



**COMMONWEALTH OF PENNSYLVANIA**  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
COMMONWEALTH KEYSTONE BUILDING  
400 NORTH STREET  
HARRISBURG, PENNSYLVANIA 17120  
<http://www.puc.pa.gov>

February 23, 2026

A-6428652  
A-2026-3060542

SERENITY HEART TRANSPORTATION LLC  
8699 WEST CHESTER PIKE  
UPPER DARBY PA 19082

**RE: APPLICATION OF SERENITY HEART TRANSPORTATION LLC**

To Whom It May Concern:

On January 26, 2026, the application of Serenity Heart Transportation LLC, at A-2026-3060542, as a motor carrier was accepted for filing and docketed with the Public Utility Commission. In order for the Commission to proceed with the application, additional information is required.

Please forward the information to the Secretary of the Commission at the following address **within ten (10) working days** from the date of this letter.

Matthew L. Homsher, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, Pennsylvania 17120

**ALL Parties to proceedings pending before the Commission are advised to open and use an e-filing account through the Commission's website, OR you may submit your filing by mail. If a filing contains confidential or proprietary material, the filing is required to be submitted by mail.**

**Your answers should be verified per 52 Pa Code § 1.36.** Accordingly, you must provide the following statement with your responses:

I, \_\_\_\_\_, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to Jerome Elliott, Bureau of Technical Utility Services at 717-214-7155. Faxed or emailed filings are **not** accepted.

Sincerely,



Matthew L. Homsher  
Secretary

Enclosure

Docket No. A-2026-3060542  
SERENITY HEART TRANSPORTATION LLC

Request for Information

- 1.) The application you submitted was for Scheduled Route Service, but all descriptions made in your plans do not fall into that category as submitted, they appear to clearly be Paratransit Services, for which there is a dedicated application on the PA PUC Website. Please call me to discuss (Jerome Elliott, 717-214-7155), you will likely need to fill out a Paratransit Application entirely, and substitute it for the one currently in place. This can be e-filed or USPS mailed, it cannot be emailed.
- 2.) The territory you have applied for with one vehicle is insufficient. One vehicle cannot provide dependable, efficient service for that wide an area. Additionally, you list you intend to transport using wheelchair vans, mini vans, and private automobiles. Unsure what you mean by that wording, this should be discussed and clarified. In paratransit services, it is required for the vehicles used to be owned and insured by the entity applying for authority. Please call to discuss.
- 3.) The responses to questions 5(a), 5(b), 5(c), 5(d) and 5(e) of the verified statements are insufficient. Title 52 Pa. Code § 29 provides detailed requirements. Please provide a system which incorporates code specified compliance requirements for frequency and retention of driver records. Refer to the title, and specific answers can be found there. Each of your answers to sections of this question were insufficient:
  - § 29.503. Age restrictions.
  - § 29.504. Driver history
  - § 29.505. Criminal history.