
Pamela Brown-Underwood, |
v. | Docket No.: C-2025-3056623
Peoples Natural Gas |
Company, LLC |
|
Initial Call-In |
Telephonic Hearing |

Pages 1 - 79

Judge's Chambers
Piatt Place
301 5th Avenue
Suite 220
Pittsburgh, PA

Tuesday, January 20, 2026
Commencing at 10:02 a.m.

INDEX TO EXHIBITS

Docket No. C-2025-3056623

Hearing Date: January 20, 2026

| <u>NUMBER</u> | <u>FOR IDENTIFICATION</u> | <u>IN EVIDENCE</u> |
|-------------------------|---------------------------|--------------------|
| Peoples' Exhibit 1 | 55 | 56 |
| Statement of Accounts | | |
| Complainant's Exhibit 1 | 16 | 17 |

PEOPLES NATURAL GAS
Statement of Account



Name Brown, Pamela
Address 1232 Oakmont St
Pittsburgh, PA 15205-3634

Account Number 210006818855
Meter Number 535701

For Questions Call (800)-764-0111
Individuals with Hearing Losses Dial 711

| Date | Reading Date | Bill Days | Meter Reading | Transaction Type | Usage | Degree Days | Transaction Amount | Sales/State Tax | Due Date | Plan Desc | Plan Amt Due | Total Plan Amt Due | Balance |
|----------|--------------|-----------|---------------|------------------|-------|-------------|--------------------|-----------------|----------|-----------|--------------|--------------------|------------|
| | | | | | | | | | | | | | \$41.03 |
| 08/07/23 | 08/07/23 | 31 | 437.4 | ACTUAL | 3.3 | | \$37.52 | | 08/29/23 | BUDGET | \$164.00 | \$164.00 | \$78.55 |
| 08/28/23 | | | | PAYMENT | | | (\$164.00) | | | | | | (\$85.45) |
| 09/06/23 | 09/06/23 | 30 | 440.6 | ACTUAL | 3.2 | | \$36.80 | | 09/28/23 | BUDGET | \$144.00 | \$144.00 | (\$48.65) |
| 09/27/23 | | | | PAYMENT | | | (\$144.00) | | | | | | (\$192.65) |
| 10/05/23 | 10/05/23 | 29 | 445.3 | ACTUAL | 4.7 | 35.0 | \$45.96 | | 10/27/23 | BUDGET | \$144.00 | \$144.00 | (\$146.69) |
| 10/27/23 | | | | PAYMENT | | | (\$144.00) | | | | | | (\$290.69) |
| 11/06/23 | 11/06/23 | 32 | 462.5 | ACTUAL | 17.2 | 395.5 | \$100.41 | | 11/28/23 | BUDGET | \$144.00 | \$144.00 | (\$190.28) |
| 11/28/23 | | | | PAYMENT | | | (\$144.00) | | | | | | (\$334.28) |
| 12/07/23 | 12/07/23 | 31 | 488.8 | ACTUAL | 26.3 | 673.0 | \$145.96 | | 12/29/23 | BUDGET | \$106.00 | \$106.00 | (\$188.32) |
| 12/28/23 | | | | PAYMENT | | | (\$106.00) | | | | | | (\$294.32) |
| 01/10/24 | 01/09/24 | 33 | 522.9 | ACTUAL | 34.1 | 822.0 | \$214.21 | | 02/01/24 | BUDGET | \$106.00 | \$106.00 | (\$80.11) |
| 01/29/24 | | | | PAYMENT | | | (\$106.00) | | | | | | (\$186.11) |
| 02/08/24 | 02/08/24 | 30 | 560.4 | ACTUAL | 37.5 | 919.0 | \$333.78 | | 03/01/24 | BUDGET | \$106.00 | \$106.00 | \$147.67 |
| 02/28/24 | | | | PAYMENT | | | (\$106.00) | | | | | | \$41.67 |
| 03/08/24 | 03/08/24 | 29 | 586.2 | ACTUAL | 25.8 | 641.0 | \$234.09 | | 04/01/24 | BUDGET | \$166.00 | \$166.00 | \$275.76 |
| 03/28/24 | | | | PAYMENT | | | (\$166.00) | | | | | | \$109.76 |
| 04/09/24 | 04/08/24 | 31 | 611.5 | ACTUAL | 25.3 | 591.0 | \$229.15 | | 05/01/24 | BUDGET | \$166.00 | \$166.00 | \$338.91 |
| 05/02/24 | | | | PAYMENT | | | (\$166.00) | | | | | | \$172.91 |
| 05/08/24 | 05/07/24 | 29 | 621.8 | ACTUAL | 10.3 | 151.0 | \$100.76 | | 05/30/24 | BUDGET | \$166.00 | \$166.00 | \$273.67 |
| 05/23/24 | | | | PAYMENT | | | (\$166.00) | | | | | | \$107.67 |
| 06/07/24 | 06/06/24 | 30 | 628.3 | ACTUAL | 6.5 | 63.5 | \$68.83 | | 07/01/24 | BUDGET | \$158.00 | \$158.00 | \$176.50 |
| 07/05/24 | | | | PAYMENT | | | (\$158.00) | | | | | | \$18.50 |
| 07/09/24 | 07/08/24 | 32 | 632.2 | ACTUAL | 3.9 | 8.0 | \$47.30 | | 07/31/24 | BUDGET | \$158.00 | \$158.00 | \$65.80 |
| 08/07/24 | | | | LPC | | | \$0.99 | | | | | | \$66.79 |
| 08/07/24 | 08/06/24 | 29 | 635.0 | ACTUAL | 2.8 | | \$38.74 | | 08/29/24 | BUDGET | \$158.00 | \$316.99 | \$105.53 |
| 08/08/24 | | | | PAYMENT | | | (\$152.00) | | | | | | (\$46.47) |
| 08/23/24 | | | | PAYMENT | | | (\$152.00) | | | | | | (\$198.47) |
| 09/06/24 | 09/05/24 | 30 | 638.5 | ACTUAL | 3.5 | 12.0 | \$44.88 | | 09/30/24 | BUDGET | \$152.00 | \$164.99 | (\$153.59) |
| 09/24/24 | | | | PAYMENT | | | (\$164.99) | | | | | | (\$318.58) |
| 10/07/24 | 10/04/24 | 29 | 641.9 | ACTUAL-CANCEL | 3.4 | 23.5 | \$47.17 | | 10/29/24 | BUDGET | \$152.00 | \$152.00 | (\$271.41) |

