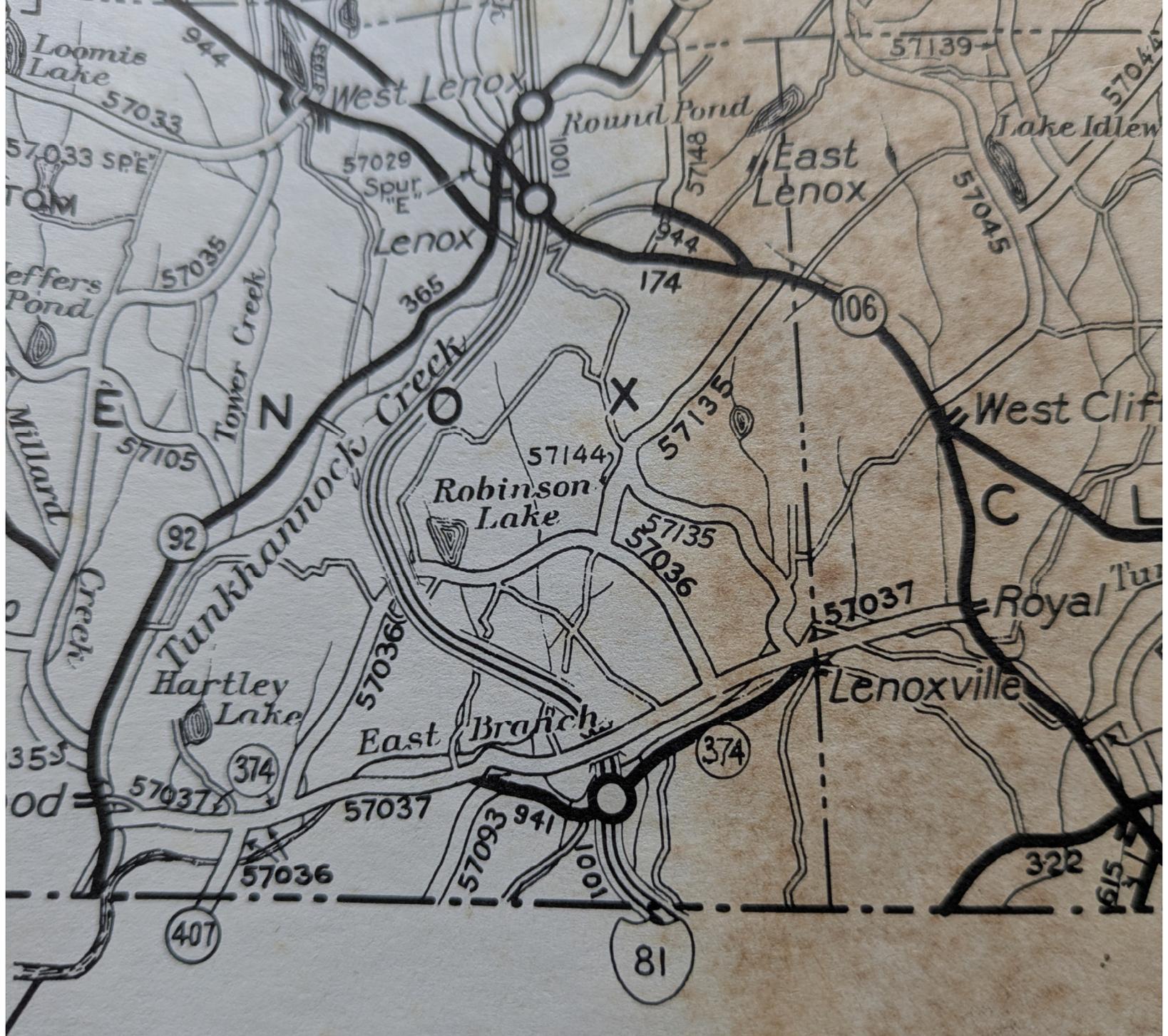
PPL Electric Exhibit 3 72 87

 Informal Case

PPL Electric Exhibit 5 31 87

 Internal Survey





L A C R A

PPL ELECTRIC EXHIBIT NO. 3

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Informal Case View

<u>General</u>			
BCS Case No.	4048831	Case Notes	Count : 2 Detail...
CSS Account No.	[REDACTED]	Received Date	03/28/2025
CSS Name	MARIANNE BELCASTRO	Due Date	04/26/2025
Name	M BELCASTRO	Investigator Name	CASE POOL, BCS
Service Address 1	18 DIANE DR, BOX 7217	Mailing Address 1	
Service Address 2		Mailing Address 2	
Service City, State Zip	CLIFFORD TOWNSHIP, PA 18441-	Mailing City, State Zip	, -
PUC Address	18 DIANE DR,,CLIFFORD TOWNSHIP,PA,18441-		
Service Class	RESIDENTIAL	Case Origin	PUC WEBSITE
Phone Number	[REDACTED]	Prior Case Number	0
Income Level	1	On Track	No
Reason For Contact	PEOPLE-DELIVERED SERVICE (I.E., SCHEDULING DELAYS, PERSONNEL, DAMAGES) (# 58)		
Customer Position	MANY QUESTIONS NEED TO BE ANSWERED. NO ALTERNATIVES ? EXISTING LINES ARE ON THE OPPOSITE SIDE OF THE STREET. THERE IS NO NEED TO RUIN OUR HEALTH, FAMILY, HOME, PROPERTY AND PEACE OF MIND. .I WANT TO SEE PROOF THESE NEED TO BE INSTALLED....THE LANDMAN BOASTS ROBUST SKILLS.! HOW ABOUT THAT. THANK YOU. - RELIEF SOUGHT - NO POLES TO BE INSTALLED IN MY YARD.. THE EMAIL ADDRESS [REDACTED] HAS BEEN ALLOWED TO BE SHARED.		
Company Position	03/25/2025 QUARRY WANTS MORE POWER. NEIGHBORS ARE COMPLAINING OF POWER OUTAGES.{THAT IS NOT TRUE. I ASKED MY NEIGHBORS}.4 POLES.45 FEET TALL. CUT MY TREES DOWN. THESE WILL GO ALL ALONG SIDE MY PROPERTY.		
Related Information			
Misc Info			
Heating	No	Service	On
Acct Bal Due Date	03/31/2025	Total Account Balance	132.12
Budget Bill Amount	150.00		
Arrearage	0.00	Reported Income Amount	0.00
Date of Last Customer Contact prior to Complaint			

<u>Type Assignment</u>	
Case Type	Informal

<u>Category and Section</u>	
Primary Category	Service
Secondary Category	
Tertiary Category	
Assign To Section	Support Field Services-East-

<u>Ownership</u>	
Contact Person	E169190 - Young,Jennifer
Written By	Walker, Daniel
Written By Date	04/25/2025

<u>Other Information</u>			
Adults	0	Children	0
Amount Needed to Update Most Recent Payment Arrangement		Universal Service Program	No

<u>Informal Final Report</u>

<p>Details of the Company's Original Investigation</p> <p>The Company records indicate a Right of Way (ROW) Agent originally called Ms. Belcastro on or about 12-16-2024 in an effort to obtain additional tree clearance through a Right of Way Grant for Tree Work. Ms. Belcastro was insistent that the pole stakes representing the proposed pole locations were on her property and not within the highway limit. The Right of Way Agent advised he would arrange to meet with her once he put together some additional information.