



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120
<http://www.puc.pa.gov>

February 6, 2026

A-6428569
A-2026-3059903

KOALA-T-CARE TRANSPORTATION INC
1040 PENN AVENUE
JERSEY SHORE PA 17740

RE: APPLICATION OF KOALA-T-CARE TRANSPORTATION INC

To Whom It May Concern:

On January 19, 2026, the application of Koala-T-Care Transportation Inc, at A-2026-3059903, as a motor carrier was accepted for filing and docketed with the Public Utility Commission.

Please know that the PA Bulletin publication for your business territory was furnished prematurely. It has come to our attention that due to a technical error a second request for additional information was not served to you. In order for the Commission to proceed with the application, additional information is still required. Once your application is properly vetted it will receive another publication in the PA Bulletin.

Please forward the information to the Secretary of the Commission at the following address **within ten (10) working days** from the date of this letter.

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

ALL Parties to proceedings pending before the Commission are advised to open and use an e-filing account through the Commission's website, OR you may submit your filing by mail. If a filing contains confidential or proprietary material, the filing is required to be submitted by mail.

Your answers should be verified per 52 Pa Code § 1.36. Accordingly, you must provide the following statement with your responses:

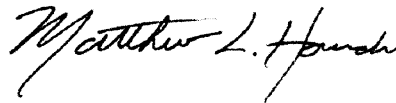
I, Mariah Polen, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to Jerome Elliott, Bureau of Technical Utility Services at 717-214-7155. Faxed or emailed filings are **not** accepted.

Sincerely,

A handwritten signature in cursive script that reads "Matthew L. Homsher".

Matthew L. Homsher
Secretary

Enclosure

Docket No. A-2026-3059903
KOALA-T-CARE TRANSPORTATION INC

SECOND Request for Information

- 1) Your territory of operation must match your capabilities and resources. We ask you to lower the amount of counties you propose to service.

You are currently only presenting the Commission with evidence of two vehicles registered under your business and possibly one additional vehicle to be purchased in a requested operating area consisting of 21 counties. You also present no evidence of additional satellite offices or facilities outside of Clinton County.

Additional counties can be added at a later date based on the success of your operations. A territory from which you could provide the required safe, efficient and reasonable services could include: Blair, Cambria, Centre, Clarion, Clearfield, Clinton, Elk, Huntingdon, Indiana, Jefferson, McKean, and Union. This is still a large area of territory, but more manageable with your proposed fleet and resources.

- 2) To clarify, please provide a clear description for secure mental health transportation. Exactly what does this mean in working terms?
- 3) Please provide a tariff draft which may help the Commission evaluate your application.

The purpose of the verified statement questions is to determine your ability to provide safe, efficient, and reasonable transportation. It is in your best interest to provide accurate, complete, and timely responses. Failure to do so is sufficient grounds to justify the denial of your application because you have failed to provide sufficient evidence of your fitness to operate. Be advised that additional corrections may not always be requested; therefore, prior to submitting your responses, your consultation with an attorney or financial expert familiar with Commission regulated Motor Carrier related proceedings is highly encouraged.

RESPONSE TO SECOND REQUEST FOR INFORMATION

Koala-T-Care Transportation, Inc.
Docket No. A-2026-3059903

1. Territory of Operation

Koala-T-Care Transportation, Inc. acknowledges the Commission's guidance that its proposed territory of operation must align with demonstrated operational capacity and available resources.

In response, the Company accepts the Commission's recommendation regarding a reduced territory and proposes to originate service in the following counties, as identified by the Commission as supportable based on the Company's demonstrated resources:

Blair
Cambria
Centre
Clarion
Clearfield
Clinton
Elk
Huntingdon
Indiana
Jefferson
McKean
Union

Clinton County will serve as the Company's primary operational hub. Vehicles will be strategically staged within the approved territory, and staffing resources have been identified to support safe, efficient, and compliant operations within these counties.

The Company has identified additional service demand in Bedford, Wayne, and Lycoming Counties, including expressed interest from healthcare facilities located in those counties. Koala-T-Care Transportation, Inc. intends to seek expanded territorial authority to include those counties following commencement of service and demonstration of successful operations, consistent with Commission procedures.

2. Description of Secure Mental Health Transportation

Secure mental health transportation refers to the non-emergency transportation of individuals experiencing mental health conditions who require enhanced supervision and safety measures during transport.

Koala-T-Care Transportation, Inc. provides secure mental health transportation services that include the transport of individuals between hospitals, psychiatric facilities, crisis centers, and other approved healthcare facilities. Services include continuous supervision of the individual during transport and coordination with discharging and receiving facilities.

Transportation is conducted using standard passenger vehicles without the use of emergency lights or sirens. Koala-T-Care Transportation, Inc. does not provide medical treatment, emergency medical services, or law enforcement functions. Services are provided in a manner that prioritizes safety.

3. Tariff Draft

Koala-T-Care Transportation, Inc. hereby submits a proposed tariff setting forth its rates and charges for secure mental health transportation services.

The attached tariff outlines the Company's base pickup fees, mileage charges, holiday service fees, companion staffing charges, after-hours/priority service fees, and cancellation policy. All rates are reasonable, non-discriminatory, and sufficient to support safe and compliant operations.

Koala-T-Care Transportation, Inc. understands that the tariff is subject to review and approval by the Pennsylvania Public Utility Commission and acknowledges that rates and charges may be modified as required by the Commission. The Company will comply with the tariff as approved and on file with the Commission.

PROPOSED TARIFF

Koala-T-Care Transportation, Inc.
Secure Mental Health Transportation Services

1. Application of Tariff

This tariff sets forth the rates, charges, rules, and regulations applicable to secure mental health transportation services provided by Koala-T-Care Transportation, Inc. within its authorized territory of operation as approved by the Pennsylvania Public Utility Commission.

All services are non-emergency in nature and are provided using standard passenger vehicles.

2. Description of Service

Secure mental health transportation consists of the non-emergency transportation of individuals experiencing mental health conditions who require enhanced supervision during transport. The Company does not provide emergency medical services, medical treatment, or law enforcement services.

3. Rates and Charges

A. Base Pickup Fee

A base pickup fee ranging from \$150.00 to \$200.00 applies to all transports, depending on location and operational considerations. The base pickup fee includes the first ten (10) loaded miles of transportation.

B. Mileage Charge

Mileage in excess of the first ten (10) loaded miles is charged at a rate of \$3.00 per loaded mile.

C. Companion / Additional Staff Fee

When an additional staff member or companion is required during transport, a fee of \$30.00 per hour applies, not to exceed \$350.00 per transport.

D. Holiday Service Fee

A Holiday Service Fee of \$75.00 may apply to transports performed on the following recognized holidays:

- New Year's Day
- Memorial Day
- Independence Day (July 4)
- Labor Day
- Thanksgiving Day
- Christmas Day

4. After-Hours / Priority Service

When transportation is requested on a priority basis or outside of normal business hours, an additional After-Hours / Priority Service Fee of \$50.00 may apply.

5. Cancellation Policy

Cancellations made less than thirty (30) minutes prior to the scheduled pickup time may be subject to a cancellation fee up to the applicable base pickup charge.

Cancellations made after vehicle dispatch or upon vehicle arrival may be subject to the full base pickup charge.

6. Additional Charges

Additional charges may apply for multiple-stop transports, extended supervision requirements, unscheduled delays, or facility-requested standby time.

7. Payment Terms

Payment for services is due pursuant to contractual agreement with the requesting party.

8. Effective Date

This tariff shall become effective upon approval by the Pennsylvania Public Utility Commission.

Filed by:

Koala-T-Care Transportation, Inc