PEOPLES NATURAL GAS
Statement of Account

Name Brown, Pamela
Address 1232 Oakmont St
Pittsburgh, PA 15205-3634

Account Number 210006818855
Meter Number 535701

For Questions Call (800)-764-0111
Individuals with Hearing Losses Dial 711

| Date | Reading Date | Bill Days | Meter Reading | Transaction Type | Usage | Degree Days | Transaction Amount | Sales/State Tax | Due Date | Plan Desc | Plan Amt Due | Total Plan Amt Due | Balance |
|----------|--------------|-----------|---------------|------------------|-------|-------------|--------------------|-----------------|----------|-----------|--------------|--------------------|------------|
| 10/23/24 | 10/04/24 | -29 | 641.9 | BILL REVERSAL | -3.4 | -23.5 | (\$47.17) | | | | | | (\$318.58) |
| 10/23/24 | 10/04/24 | 29 | 641.9 | Corrected ACTUAL | 3.4 | 23.5 | \$46.07 | | 11/14/24 | BUDGET | \$152.00 | \$152.00 | (\$272.51) |
| 11/05/24 | 11/04/24 | 31 | 655.9 | ACTUAL | 14.0 | 293.0 | \$166.81 | | 11/27/24 | BUDGET | \$152.00 | \$304.00 | (\$105.70) |
| 11/20/24 | | | | PAYMENT | | | (\$152.00) | | | | | | (\$257.70) |
| 12/06/24 | 12/05/24 | 31 | 682.2 | ACTUAL | 26.3 | 662.5 | \$277.79 | | 12/30/24 | BUDGET | \$168.00 | \$320.00 | \$20.09 |
| 12/23/24 | | | | PAYMENT | | | (\$125.00) | | | | | | (\$104.91) |
| 01/08/25 | 01/07/25 | 33 | 724.0 | ACTUAL | 41.8 | 981.5 | \$440.93 | | 01/30/25 | BUDGET | \$168.00 | \$363.00 | \$336.02 |
| 02/07/25 | 02/06/25 | 30 | 771.4 | ACTUAL | 47.4 | 1,165.5 | \$505.35 | | 03/03/25 | BUDGET | \$168.00 | \$531.00 | \$841.37 |
| 02/28/25 | | | | PAYMENT | | | (\$197.00) | | | | | | \$644.37 |
| 03/07/25 | | | | LPC | | | \$7.15 | | | | | | \$651.52 |
| 03/07/25 | 03/07/25 | 29 | 811.5 | ACTUAL | 40.1 | 948.0 | \$451.61 | | 03/31/25 | BUDGET | \$197.00 | \$538.15 | \$1,103.13 |
| 03/25/25 | | | | PAYMENT | | | (\$100.00) | | | | | | \$1,003.13 |
| 04/08/25 | | | | LPC | | | \$14.94 | | | | | | \$1,018.07 |
| 04/08/25 | 04/07/25 | 31 | 834.8 | ACTUAL | 23.3 | 457.0 | \$341.11 | | 04/30/25 | BUDGET | \$197.00 | \$650.09 | \$1,359.18 |
| 04/17/25 | | | | PAYMENT | | | (\$30.00) | | | | | | \$1,329.18 |
| 04/18/25 | | | | PAYMENT | | | (\$500.00) | | | | | | \$829.18 |
| 05/07/25 | | | | LPC | | | \$12.21 | | | | | | \$841.39 |
| 05/07/25 | 05/06/25 | 29 | 850.1 | ACTUAL | 15.3 | 263.5 | \$219.07 | | 05/29/25 | BUDGET | \$197.00 | \$329.30 | \$1,060.46 |
| 06/06/25 | | | | LPC | | | \$15.50 | | | | | | \$1,075.96 |