</p> <p>03/24/2025 - Ms. Belcastro filed a complaint with her State Legislator as well as her State Senator. The Right Away Agent contacted the customer and she stated she was waiting for an important call and could not speak with the Company.</p> <p>03/25/2025 - The Right of Way Agent contacted the customer and upon identifying himself, the customer hung up the phone.</p> <p>03/27/2025 - The Company records indicate it communicated with staff from the elected offices of Representative Fritz and Senator Baker. They were both contacted by their constituent. The Company advised the line needed to be upgraded to improve reliability and would be relocated to the other side of the road. The Company advised the customer survey crews were scheduled to be working on the project on 03/28/2025.</p>
<p>Company's Final Position to the Customer</p> <p>The Right of Way Agent was unable to get in touch with this customer after the initial contact in December of 2024.</p>
<p>Details of Company's Investigation after BCS Contact</p> <p>The Right of Way Agent was unable to get in touch with this customer after the initial contact in December of 2024.</p>
<p>Company's Final Position to BCS</p> <p>The Company records indicate this line is being relocated and upgraded to improve service reliability to a quarry operation as well as the other customers along the route. The relocation is required as the current overhead line is inaccessible and, due to topography, cannot be left on the north side of PA Route 374. Because of this, the line is being relocated to the south side of Route 374. All facilities for this project are to be placed in the public right of way for Route 374 through the PennDOT permitting process except for facilities on the quarry operation property and one Anchor Guy on private property off State Route 106.</p> <p>Ms. Belcastro's property abuts the south side of Route 374 with roughly 800 +/- feet of frontage along said Route. Pursuant to the current Engineering Design four (4) new poles shall be set in the public right of way along her property. As the pole locations shall be in PennDOT, no private facilities ROW is required along the Belcastro property.</p> <p>The Right of Way Agent arranged to have the PPL Survey Team mark out the highway limit along the Belcastro property and requested Forestry review the route to determine what trees along the customer's property might be able to be left standing, especially alongside her house.</p> <p>Based upon the PPL Survey Teams' mark out of the highway limit along Belcastro there are a great number of trees that need to be taken down in order to accommodate the presence of the relocated line.</p> <p>The Company expects this work to be constructed by end of summer early fall.</p> <p>The Company emailed BCS the ROW document to allow the investigator to view it more easily.</p>

Analysis Information	
Justified	Not Analyzed
No Analysis Items Found	

Return To Search	Case History	Print	Delete
Violations	Decision	Analysis	Change State
Dismiss			

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Decision Detail

General			
BCS Case No.	4048831	CSS Account No.	██████████
Customer Name	M BELCASTRO	Investigator Name	CASE POOL, BCS
Address 1	18 DIANE DR, BOX 7217	Service Class	RESIDENTIAL
Address 2		Case Origin	PUC WEBSITE
City, State Zip	CLIFFORD TOWNSHIP , PA 18441	Head Date	04/30/2025
Service Restore Amount	0.00	Current Monthly Payment	0.00
Service Continue Amount	0.00	Service Continue Date	
Decision Issue	No	Ending Monthly Payment	0.00
Chapter		Oral/Written	Written
Section Rule		Violation	NO
Total Balance	124.85	Closed Date	04/29/2025
Reconnect Amount	0.00	Balance Date	04/29/2025
Special Budget Amount	0.00	Regular Budget Amount	150.00
Arrears Payment Plus	0.00	Final Monthly Payment	0.00
Resolution	DISMISSAL ISSUED: AS PER THE COMPANY TARIFF, CUSTOMER'S SHALL PROVIDE ROW TO THE COMPANY THE CONSTRUCTION, RECONSTRUCTION, MAINTENANCE OR OPERATION OF COMPANY'S OVERHEAD AND UNDERGROUND DISTRIBUTION FACILITIES. BCS HAS LIMITED JURISDICTION OVER SERVICE-RELATED COMPLAINT. CASE IS DISMISSED.		
Terms			
Letter Description	SHORT BLANK LETTER		

Action Required Options

Action Required	<input type="radio"/> Yes <input checked="" type="radio"/> No		
WorkQ Category	<input type="text" value=""/>		
Sub Category	<input type="text" value=""/>		
Up Front Amount	<input type="text" value=""/>	Up Front Due Date	<input type="text" value=""/>
Bill Type	<input type="text" value=""/>		
Plus Amount	<input type="text" value=""/>		
Beginning Date	<input type="text" value=""/>		
Write-Off Amount	<input type="text" value=""/>		
Comments	BCS#4048831 DEC CLOSED04/29/2025 PER CO TARIFF, CUSTS SHALL PROVIDE ROW TO CO FOR CONSTRUCTION, RECONSTRUCTION, MAINTENANCE OR OPERATION OF COMPANY'S OVERHEAD/UNDERGROUND DISTRIBUTION FACILITIES. BCS HAS LIMITED JURIS OVER SERV-		
Processed By	E169452	Processed Date	4/29/2025 10:26:28 AM

[Return to Case](#)

PPL ELECTRIC EXHIBIT NO. 5



SR 374 CLIFFORD QUARRY
FILE: 288231.DWG
DATE: 10-21-2024
SCALE: 1"=100'



SURVEY BASED ON STATE PLANE COORDINATES
PA. NORTH ZONE, US SURVEY FEET
SPCS-83 (NAD83 2011 EPOCH 2010.00)
DATUM: NAVD 88 (GEOID12A)

EXAMPLE:
+ 665 521 #74875/n45627 26 45-2
665 - SURVEY POINT NUMBER
521 - PLS CODE
#75/27 - POLE GRID NUMBER
26 - C/L OF ROAD TO C/L POLE
45-2 - HEIGHT/CLASS

+ 664 526 A/G19 3/4te1/2w
664 - SURVEY POINT NUMBER
526 - PLS CODE
A/G19 - ANCHOR GUY LEAD 19'
3/4te - ROD 3/4" TRIPLE EYE
1/2w - WIRE SIZE