| 06/06/25 | 06/05/25 | 30 | 859.6 | ACTUAL | 9.5 | 163.0 | \$136.09 | | 06/30/25 | BUDGET | \$248.00 | \$592.80 | \$1,212.05 |
| 06/12/25 | | | | PAYMENT | | | (\$200.00) | | | | | | \$1,012.05 |
| 07/08/25 | | | | LPC | | | \$14.54 | | | | | | \$1,026.59 |
| 07/08/25 | 07/07/25 | 32 | 863.0 | ACTUAL | 3.4 | | \$58.52 | | 07/30/25 | BUDGET | \$248.00 | \$655.34 | \$1,085.11 |
| 07/25/25 | | | | PAYMENT | | | (\$655.34) | | | | | | \$429.77 |
| 07/28/25 | | | | RECONNECT | | | \$56.00 | | | | | | \$485.77 |

To: Honourable A. Quimby, Presiding Judge

From: P.U.C. Docket C-2025-3056623, Brown-Underwood, Pamela

Re: Exhibits A-1, A-2, B-1

Notified Counsel: Jennifer Petrisek
Via email and Sent Certified Mail: January 9, 2026

Honourable Quimby,

Please accept this document as exhibit B-1. This document explains the following:

- Average temperatures: March 2023, 2024 and 2025.
- The meter reading and difference between January - March in accordance to year.
- A comparison chart between the expense timeframe of March 2024 and March 2025.
- Details regarding rate increase request 2025.

Average Temperature (per google)

| Year | Month | Temperature | Difference |
|------|-------|-------------|------------|
| 2023 | March | 36.7 F | 64.8 |
| 2024 | March | 46.6 F | 63.3 |
| 2025 | March | 45-57 F | 87.5 |

- *Higher than average temperatures.
- *2023-2024 comparable.
- *2025 above average temperatures- but expensed significantly more.

Expense Comparison

| Year | Month | Expense |
|------|-------|----------|
| 2024 | March | \$234.09 |
| 2025 | March | \$538.15 |

Exhibit B-1

***Rate per 2024 compared to 2025? (per pamphlet rate increase would not take effect until October 2025).**

Proposed increase: 6.6% average per residential up to 12.8% per commercial.

Please accept this response as part of exhibits. As Plaintiff could not ascertain if counsel accepts email as a standard of proof, plaintiff is mailing counsel of record, via certified mail, return receipt requested, January 9, 2026.

Pamela Brown- Underwood

Exhibit B-1

Notifications

A. Quimby, Presiding Officer

aquimby@pa.gov

Jennifer Petrisek

375 N. Shore Drive

Pittsburgh, Pa 15212

jennifer.petrisek@peoples-gas.com

Additionally, via Certified Mail: January 9, 2026

Pamela Brown
[REDACTED]
Pittsburgh, PA 15205
Account #210006818855

EXHIBIT
Complainant
2

Test Results – Meter #535701

8/7/2025 - Meter tested 8.85% slow – Customer underbilled 22.6 MCFs for \$253.28